Building Durable Mobile Franchises for the Western Market

Weiwei Geng Executive Producer Kabam

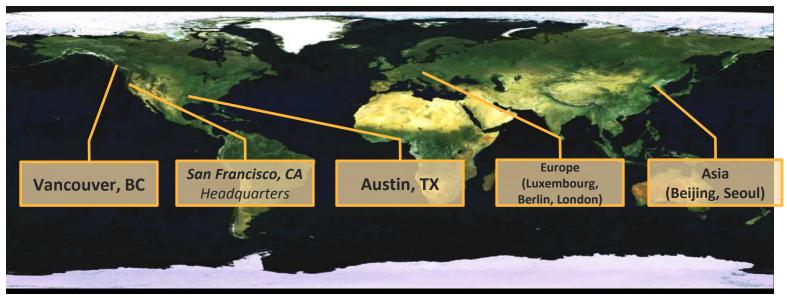


GAME DEVELOPERS CONFERENCE"CHINA

SHANGHAI INTERNATIONAL CONVENTION CENTEI Shanghai, china · october 19–21, 2014

Kabam

- •Top 10 mobile game company by revenue size
- •Four \$100m+ franchise games
- •16 Languages and over 100+ countries



Kingdoms of Camelot & The Hobbit

•Kingdoms of Camelot

- \$250 million franchise
- Battle for the North was the #1 top grossing iPhone App of 2012, the same year the game launched

•The Hobbit: Kingdoms of Middle-earth

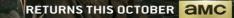
- \$100 million franchise
- Grossed this within a year of the launch date
- Successfully re-launched the game last year with 2nd Hobbit movie
- Looking to re-launch the game again for 3rd movie





What is a franchise game in F2P Business?

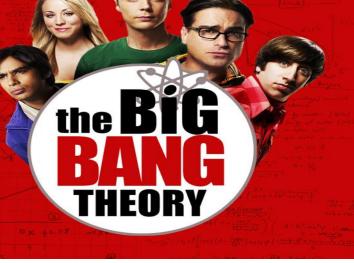
FRIENDS



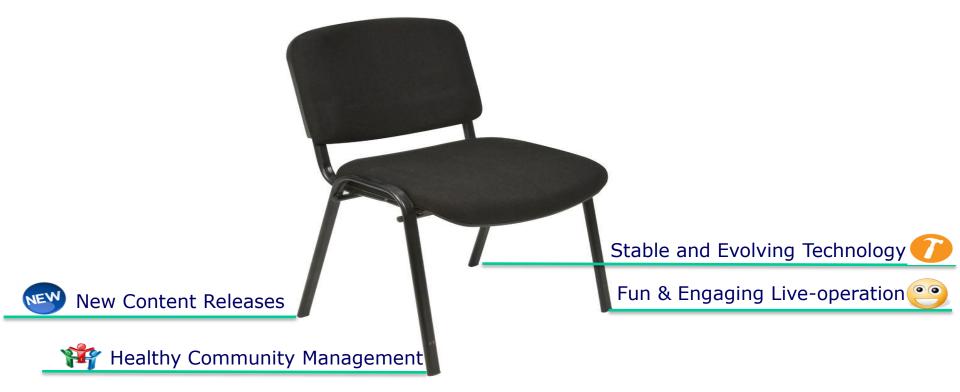


VIDEO

12



How to build durable franchise Mobile game in F2P Business



New Content Releases

- •TV Show industry:
 - new Episodes
 - new Seasons
 - new characters
 - new conflict/twist
 - new plot
- •What about F2P games
 - new content
 - new expansion packs
 - new systems
 - Right cadence of content releases



New Content Releases

Content

- Beorn and Tauriel
- New Boss in "The White Orc"
- •Expansion Packs
 - Gear system for Hobbits
 - Legendary Gear
- •New Systems
 - Campaign
 - Moon Rune minigame



Stable & Evolving Technology

Stable

- Server availability
- Bugs
- Security
- Server Performance
- Maintenance

Evolving

- Platform OS evolution
- Hardware evolution
- Compatibility
- Game SKU evolution
- Partner SDKs



Stable & Evolving Technology

- •New framework NGUI
- •Cellular data download size limit
- •Performance vs. hardware requirement





Fun and Engaging Live-operations

- •Live-operations as new Content
 - New content releases
 - Events
 - Promotions/Sales
 - Retention events
 - Win-back campaigns
 - Systematic synthesis





