GDC

March 20-24, 2023 San Francisco, CA

# Empowerment Playbook Making and Measuring Change in the Games Industry

**Stephanie Fisher** Co-Director Pixelles Alison Harvey Associate Professor York University

SIFTERSS

Erika Chung PhD Candidate Toronto Metropolitan University

#GDC23



Context: Who are Pixelles and what do they do?

The Challenge: What impact has Pixelles organizing had in games and how do we convey it?

Playing with Impact: How do we visualize change interactively in a safe and consent-driven fashion?

Empowerment Playbook: Strategies for Change



# PIXELLES <

**Pixelles** is a non-profit organization dedicated to empowering more women developers and improving gender diversity in the games industry.

People who previously didn't consider game development as a career path are now employed in studios of all sizes, elevating their peers, and leading teams.



## Workforce Stats 2013

### Gender:

<u>76% Men,</u> 22% Women

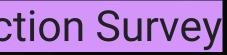
### • Race/Ethnicity:

- <u>79% White</u>, 8.2% Hispanic/Latino,
- 7.5% East Asian/South-East Asian, 2.5% Black

### Sexual Orientation:

<u>86% Heterosexual</u>, 2.8% Homosexual, 6.5% Bisexual

### 2014 IGDA Developer Satisfaction Survey

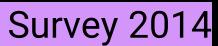




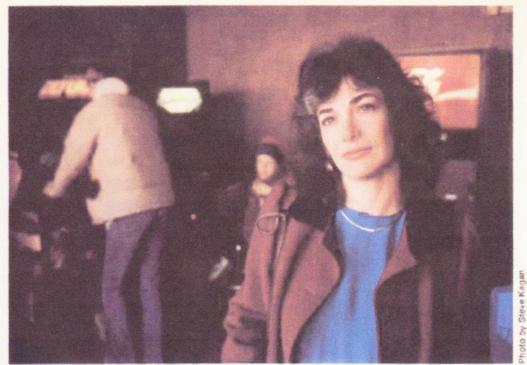
# "Do you feel there is equal treatment and opportunity for all in the game industry?"

47% answered "No" 28% answered "Yes" 25% answered "Not sure" or "Not applicable."

IGDA Developer Satisfaction Survey 2014







JANICE HENDRICKS "I was one of the first full-time women in graphics and programming at Nutting. They didn't quite know what to make of me."



### Video Games Magazine, 1983.

**ROBERTA WILLIAMS** 

"I think it will remain a maledominated business."



"Atari was always saying they were trying to hire women, but they said the percentage of women applying was low."



