### GDC

### Driving Emotionally Expressive NPC Animations and Behaviors with a Designer-friendly Pipeline

Gautier Boeda AI Engineer – SQUARE ENIX CO., LTD

GAME DEVELOPERS CONFERENCE | July 19-23, 2021

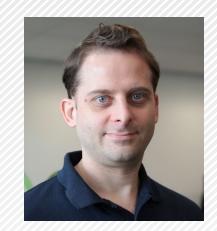
# team



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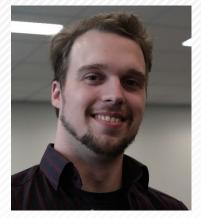


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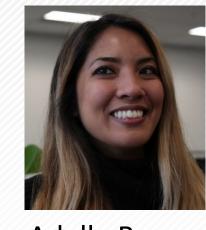
INTRODUCTION



Sietske Wielsma

**EMOTION** 





Justin (Wai Keat) Wong

DEBLG & BALANCE

CONCLUSION

PERSONALITY

MOOD





**Gustavo Martins** 



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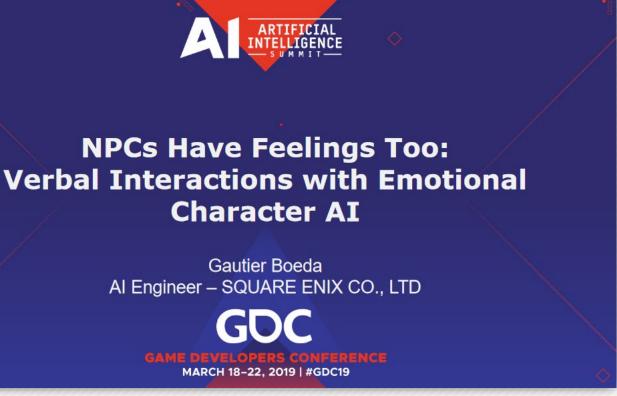
# history

SQUARE ENIX



TECHNOLOGY DIVISION

INTRODUCTION



DEBLG & BALANCE CONCLUSION

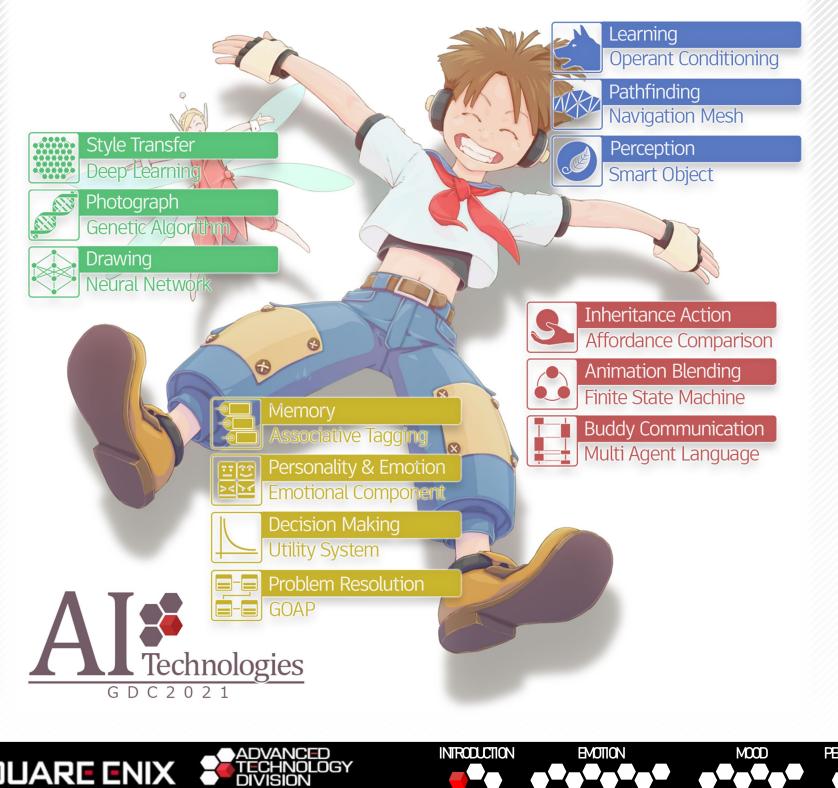
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https://www.gdcvault.com/play/1026254/NPCs-Have-Feelings-Too-Verbal



# history

SQUARE ENIX



PERSONALITY MOOD

DEBUG & BALANCE CONCLUSION

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### "Gods do not play dice."

# What are emotions, moods,

EMOTION

INTRODUCTION

PERSONALITY

MOD

DEBUG & BALANCE

CONCLUSION

 $\langle \rangle$ 



### personalities?



# Emotion mood persona explanation

Short term feeling Evolve quickly over time Joy, Distress, Fear, ...

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INTRODUCTION

EMOTION

Personality

Emotion

Mood

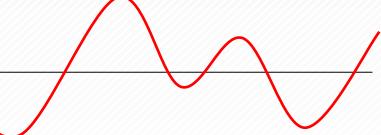
MOD

PERSONALITY

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### Defines the agent Fixed or evolve very slowly over time Curiosity, Shyness, Laziness, ...

Long term feeling Evolve slowly over time Exuberant, Depressed, Afraid, ...



# Why would you want them in Window the bring?

INTRODUCTION

EMOTION

PERSONALITY

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DEBUG & BALANCE

CONCLUSION



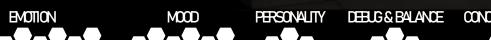


# Why would you want them in youhgtaddeethey bring?

### without Emotional Component

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INTRODUCTION



CONCLUSION



### with Emotional Component

# Emotion, mood, personality

DEBLG & BALANCE CONCLUSION

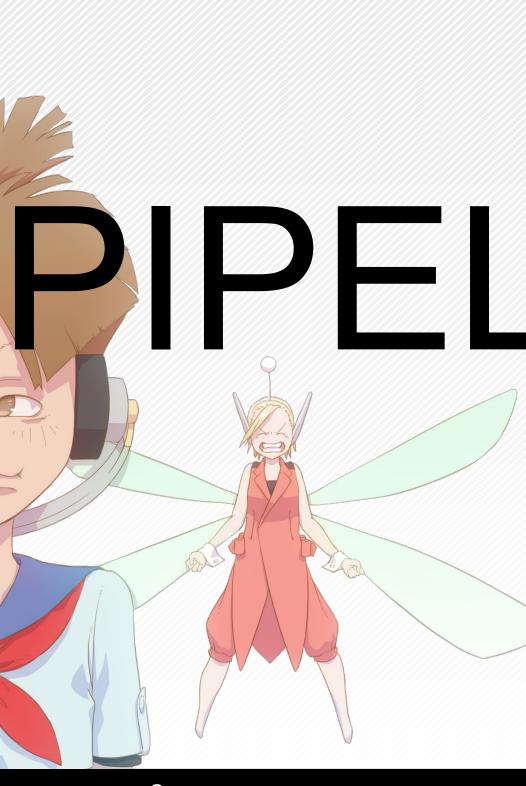
PERSONALITY

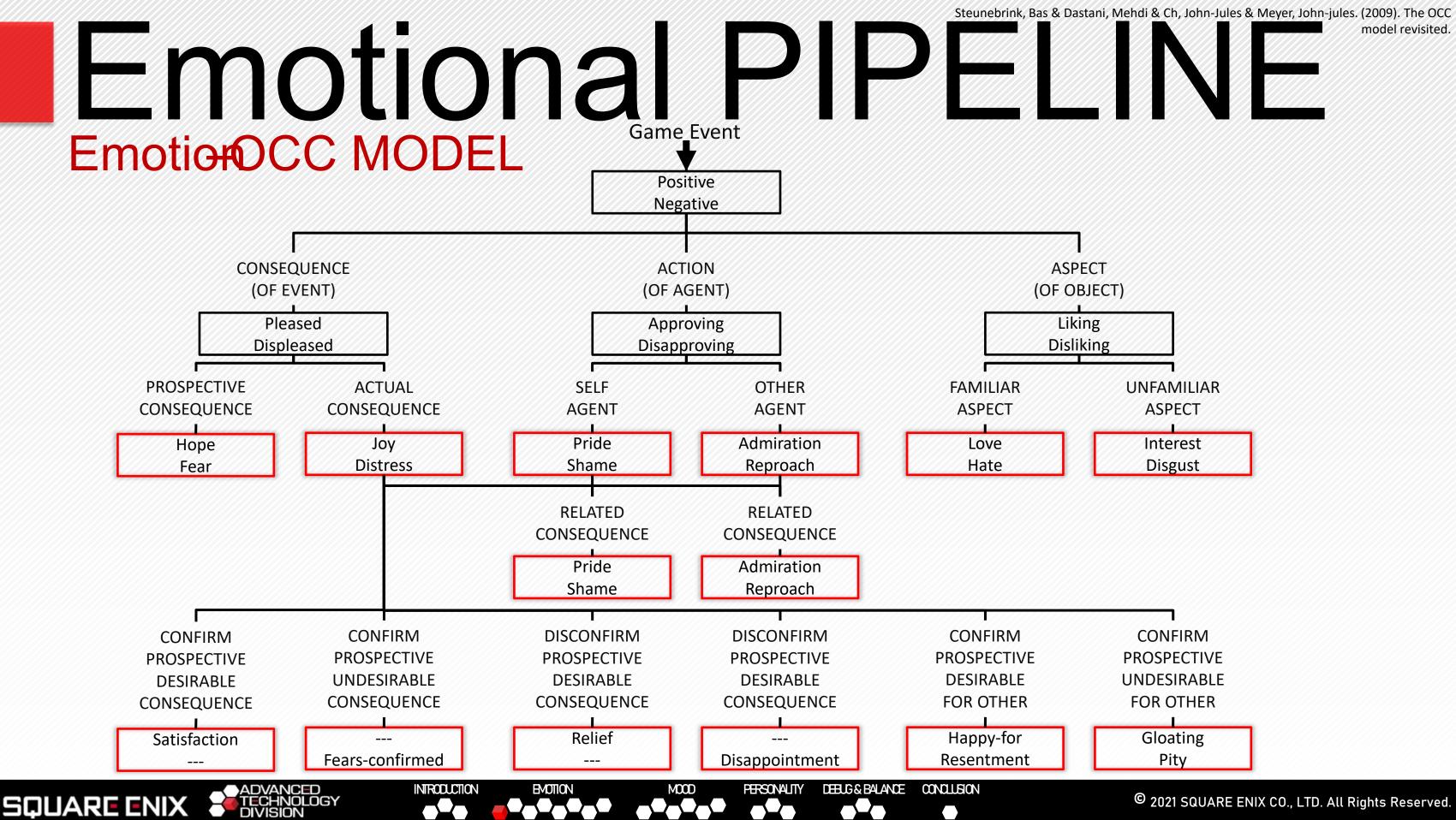
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INTRODUCTION

