## Finding Life for Game Monetization Beyond the Megahit

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GAME DEVELOPERS CONFERENCE NEXT

LOS ANGELES CONVENTION CENTER - LOS ANGELES, CA NOVEMBER 3-4, 2014

GDCNEXT.COM



#### Who we were:

Top Facebook app and game developer

#### Who we have become:

Game operator and world's largest in-game video ad platform for premium brands



## The Current State of Gaming

# Goal: Build a game and HOPE for a hit





## The Upsell

Roughly 98.5% of F2P users will never spend a dime.

\$1 for a shot of espresso with your coffee? Sure, why not?



\$1 towards a game I've enjoyed for hours and hours? Hell no!



## Intangibles

Television pay-per-view faces similar user reluctance to purchase.

Why should I pay \$5 for 2 hours of entertainment, when I can find something for free?

The same user has no qualms about dropping \$5 at the bar for a beer they will enjoy for about 1/5 that time.





Does making in-app purchases feel natural to the player?

- Walk them through it
- Show them how painless it is
- Let them experience the benefit right away
- Create a core loop that brings them back into the purchase flow

## The \$300,000,000 Button

A famous study in UI design discovered that removing the registration funnel from an e-commerce site resulted in an increase of \$300,000,000 per year.



The designers had no idea they were losing so many would-be purchasers.



## The \$300,000,000 Button

#### Lesson learned:

Players have not spent hours upon hours working on the app. Do not assume they know their way around as well as you think they should.



Track every step of the funnel. Bring focus groups and watch how frustrated your team gets watching them fumble around your beautiful UI.

## Start with a Bang!



## Get to the Fun!

"Start with a bang" is a term used in Hollywood about the need to hook viewers right from the opening frames.

Many movies start with a climatic scene that does not provide a resolution until much deeper into the film.

The same idea should be applied for F2P games.





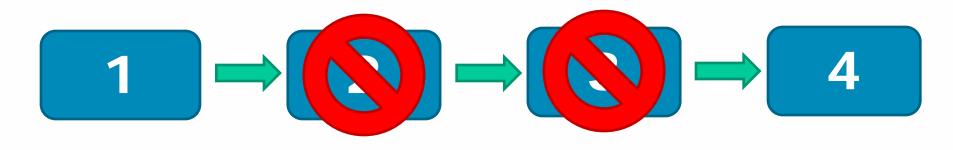
## Eliminate Steps

The best tutorial is no tutorial or a tutorial that doesn't feel like a tutorial.

If your game requires a lengthy tutorial:

- consider spreading out game features over time.
- reevaluate your UI design.

Every step it takes before a player can actually purchase a digital good, are steps where you are losing revenue.





## Surviving Success

# The game industry's biggest problem: surviving success.





## What do you do after your game becomes a hit?

## Big Hit, Big Challenges

### Challenges:

- Growing community support costs
- Need for constant content updates
- Consumer expectation for follow-up/sequels
- Monetizing loyal players that stick around
  - Etc.

... and these problems grow worse over time.

## Reality

# Even the huge hits eventually taper, whether mobile, online or console:



#### All time US ranking for Candy Crush Saga (FREE), via App Annie

## Games Are Highly Valuable After Their Apex



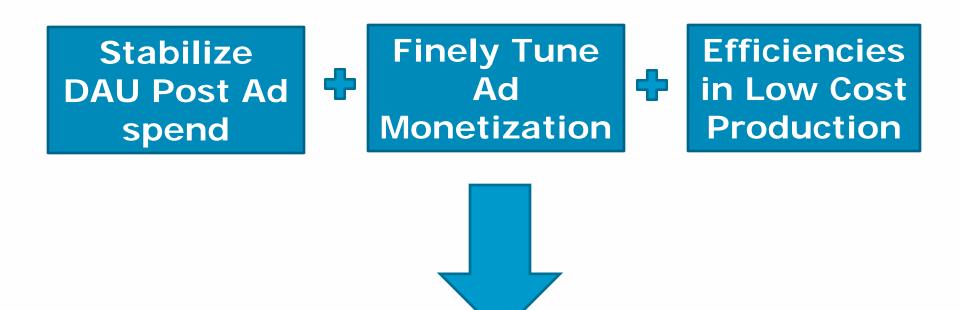
	Ζοο	Bingo	Gardens
Launch Date	June 2009	June 2011	April 2011
DAU	100k	30k	100k
ARPDAU	\$.10	\$.30	\$.16





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#### How Do We Extend A Game's Life Cycle?