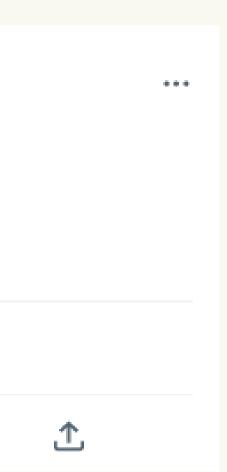
DONA BAILEY



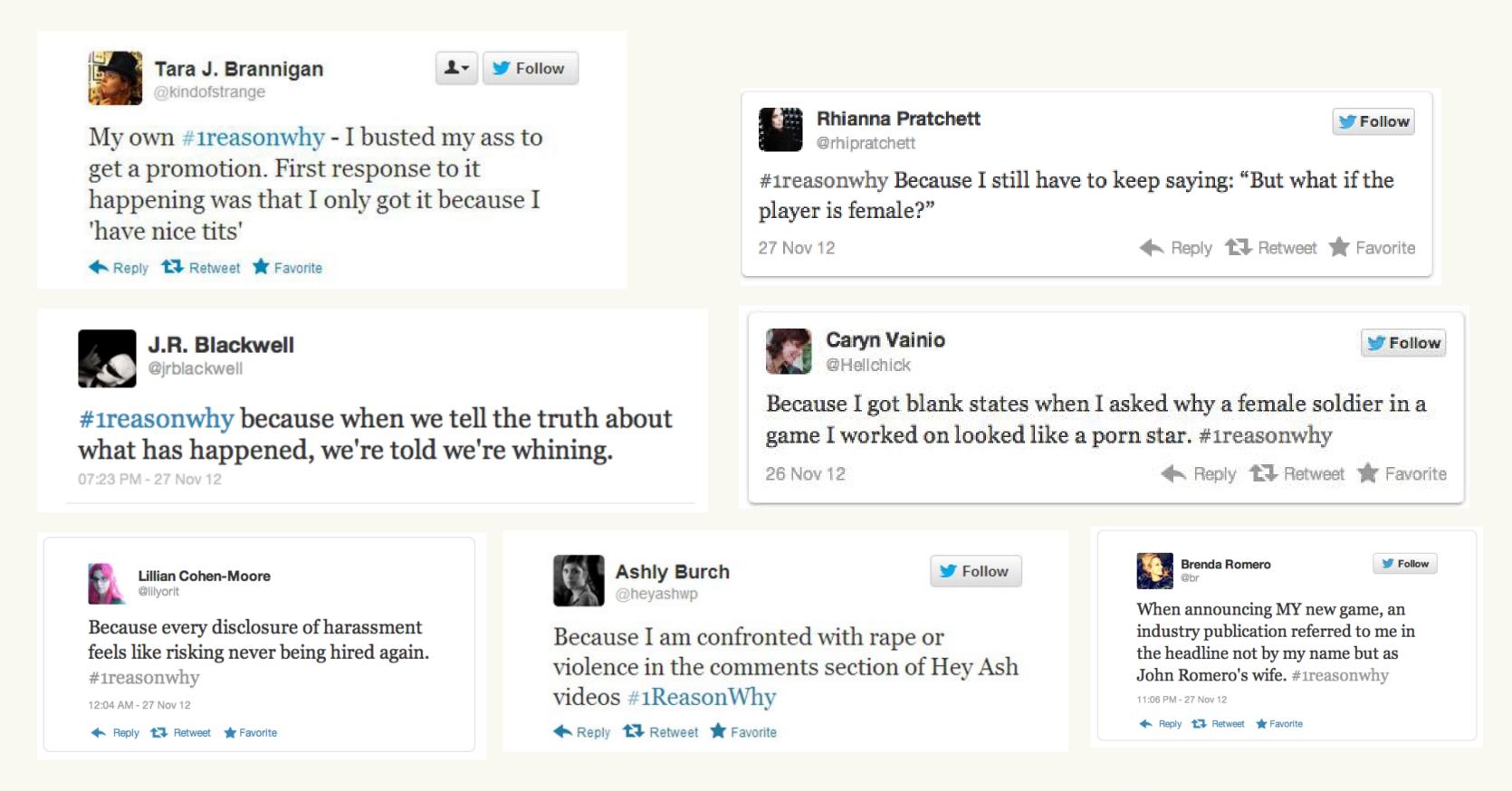
Why are there so few lady game creators?

12:50 PM · Nov 26, 2012

| 5 Retweets | 1 Quote Tweet | 10 Likes |            |
|------------|---------------|----------|------------|
| Q          |               | t↓       | $\bigcirc$ |











### Florence Vaillant @fvaillant · Nov 28, 2012

I'm a game designer at Ubisoft San Francisco. If I can, I'm happy to help any women interested in becoming a designer. #1reasonmentors

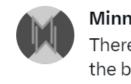
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**Q** 3

MoJen @mojenmusic · Mar 23, 2013 ... I'm speaking at the **@blackgirlscode** STEM Video Game Challenge in San Francisco today. Excited to meet future women coders! #1reasonmentors





...

...

Minni Wiitala @Min There are a lot of aw the barrel for you. #



**1**↓



Ben McKenzie @Mo If you're wondering #1ReasonMentors



11



Dr. Jessica Hammer @kleenestar · Feb 9, 2013 Helped some girls design their first game today with @nightskygames. #1reasontobe #1reasonmentors

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**Morgan Lockhart GDC** @missdoomcookie · Nov 26, 2012 **#1ReasonMentors** Been shipping AAA games as a writer/designer for six years. Feel free to ask me questions.