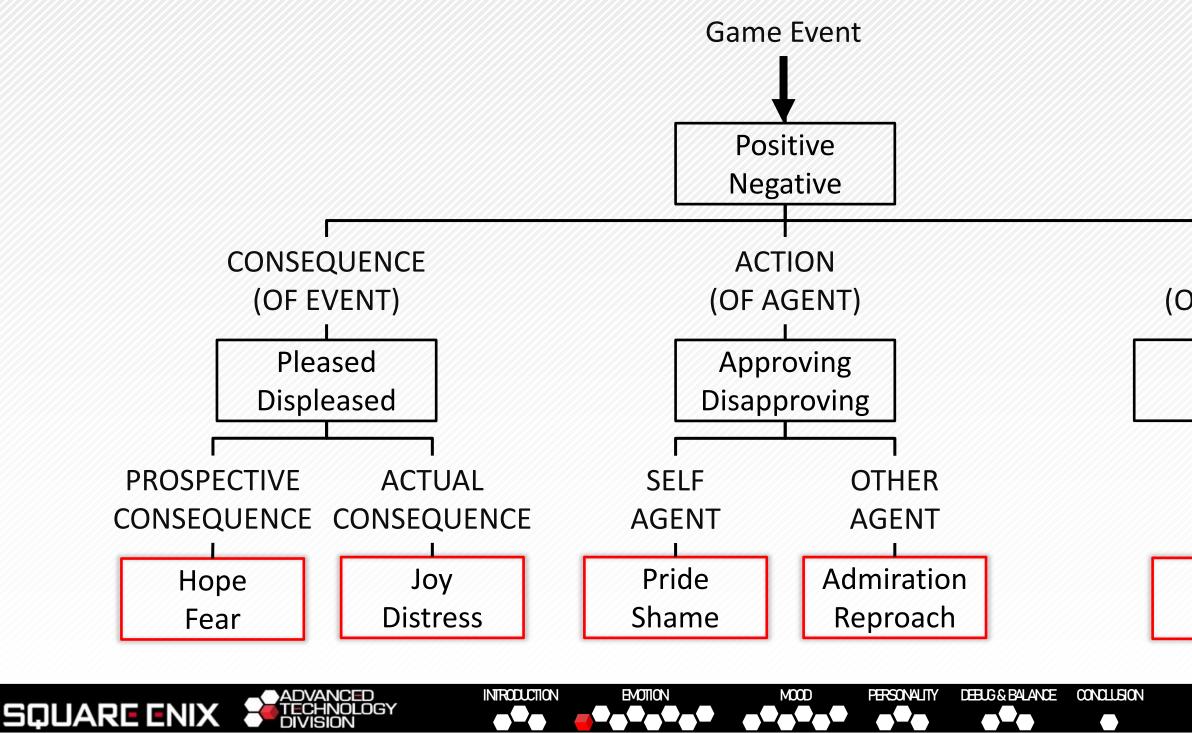
EMOTION



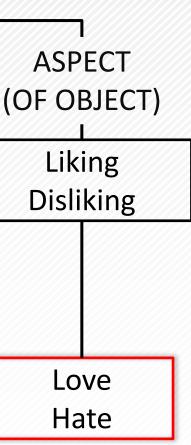


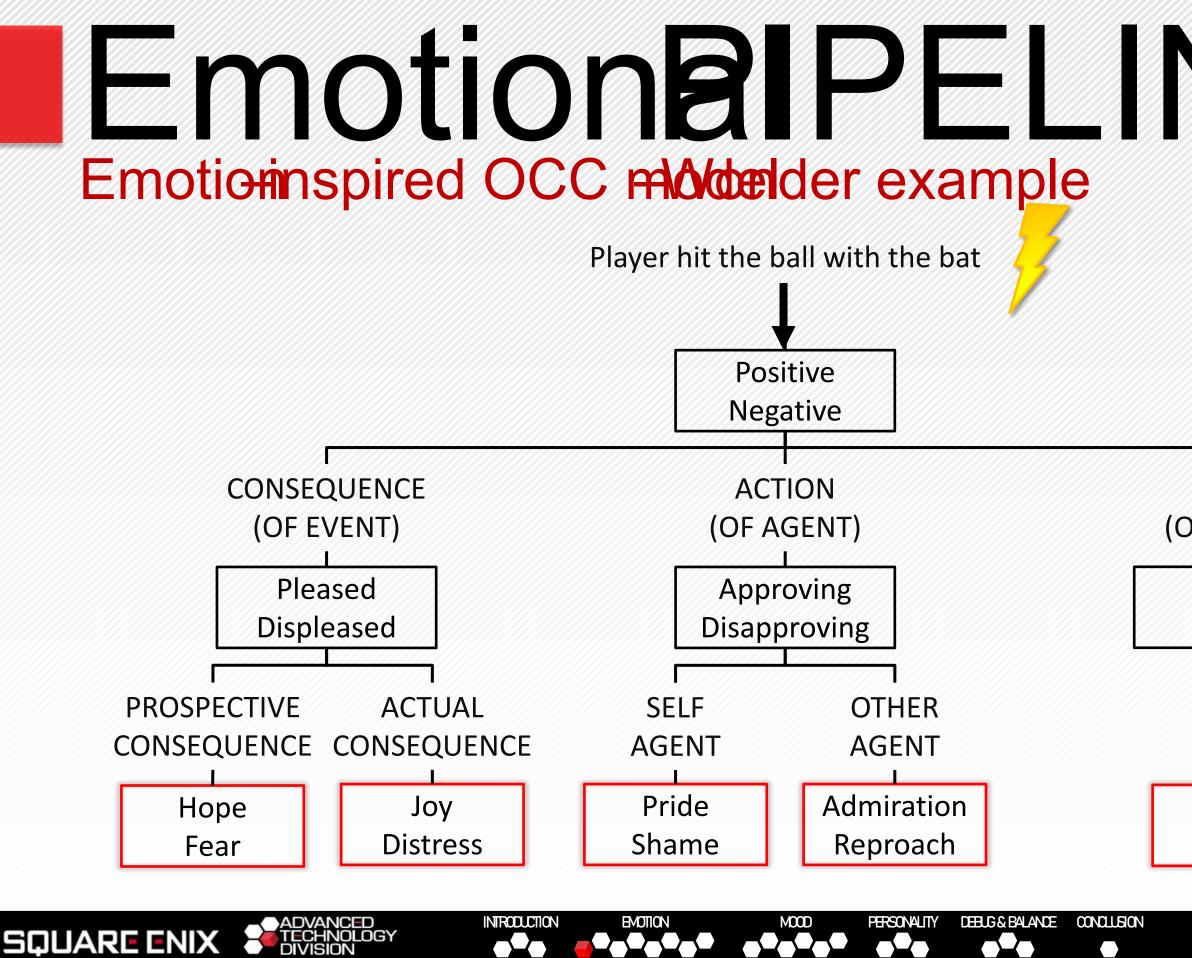


### Emotion BIPELI Emotionspired OCC model der example

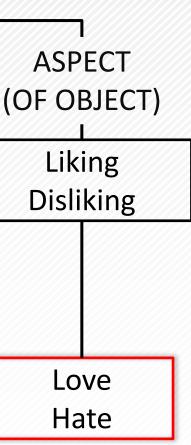


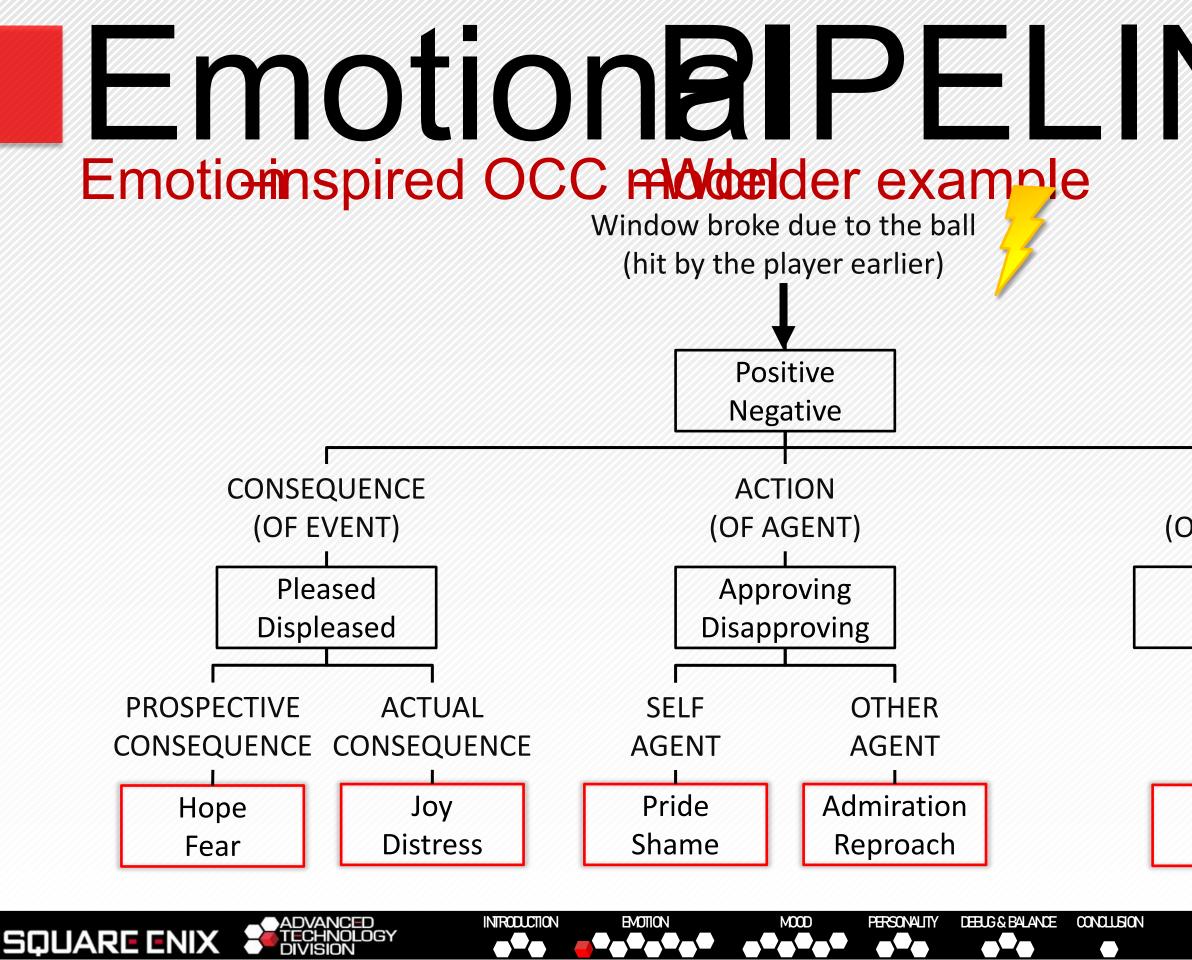




