



Insomniac's Web Tools (a postmortem)

Andreas Fredriksson Lead Engine Programmer Insomniac Games







Hi, I'm Andreas









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I lead the tools & infrastructure team at Insomniac





Hi, I'm Andreas

- I lead the tools & infrastructure team at Insomniac
- "So you guys have web tools?"
 - #1 conversation opener













Disclosure: We have abandoned web tools development





- Disclosure: We have abandoned web tools development
- This talk is about what was good





- Disclosure: We have abandoned web tools development
- This talk is about what was good
- ...And what wasn't so good













Overhauling tools+engine for cross-platform tech reboot





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- Games having ever-bigger data sets
 - New focus on visualization and mining



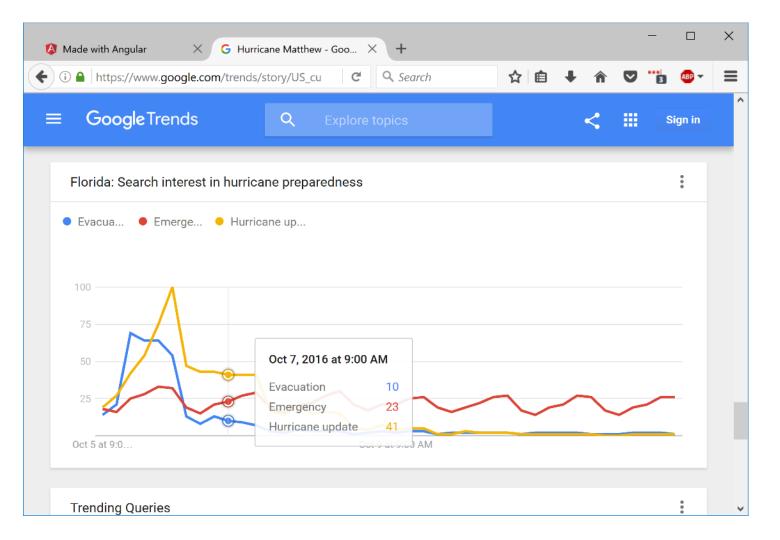


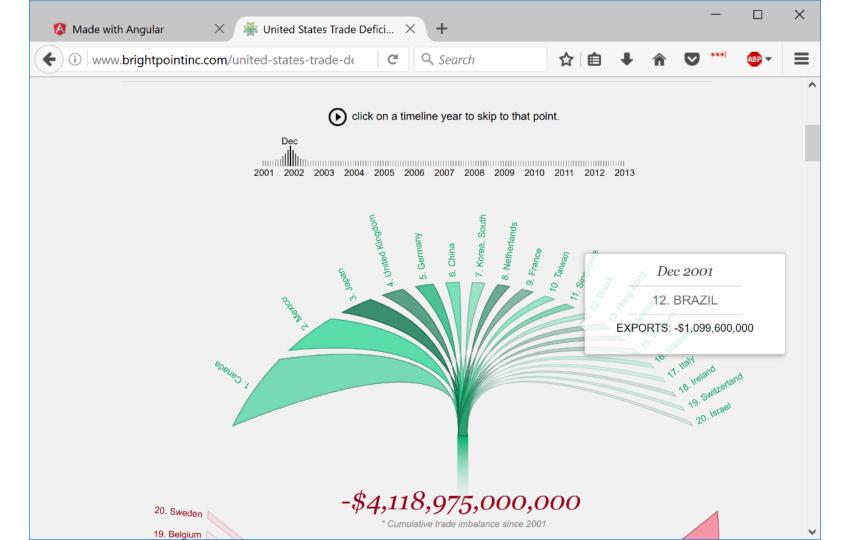
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- More UI innovation in the web space!
 - Compared to desktop space
 - Also true of mobile space

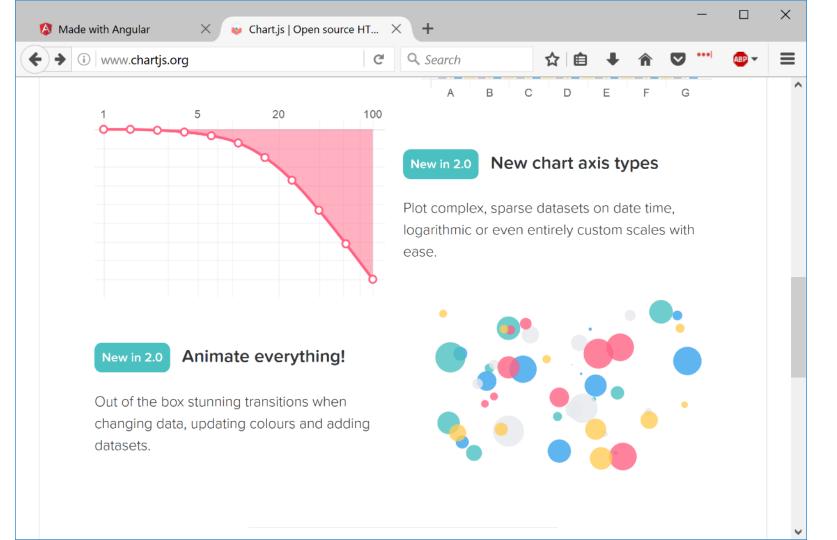




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- More UI innovation in the web space!
 - Compared to desktop space
 - Also true of mobile space
- Strong team drive to try new things





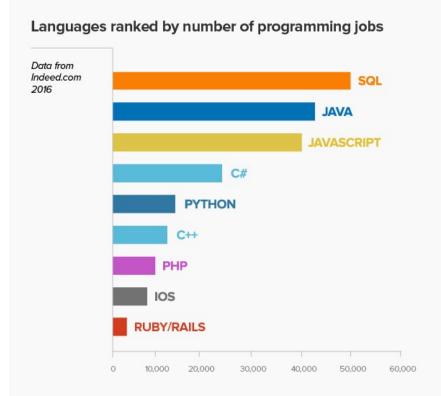




2010 vision, continued

Hire awesome web people!

http://www.codingdojo.com/blog/9-most-in-demand-programming-languages-of-2016/











2010 vision: "Everyone can make a web page"

- Lower the barrier to entry!
- Empower the team to roll out simpler stuff whenever











Lots, lots out there





- Lots, lots out there
- Open ecosystem





- Lots, lots out there
- Open ecosystem
- Fewer wheels to reinvent





2010 vision: Enforce one-way data pipeline

Tools

Engine

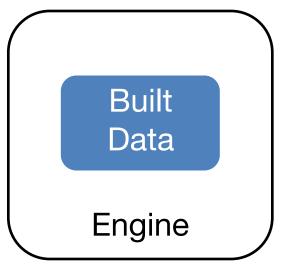






2010 vision: Enforce one-way data pipeline

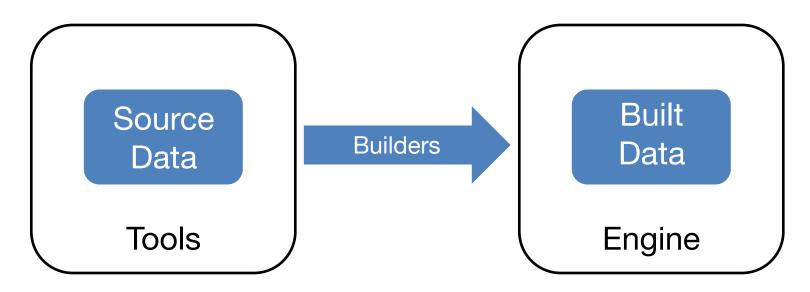
Source Data Tools







2010 vision: Enforce one-way data pipeline













Hard to call browser logic from engine





- Hard to call browser logic from engine
- Hard to call engine logic from browser





- Hard to call browser logic from engine
- Hard to call engine logic from browser
- Much easier to do the right thing instead (write a builder)





2010 grand vision

- Zero install tools
 - "Have a browser? You're good to go."









