



NO MORE EXCUSES, YOUR GUIDE TO ACCESSIBLE DESIGN

TARA VOELKER

ACCESSIBILITY ADVOCATE -  @LADIEAUPAIR

GAME DEVELOPERS CONFERENCE®

MOSCONE CENTER · SAN FRANCISCO, CA

MARCH 2-6, 2015 · EXPO: MARCH 4-6, 2015





WHAT ARE WE TALKING ABOUT TODAY?

- Who has a disability and what that means for games
- Features that improve your titles
- Resources





HOW DO YOU THINK OF DISABILITY?





MEDICAL MODEL



Viewed as an extension of a condition that needs treatment or therapy.





GOVERNMENT MODEL



Prevents you from
substantial gainful activity,
such as work





NEITHER OF THOSE ARE GREAT.



The cultural habit of regarding the condition of the person, not the built environment or the social organization of activities, as the source of the problem, runs deep.

-Deborah Kaplan, Director of the World Institute on Disability.



SOCIAL MODEL



- Result of Societal Forces on an impairment





WHAT'S THAT MEAN?





WHO IS DISABLED?





HOW WE'LL TALK ABOUT IT

- International Classification of Functioning, Disability, and Health(ICF)
- An umbrella term for impairments, activity limitations, and participation restrictions – mental and physical





LET'S START TALKING NUMBERS.





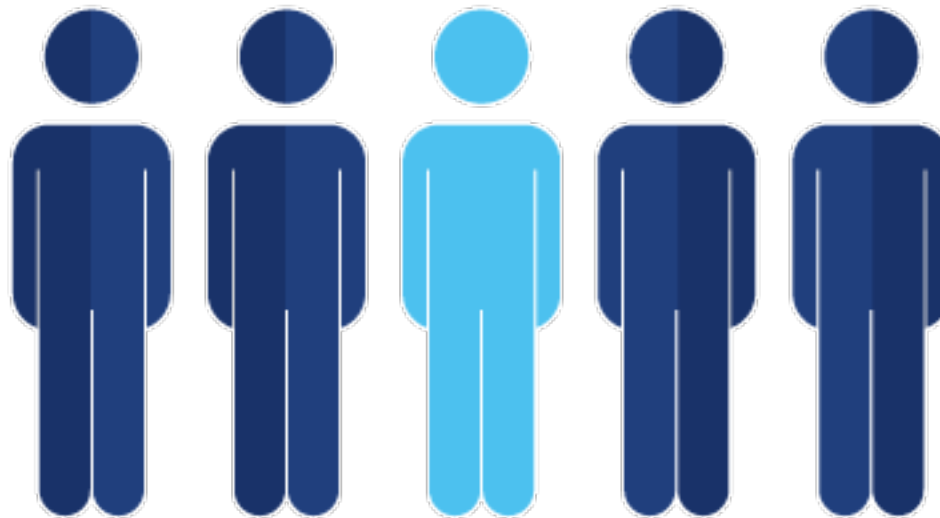
ONE IN FIVE HAVE A DISABILITY



6.9 Million

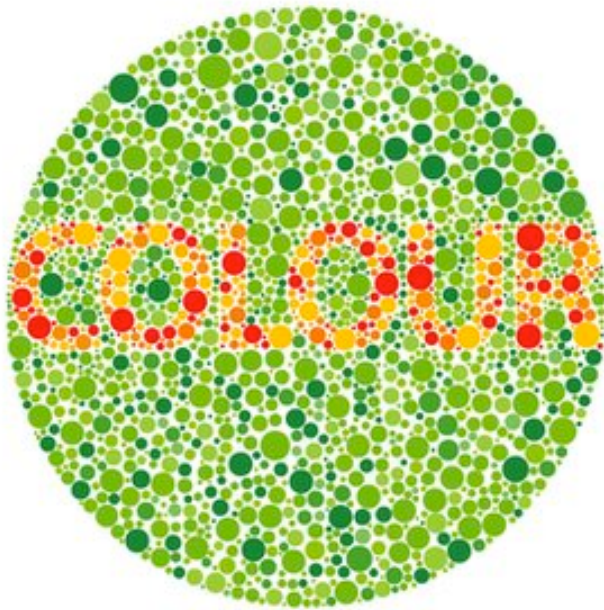


56.7 Million





BUT SOMETHING'S MISSING-

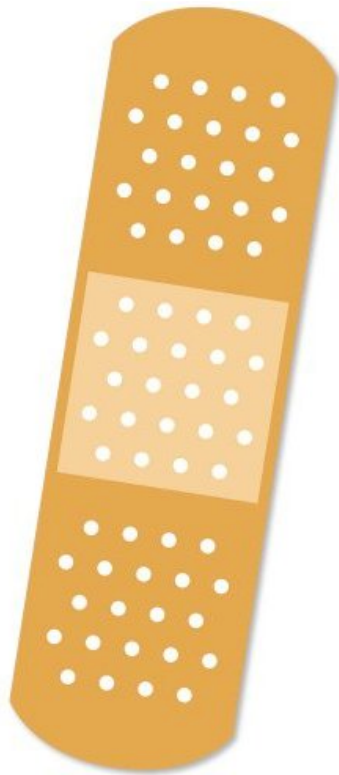


- Doesn't record information on colorblindness
- 14% of adult population with reading age below 11yrs old
- Future Impairments





FUTURE IMPAIRMENTS

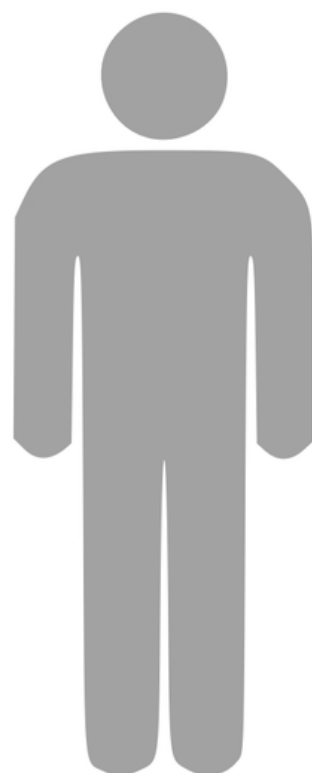
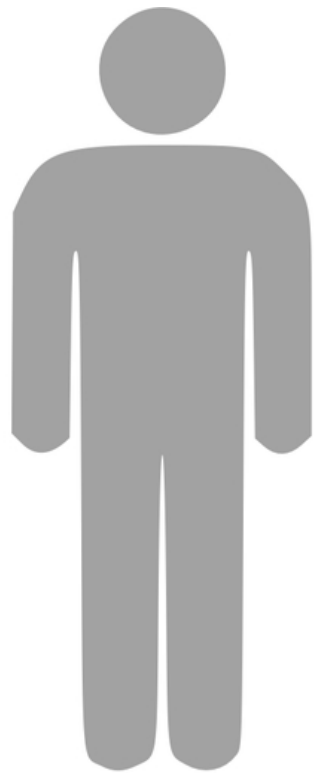
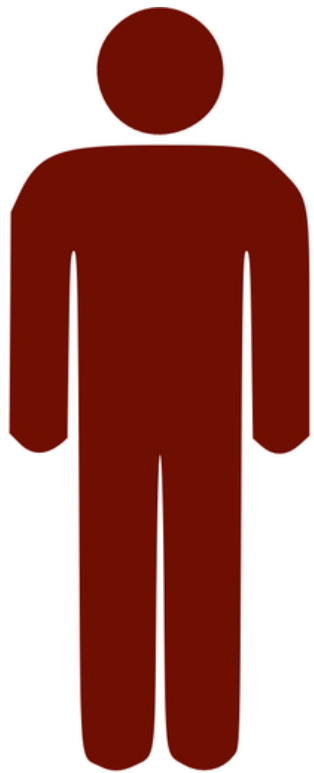


- those not with a disability now that will be in the future
- includes injuries such as broken arms and arthritis – two things that we may not think of as someone being “disabled” but would deeply impact someone’s ability to play games





IT'S MORE LIKELY THAN YOU THINK.





THAT DOESN'T MEAN IT'S REPRESENTATIVE OF YOUR AUDIENCE





SURVEY OF CASUAL GAMERS

20.5% of Gamers vs 15.1% of General Population





WHAT ABOUT HARDCORE GAMERS?



- No data
- Likely lower number of gamers
- Games aimed at this audience less accessible





WHY ENGAGE THIS GROUP?



- Play more frequently
- More Hours a week
- Longer periods per gaming session
- Report more benefits from playing





HELPING THEM HELPS YOU



- More dedicated consumers
- More likely to refer games to friends
- More likely to buy additional titles
- Results in a better overall product





AN EXAMPLE



- Work for those with an auditory disability helps text only localized skus





SO WHAT CAN YOU DO?









SUBTITLES/CLOSED CAPTIONS



- On screen text for all speech in game
- Include important sounds for captions
- Not just cinematics





WHO IS THIS FOR?