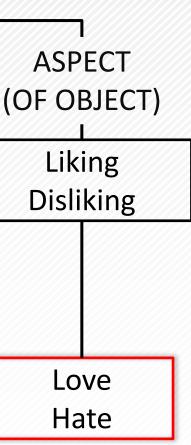


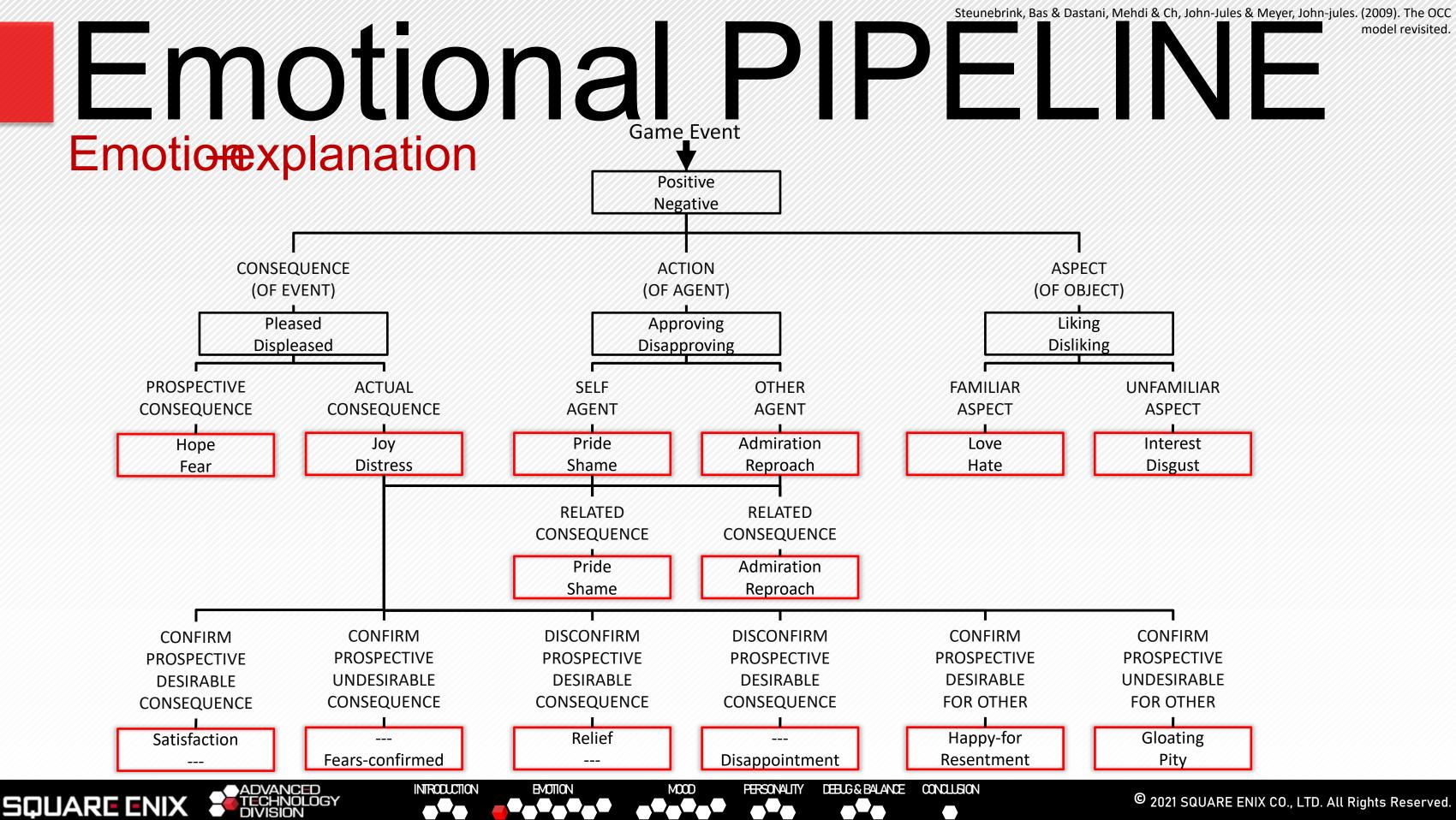












## Emotional PIPELINE **Emotions** expression

INTRODUCTION

EMOTION

- Voice sound
- Facial blend
- Specialanimations
- Specific speech

Blended on top of personality and mood animations.