...and the team started building stuff





- ...and the team started building stuff
- Core Team = a bunch of C++ experts
 - With almost no web experience at this point





- ...and the team started building stuff
- Core Team = a bunch of C++ experts
 - With almost no web experience at this point
- We had 3-5 people working on web tools full time for 5 years





Early days, early decisions









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- Single browser: Chrome
 - Avoid the web compatibility/standards problem
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 - Jam a native child window into Chrome!
 - Tiny amount of glue code in a plugin needed





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- Where do web pages come from?
 - A server!













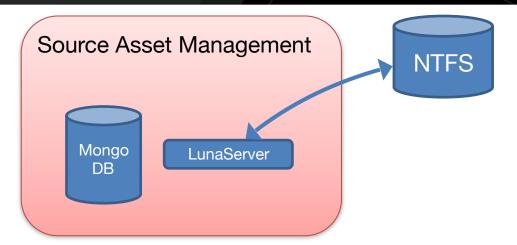






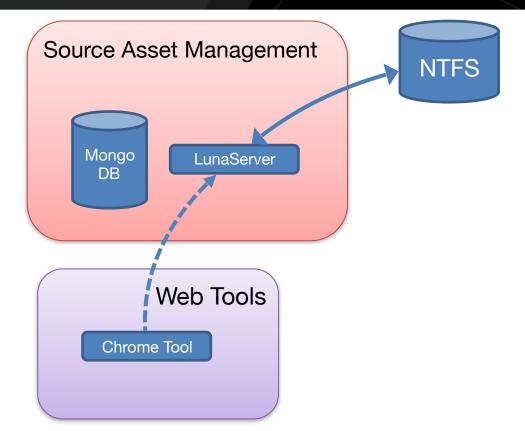






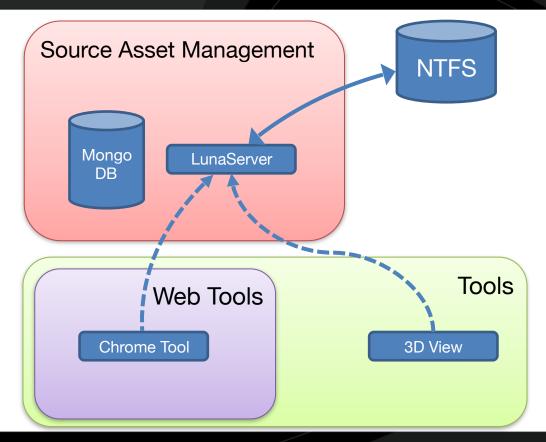






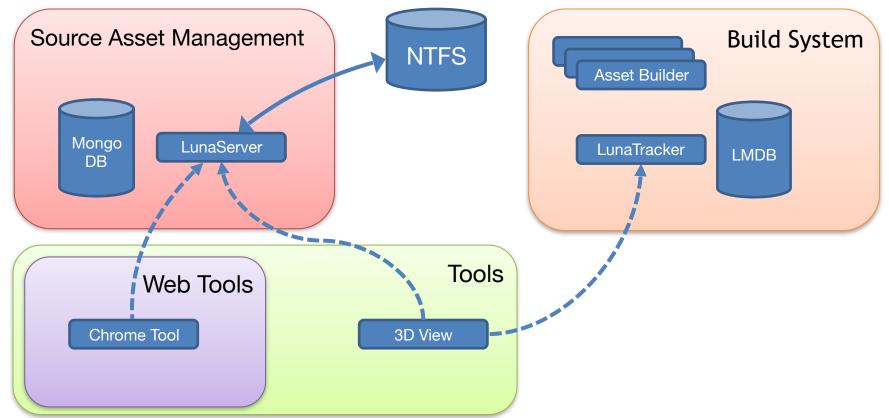






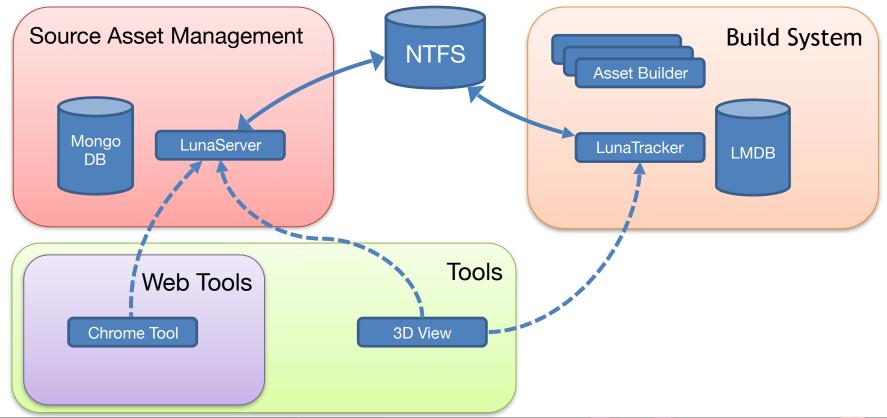






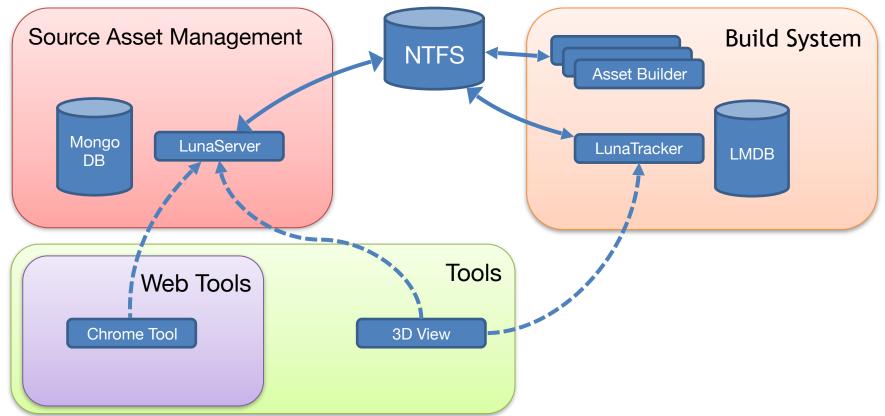








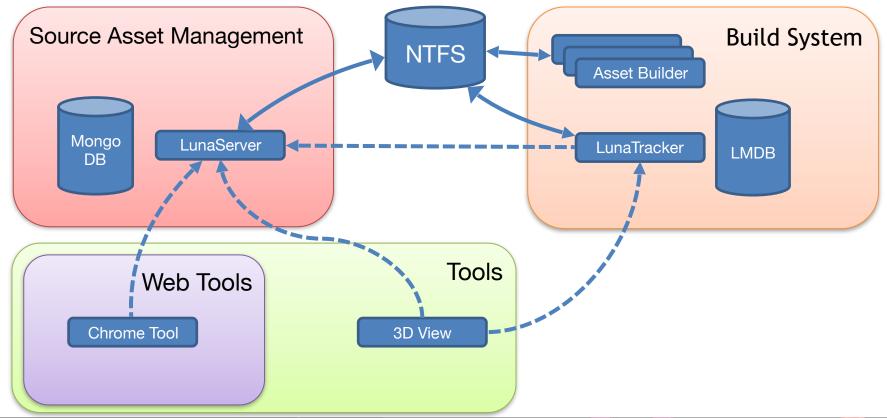




UBM

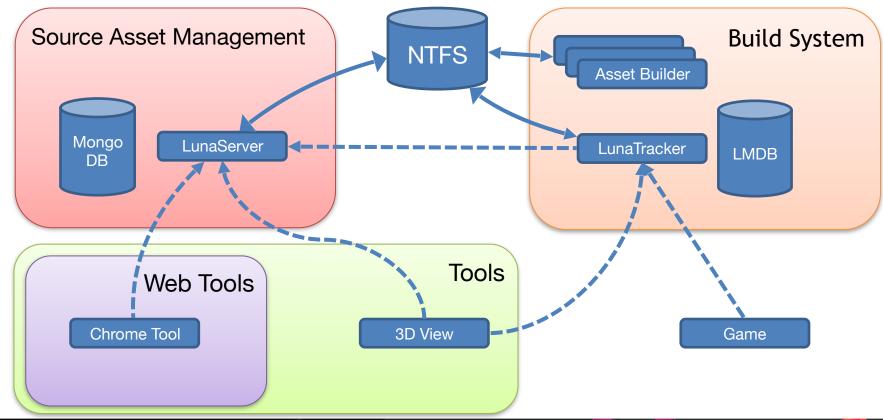












UBM











- Desktop look and feel
 - Early UX tests revealed dislike of "odd stuff"
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 - It's not a web app on a deserted island, it exists side by side





