

REACHING NEW AUDIENCES: The Union of Fun & Purpose

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INTRODUCTION

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About Me:

VP Product and Co-founder of Fit Brains / Vivity Labs

Previous Companies:

- Gnosis Games Casual Games
- Threewave Software Multiplayer Action

★AAA Games, Multiplayer, Casual, Serious





About Vivity Labs & Fit Brains:

Vivity means "an active life", specializing in Gaming + Lifestyle

Fit Brains is our first product

- Brain Training & Games
- Scientifically Designed with Dr. Paul Nussbaum, Clinical Neuropsychologist



INTRODUCTION

VIVITY Labs

ACTIVITY: Brain Fitness Games STREET of So TEILUS **WONDER** Sim MACHINI Concentration **AWARENESS:** Tools **MOTIVATION:** Rewards Charts, Structured Social & **Trophies** Training Graphs & Community & Awards Circuits Tools Games **ADVANCED BACK-END METRICS SYSTEM Metrics Progress** Personalized **Adaptive Game** Collection Tracking **Recommendations** Scaling

IN THIS PRESENTATION...



IN THIS PRESENTATION...

Labs

Topics:

New Audiences
Lifestyle Gaming
Company DNA
Ego-free Design
Audience Awareness
Adaptive Systems
The Future of Games and Beyond...



REACHING NEW AUDIENCES



REACHING NEW AUDIENCES

Industry Growth

- ★ The Games Industry is expected to be worth \$68 Billion by 2012, more than doubling its value since 2006.
- For the industry to grow at this rate, **new gamers** will need to be brought into the fold.



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The Blue Ocean Strategy

Blue Ocean = uncontested market space

Demand is created rather than fought over.

★Examples:

- Nintendo:
 - Wii Fit (1st game to top \$2B)
 - Brain Age (~19M sold)
- Cola Wars: Pepsi vs. Coke



WHAT IS "LIFESTYLE GAMING"?



Lifestyle Games are designed to utilize fun and engagement to motivate liferelevant changes.

Self-improvement - tangible skills/health

Learning / Awareness - gain knowledge

Social Change - change social patterns



WHAT is "LIFESTYLE GAMING"?



Lifestyle Games should be casual and accessible to broad audiences.

 Mainstream Themes that interest wide audiences.

★Easy enough for anyone to play.

★Layers that allow even the most skilled players to be engaged and challenged.

FORMING the RIGHT COMPANY DNA

FORMING the RIGHT COMPANY DNA

Hiring the Right Team

Diversity is very important

★Balanced mix of genders

Non-gamer perspectives are important

 Encourage input, but design should not be democratic



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FORMING the RIGHT COMPANY DNA

The Importance of Designer Empathy

- What is Designer Empathy?
- ★Finding a good fit
- Creating games for people who aren't interested in games requires a strong Designer Empathy.



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RUNNING EGO-FREE CREATIVE SESSIONS

EGO-FREE CREATIVE SESSIONS



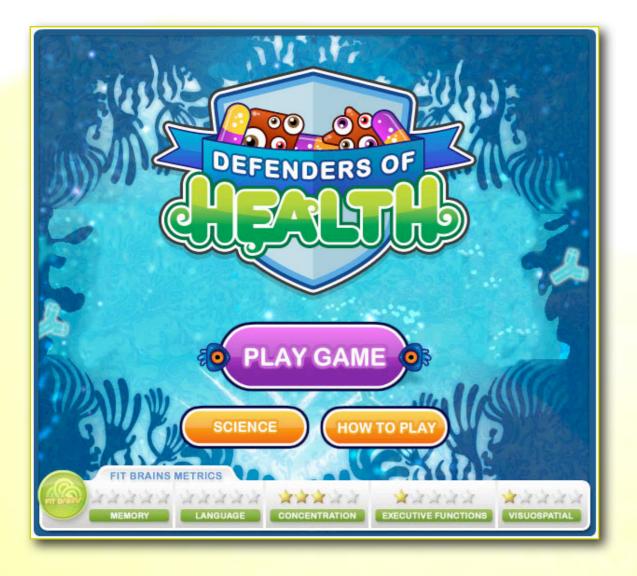
Persona-Based Design

- ★GOAL: reduce personal ego & preferences from group brainstorms
- *"Invite" an imaginary representative of the target audience to the design table
- ★EXAMPLE: Defenders of Health, a Concentration Brain Game



EGO-FREE CREATIVE SESSIONS







Defenders of Health: ★ A Tower Defense game for 60 y.o Women.



AUDIENCE AWARE ITERATIVE DEVELOPMENT

ITERATIVE DEVELOPMENT



Learning from Users

Non-gamers think differently than we do as gamers.

Community Manager

- Feedback
- Surveys & Focus Testing





Value of an Online Product

Collecting Metrics for "evidence based" design decisions

 Updating games on a regular basis to increase user engagement and broaden their appeal



PERSONALIZATION THROUGH ADAPTIVE DIFFICULTY SCALING

ADAPTIVE DIFFICULTY SCALING



Adaptive Personalization

★More life-relevant

★More effective

The ultimately casual experience



ADAPTIVE DIFFICULTY SCALING



Clustering

*Balancing Gameplay based on groups of users with similar traits.

Explicit Clustering (age, gender, etc)

Implicit Clustering (non-obvious grouping based on metrics)



The FUTURE of GAMES (and BEYOND...)





The future of fun...

All successful interactive products of the future will likely integrate abstract aspects of gaming to increase their engagement.

★ EXAMPLES

- EBay
- Stack Overload



THE FUTURE

VIVITY Labs

EBay

Feedback Profile



(648 😭) 🦹 Power Seller

Positive Feedback (last 12 months): 99.7% [How is Feedback Percentage calculated?]

Member since: 29-Apr-08 in Malaysia

		1 month	6 months	12 months
•	Positive	0	404	673
0	Neutral	0	3	3
	Negative	0	2	2

Detailed Seller Ratings (last 12 r	nonths)	3
Criteria	Average rating	Number of ratings
Item as described	*****	489
Communication	*****	488
Dispatch time	*****	489
Postage and packaging charges	*****	489



THE FUTURE

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Stack Overflow

Famous Question × 940	Asked a question with 10,000 views	
• Fanatic × 884	Visited the site each day for 100 consecutive days	
Favorite Question × 1026	Question favorited by 25 users	
Generalist	Active in Why can you assign Nothing to an	
Good Answer × 8704	Answer votes Why am I allowed to say: Dim x as Integer x =	= Nothing in VB.NET, but I can't say: int x; x = null; in C# ? asked 2 hours ago
Good Question × 2098	Question 4 answers	JoelFan
Great Answer × 977	Answer ve 120 views	3,069 • 3 • 6 • 27
Great Question × 180	Question voted up 100 times	
• Guru × 1067	Accepted answer and voted up 40 times	
Legendary × 15	Hit the daily reputation cap on 150 days	
Mortarboard × 4012	Hit the daily reputation cap for the first time	
Necromancer × 4492	Answered a question more than 60 days later with at least 5 votes	





The Blue Ocean of gaming (and beyond) is about new experiences & new audiences.

New types of games = new types of gamers

★Game designers = motivational "scientists"

★As Wii Fit has demonstrated, the market is massive for people who want to have fun in ways that can improve their lives.





The future belongs to "Game Designers".

Motivation is powerful tool

*As "motivational scientists", how will each of us harness motivation to create new experiences and expand the future of games?





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