Fun and Engaging Live-operations

Desolation of Smaug expansion pack City release plan





Healthy Community Management

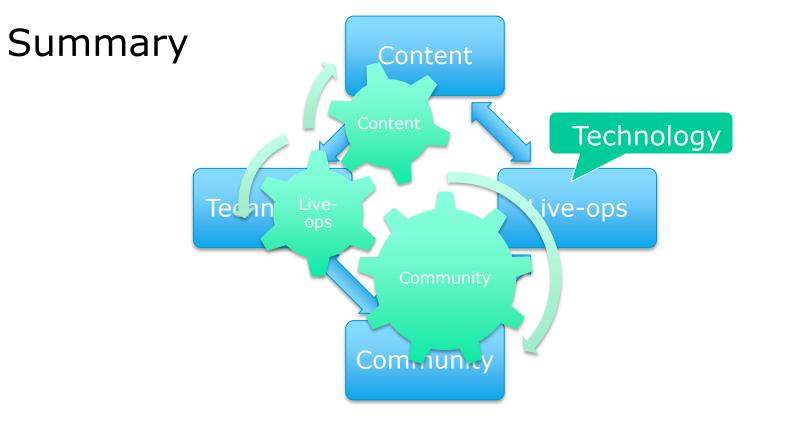
- •A healthy community is key
 - VIP service
 - Player appreciation
 - Customer service responding time
 - Community sentiment
 - Cheating
 - Fraudulent payments



Healthy Community Management

- •Marriage in Hobbit Chat Sale
- •Hobbit Month Appreciation Events
- •3rd party in-game currency vendor sites
- Social media channels

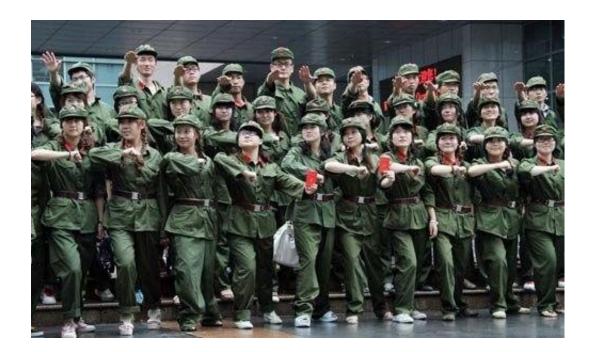


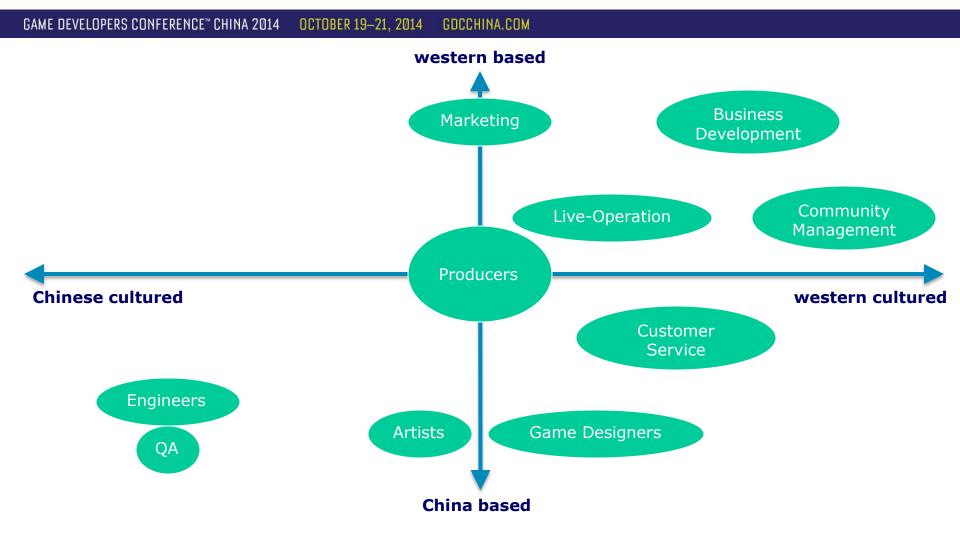


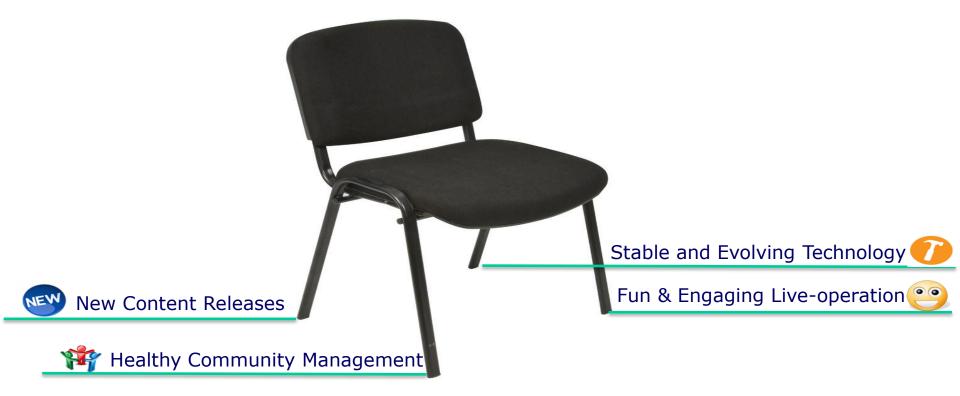


You may get by with 3 legs, but no less!

Doing all these from China?







It is easier said than done