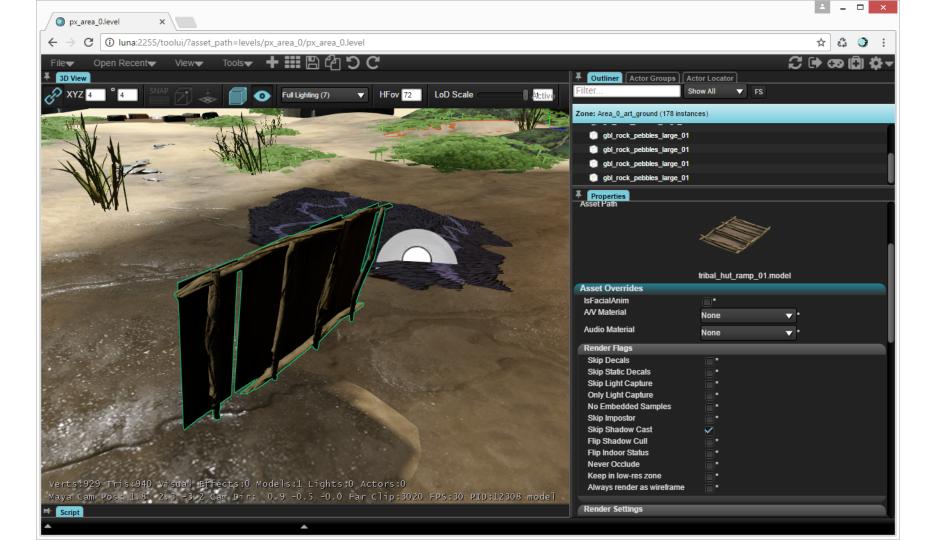
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- Has to work together with Maya, Photoshop, ...
 - It's not a web app on a deserted island, it exists side by side
- "We can't do that because it's a web app" not a valid excuse