## Result: Extend Game Tail, Revitalize Monetization, Drive Cash Flow



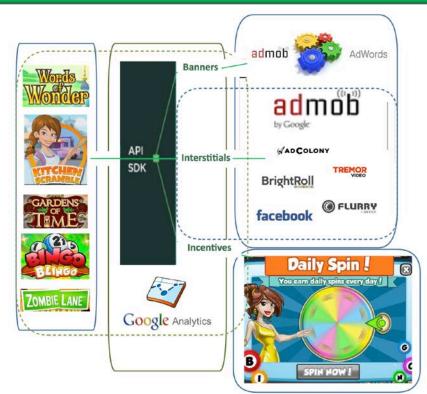
### Case Study: Zombie Lane



- Development moved to Bangalore studio
- Special events, content releases driving increased sharing, user requests and DG revenue
- DAU climbing steadily
- US ad impressions averaging \$8.50-\$10 cpm and climbing with 85% - 90% fill



# As more and more of our revenue comes from mobile...



We're applying our approach to our mobile games.

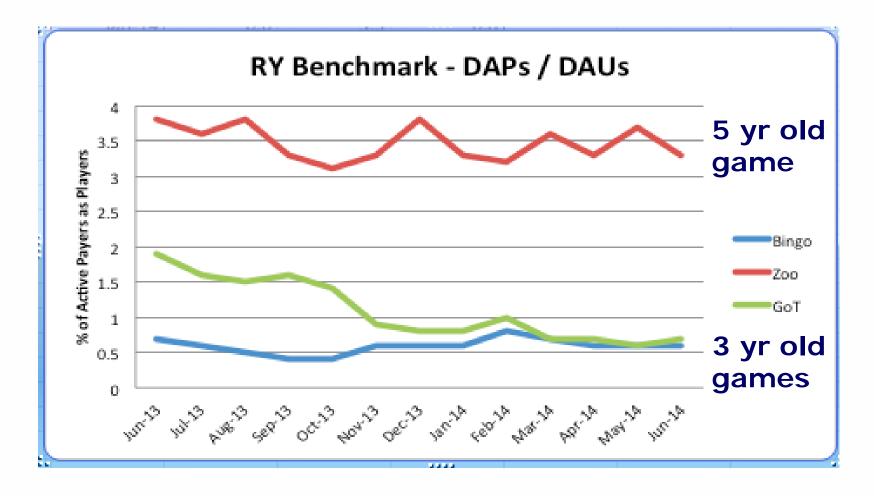
# Admob plus mediation networks are driving high rpms.



We've been averaging \$15-\$20 net rpm for our gameload interstitials in the US.