PERSONALITY

Fear Distress Shame Anger Hate None

MOOD

Hope Joy Pride Admiration Love

DEBUG & BALANCE

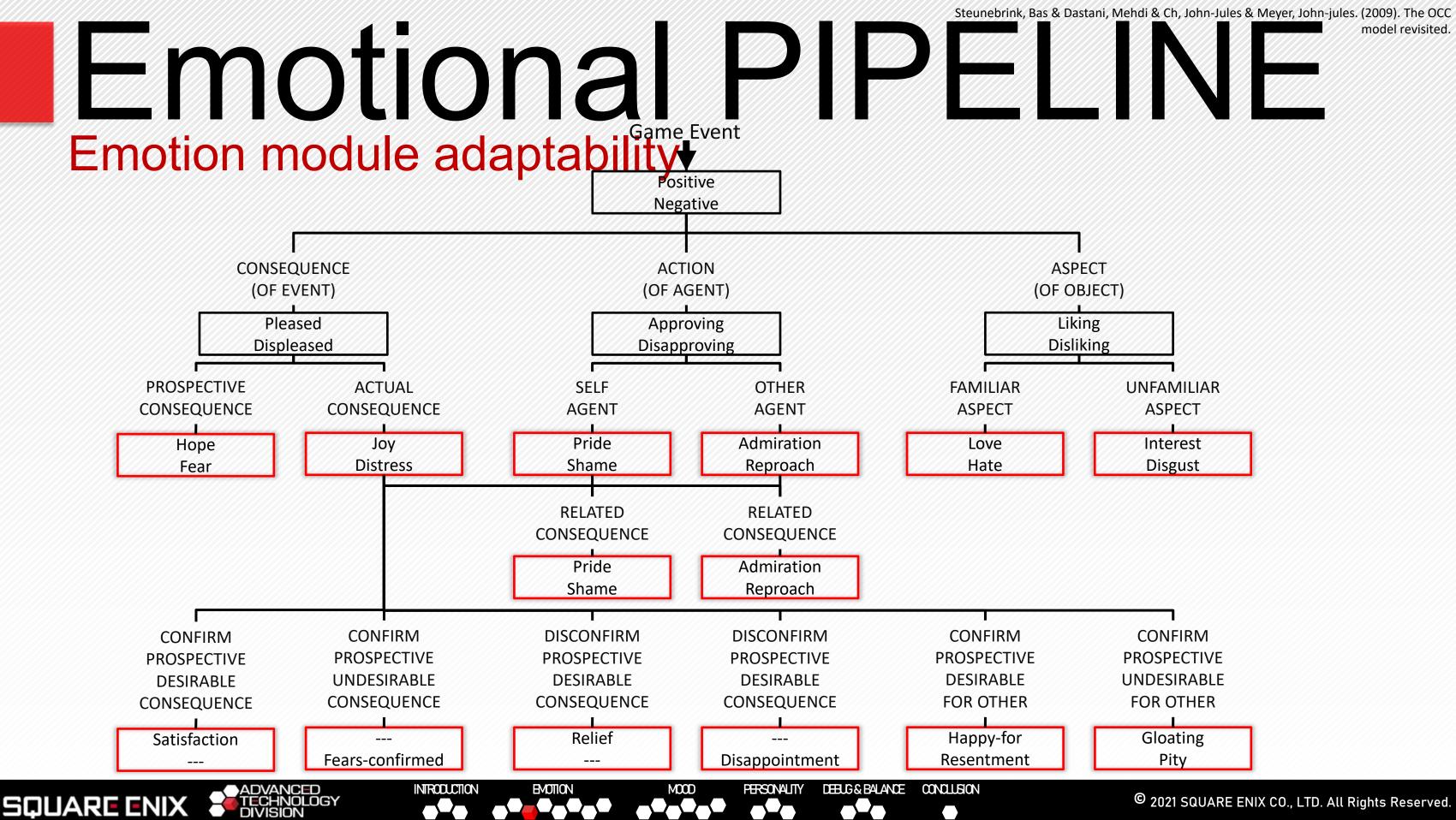
CONCLUSION

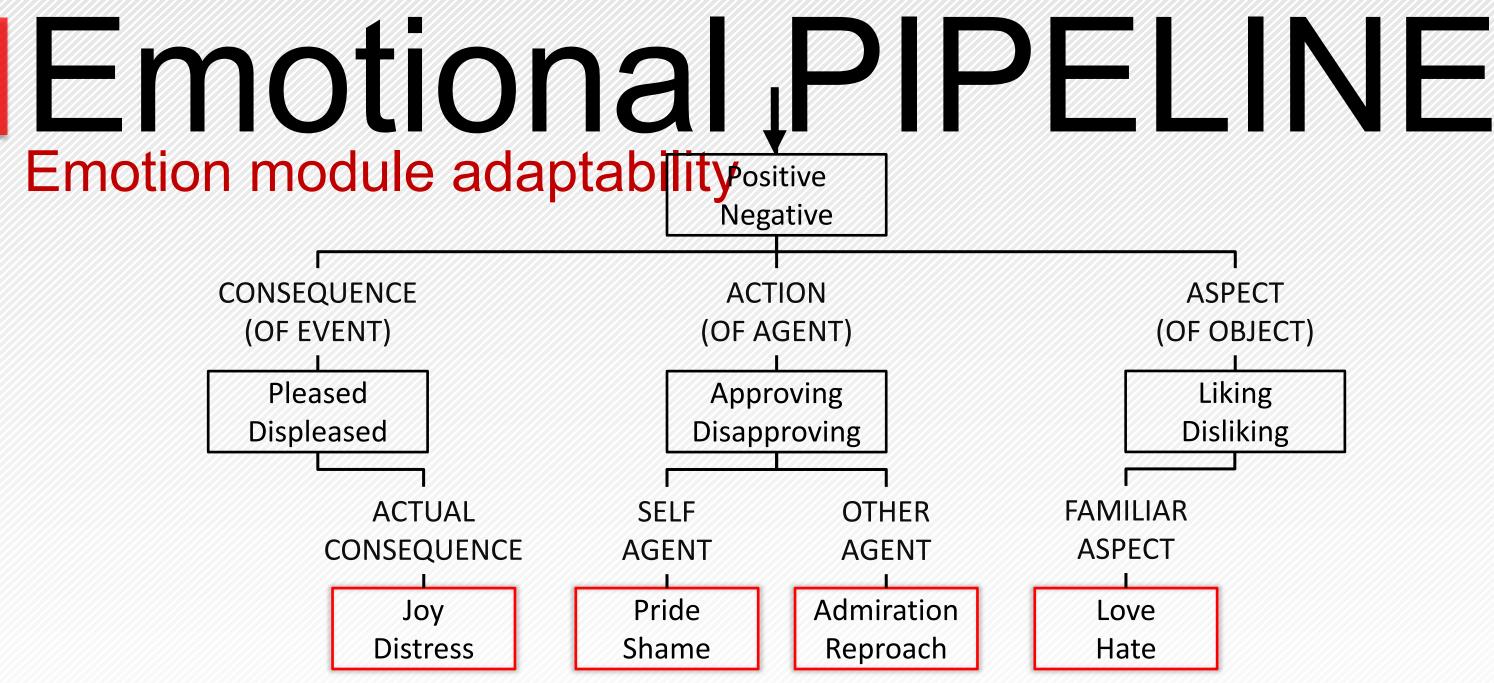
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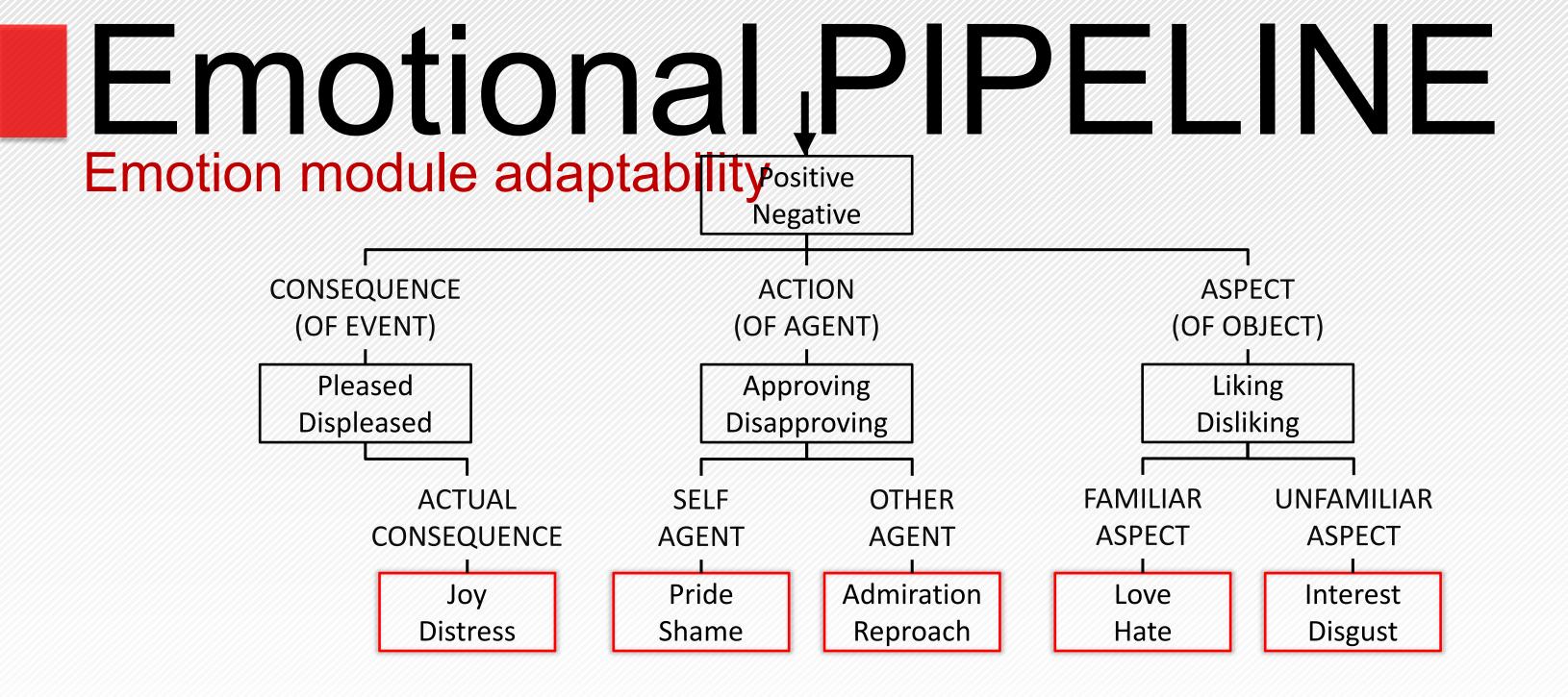