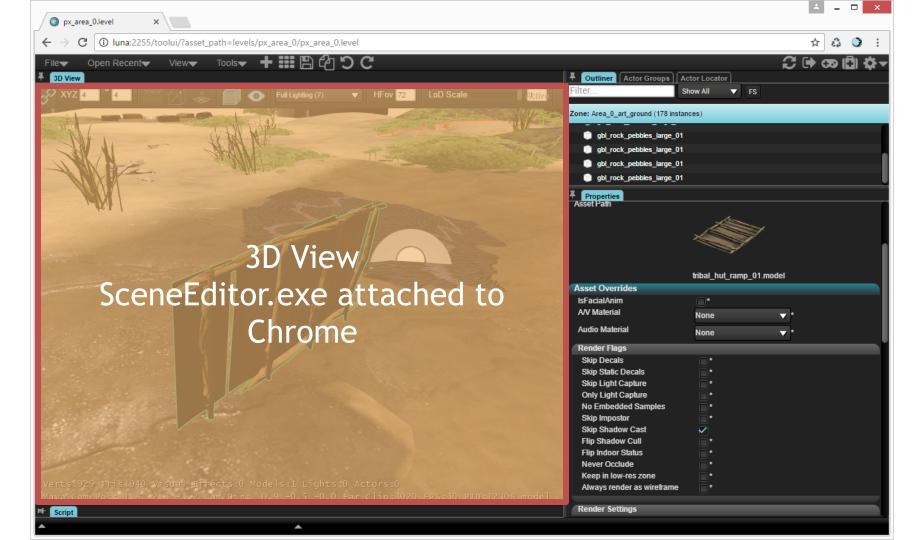


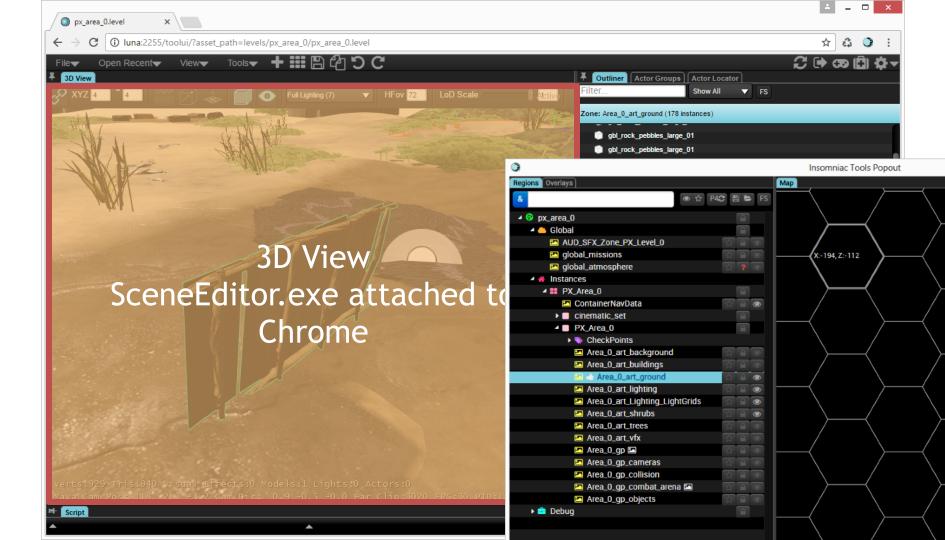


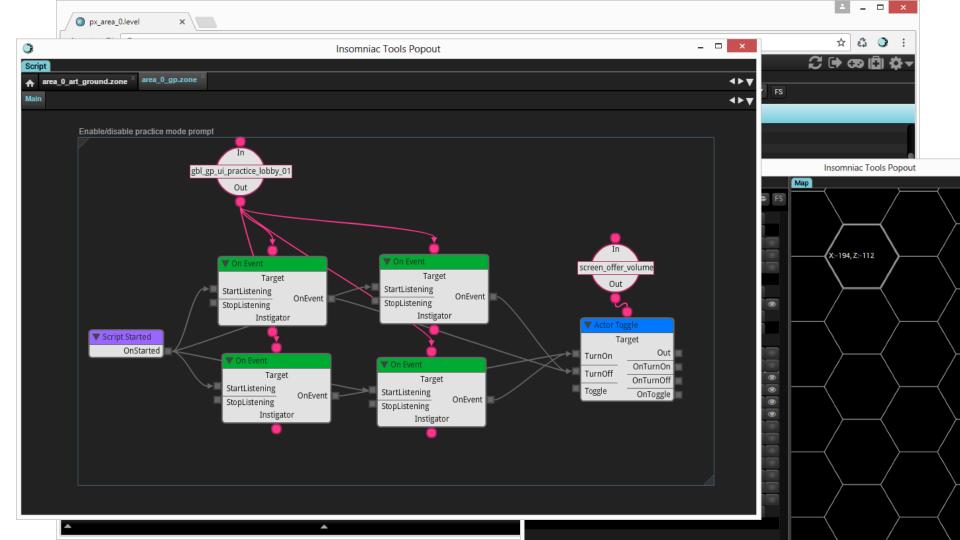
Our web tools: A gallery

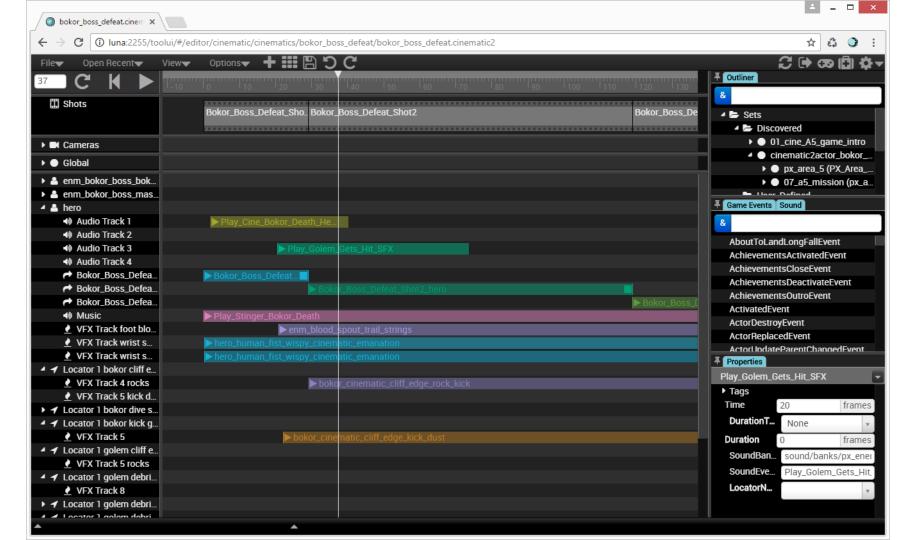
- A complete AAA tool suite in the browser
- Not trying to impress you
 - Need to understand the scope to get the rest of the talk