- Not just those with hearing issues
- Gamers in noisy places (portables)
- Gamers in quiet places
- Text only localized SKUs



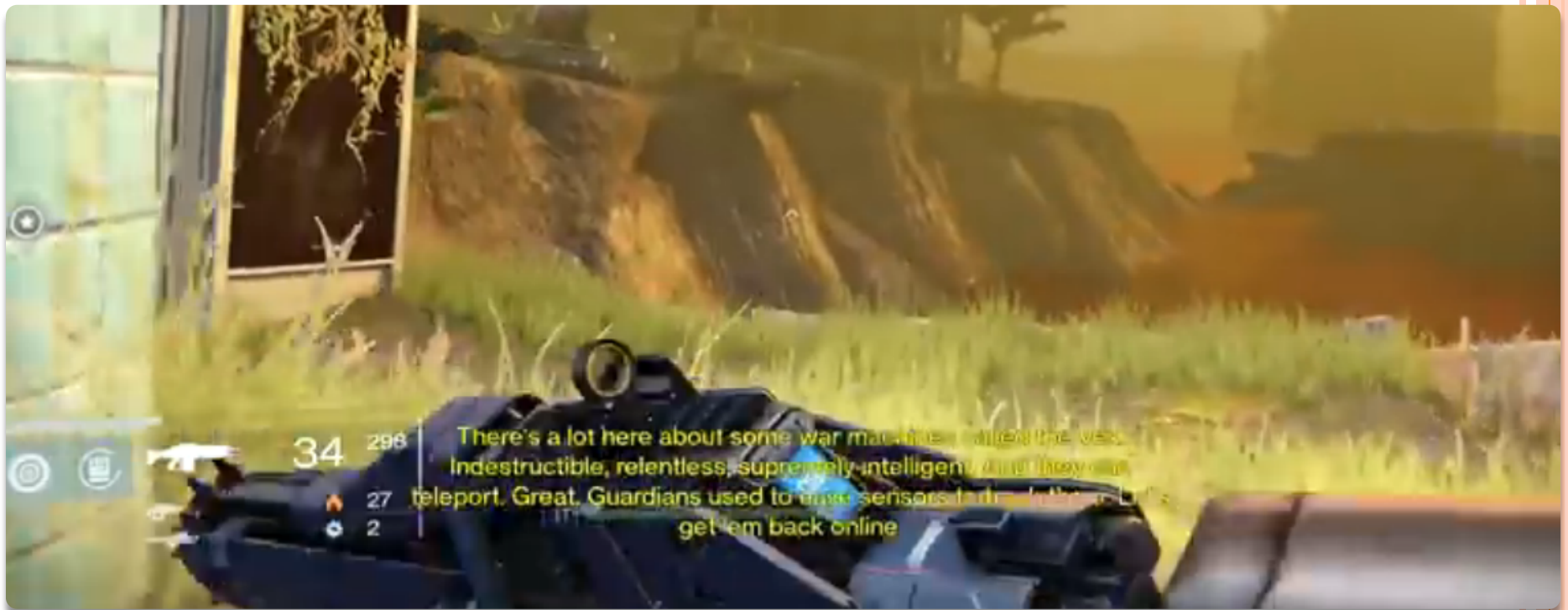


COMMON MISTAKES



- Too much text
- Hard to read font or color
- No info on who is talking
- Not all VO subtitled



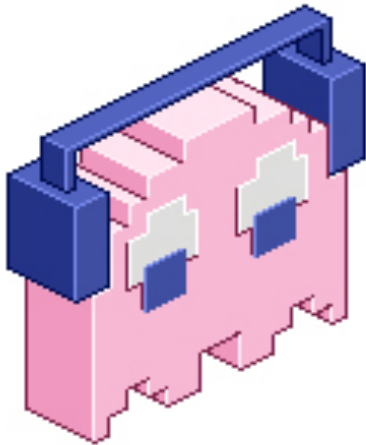


- An extreme case of poorly implemented subtitles.





WHY DOES THAT MATTER?



- Mild vision impairment commonly associated with hearing impairment
- Lower reading ages because BSL/ASL is their first language





NO EXCUSE GUIDELINES



- Centered at the bottom of the screen
- Try to limit to of 3 lines at a time
- Spoken Text in upper and lower case
- SFX in all caps - *STATIC*





MAKE IT EASY TO READ



- Letter boxing
- List your speaker
- Consider font size and color





MAKE THEM EASY TO UNDERSTAND

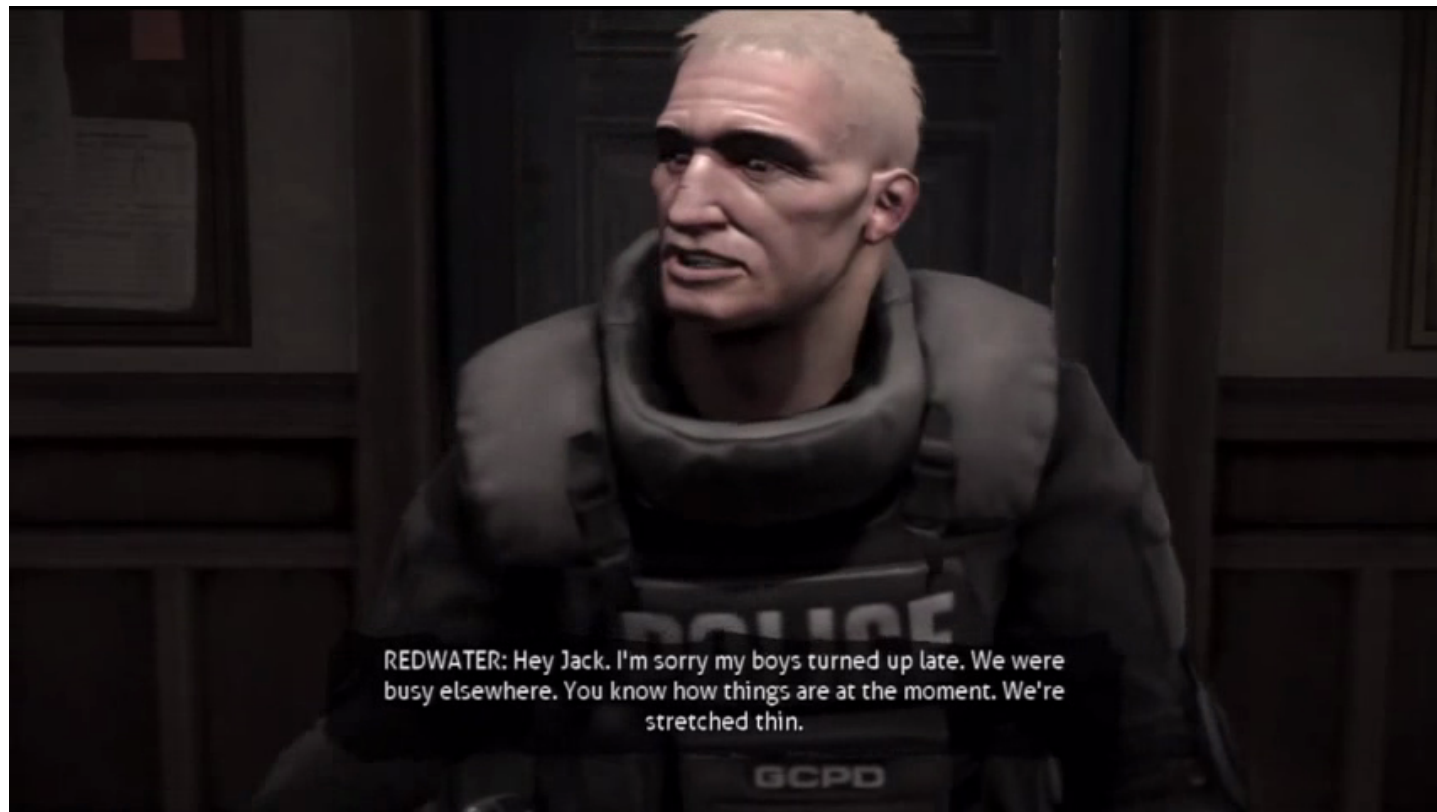


- Offer a sans serif font
- Color label your speakers!





BASE LEVEL ACCESSIBLE





A DIFFERENT TAKE ON ACCESSIBLE





LET'S NOT FORGET SYSTEMIC VO!





GAMERS NOTICE WHEN IT'S NOT THERE.