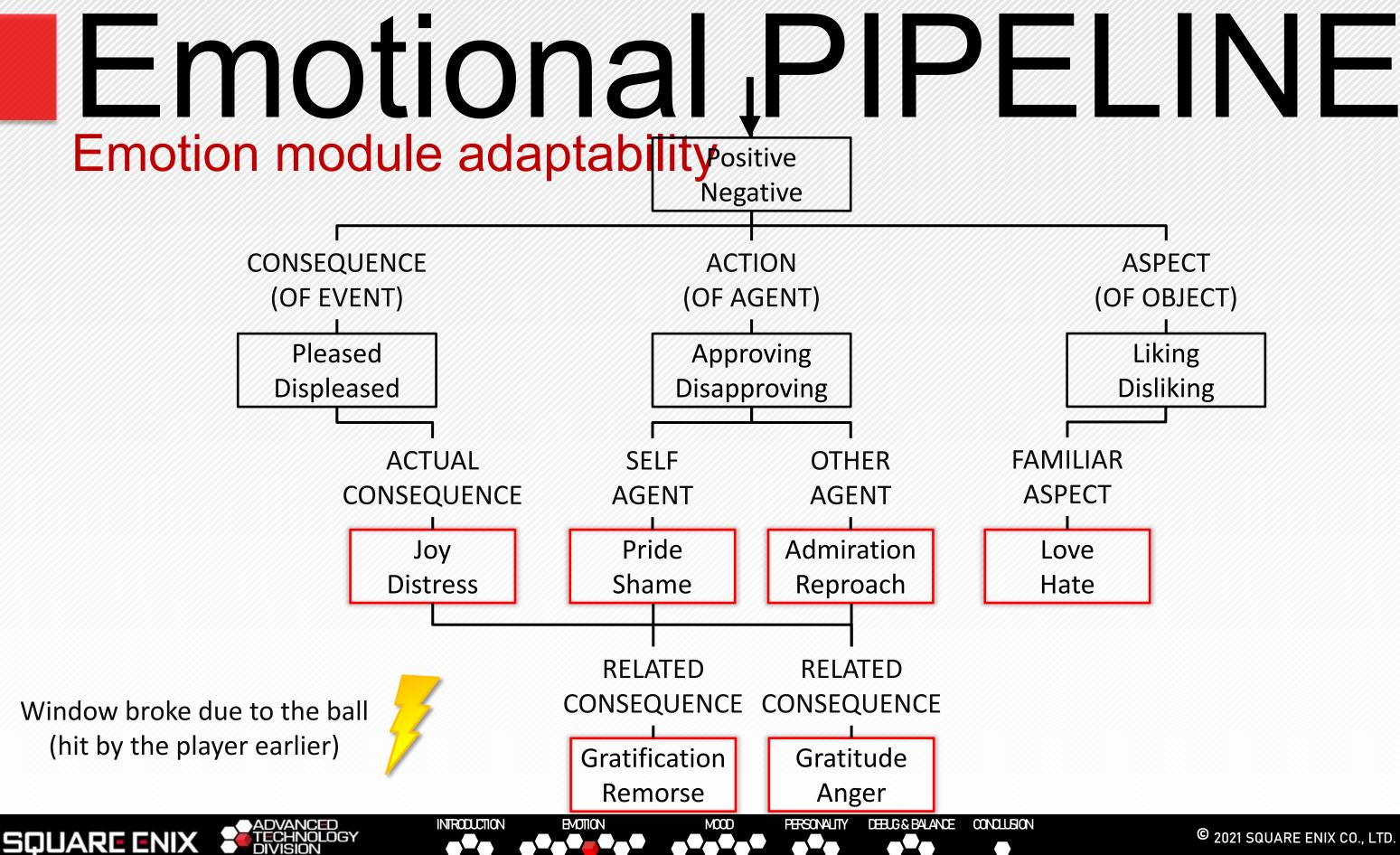


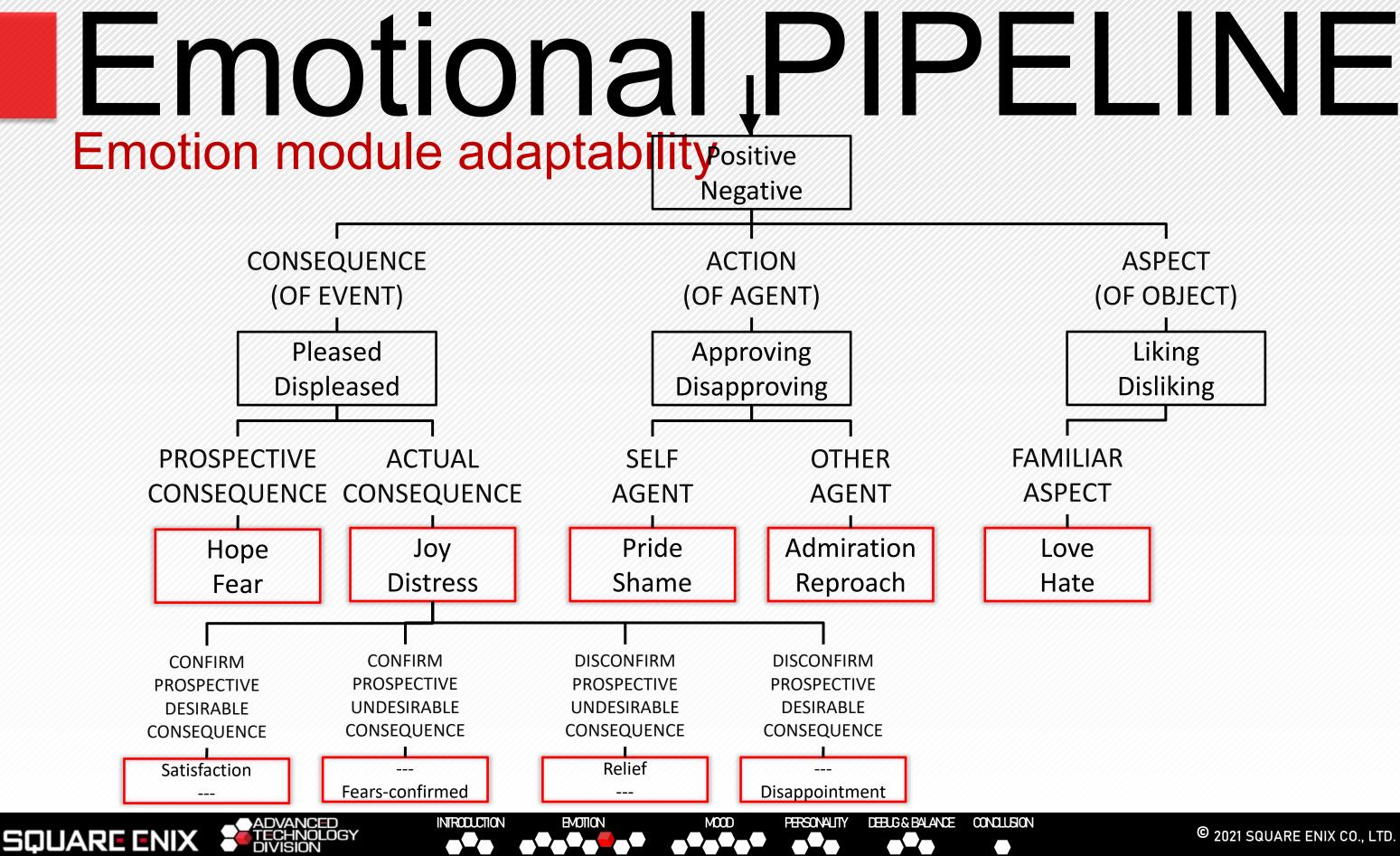












## Emotional PIPELINE **Emotion module adaptability**

INTRODUCTION

EMOTION

### Emotion

• Type

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- Duration
- Intensity •

Event	Category	Intensity [-1, 1]	MinDuration	MaxDuration	DurationRatio [0, 1]
EAT_FOOD	ACTION_OF_AGENT	= memory.liking(event.item)	4	4	1
HIT_BY_OBJECT	CONSEQUENCE_OF_EVENT	= - event.hit.speed * event.item.weight	4	20	= power(intensity, 2)
OBJECT_VISIBLE	ASPECT_OF_OBJECT	= memory.liking(event.item)	4	4	1

Positive/Negative evaluation is done based on the Intensity result

PERSONALITY

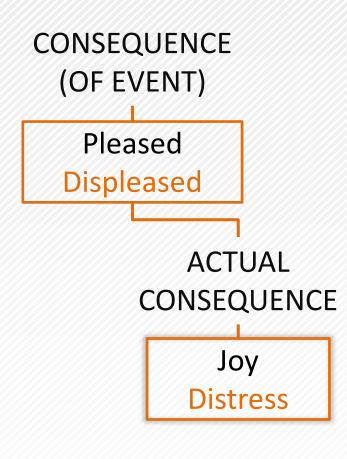
DEBUG & BALANCE

CONCLUSION

MOOD



## Emotion BIPELI Like dislike



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Agent electrified by a fence.