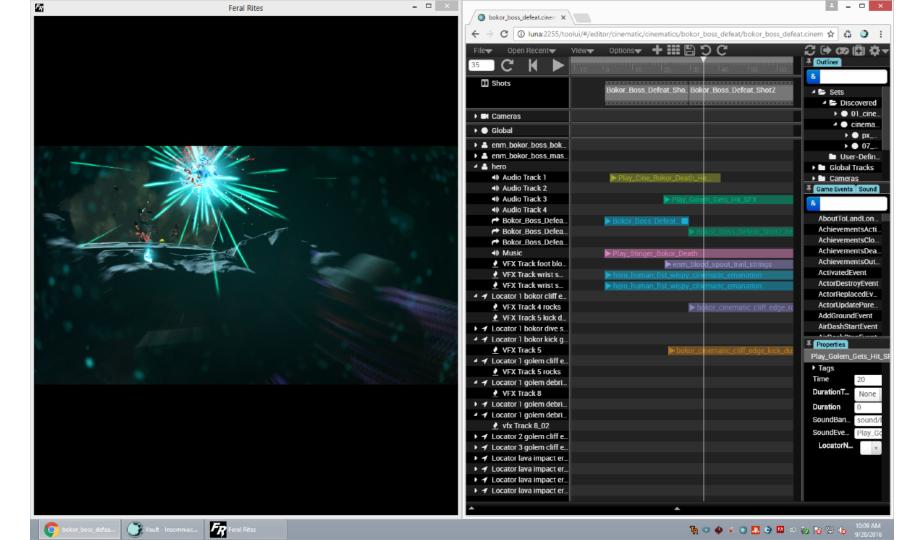


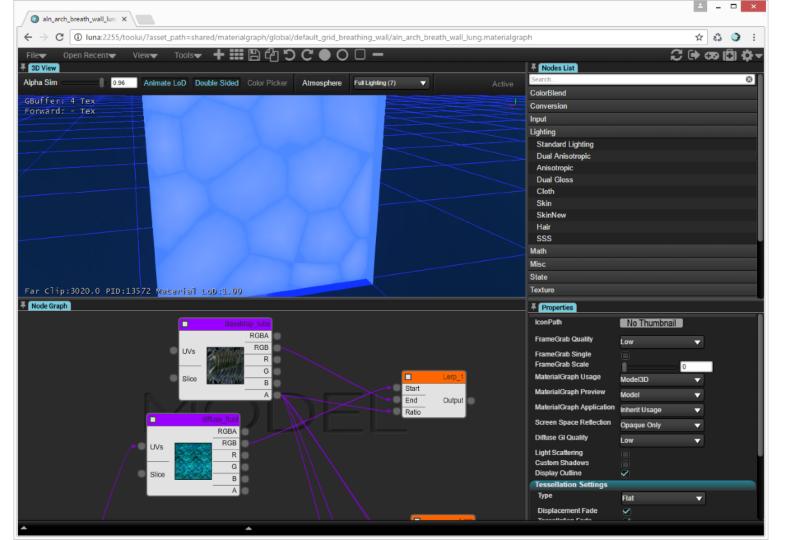


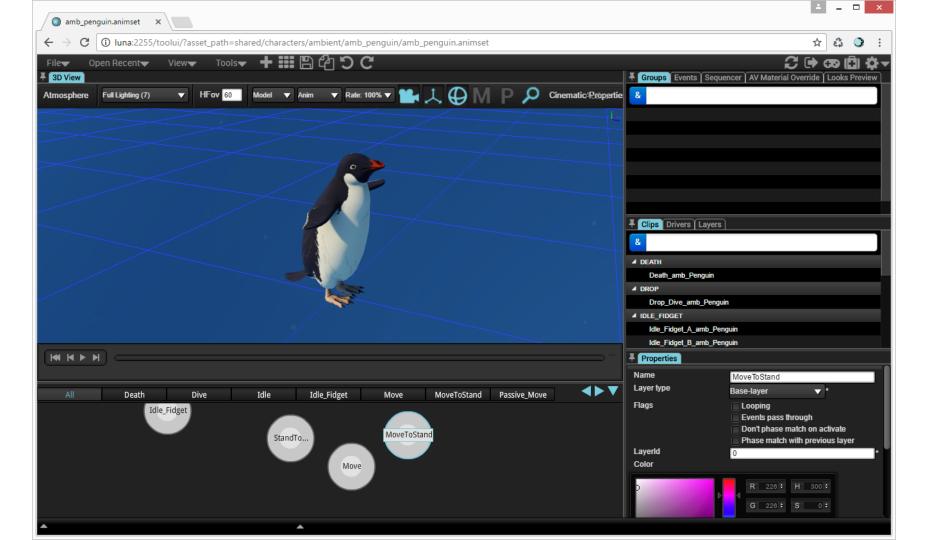


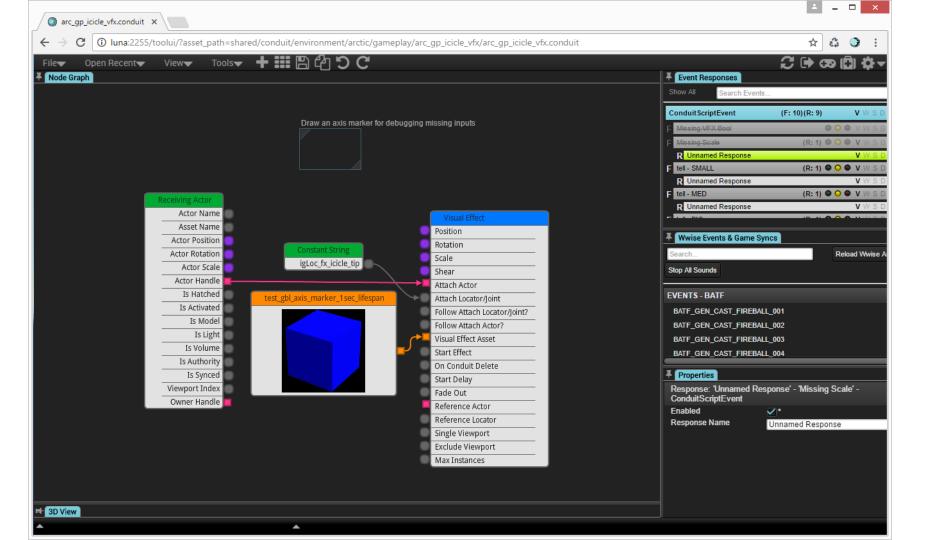


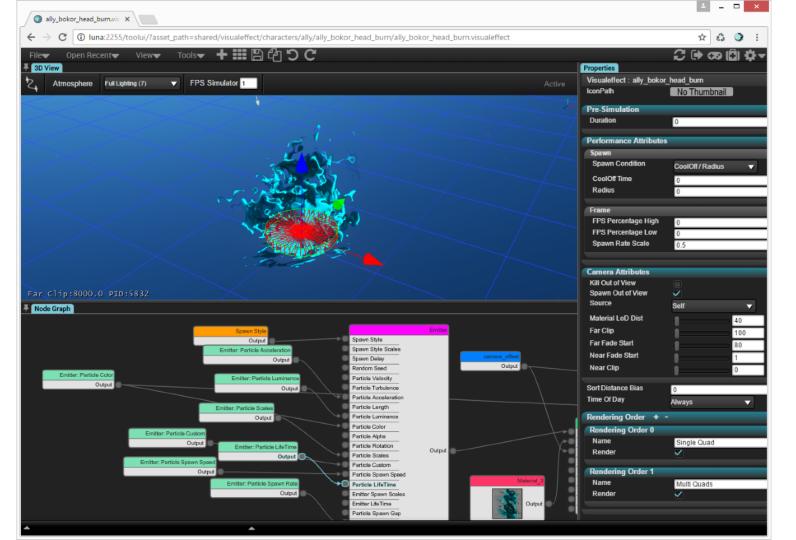


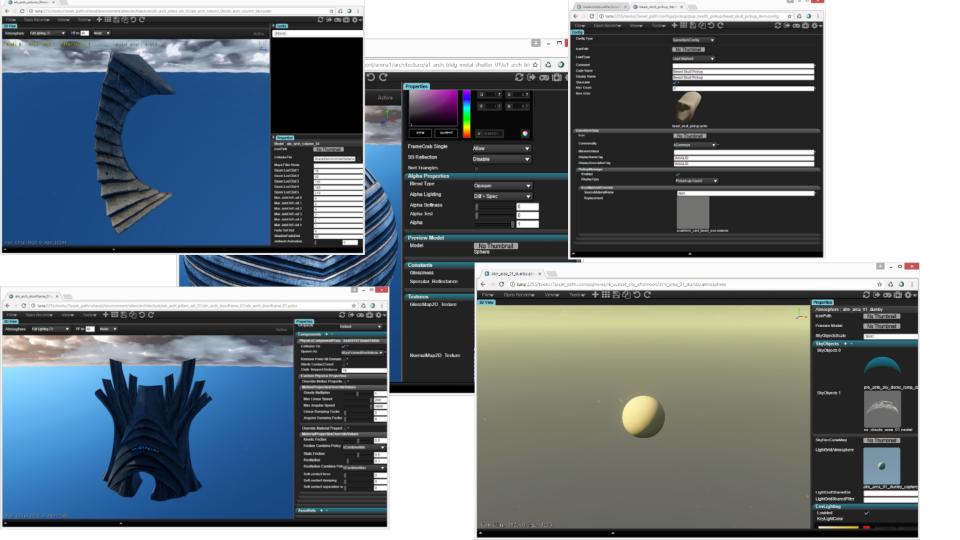


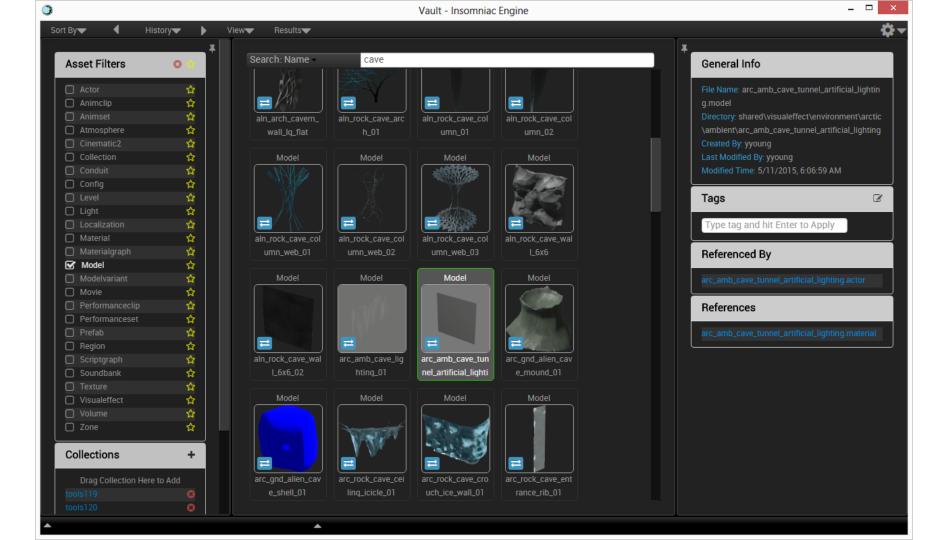


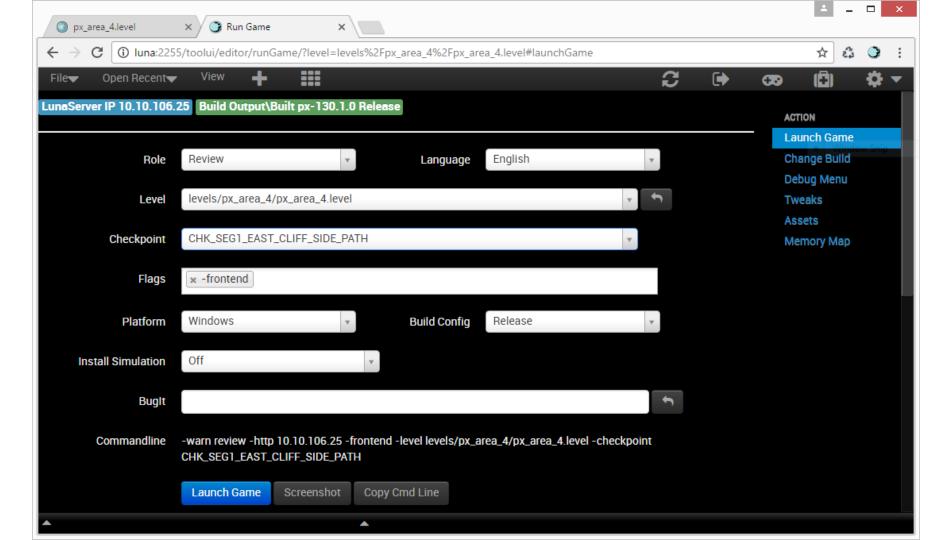


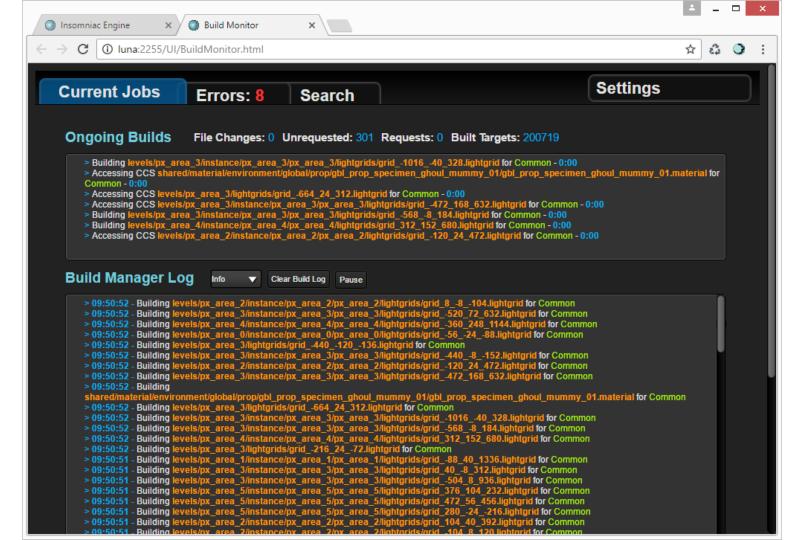
























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- 340,000 Javascript LOC, ~1,000 files
 - Excluding generated and 3rd party code