Accessibility At A Glance Bayonetta 2

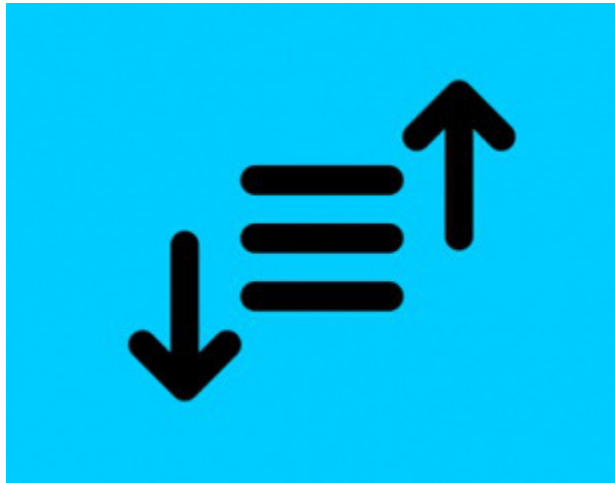
9.1

- Precision** > Yes You will NOT need precision to play
- One-Handed** > Yes One-Handed gamers should be okay
- Deaf Gamers** > Yes You should have no issues with this game
- Subtitles** > Yes Character text is present but not ambient
- Colorblind** > Yes Colorblind gamers should be okay





PRIORITY QUEUING SYSTEM



1. Story Dialogue
2. Systemic Dialogue
3. Audio Queues





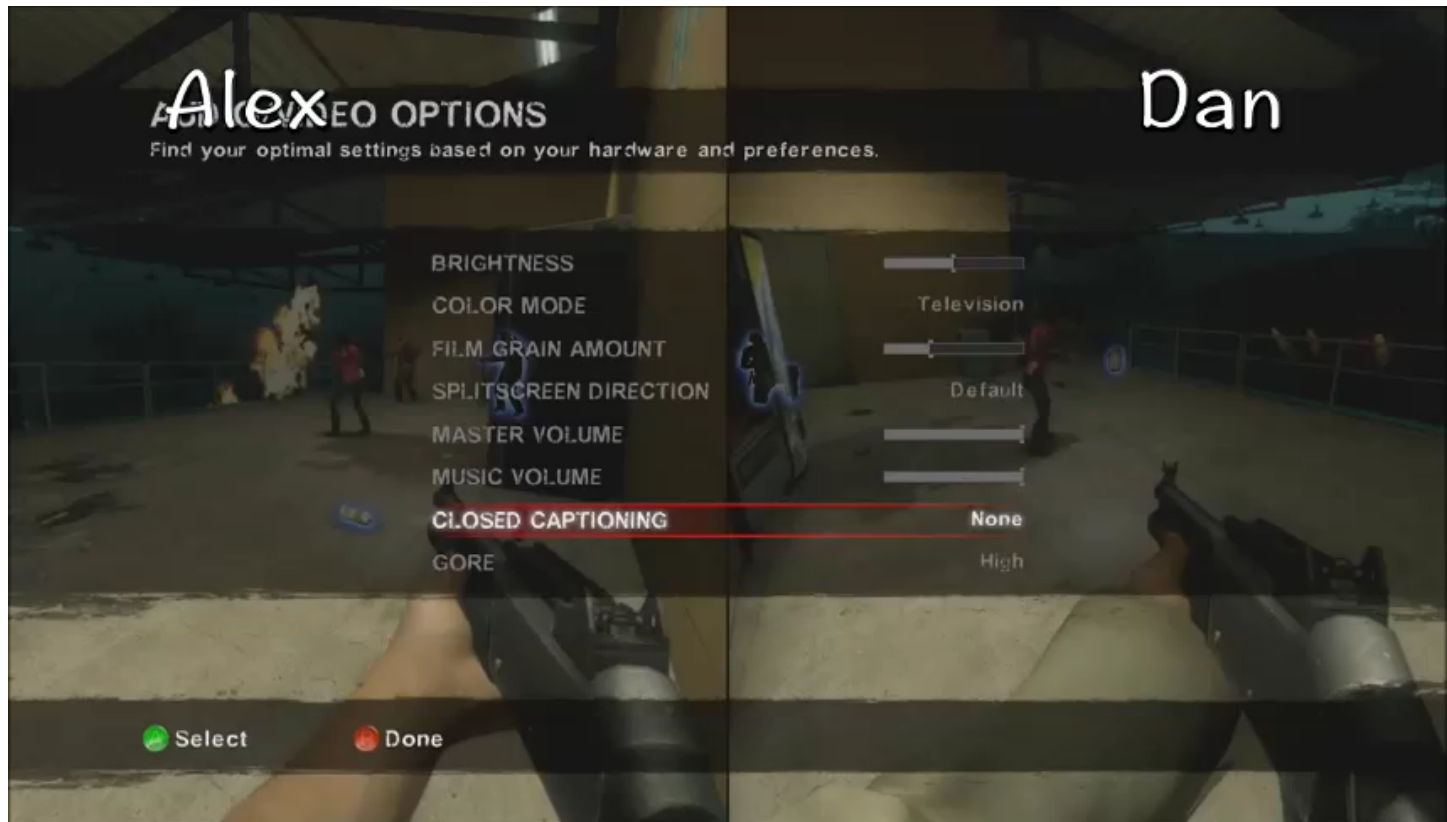
TIME STAMP EXAMPLE

- **0:00** Character dialogue (Level 1 sound) starts playing, subtitle displayed for 2 seconds
- **0:01** Combat VO (Level 2 sound) starts playing, no room on screen for caption to be displayed, ignored
- **0:02** Character dialogue (Level 1 sound)'s 2 seconds pass, subtitle removed
- **0:03** Combat VO (Level 2 sound) starts playing, caption displayed





NO SUCH THING AS TOO MUCH TEXT FOR DISABLED GAMERS





DON'T FORGET TO LET PLAYERS TURN THEM ON.





SOUND ALTERNATIVES



- Visually representing important sounds in ways other than text





AN EXAMPLE

Silent Hill 1



Silent Hill Homecoming





TRAINING MODE/TUTORIALS



- Low pressure place for gamers to adjust and learn
- Interactive





TIMER FREE TEXT PROMPTS



- Give the player time to read text at their own pace



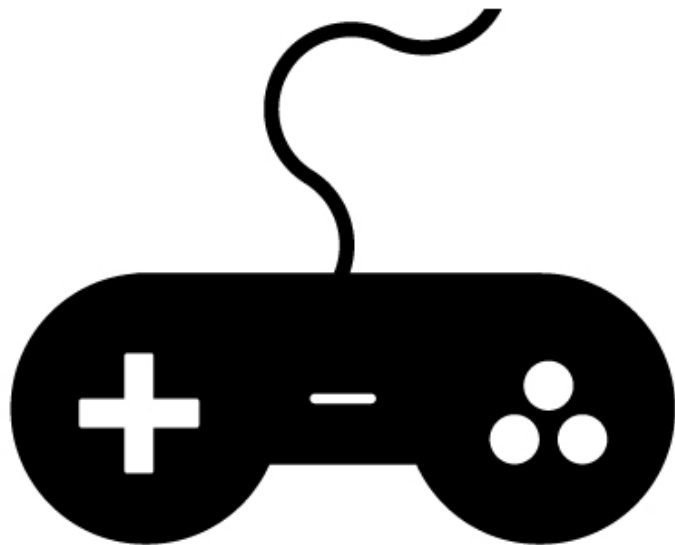


TWILIGHT PRINCESS HAS BOTH





REMAPPABLE CONTROLS

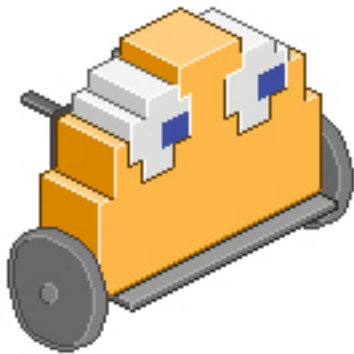


- Allow the player to remap gameplay controls as they see fit





BACKGROUND INFO



- Most requested feature because it helps a wide range of people
- Adjusting standard controllers to get around impairments
- Remapping Custom controllers



**Shuhehi Yoshida**

@yosp



Follow

You can remap buttons to your liking in Borderlands 2 on PS Vita. I mapped Sprint to O and Melee to triangle :)

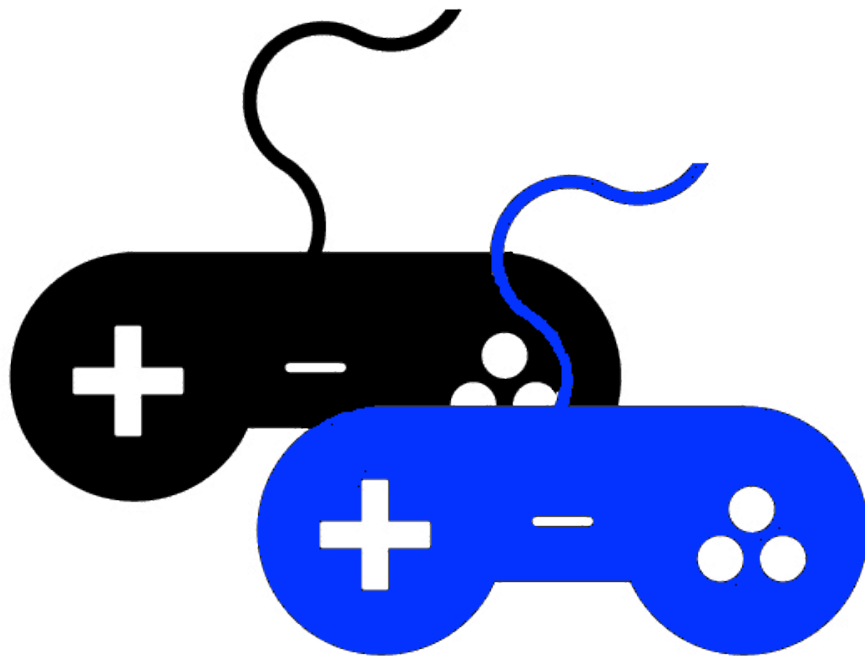
Reply Retweet Favorite More



- Shuhehi Yoshida,
President of
Worldwide
Studios, Sony
Computer
Entertainment



ADDITIONAL CONTROL OPTIONS



- Pre-sets
- Horizontal/Vertical Inversion
- Sensitivity Adjustments
- Southpaw
- Toggle Aim/Crouch