- 1. Generate a Distress emotion
  - Intensity computed based on the severity of the shock

PERSONALITY

DEBUG& BALANCE

CONCLUSION

- 2. Add a negative affect to
  - "fence" object

### An affect has:

• intensity

INTRODUCTION

memorable duration

EMOTION

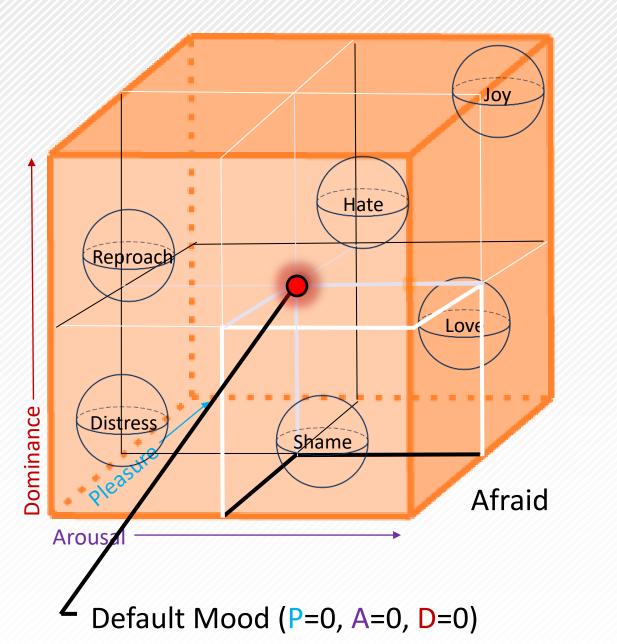
In Wonder, we do not have time-based affect. We only increment/decrement the liking of the item.

MOD

			0,5
			5
3	24	1	
A Designed	?	?	
<b>Red</b> A Times Us Preference	ed	×	8
Eat	60%	Lift	10%
Stomp	10%		
Throw	10%		
Kick	10%		
		<b>P</b>	

### EmotionalPELINE Mood ModuleAD

MOOD OCTANT	Р	Α	D
Exuberant	+	+	+
Dependent	+	+	-
Relaxed	+	-	+
Docile	+	-	-
Afraid	-	+	-
Hostile	-	+	+
Disdainful	-	-	+
Depressed	-	-	-



MOOD

PERSONALITY

Patrick Gebhard. 2005. ALMA: a layered model of affect. In Proceedings of the fourth international joint conference on Autonomous agents and multiagent systems (AAMAS '05)

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EMOTION



P

DEBLG & BALANCE CONCLUSION

### **Pleasure** Displeasure

### How pleasant is an emotion. Joy ← Fear

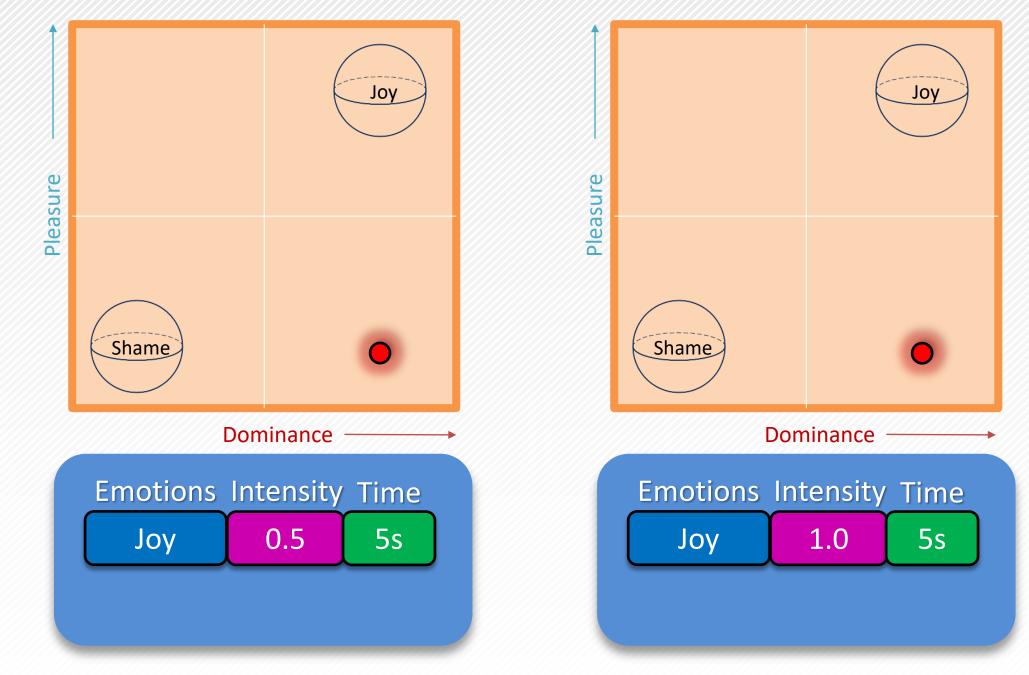
### Α Arousal Nonarousal

### How intense is an emotion. Rage ----- Boredom

### D **Dominance** Submissiveness How much control and influence the

agent has over situations Anger - Distress

### EmotionalPELINE Mood ModuleAD



MOOD

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EMOTION

DEBUG & BALANCE CONCLUSION PERSONALITY

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## **Emotional PIPELINE** Mood Mode Apression

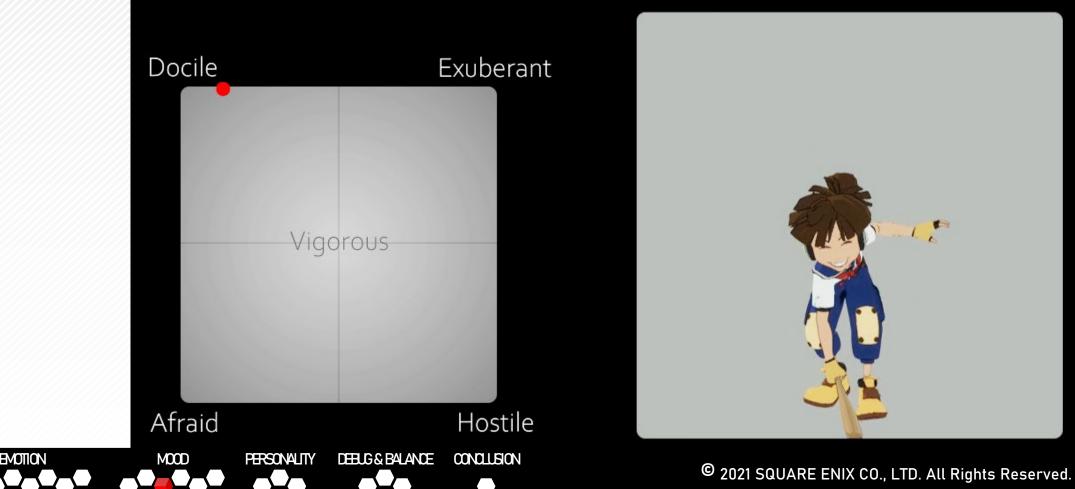
- Decision Making (Goal selection, planning, learningetc)

INTRODUCTION

- Voice tone (Wonder)

SQUARE ENIX

- Variation of the base body animation, and can be blended together (Not changing the way of doing the action of the base body animation) (Wonder)





## Emotional PIPELINE PAD MODEL adaptability

PERSONALITY

CONCLUSION

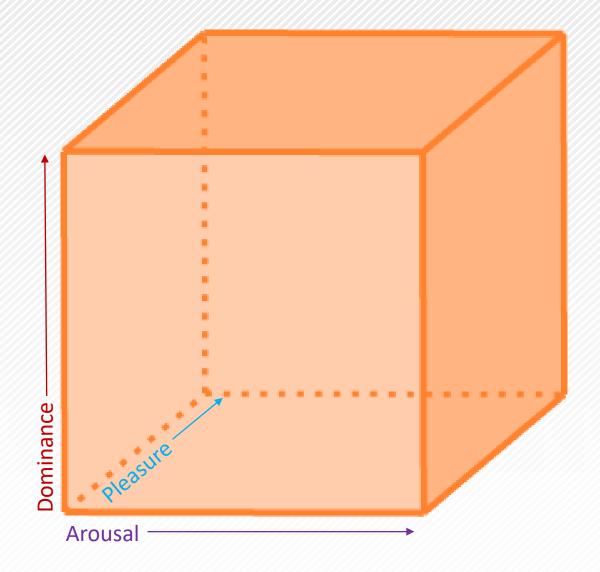
### 3D mood space:

### **Pros**:

Vast variations of expressions

Cons:

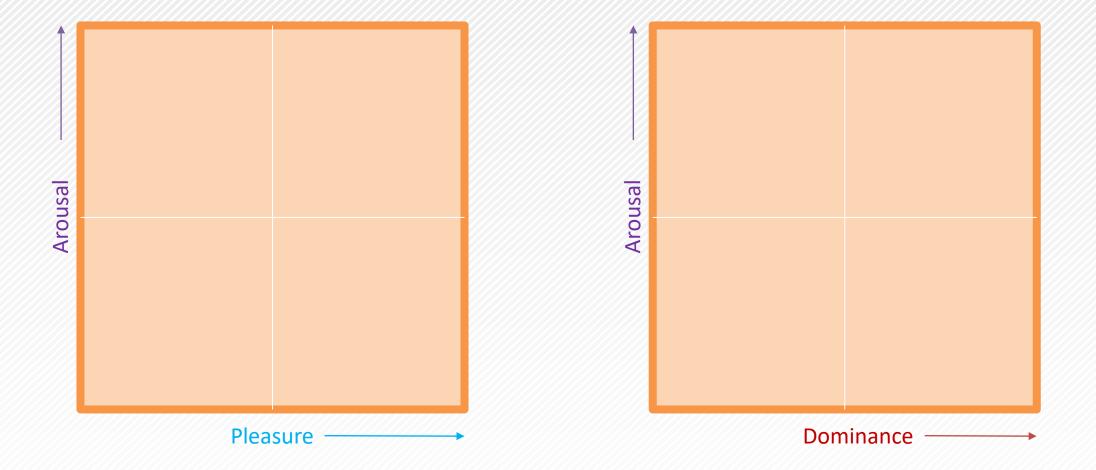
- The more dimension, the harder to debug, balance ٠
- Depending on mood expression, assets cost can go out of hands. •





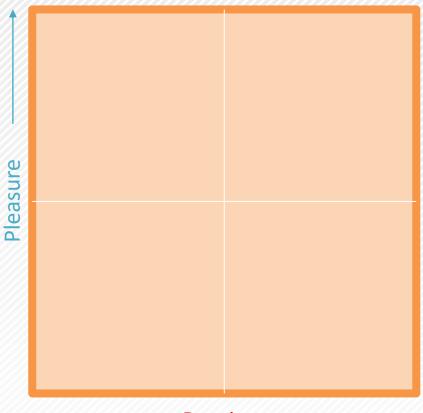


## **Emotional PIPELINE PADODEL** adaptability









### Dominance

DEBLG & BALANCE CONCLUSION

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### Emotional PIPELINE PAD model adaptabilit

### Pleasure

How pleasant is an emotion.