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- 340,000 Javascript LOC, ~1,000 files
 - Excluding generated and 3rd party code
- 500,000 C++ LOC of server infrastructure & builders





What went right

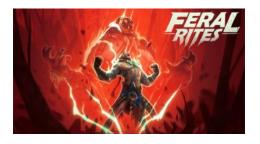




























- Debugger and profiler on every machine
 - Chrome dev tools are decent





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- Debugger and profiler on every machine
 - Chrome dev tools are decent
- Achieved clean data separation
- Centralized undo/redo
- Symbolic data manipulation





Server

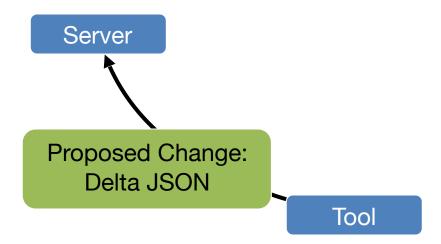
Tool









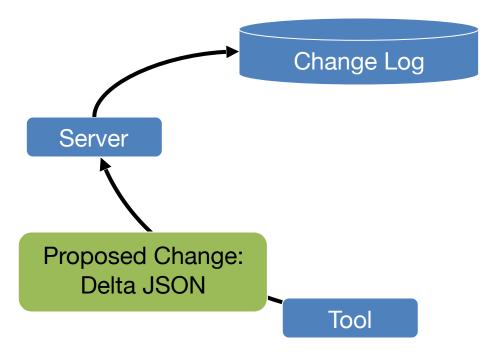










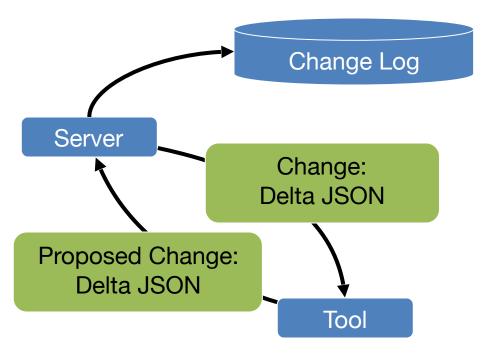






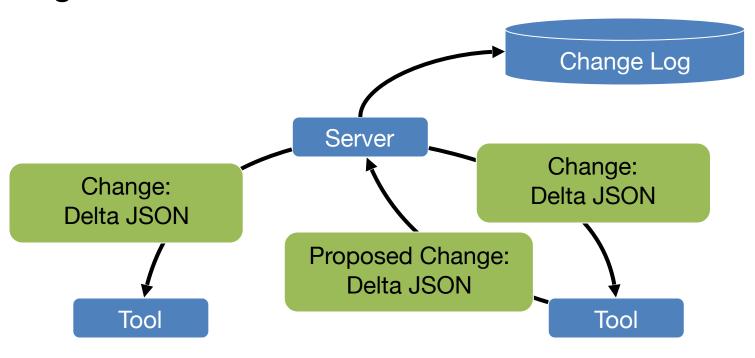






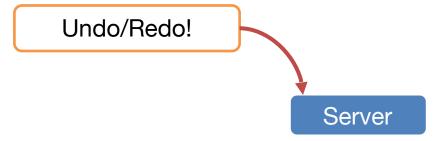








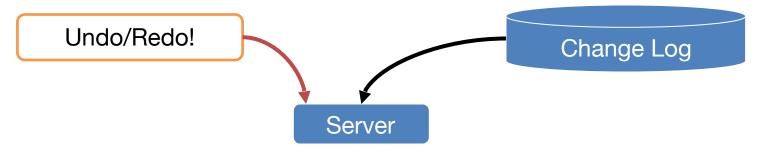






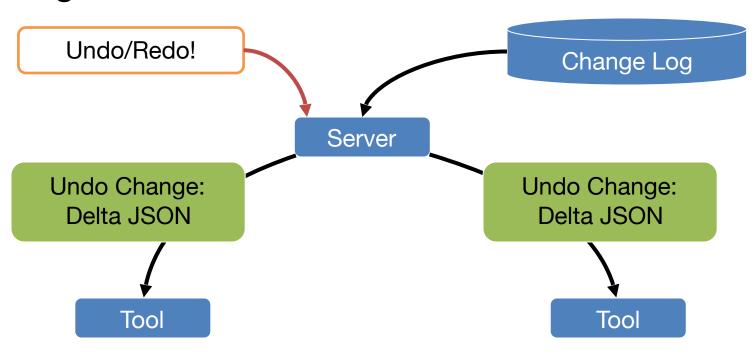


























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- Can't link to game (C++) code from web browser





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```
struct MySpecialObject {
  int32 Hitpoints; // Default = 100
  float Shininess; // Default = 3.5
  // ...
}
```





- Solution: Edit all data formats using meta-data
 - DDL compiler outputs both C++ code and metadata for tools
 - Use symbolic meta-data in tools to edit assets
 - Useful in native tools as well, reduces coupling

```
MySpecialObject metadata:
   Name="Hitpoints" Type=i32 Default=100
   Name="Shininess" Type=f32 Default=3.5
   // ...
```





So, what went wrong?







So, what went wrong?

{} yourselves

















• "It's just a web page"





- "It's just a web page"
- In rush to try to get something out the door





- "It's just a web page"
- In rush to try to get something out the door
- Poor engineering style early on
 - No tests
 - Global variables aplenty
 - Learning as we were going













So much pain – a toy language that is still growing up





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- So much pain a toy language that is still growing up
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- Silently breaking other parts of the codebase
 - Renaming a function = super high risk
 - Adding a parameter? Good luck!
 - Relying on grep or IDE searching to fix up references often fails





- So much pain a toy language that is still growing up
- undefined is not a function
- Silently breaking other parts of the codebase
 - Renaming a function = super high risk
 - Adding a parameter? Good luck!
 - Relying on grep or IDE searching to fix up references often fails
- Add quick fixes on top and you've got a nightmare











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- JS single-threaded (web workers are a joke)
- Garbage collection
- Impractical to work with full game dataset
 - Sunset Overdrive's streaming optimization, for example





Wrong: LunaServer became a dumping ground









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- LunaServer quickly grew bigger and bigger
 - Random program launching
 - File system interfaces
 - Desktop interop services
 - Perforce interfaces





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- Anything you can't do in the browser goes in the server...
- LunaServer quickly grew bigger and bigger
 - Random program launching
 - File system interfaces
 - Desktop interop services
 - Perforce interfaces
- Lots of technical debt unless planned for carefully!
- Is this still used? Grep all the code and hope for the best!











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 - Programming several layers away from actual compiler





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- V8 optimization best practices change over time
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- Optimizing for performance can be non-intuitive
 - Programming several layers away from actual compiler
- V8 optimization best practices change over time
 - Keeping up on this for 300k LOC is a hard problem
- Often conflicts between idiomatic vs fast
- Lack of information and "what good looks like"
 - Many web frameworks have poor performance









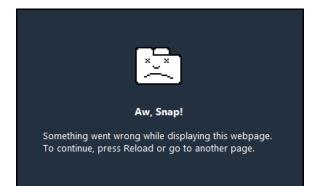


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 - Browser crashed in production, randomly
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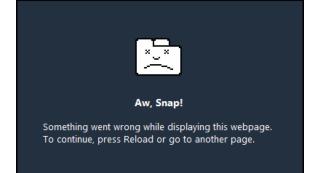








- We wanted to use ES6/Harmony features
 - In particular, 'let' fixes block scope terribleness
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 - Browser crashed in production, randomly
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- Resorted to taking it all out again







Wrong: Promises

- Lots of things you wait for in JS
 - Because you're constantly talking to some server





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Wrong: Promises

- Lots of things you wait for in JS
 - Because you're constantly talking to some server
- Event handling this is messy
- Promises hope to solve this problem