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#1reasonmentors l' worked in the art Dep



LadyCoders @LadyC Mentoring women in what we live for! #1re

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| cKenzie_Ben · Nov 27, 2012 ····<br>what comes after #1reasonwhy, check out<br>for support and #1reasontobe for positive stories.     |  |                   |                 |                 |  |  |
| 5  | $\heartsuit$   | da                | ٢               |                 |  |  |
| DuchessSF · Nov 28, 2012 ····<br>m a Senior Community Manager at Zynga, and<br>ept at EA, previously. Budding designer/writer. Let's |  |                   |                 |                 |  |  |
| 1  | ♡ 4  | ւհե               | 土               |                 |  |  |
| Coders · Nov 27, 2012 ····<br>n tech and encouraging them to mentor each other is<br>reasontobe <b>#1reasonmentors</b>               |  |                   |                 |                 |  |  |
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|  |  |                   |                 |                 |  |  |



# Sexism in games is a universally acknowledged truth

# Games culture needs to change



# X How can we <u>get more</u> women into the games industry?

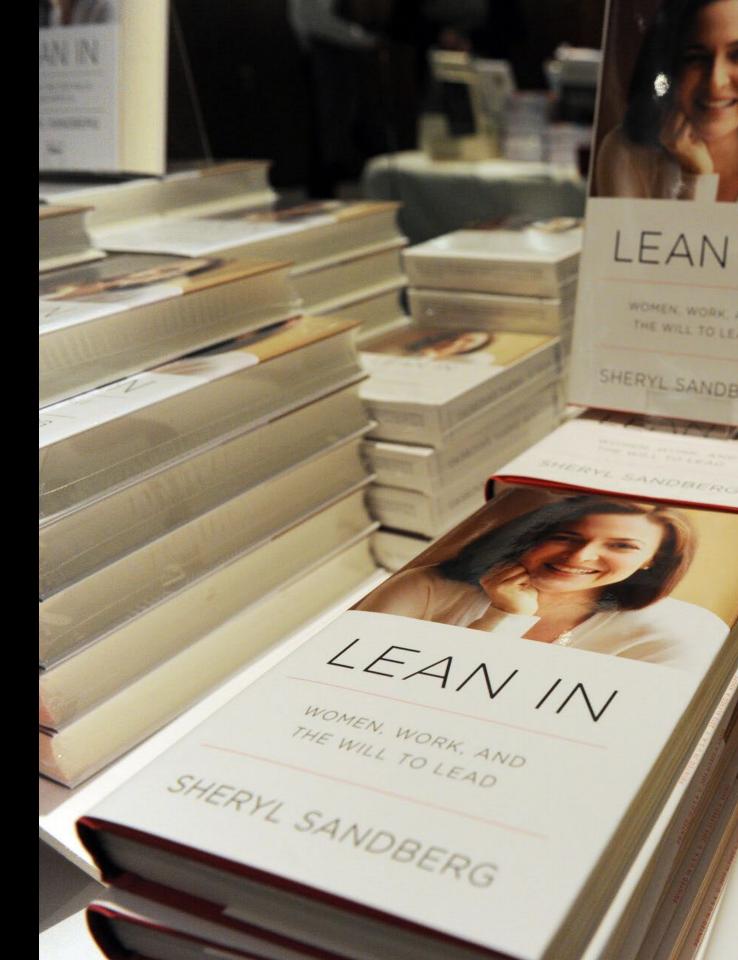
# What needs to change to keep women in the games industry?

# Feminism

# Women's Empowerment

## Women's Empowerment in 2013: Leaning In

"Taking risks, choosing growth, challenging ourselves, and asking for promotions (with smiles on our faces, of course) are all important elements of managing a career. One of my favorite quotes comes from Alice Walker, who observed, 'The most common way people give up their power is by thinking they don't have any.""



# X This is an individual solution to a systemic problem.

# Games culture does not welcome change.

### shadex4555

Usually not one to complain about review scores, but detracting 1 full point because the game is not "politicaly" correct and because it was reviewed by a feminist is laughable.

Carolyn I usually like your reviews despite the fact that I can't stand your voice, but this time you come of as rageing emotional feminist.

We live in a pretty equal gender society these days (western countries), yet sexism is more of a sore thumb then almost any other subject, genocides in videogames are ok, but show some titties and you better run because the feminists spearheaded by carolyn will chase you down with pitchforks!