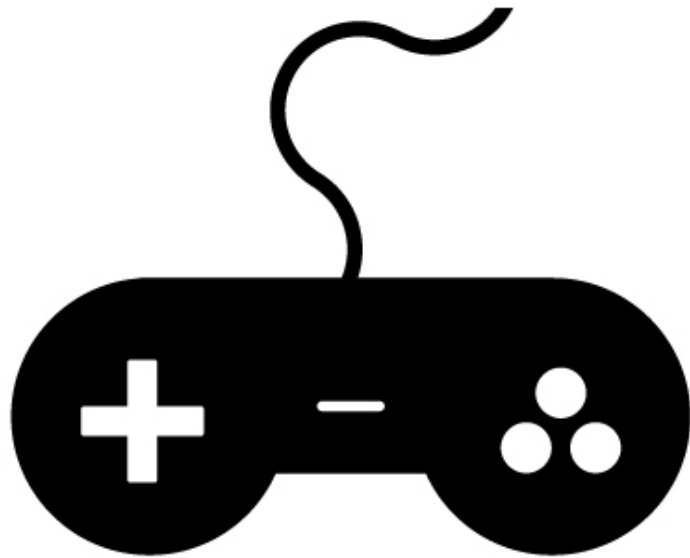


COMBINING THESE TWO FEATURES



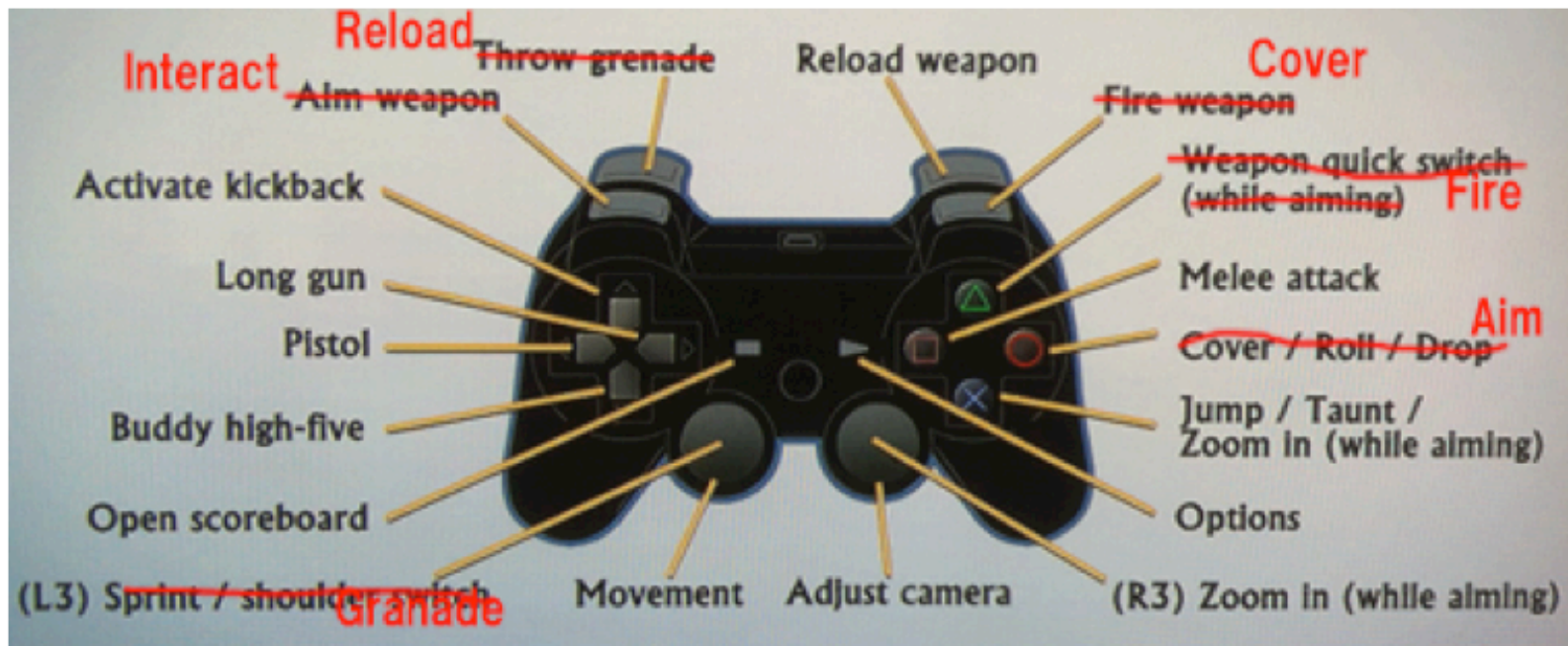


ON STANDARD CONTROLLERS -



- Shoulder buttons require largest range of motion, strength
- Commonly remapped
- Commonly important