P+	P-
Exuberant	Afraid
Dependent	Hostile
Relaxed	Disdainful
Docile	Depressed

### Arousal

How intense is an emotion.

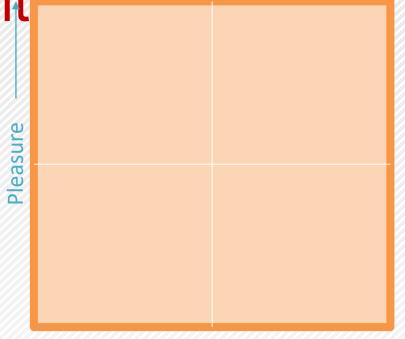
A+	A-
Exuberant	Relaxed
Dependent	Docile
Afraid	Depressed
Hostile	Disdainful

Patrick Gebhard. 2005. ALMA: a layered model of affect. In Proceedings of the fourth international joint conference on Autonomous agents and multiagent systems (AAMAS '05)

SQUARE ENI

INTRODUCTION

EMOTION



Dominance Dominance

How much control and influence the agent has over situations

D+	
Exuberant	
Relaxed	
Hostile	
Disdainful	

MOD

D-Dependent

- Docile
- Afraid

PERSONALITY

Depressed

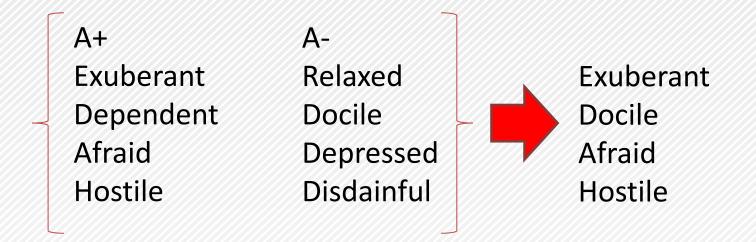
DEBLG & BALANCE

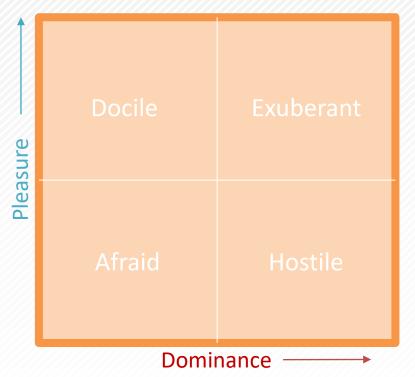
CONCLUSION

### **Generated Emotions**

Emotion	Ρ	Α	D
Норе	+	+	-
Fear	-	+	-
Joy	+	+	+
Distress	-	-	-
Pride	+	+	+
Shame	-	+	-
Admiration	+	+	-
Reproach	-	-	+
Love	+	+	+
Hate	-	+	+

### Emotional PIPELINE **PADODEL** adaptability





Patrick Gebhard. 2005. ALMA: a layered model of affect. In Proceedings of the fourth international joint conference on Autonomous agents and multiagent systems (AAMAS '05).



### **Generated Emotions**

Emotion	Р	Α	D
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Pride	+	+	+
Shame	-	+	-
Admiration	+	+	-
Reproach	-	-	+
Love	+	+	+
Hate	-	+	+

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### Emotional PIPELINE PAD months placements

Emotion	Р	Α	D	Mood Octant
Admiration	0.5	0.3	-0.2	Dependent
Anger	-0.51	0.59	0.25	Hostile
Disliking	-0.4	0.2	0.1	Hostile
Disappointment	-0.3	0.1	-0.4	Anxious
Distress	-0.4	-0.2	-0.5	Bored
Fear	-0.64	0.6	-0.43	Anxious
FearsConfirmed	-0.5	-0.3	-0.7	Bored
Gloating	0.3	-0.3	-0.1	Docile
Gratification	0.6	0.5	0.4	Exuberant
Gratitude	0.4	0.2	-0.3	Dependent
HappyFor	0.4	0.2	0.2	Exuberant
Hate	-0.6	0.6	0.3	Hostile
Норе	0.2	0.2	-0.1	Dependent
Joy	0.4	0.2	0.1	Exuberant
Liking	0.4	0.16	-0.24	Dependent
Love	0.3	0.1	0.2	Exuberant
Pity	-0.4	-0.2	-0.5	Bored
Pride	0.4	0.3	0.3	Exuberant
Relief	0.2	-0.3	0.4	Relaxed
Remorse	-0.3	0.1	-0.6	Anxious
Reproach	-0.3	-0.1	0.4	Disdainful
Resentment	-0.2	-0.3	-0.2	Bored
Satisfaction	0.3	-0.2	0.4	Relaxed
Shame	-0.3	0.1	-0.6	Anxious

Patrick Gebhard. 2005. ALMA: a layered model of affect. In Proceedings of the fourth international joint
conference on Autonomous agents and multiagent systems (AAMAS '05).

*TECHNOLOGY* 

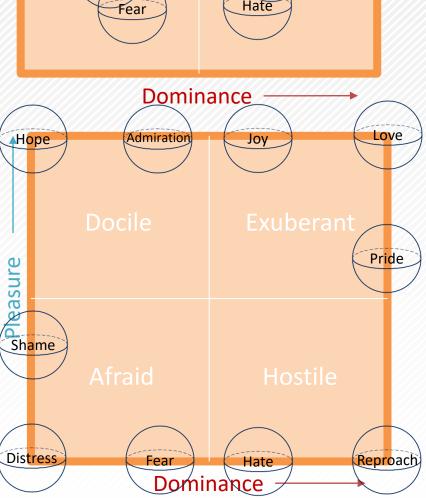
SQUARE ENIX

Норе	0.2	-0.1
Fear	-0.64	-0.43
Joy	0.4	0.1
Distress	-0.4	-0.5
Pride	0.4	0.3
Shame	-0.3	-0.6
Admiration	0.5	-0.2
Reproach	-0.3	0.4
Love	0.3	0.2
Hate	-0.6	0.3

	Р	D
Норе	1	-1
Fear	-1	-0.33
Joy	1	0.33
Distress	-1	-1
Pride	0.33	1
Shame	-0.33	-1
Admiration	1	-0.33
Reproach	-1	1
Love	1	1
Hate	-1	0.33

**EMOTION** 

INTRODUCTION



PERSONALITY

DEBUG & BALANCE CONCLUSION

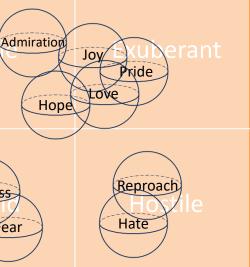
Pleasure

Shame

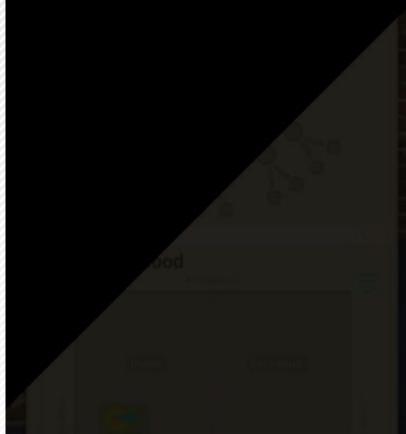
Distress

MOOD





# Emotional PIPEL







## ENCHAREINE Personality

Simple structure (utility parameters in [0..1]) •

INTRODUCTION

PERSONAL ITY

CONCLUSION

- Laziness = 0.8
- Curiosity = 0.3
- Honesty = 0.1

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- Obedience = 0.9





## EMOTIONAL PIPELIN **Personality expression**

- Decision Making (Goal selection, planning, learning, learning)

INTRODUCTION

- Base body animation strong variation (Way of doing the action) Wonder)
- Way of Speaking(Wonder)
- Default mood position

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Philanthropism Rationalism Idealism Enthusiasm





## EMOTIONAL PIPELIN WONDER EXAMPLE

- Choose where to express them, where they have influences -
  - Decision Making

SQUARE ENIX

- Any number of personalities should be manageable as it has only design cost in a majority of the cases
- Animations, Speech, assets elated applications
  - Can quickly go out of hands. (Wonder example)