### mat0265

### Edited By cool prateek89

Gamespot.- Fire this woman before she takes down gamespot with her. She should work for Human rights or some feminist group instead.

### Dawg9000

People have reason to be angry. GTA IV got a 10 and was definitely nowhere near as good as this. Gamespot's been putting this feminist bullshit in our minds, and it doesn't help when they start docking scores for shit that has nothing to do with the game. Looks like that landwhale just got dealt a bad pair of cards being born with a vagina. I wouldn't wanna do a fat Thor.

### Edited By Junot9

I don't want to hear from a bra burner about my GTA. This reviewer takes herself WAAAYYY too seriously.

### Your sexuality is confusing not the game

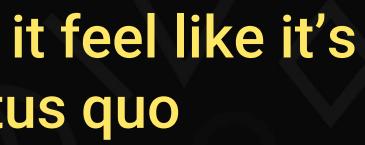




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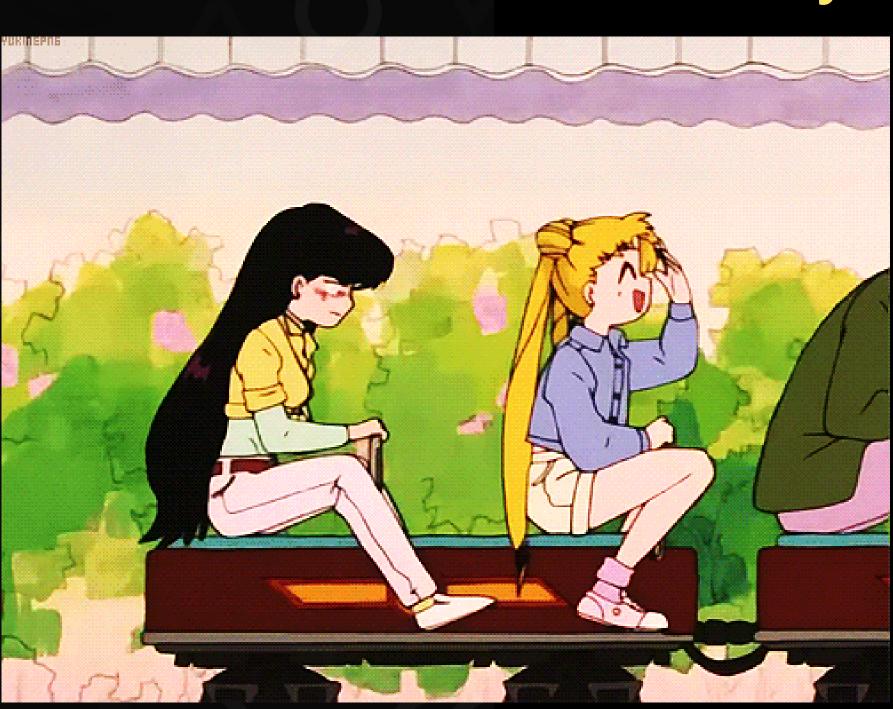


Systemic sexism and misogyny can make it feel like it's impossible, as individuals, to shift the status quo



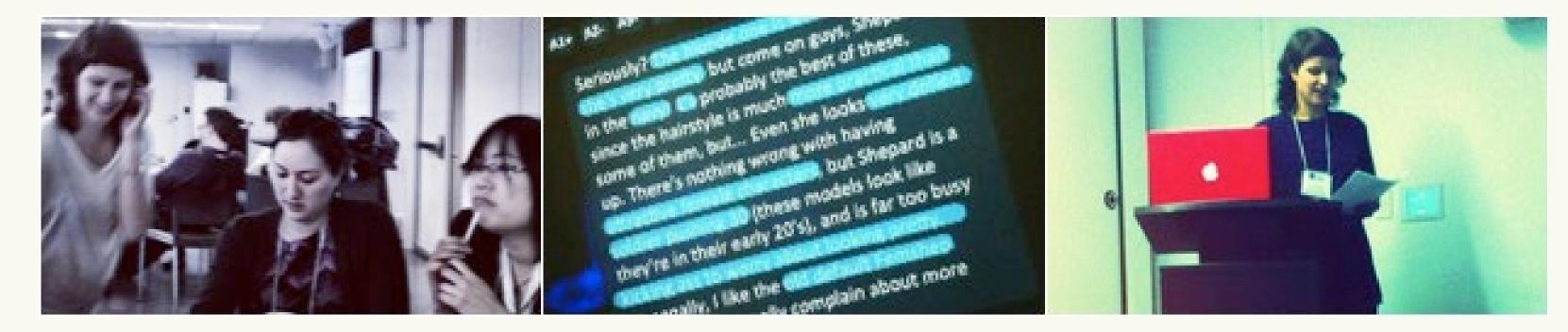


# **Destination: Inclusivity**









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## The Difference Engine Initiative