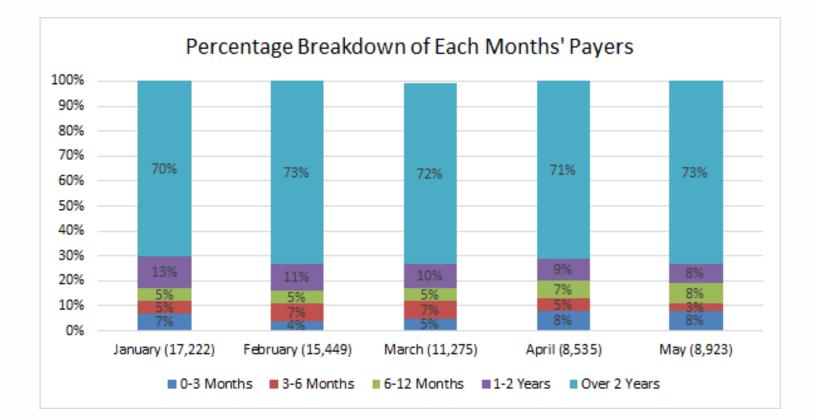
## Rule # 1: Stabilize DAU and Payers

#### Titles >2 years old decay at 2-3% per month



## Rule # 1: Stabilize DAU and Payers

#### Earliest Paying Players Stay The Longest!

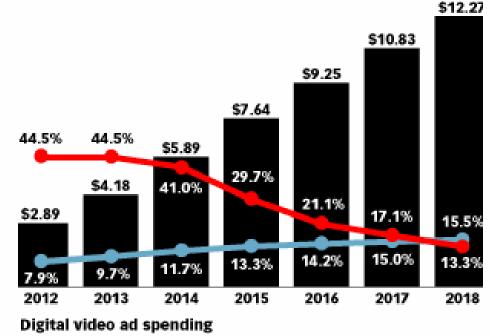


#### S Digital Video Ad Spending, 2012-2018

llions, % change and % of total digital ad spending

#### Be Part of A Growing Market

#### 90% of RockYou video revenue is programmatic

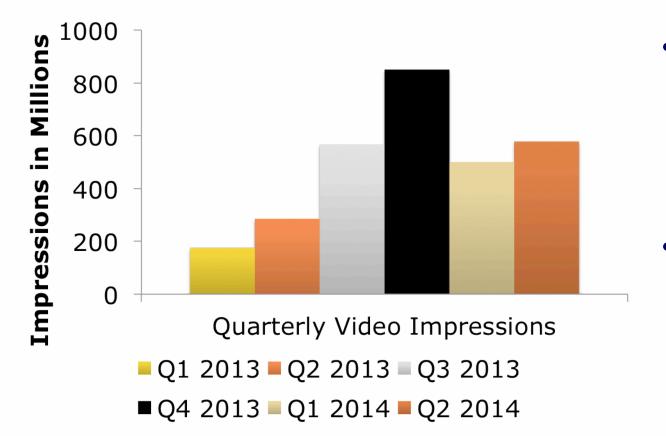


% change 📕 % of total digital ad spending

te: includes advertising that appears on desktop and laptop computer. well as mobile phones and tablets; includes in-banner, in-stream (such pre-roll and overlays) and in-text (ads delivered when users mouse-ow levant words)

urce: eMarketer, March 2014

#### Manage Impressions/DAU



 5x' d video impressions delivered from Q1 to Q4 2013

• YoY growth • Q1: 2.9x

• Q2: 2.0x

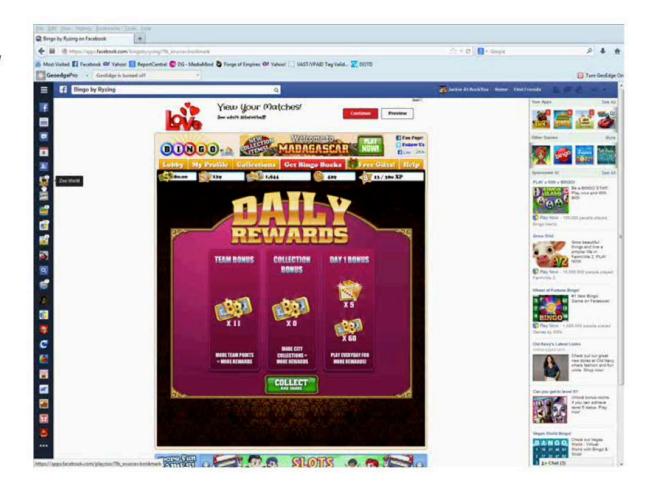
#### Video Performance

#### Pre-roll & mid-roll placements

- Ads shown before game or at natural breaks in gameplay.

- 70+% Completion Rate
- .5-1% CTR





#### **Video Performance**

#### Incentive video ad placements

- Ads shown in exchange for virtual goods and incentives.