```
FEB 27-MAR 3, 2017 | EXPO: MAR 1-3, 2017 #GDC17
```

```
animSetMojo.Source.prototype.loadAnimSetActor = function() {
    if ( !this.isConnected() ) {
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    return this.onStage1FetchActor()
      .then( this. private.callbacks.onStage2PreLoadAssets )
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Promise Chain





Promises = Now all your crashes look like this

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at self.promiseDispatch.done (q-0.9.6.js:743)
at Promise.promise.promiseDispatch (q-0.9.6.js:
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msqLoq.error @ msqLoq.js:168
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-Your code

Unrelated, generic & useless













Adds a type system on top of JS





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- Adds a type system on top of JS
- We started migrating in late 2014
- Adding types means adding documentation/semantics
- It also means adding build steps
 - JS just lost 98% of the "quick fix" appeal













Definitely helps, but still not perfect





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- Still very possible to write buggy code in it
 - Use *all* the strictness options if you have a choice





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- Definitely helps, but still not perfect
- Still very possible to write buggy code in it
 - Use *all* the strictness options if you have a choice
- AMD/CommonJS module system interop was hairy
- Wrapping JS modules with declarations was hairy











Web is all about rapid evolution





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- Most web apps don't have 300k LOC
 - Ours did, can't keep up with web evolution at this codebase size





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- Web is all about rapid evolution
- Most web apps don't have 300k LOC
 - Ours did, can't keep up with web evolution at this codebase size
- Ended up with way to many 3rd party frameworks
 - All at once
- Prevents sharing solutions between tools/pages
 - Too many one-offs that can't be reused





Wrong: Off the shelf is mostly useless









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- Most stuff simply doesn't scale to AAA data sizes
 - Most web sites have dozens of things, we have tens of thousands
 - Different constraints





Wrong: Off the shelf is mostly useless

- Most stuff simply doesn't scale to AAA data sizes
 - Most web sites have dozens of things, we have tens of thousands
 - Different constraints
- Often designed to be "easy to use" or "friendly"





Case in point: Tree views









Case in point: Tree views

jstree is a popular web tree control we evaluated





Case in point: Tree views

jstree is a popular web tree control we evaluated



I would think that performance with a mere 1,000 nodes should be unnoticeable. However, on my i7 machine with 12 GB ram, it takes almost a minute and a half in Chrome to drag and drop those 1,000 nodes somewhere else in the tree





"pick a color you like" vs hard core pro user requirements





"pick a color you like" vs hard core pro user requirements

Color: AB2567

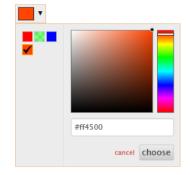
Most web controls







"pick a color you like" vs hard core pro user requirements



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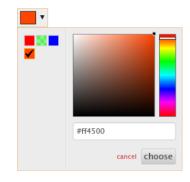
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Advanced web





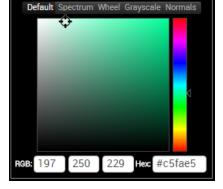
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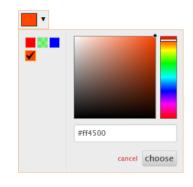








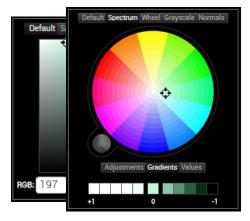
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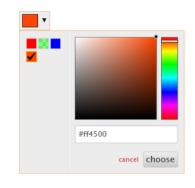








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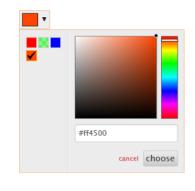








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Most web controls

Advanced web











"pick a color you like" vs hard core pro user requirements



Color: AB2567

Most web controls

Advanced web





















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 - Reuse well tested code in batch scripts







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 - Dependency hell (remember left-pad?)







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 - 8,500 files







- Using the web stack from scripts has value
 - Reuse well tested code in batch scripts
- node.js is a terrible ecosystem
 - Dependency hell (remember left-pad?)
- After light use we lug around 90 MB of deps
 - 8,500 files
- Found debugging & profiling super flaky















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 - 'undefined' everywhere when data formats change
 - Fix litters code with if (typeof(thing) !== "undefined")





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 - Maintenance cost is astronomical, because it's just strings
 - No compile time help, grep and test all code branches





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 - 'undefined' everywhere when data formats change
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- Obviously bad in hindsight, but was an easy trap to fall into
 - Maintenance cost is astronomical, because it's just strings
 - No compile time help, grep and test all code branches
- Partly fixed with symbolic access library (too late)





Wrong: "It's OK, it's just in the Javascript"









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- Belief that it was OK to hack stuff in because "it's just script"
 - Very easy to deploy hacks and local changes and get away with it
 - Tempting to work around hot issues this way
 - Probably our C++ bias led to this mistake





Wrong: "It's OK, it's just in the Javascript"

- Belief that it was OK to hack stuff in because "it's just script"
 - Very easy to deploy hacks and local changes and get away with it
 - Tempting to work around hot issues this way
 - Probably our C++ bias led to this mistake
- Manifested as a legacy of unmaintainable hacks
 - Performance regressions, copy-pasta
 - Especially bad in first generation JS code which is still in production











- Hardest part of performant web tools
 - Black art





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 - Black art
- Reflows kill your performance
 - Sandwich in a complete rebuild of your UI at "random" places





- Hardest part of performant web tools
 - Black art
- Reflows kill your performance
 - Sandwich in a complete rebuild of your UI at "random" places
- Using animation frames is critical to performance
 - Not well understood





Lesson: JS needs *more* rigor than C++, not less







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Suspect this is true in any dynamically typed ecosystem





Lesson: JS needs *more* rigor than C++, not less

- Suspect this is true in any dynamically typed ecosystem
- Especially hard for people jumping in only occasionally
 - Typically "non JS" programmers left huge messes
 - Did not want to invest in learning the "web tools way"





Wrong: Have you cleared cache?







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 - Clear cache, or risk running with random JS code out of date





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- Constant drain on support and user base
 - Handful of support issues every week due to this





Wrong: Have you cleared cache?

- Chrome caches very aggressively
 - Clear cache, or risk running with random JS code out of date
- Constant drain on support and user base
 - Handful of support issues every week due to this
- Laughably bad compared to native tool deployment







From: -REDACTED-

Sent: Tuesday, January 31, 2017 6:30 PM

To: Syndicate

Subject: FW: BUG - cannot create new collections

I swung by -REDACTED-,

No amount of clearing cache/reloading extensions/restarting chrome got this fixed. We cannot repro either. Anyone know what might be going on here?