8-BIT Kate Hepburn Says: Hey You! Join This Club!

Making Games

A FRIENDLY SOCIETY OF LADY VIDEO GAME ENTHUSIASTS

HTTP://WWW.DAMESMAKINGGAMES.COM

FIRST PUB NIGHT: This sat. Nov. 5 @ Pour Boy

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# **DMG** DAMES MAKING GAMES



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# Pixelles Game Incubator

This skill building program is an eight-week workshop series designed to help twelve gender-marginalized people make their first video game.

No programming knowledge or previous experience required!

FOCUS:

Aspiring Developers Discovery Mentorship

Accessible Education



# Mentorship



# 10 Years of Pixelles Game Incubator

APPEND.

### 200+ new game makers



# Monthly Workshops

Talks, hands-on workshops and masterclasses lead by game developers in our community.

Not only are these workshops a source of free education but an opportunity for new leaders to strengthen their own voices, public speaking and confidence.

### FOCUS:

Career Development Masterclasses

Accessible Education Leadership Development

### Public Speaking



Online event Friday, October 1, 2021 at 12:00 PM EDT



Workshop: Get that job! Writing a great resume for Online event Thursday, May 20, 2021 at 6:30 PM EDT

ating culturally ponsive gamine eriences presented by EQUITY GAMIN

Online event Tuesday, March 23, 2021 at 3:00 PM EDT

### Inclusive Character Design

**lusive Charac** Design

Online event Thursday, February 11, 2021 at 2:00 PM EST

### Workshop: Things to Consider When Starting a Game Studio

Creating Culturally Responsive Gaming Experiences

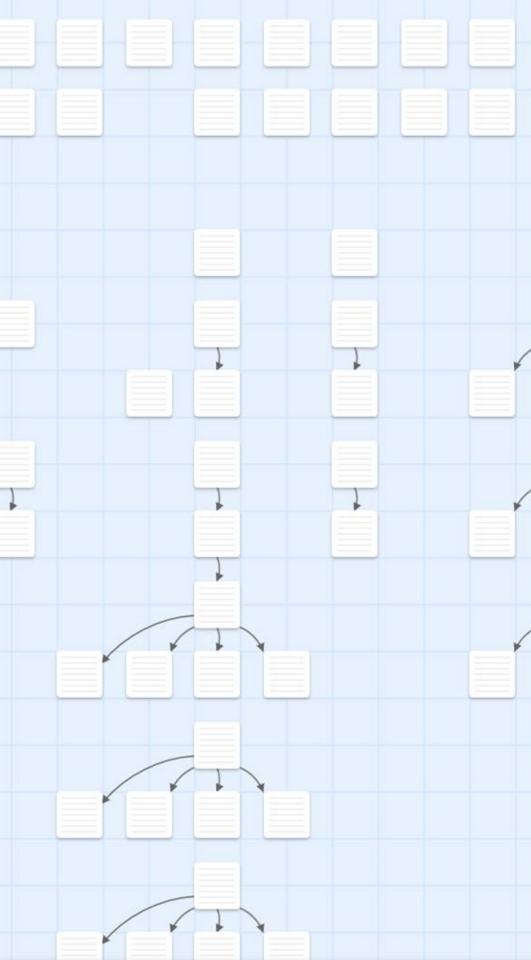
# Writing Portfolio Program

Guided by assignments, themed discussions, mentors, and critique groups, this program empowers participants to create written pieces and build a professional portfolio that they can use to apply for game writing positions.