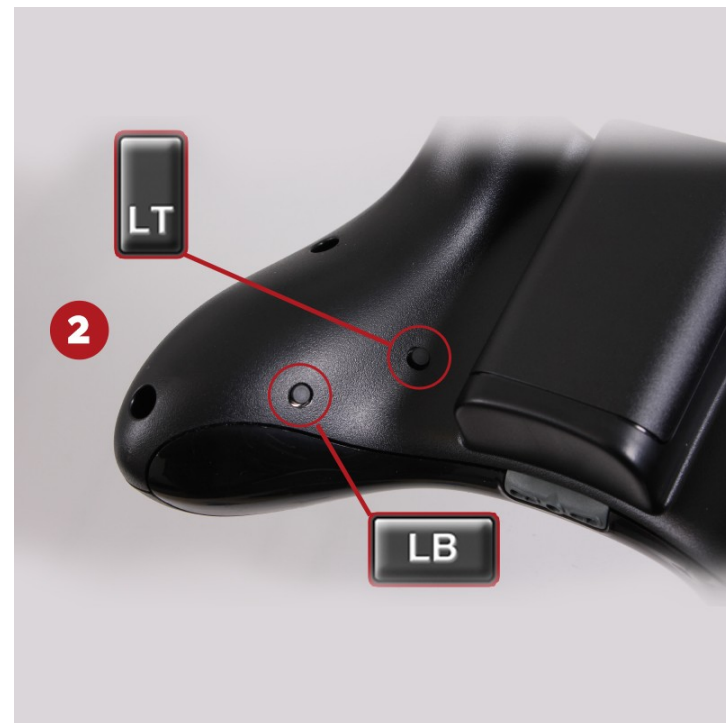


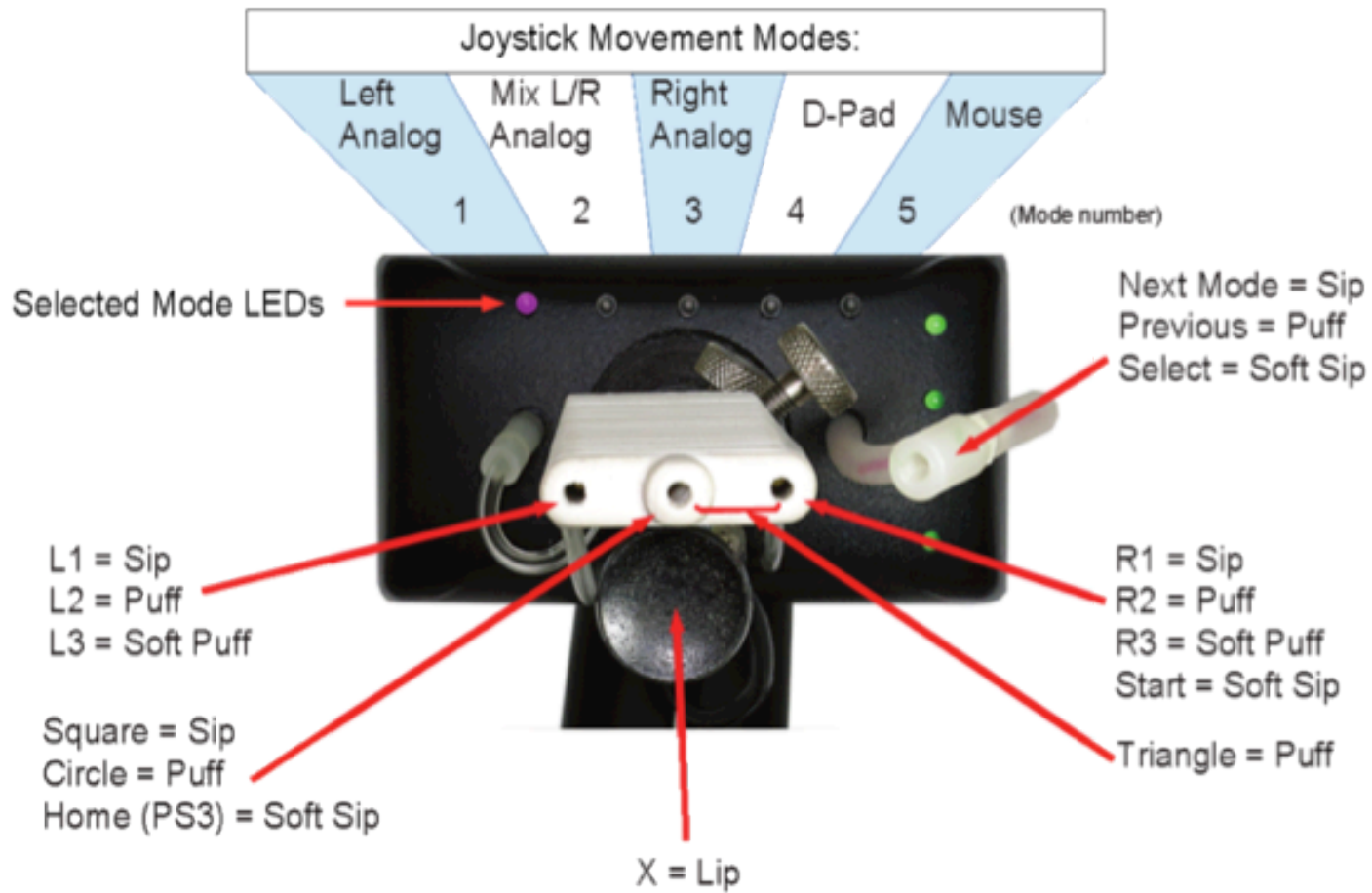


Uncharted Multiplayer



CUSTOM CONTROLLERS







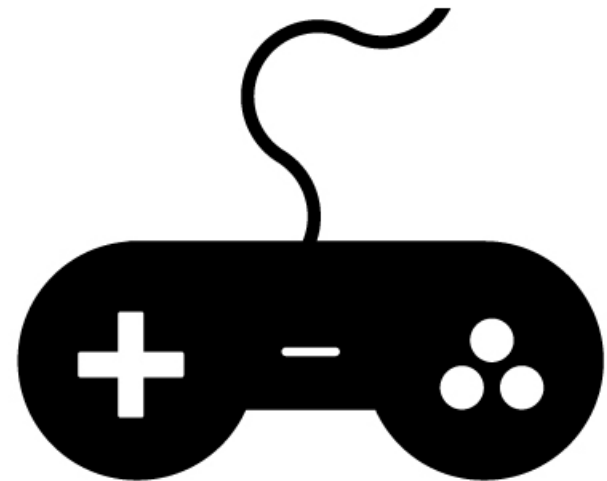
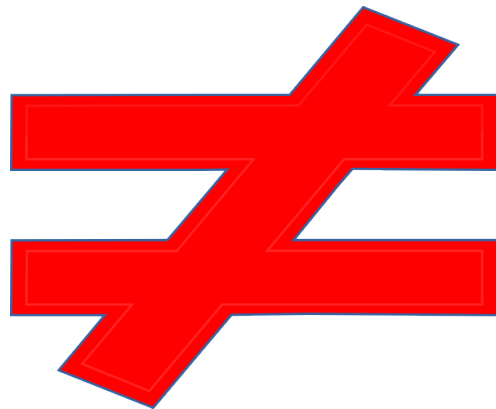
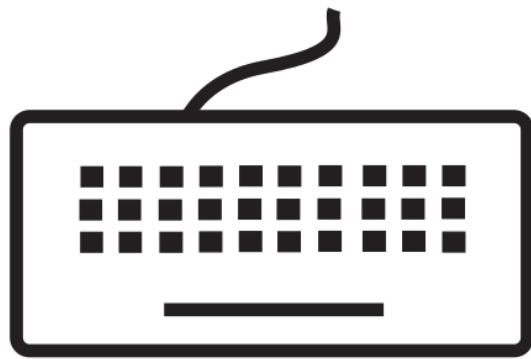
REMAPPING THE HARDWARE?



\$399 for Adroit

\$399 for 500
GB PS4







HOW CAN YOU IMPLEMENT IT?

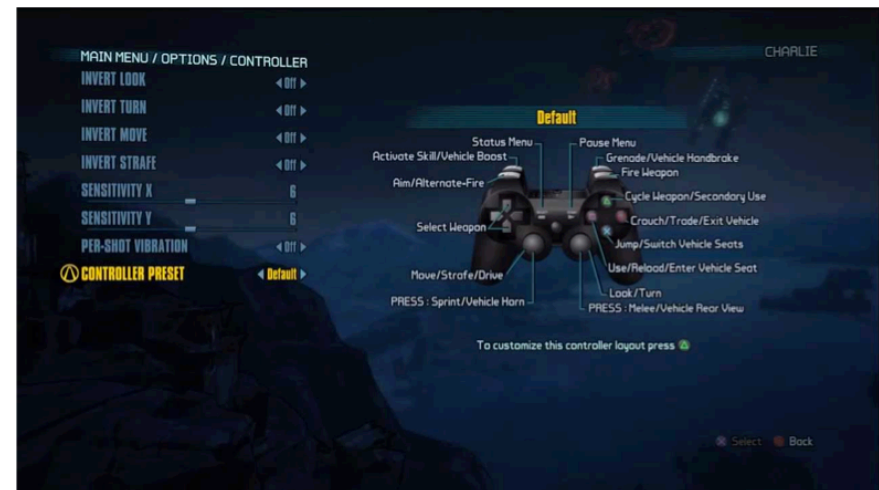


POPULAR WAYS TO REMAP

The List



The Button Swap

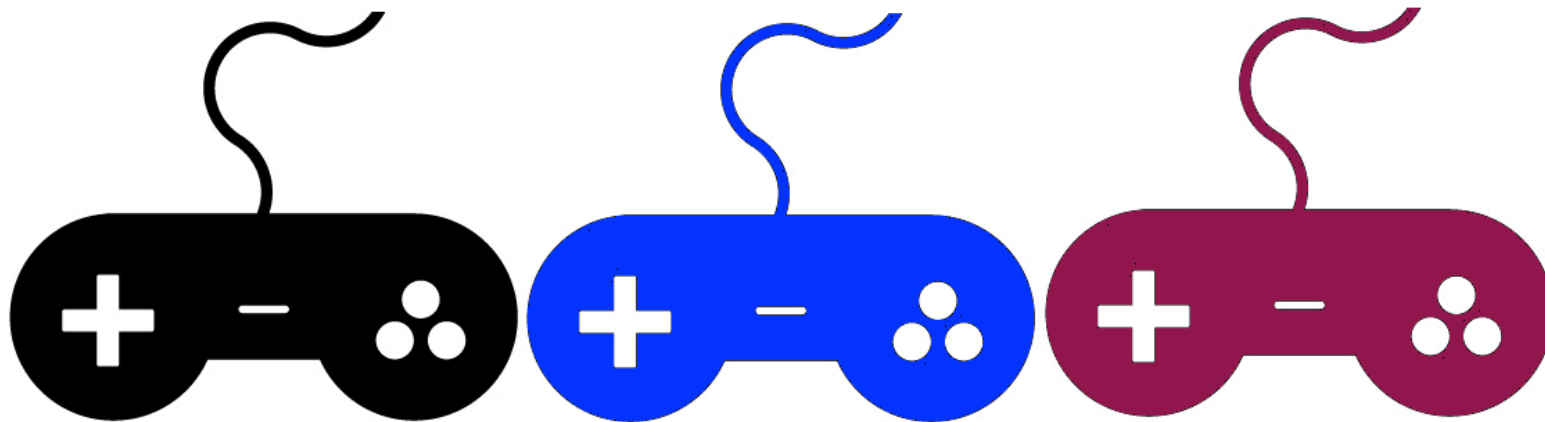




Street Fighter 4



SELECT A CONTROL SCHEME





Button:

Action:

B

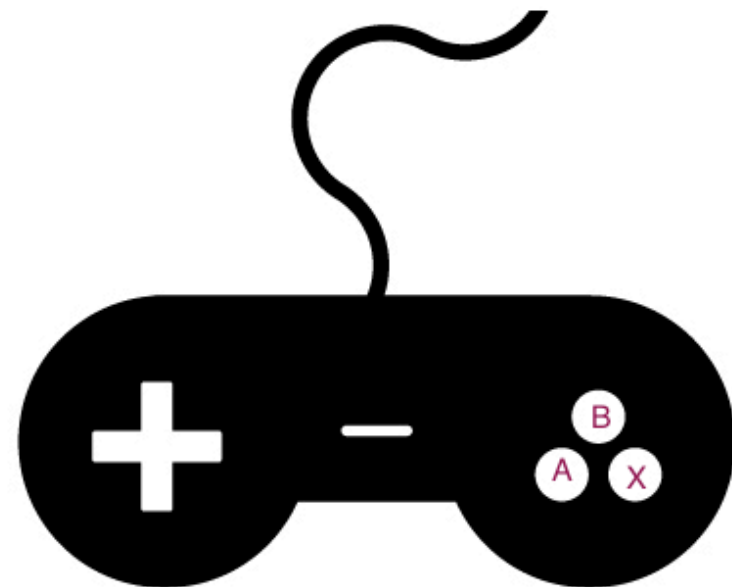
< Jump >

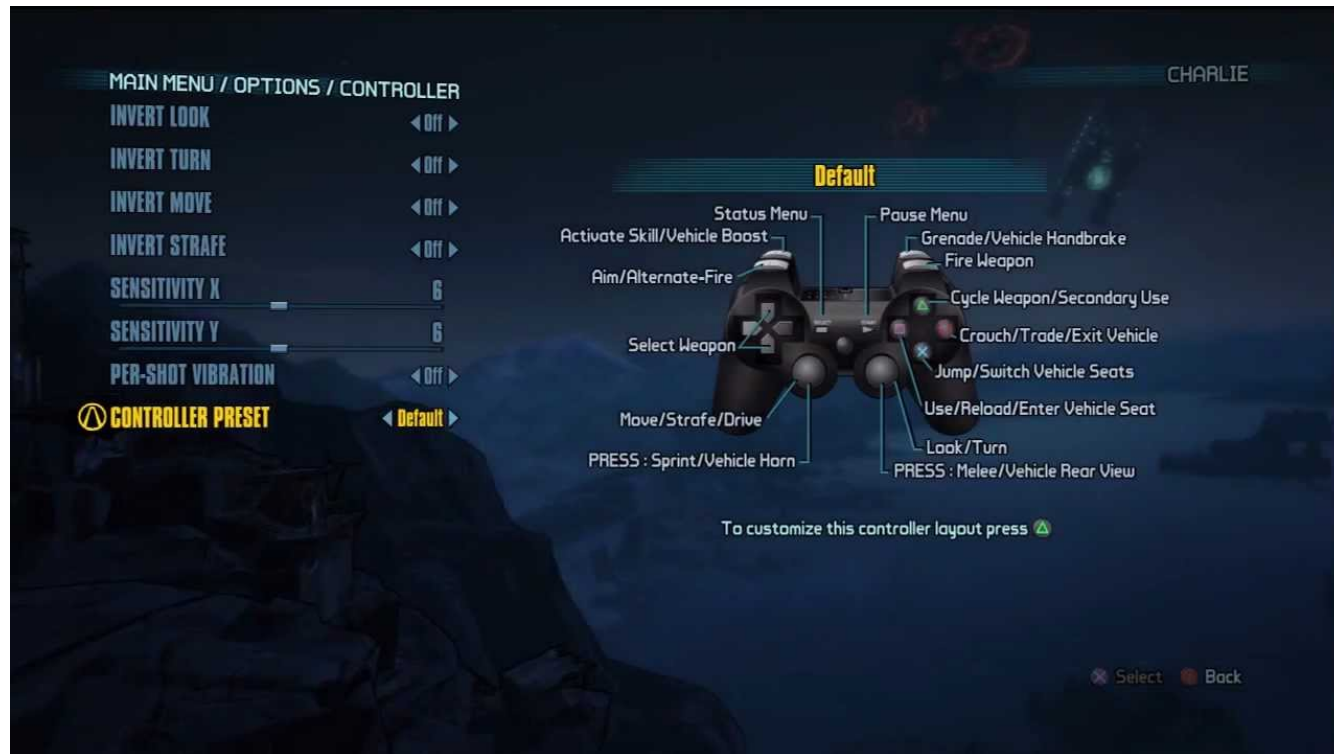
A

< Run >

X

< Fire >

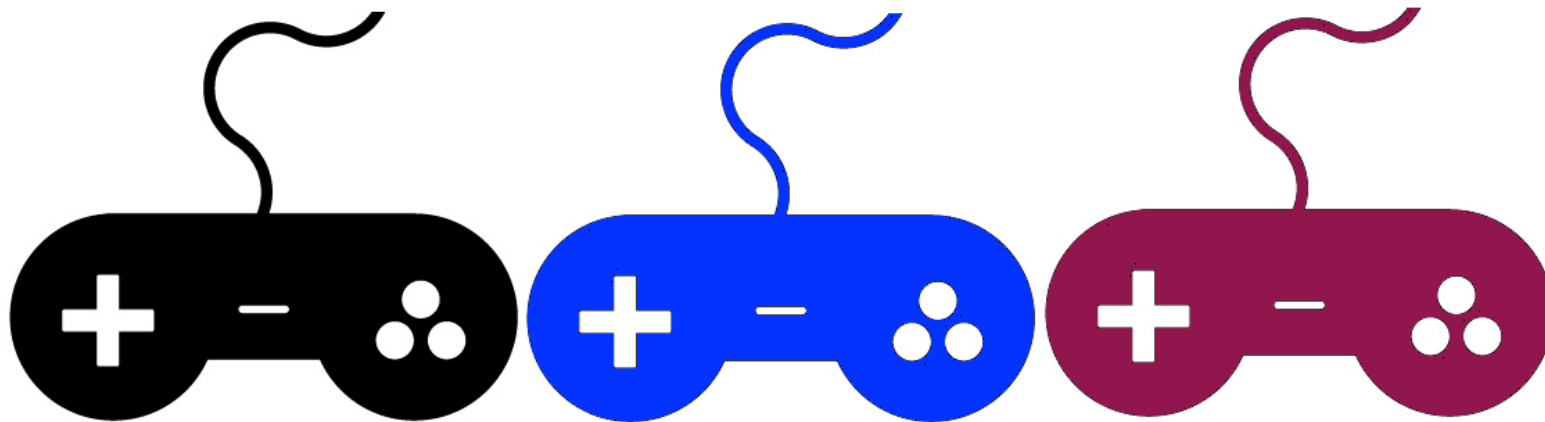




Borderlands 2

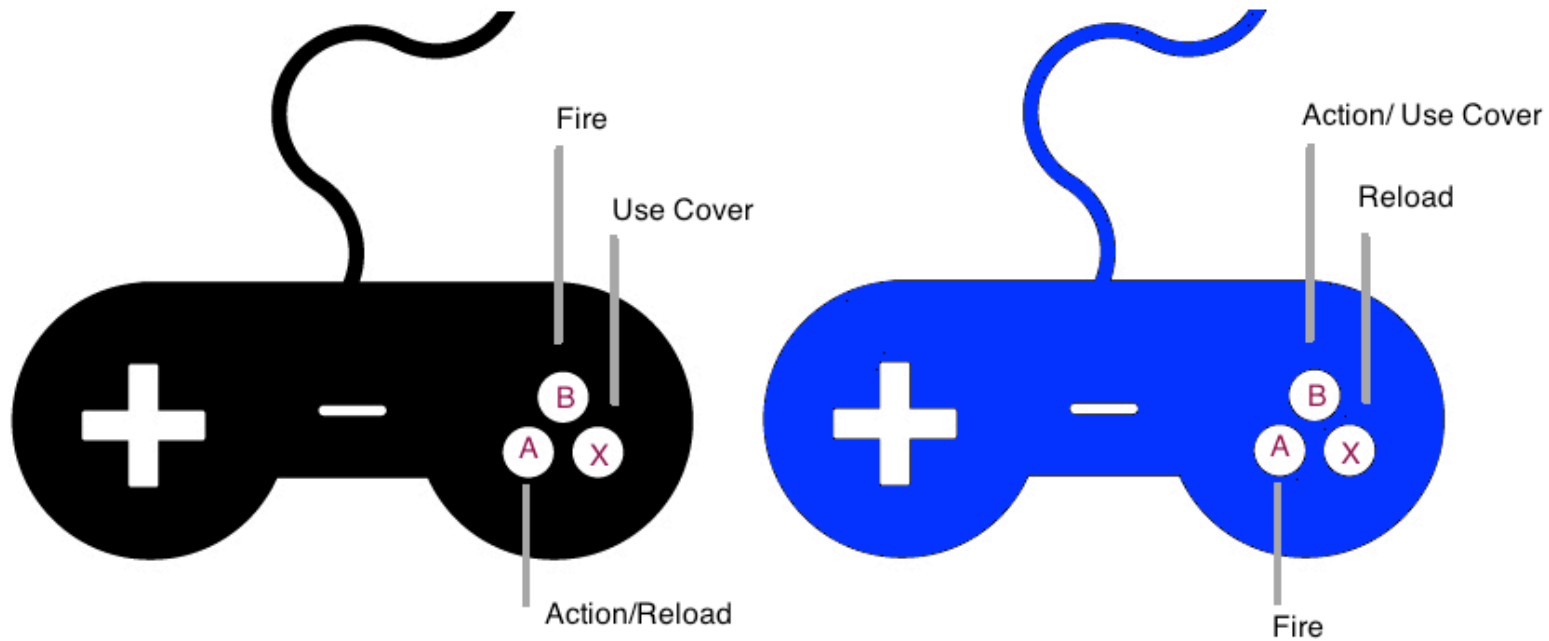


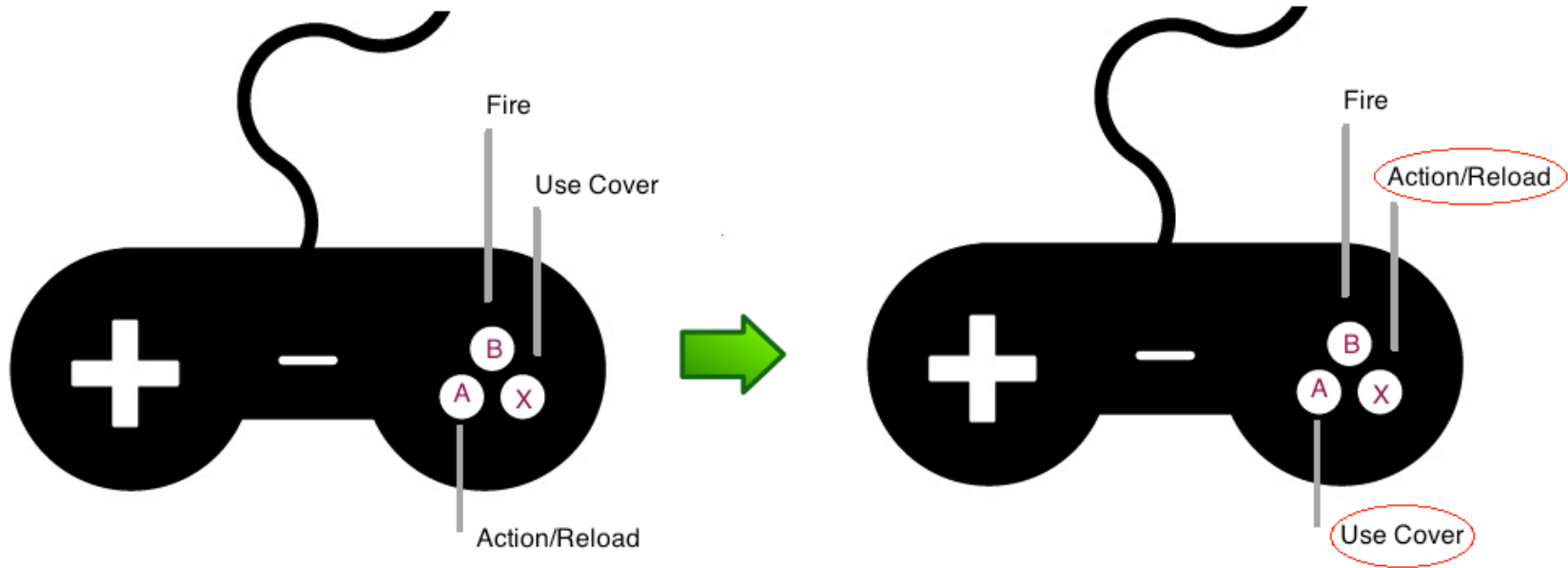
SELECT A CONTROL SCHEME





CONTROL SCHEMES MIX UP THEIR ACTIONS







BOTH WAYS TO REMAP MAP PURPOSEFULLY DON'T



- Remap menu inputs
- Remap Joystick analog with a button input
- Anything that violates first party rules





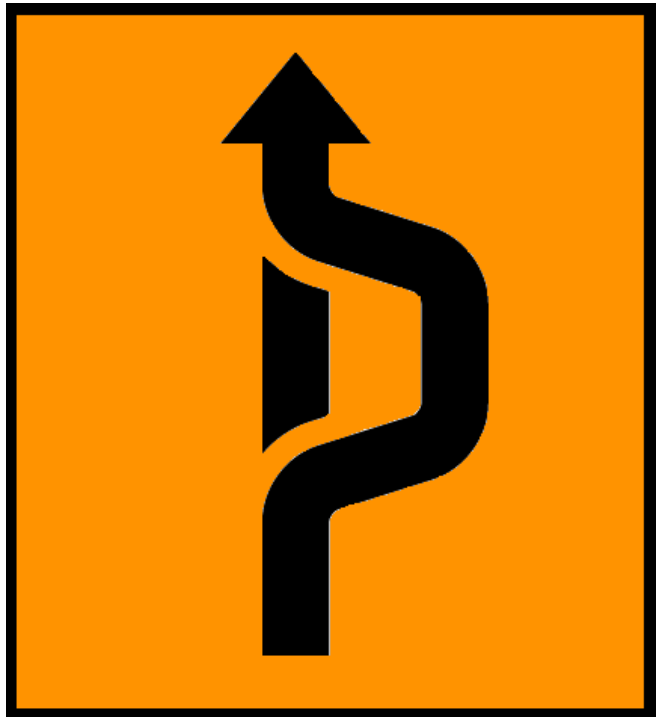
WHAT ABOUT QTEs?

- Gamers with disabilities prefer that these get remapped with the rest of the controls
- If that is not possible, they would still rather take actions being able to remapped/limited remapping and QTEs remaining on the same buttons than no remapping at all





BYPASS MODE FOR QTE/BUTTON MASH