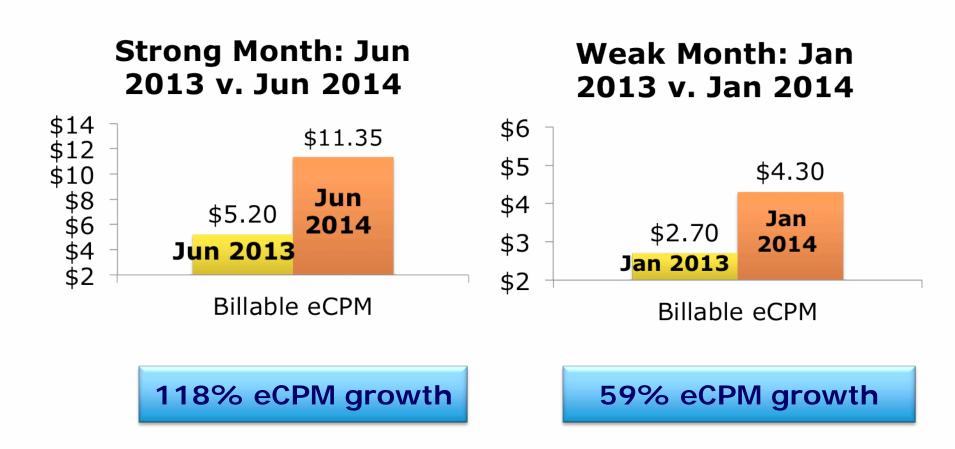
- 85+% Completion Rate
- 1+% CTR



\*Source: comScore & Nielsen brand studies



#### **Drive Premium/Direct Video Demand**





#### **Result is World-Class Ad Monetization**

#### Q1 US Ad ARPU



# RockYou O&O Ad monetization/DAU competitive with top social media properties

## **Rule # 3: Low-Cost Production**

Continue Investment in games

- Resource games to ensure player stability
- Build new features
- Evaluate economies
- Make content pipelines more efficient
- Invest in community management for long term players

#### Offshoring/ Synergies

- Acquired an Indian studio in Bangalore
- Allows for full resourcing of titles to extend the lifetime of the game



## **Rule # 3: Low-Cost Production**

I dentify low cost items that sell well

Customization and upgrades over complex and expensive features and content

## **\$\$\$\$**

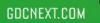
We are still trying to figure out who let the notorious Dr. Teslar near the NOS. The accelerant he created is awesomely powerful, but even more dangerous to handle than regular NOS.	Saptra -			-	7 Acceleration
		AUM	INSAT		1 Speed
	ACCEL.	77	75	NUS	3 Traction
	SPEED	89	75		2 Body
	TRACTION	58	37		2 Handling
	BODY	49	38		
	HANDLING	53	48	COST	5 POINTS

2 hours of design work0 art0 code





Cost of 3D model 4 hours of design work 4+ hours art – scaling &rendering 2+ hours of Flash work

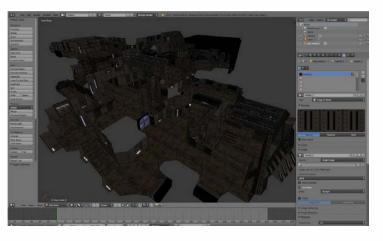


## **Rule # 3: Low-Cost Production**

Provide the players tools to create content

When possible, provide players with the tools that will allow them to create or modify their own content and share with the community.

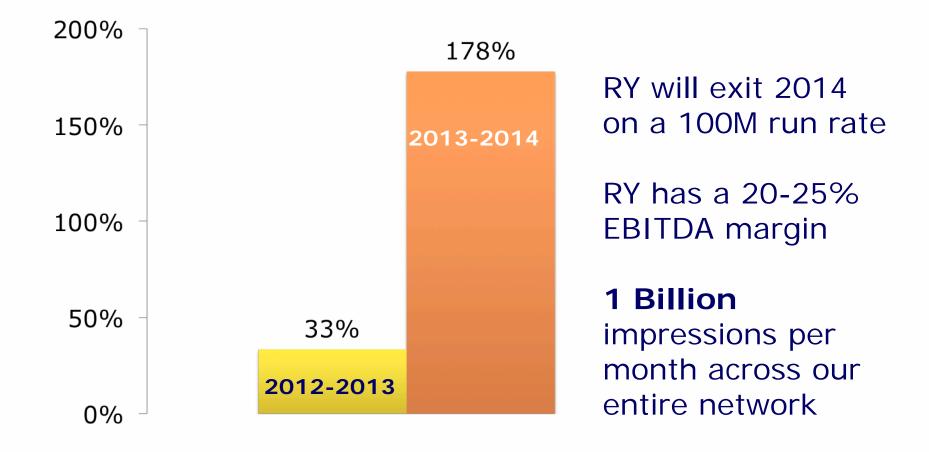






## A Model Emerges When Rules Followed

#### **Revenue Growth Year over Year**



## Q & A

Questions? Contact: <u>scott.mcclellan@rockyou.com</u>

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