## EMOTIONAL PIPELIN personality adaptability

We have 8 personalities in Wonder

- Cheerfulness •
- Independence
- Passion •

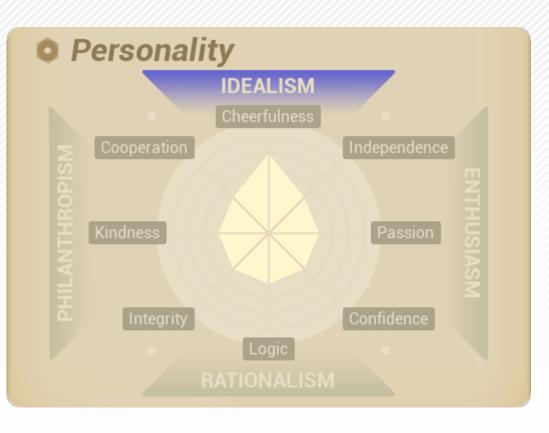
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Confidence ۲

- Logic
- Integrity
- Kindness
- Cooperation

INTRODUCTION

EMOTION



Personalities in Wonder decide: Base animation of walk/idle/reactions... Way of speaking (all speeches)

### 8 personalities X 4 moods + 1 base = 33 variant animations

**Personalities Principles** 

Idealism

PERSONALITY

MOOD

- Enthusiasm
- Rationalism
- Philanthropism

DEBLG & BALANCE

CONCLUSION



4 personalities X 4 moods + 1 base = 17 variant animations

# Troubleshooting Debugols and tweaks

EMOTION

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PERSONALITY

INTRODUCTION

DEBUG & BALANCE

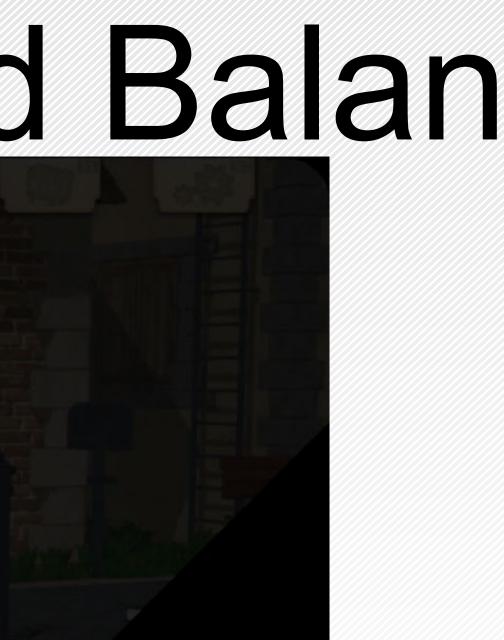
CONCLUSION



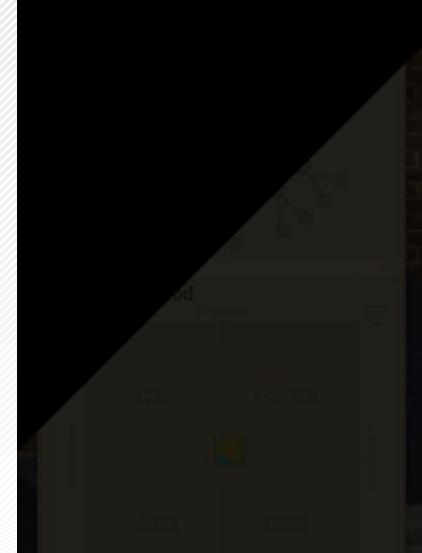


# Debug tools and Balan

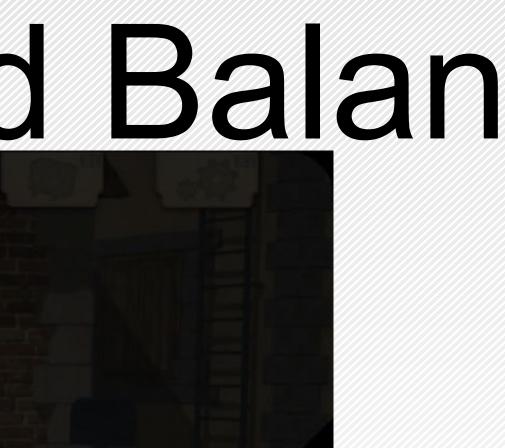
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	SQUARE ENIX	TECHNOLOGY				



# Debug tools and Balan



SQUAREENIX DIVISION INTROLCTION ENDTION MOD PERSONALITY DELG& BALANCE CONCLUSION



# Debutgols and Balance

Mood heat map

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- Personality history: evolution of each parameter with the source (action, etc)
- Emotion history: Time, source, parameters

INTRODUCTION

Emotion overall information: influence score, occurrences

	Occurences	Average Intensity	Average Duration	Influence Score
Joy	52	0.8	4	166.4
Distress	31	0.55	4	68.2
Pride	25	0.9	2.5	56.25
Shame	34	0.75	3	76.5



Influence Score = SUM(Intensity\*Duration)

### Debug tools and Occurre

Emotion / Mood balance: •

SQUARE ENIX

- The mood is always in this area
  - Compute influence score: per emotion: SUMI(tensity \* Duration)
    - Highest influence score emotion is the culprit
  - Investigate the culprit:
    - How many times each emotion occurs relative to the other?
      - » A lot more? Reduce the number of occurrences. If not possible, go next step
    - How strongly the emotion is (Intensity)
      - Always very intense? Reduce intensity/fix scoring so that Ol range is used. If the intensity makes sense, **»** go next step:
    - How long it last (Duration):

INTRODUCTION

» Adjust time to influence less

EMOTION

Knowing influence score of the counter emotion, adjust duration to equilibrate. If it makes sense • already, go next

PERSONALITY

- **Everything looks fine?** 
  - The counter emotion does not occur enough, too low intensity, or duration is too short. Investigate it in **>>** the same way.

MOOD

	B	ala	an
nces	Average Intensity	Average Duration	Influence Score
	0.8	4	166.4
	0.55	4	68.2
	0.9	2.5	56.25
	0.75	3	76.5

52

31

25

34

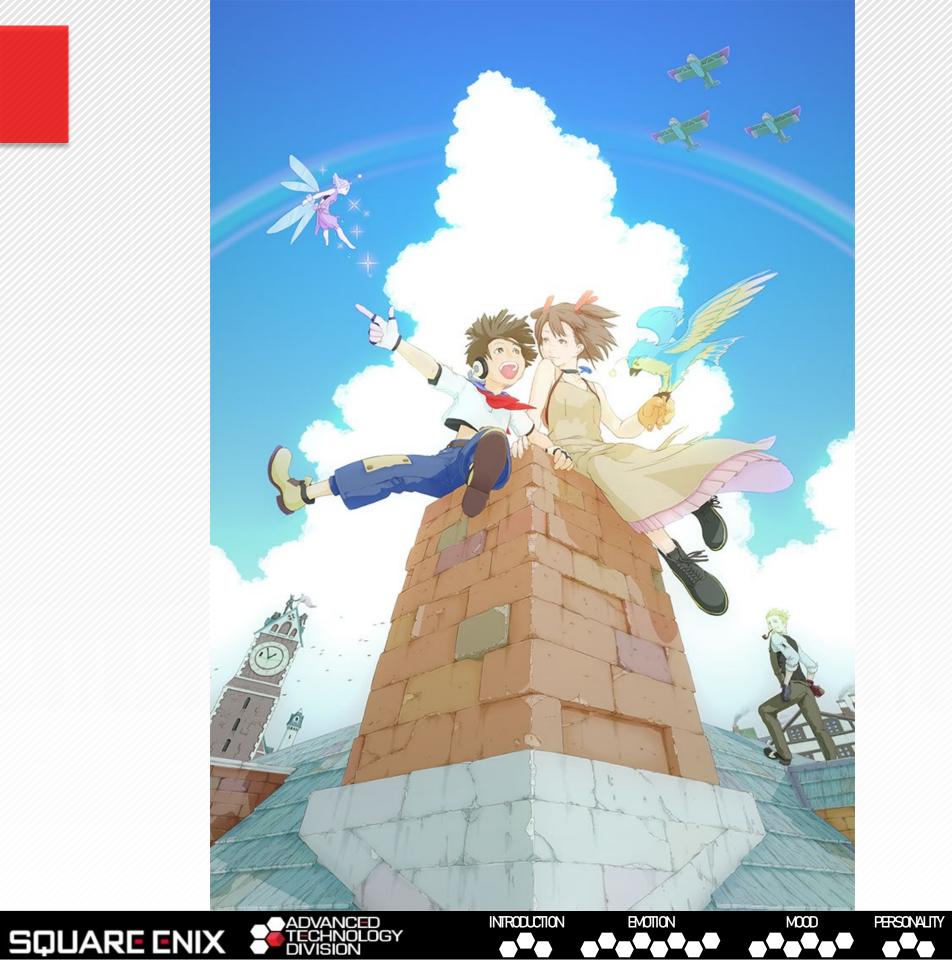
Joy

Distress

Pride

Shame

CONCLUSION



### Thank you for watching!

DEBLG & BALANCE CONCLUSION

### GDC

### Driving Emotionally Expressive NPC Animations and Behaviors with a Designer-friendly Pipeline

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