- Autopass
- Removing timer
- Single Button Press vs Mashing





RESIDENT EVIL 6 ACTION BUTTON



Originally auto action button to complete auto win QTEs was only available for Amateur difficulty, but after they received enough requests from other players, they patched it in for all difficulties.

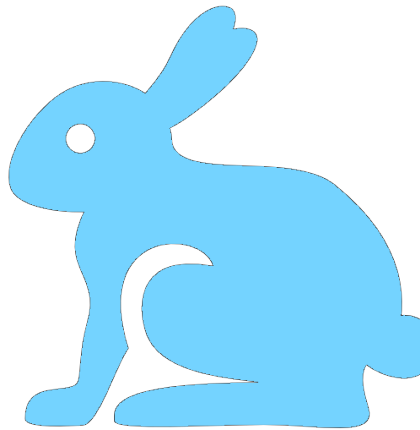


HARSHIL THE CAT





WIDE RANGE OF DIFFICULTY LEVELS



- Almost no way to fail to almost no way to win
- Narrative Mode
- Someone will use it, don't doubt





MORE INFO

- These gamers would like a difficulty that your grandma could play and not get frustrated on.
- Gamers commonly ask for min of 4 difficulties
 - Story Mode – Almost impossible to lose, limited achievement unlocks if necessary
 - Easy
 - Normal
 - Hard
- A large of amount of checkpoints is always helpful