FOCUS:

Junior Writers Aspiring Narrative Designers

Mentorship Accessible Education



# Career Accelerator & Peer Mentorship

Peer mentorship and co-development models help women who feel stuck, overwhelmed, or burnt out in their careers.

Facilitated by a third party expert, this program aims to develop vital support networks, career strategies and problem-solving.

FOCUS:

Career Development Mid-Career Support

Peer Mentorship Leaky Pipeline Glass Ceiling

# ACCÉLÉRATEUR DE CARRIÈRE CAREER ACCELERATOR

# PIXELLES × MOTIVE

### PEER MENTORSHIP



# **GDC Ensemble**

This mid-career scholarship program offers free passes to GDC.

We also provide a holistic experience where participants are empowered by exclusive events, career opportunities, peer support and financial assistance.

### FOCUS:

Career Development Networking Conferences Mentorship Mid-Career Support



# **Creator Funds**

Our Creator Fund initiatives offer grants and mentorship to marginalized creators in Canada. There's no recoup, no publishing or platform requirements.

Past focals: prototyping, finishing, BIPOC creators, marginalized genders

FOCUS:

Funding Mentorship Indies BIPOC Entrepreneurship





# BIPOC CREATOR PROGRAM

- PROGRAMME DE CRÉATION DES PANDC -

# ED CREATOR FOND PIXELLES DE CRÉATION

## **Socials & Networking**

Inclusive opportunities for developers of underrepresented genders to meet, connect with their peers and build vital support networks.

Alcohol-free social offers games by Canadian developers, microtalks.

Babies and families are welcome!

FOCUS:

Networking Peer Suppor Public Speaking Indie Showcase



## BIBLIOTHÉ tea x game dev book swap • du thé et un échange de livres dév

**Our Partner & Host** 

## **Grassroots Philosophy**

Creating inclusive opportunities for developers of underrepresented genders to meet, connect with their peers and build vital support networks.

FOCUS:

Maximally Accessible

Lowest possible requirements for participation



# PIXELLES <

**Pixelles** is a non-profit organization dedicated to empowering more women developers and improving gender diversity in the games industry.

People who previously didn't consider game development as a career path are now employed in studios of all sizes, elevating their peers, and leading teams.



## Empowerment through Community Building



NO SEXISM NO RACISM **NO ABLEISM NO HOMOPHOBIA NO TRANSPHOBIA NO GENDER POLICING** 



NON AU SEXISME NON AU RACISME NON AU CAPACITISME NON À L'HOMOPHOBIE NON À LA TRANSPHOBIE NON À LA POLICE DE GENRE

NON À LA HAINE.

NO HATE.

PIXELLES.CA/SAFETY

PIXELLES.CA/FR/SAFETY



## Intersectionality





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Anja Boskovic @damedebugger · Mar 7 I participated in indiegogo.com/projects/pixel... this year and they have given me the support and education to become a hobbyist dev. @PixellesMtl

**• 13** 6 **★** 11 •••



.@PixellesMtl I don't really have the words to explain how important and life changing a program like this is.

....



If you know any ladies who want to make games but are like me and didn't have a background in game design, then @PixellesMtl can help. <3</p>

....



melanie segado Dsciencelaer

These wonderful ladies gave me the motivation I needed to finally start making @PixellesMtl



Jessica Marcotte @iekagames

- ★

Hey you! @PixellesMtl changed my life, and even if that's corny, it's true, and more people should have that happen! indiegogo.com/projects/pixel...



....

Thanks to @PixellesMtl I discovered video games as a mode of expression. Please support their Indiegogo campaign at indiegogo.com/projects/pixel...