- Plugin part of the desktop interop
 - 3D view, window management





- Plugin part of the desktop interop
 - 3D view, window management
- NPAPI drop mandated rewrite



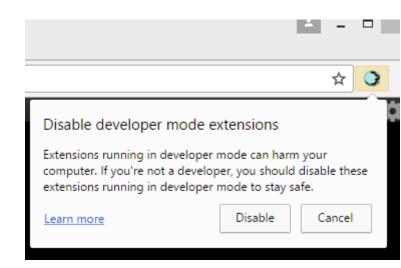


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 - Now have security warnings on every launch of the tools





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Chrome team doesn't care about your tools





- Chrome team doesn't care about your tools
- Auto-updates will break everything
 - Constant source of downtime & panic
 - Random API changes, flash 0-day bugfixes, V8 regressions





- Chrome team doesn't care about your tools
- Auto-updates will break everything
 - Constant source of downtime & panic
 - Random API changes, flash 0-day bugfixes, V8 regressions
- Can run Canary builds to catch some of it early
 - But you're still not in charge
 - Always a scramble to fix things last moment





You can control some policies for Chrome





- You can control some policies for Chrome
- Used auto-update disable hammer to ship Sunset
 - Frozen branch meant we couldn't get Chrome breakage fixes into that game's codebase





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 - Favored daily browser





- You can control some policies for Chrome
- Used auto-update disable hammer to ship Sunset
 - Frozen branch meant we couldn't get Chrome breakage fixes into that game's codebase
- Plenty of user pushback about restricting Chrome
 - Favored daily browser
- Should have done this from day 1
 - And would have been hard sell then too







From: -REDACTED-

Sent: Monday, October 14, 2013 10:51 AM

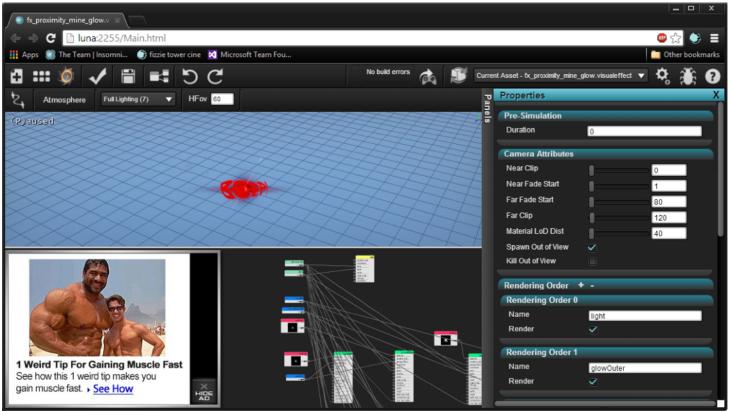
To: Lunarest

Subject: ads in Luna

This awesome ad popped up in my workspace last week. Not sure if this issue has anything to do with whatever's causing the white bar at the bottom of the screen.





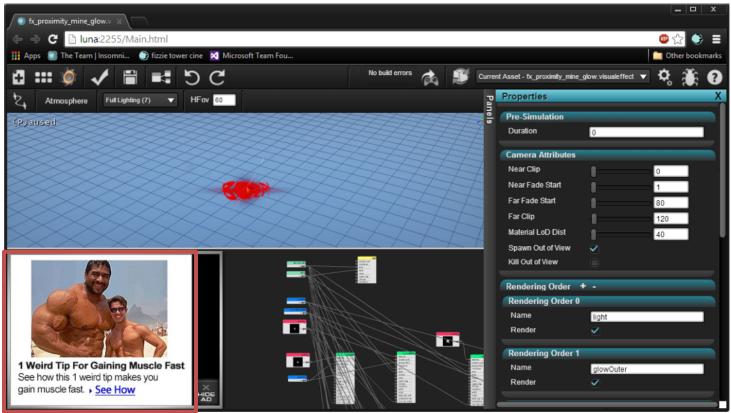


























Malware





- Malware
- Rampant extensions, addons and random junk
 - AdBlock added 30 ms of latency for each outgoing AJAX request
 - When you have 1000s of them, it starts to really suck





- Malware
- Rampant extensions, addons and random junk
 - AdBlock added 30 ms of latency for each outgoing AJAX request
 - When you have 1000s of them, it starts to really suck
- Themes





Wrong: Culture Shock









Wrong: Culture Shock

- JS and web stack is very different from engine dev
 - Deep specialization inevitable and necessary to do the job





Wrong: Culture Shock

- JS and web stack is very different from engine dev
 - Deep specialization inevitable and necessary to do the job
- Started to see cracks in the team culture











- Dev time for features snowballed
 - Frustrated at lack of progress
 - Lots of bugs were outside our control
 - Maintenance costs killing productivity





- Dev time for features snowballed
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 - Lots of bugs were outside our control
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- Dev time for features snowballed
 - Frustrated at lack of progress
 - Lots of bugs were outside our control
 - Maintenance costs killing productivity
- Had lost 2 of our JS specialists
- Team tension was mounting
 - We needed a new direction











- Client layer in C++, with Qt for UI
 - Right cultural choice for us
 - Go back to mature dev tools, pipelines







- Client layer in C++, with Qt for UI
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- Keep what works!
 - Edit loop, server infrastructure enables gradual transition







- Client layer in C++, with Qt for UI
 - Right cultural choice for us
 - Go back to mature dev tools, pipelines
- Keep what works!
 - Edit loop, server infrastructure enables gradual transition
- 9 months to get complete level editor beta up
 - Included rewriting all JS infrastructure in C++







2016 Surprises









2016 Surprises

- Maintenance cost went way down as we stopped JS dev
 - Breakage in production proportional to # of JS changes





2016 Surprises

- Maintenance cost went way down as we stopped JS dev
 - Breakage in production proportional to # of JS changes
- Still firefighting things outside our control
 - Auto-updates: gift that keeps on giving
 - Flash update broke all node graphs over night
 - About a week of engineering effort to drop everything and fix











- Embedded browser engine
 - No auto-updates, add-ins and other craziness
 - No more clear cache





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- Settle on small number of technologies
 - Use them consistently even if they're not the latest web craze





- Embedded browser engine
 - No auto-updates, add-ins and other craziness
 - No more clear cache
- Use TypeScript exclusively
- Settle on small number of technologies
 - Use them consistently even if they're not the latest web craze
- Be conscious of specialization and team culture













We put the word out, and people know about our web tools...





- We put the word out, and people know about our web tools...
- ..but no web specialists applied





- We put the word out, and people know about our web tools...
- ..but no web specialists applied
- Even if they had applied, would we have hired them?
 - We need generalists on the Core team





Vision post-mortem: Lower the UI barrier









Vision post-mortem: Lower the UI barrier

- We found that web apps of this magnitude raise the barrier
 - Extra context switching: JavaScript, client-server, DOM, HTML
 - Takes months to learn all the intricacies of the tech stack





Vision post-mortem: Lower the UI barrier

- We found that web apps of this magnitude raise the barrier
 - Extra context switching: JavaScript, client-server, DOM, HTML
 - Takes months to learn all the intricacies of the tech stack
- It's no better than a traditional desktop GUI dev
 - At least not for apps this size
 - You can totally make a throwaway log viewer in 10 minutes
 - But no one wants that thing in production













No regrets – 6 games shipped speak for themselves





- No regrets 6 games shipped speak for themselves
- Our engine team is very versatile but why stretch it?





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- It could have been a lot smoother if we prepared better





- No regrets 6 games shipped speak for themselves
- Our engine team is very versatile but why stretch it?
- Probably wouldn't have done this if we knew the real costs
 - First explorer gets to discover all the traps 69
- It could have been a lot smoother if we prepared better
- "Zero install" remains an attractive goal
 - Can probably get close with native tools too though





Thanks

- Q&A
- afredriksson@insomniacgames.com
- @deplinenoise on twitter