MISSION CRITICAL HELP

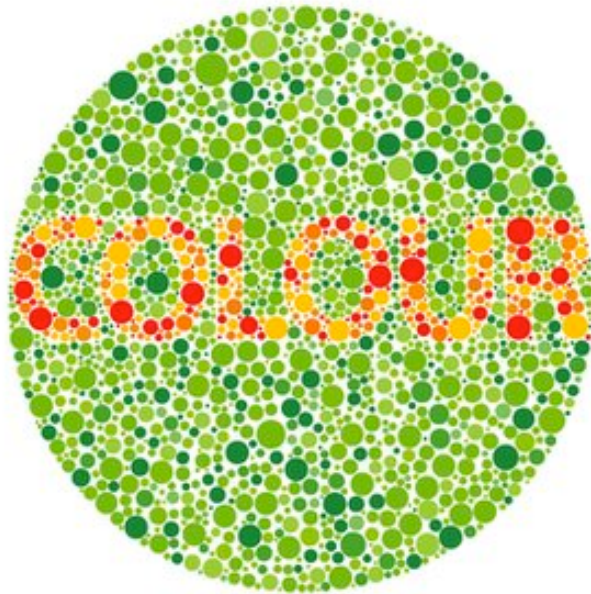


- Tool Tips
- Highlighting Important Items
- In Game GPS





COLOR BLIND FRIENDLY



- No information based on color alone
- Not just red/green





ASSISTIVE MODES



- Auto aim
- Aim Assist
- Enemy Lock On
- Auto Center





FALLOUT 3 AND VATS





MULTIPLAYER PROFILES



- Provide a way for a gamer to be paired with others okay with their play style





HALO REACH PARTY DETAILS



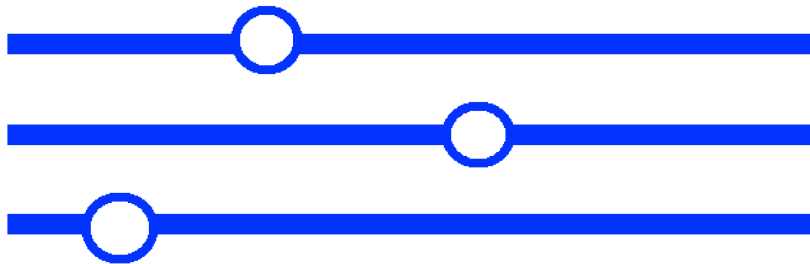


GTA LOBBY OPTIONS





AUDIO SLIDERS

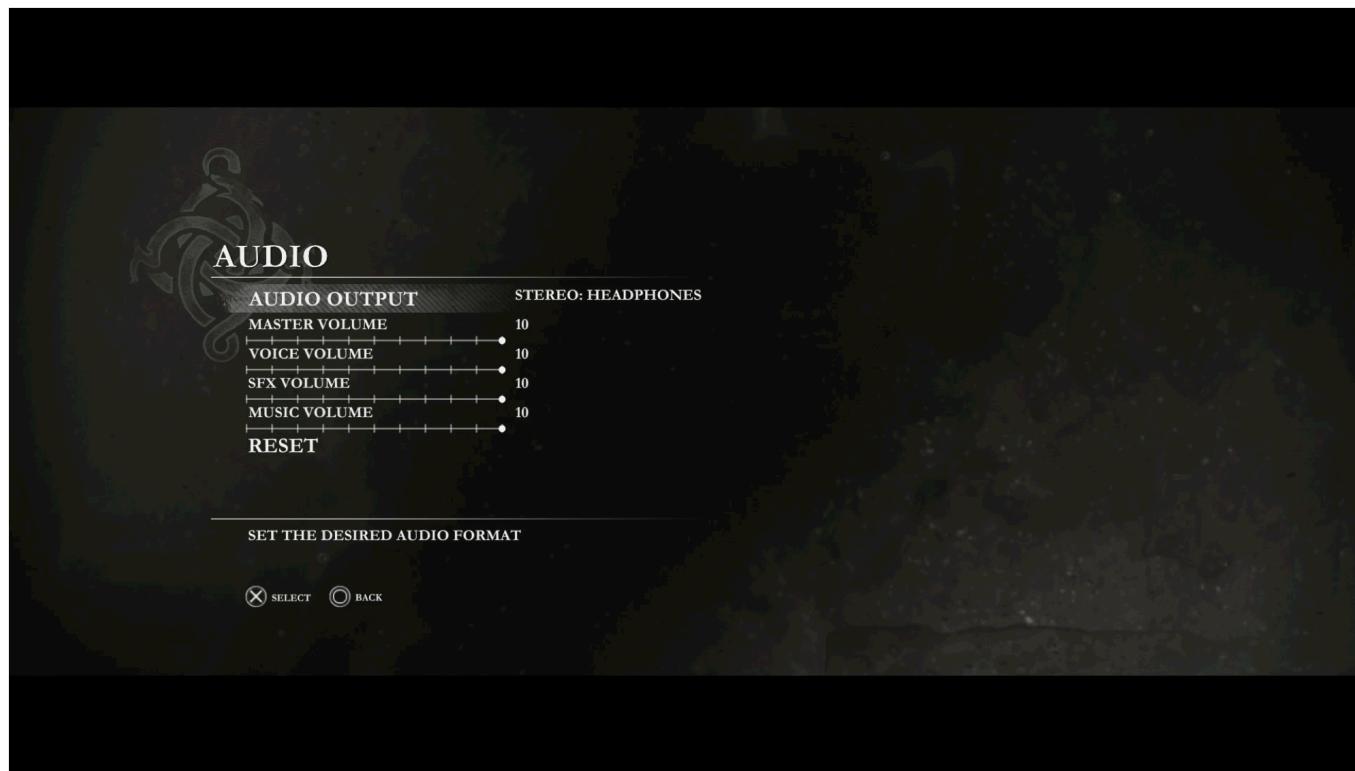


- Allow the player to individually adjust speech, SFX and music





THE ORDER: 1886





DOCUMENTATION

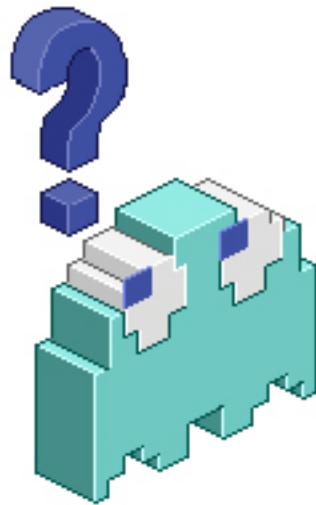


- Let gamers know what features you've added





CAN I PLAY?



- You don't know until you buy
- If you can't you've wasted money



Release Date: Aug 27, 2013

Languages:

	Text	Full audio	Subtitles
English	X	X	
French	X	X	
Italian	X	X	
German	X	X	
Spanish	X	X	

[See all 8 supported languages](#)

Blood
Mild Language
Violence

Online Interactions Not Rated by the ESRB



Single-player



Multi-player



Captions available



Partial Controller Support



Steam Trading Cards

Visit the website

View update history

Read related news

WELCOME BACK TO THE UNDERGROUND



Explore classic Need for Speed cities, remade from the ground up.

Fully overhauled visual and performance customisation system. Make each car your own.

Race in classic modes like Drift, Drag, Circuit, Sprint, Street X, Speedtraps, Outrun, Lap Knockout, and many more.

Defeat cops and rivals alike as you fight to take back the Underground Racing Leagues.



Software subject to license (us.playstation.com/softwarelicense). PSN online features require broadband internet service and a Sony Entertainment Network ("SEN") account. Use of PSN and SEN account are subject to the Terms of Service and User Agreement and applicable privacy policy (see terms at sonyentertainmentnetwork.com/terms-of-service & sonyentertainmentnetwork.com/privacy-policy). For distribution in North and South America only. Manufactured and printed in the U.S.A. • © 2013 Sony Computer Entertainment Europe. Killzone is a trademark of Sony Computer Entertainment Europe. Killzone Shadow Fall is a trademark of Sony Computer Entertainment America LLC. Developed by Guerrilla. • Blu-ray Disc™, Blu-ray™, and the logos are trademarks of the Blu-ray Disc association. • Video output in Full HD 1080p requires 1080p native display. • Remote Play requires PS Vita system. Sufficiently robust Wi-Fi connection may be required. • *Killzone Shadow Fall uses Havok™ Physics. ©1999-2013 Havok.com Inc.(and its Licensors). All rights reserved. See www.havok.com for details. Template design by Scorpion Soldier. *Online multiplayer also requires a PS Plus membership. SCEA may retire the online portion of this game at any time.

www.us.playstation.com

00000



Sony Computer Entertainment America LLC
2207 Bridgepointe Parkway, San Mateo, CA 94404

WARNING IF YOU HAVE A HISTORY OF EPILEPSY OR SEIZURES, CONSULT A DOCTOR BEFORE USE. CERTAIN PATTERNS MAY TRIGGER SEIZURES WITH NO PRIOR HISTORY. BEFORE USING AND FOR MORE DETAILS SEE INSTRUCTIONS FOR THIS PRODUCT.



Explicit Lyrics because it can't be a game without rappers saying 'fuck' and 'cock'.
Intense Violence is not what this game has
Blood and Gore in a Need for Speed game? Nope.



JUST PUT IT ON YOUR WEBSITE.





PLAN EARLY.

- Any of these features when planned early are not hard to implement or massively time consuming
- Trying to retrofit some of these features can be incredibly hard.





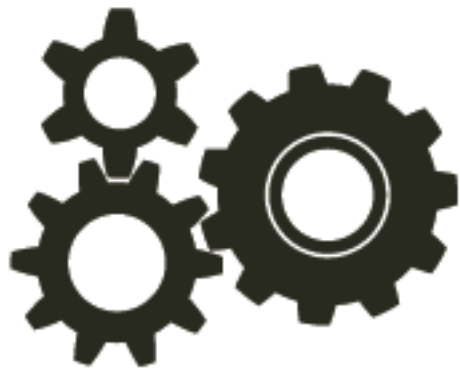
RECAP THE FEATURES

- Subtitles/Closed Captions
- Sound Alternatives
- Remappable Controls
- Control Options
- Difficulty Levels
- Bypass Mode for QTE/
Button Mash
- Mission Critical Help
- Colorblind Friendly
- Training Mode/Tutorials
- Assistive Modes
- Timer Free Text Prompts
- Multiplayer Profiles
- Audio Sliders
- Documentation





WHERE TO GO



Game
Accessibility
Guidelines



Inclusion from
AbleGamers

With 100 features and
best case examples from
accessibility experts

Easy to follow checklist with
challenges to make you
think about your designs



WHY ARE THESE GREAT?



BASIC



INTERMEDIATE



ADVANCED





MORE, MORE, MORE





QUESTIONS?



@LadieAuPair