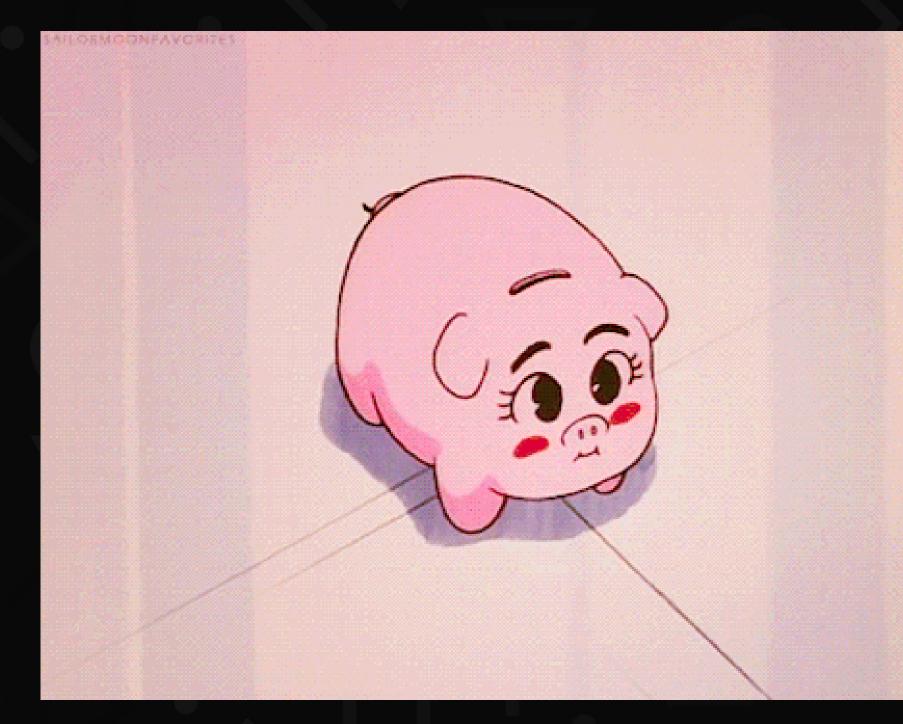


## games after years of shying away from it :-)





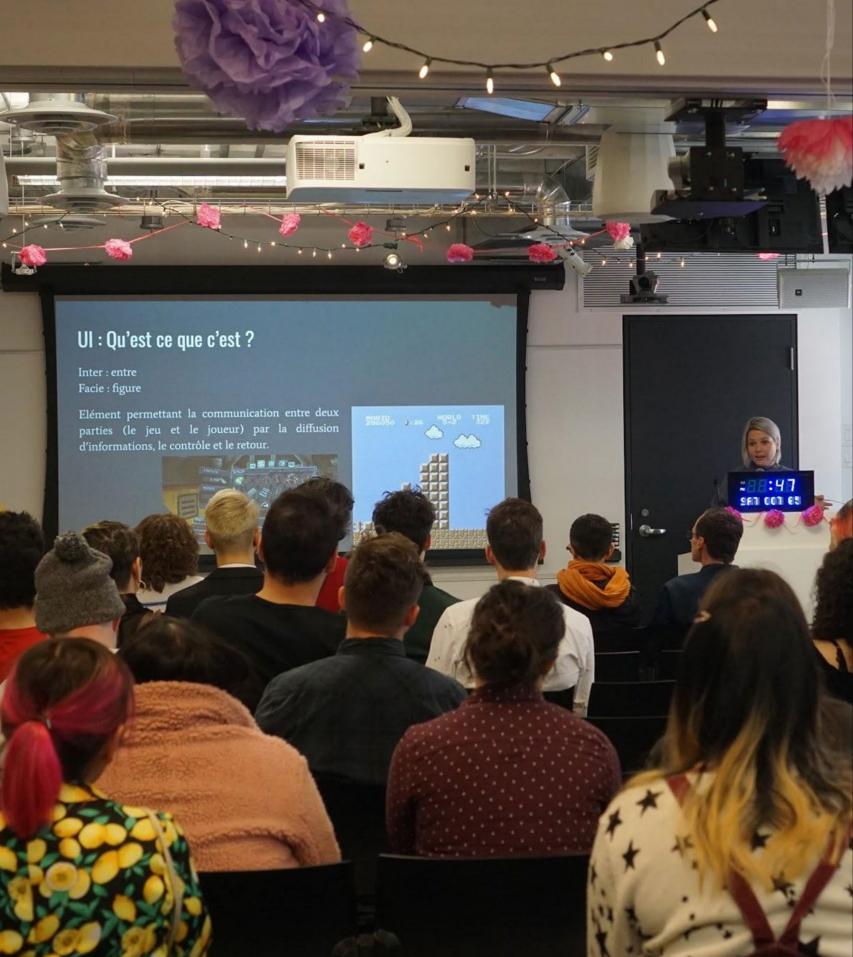
## Who are you, again?

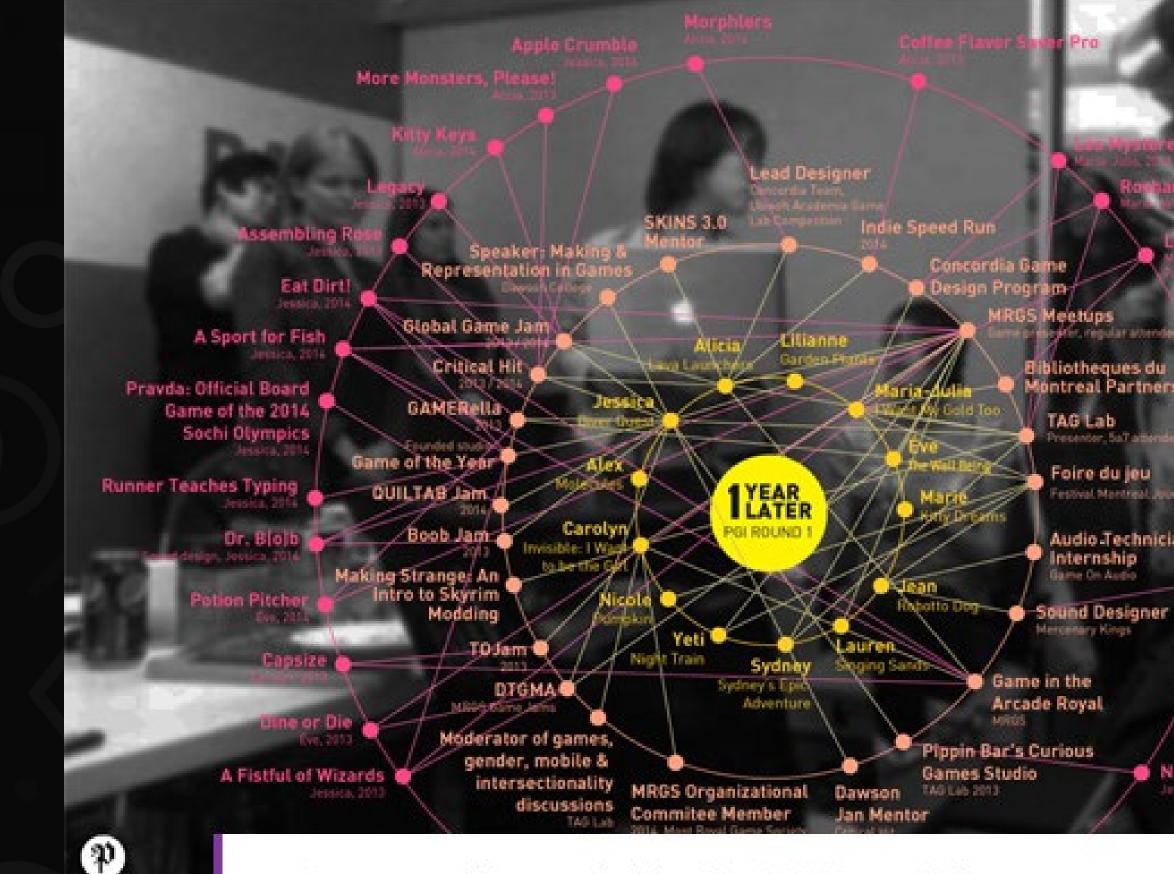




## **Communicating Impact**

- **Newsletter Subscribers: 903**
- Twitter: 7,622 followers
- Facebook Page: 1,108 followers
- Facebook Group: 2,508 members
- 200+ new games
- 400+ new mentorship relationships from 30+ studios
- 600 workshop participants
- 100,000 new connections between game-making women & the games industry & community





Game-making activities by 2013 participants, one year later

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#### re Jeunesse 2013

Mercenary Kings

Sound droign, Jean, 2013-2014

8 bliotheques du Montreal Partnership

Trecentor Sarras

Foire du jeu Festival Montreal June

**Audio Technician** Internship Dame On Autor

Sound Designer Mercenary Kings

Nitrogen Narcosis Jesúca, 2013



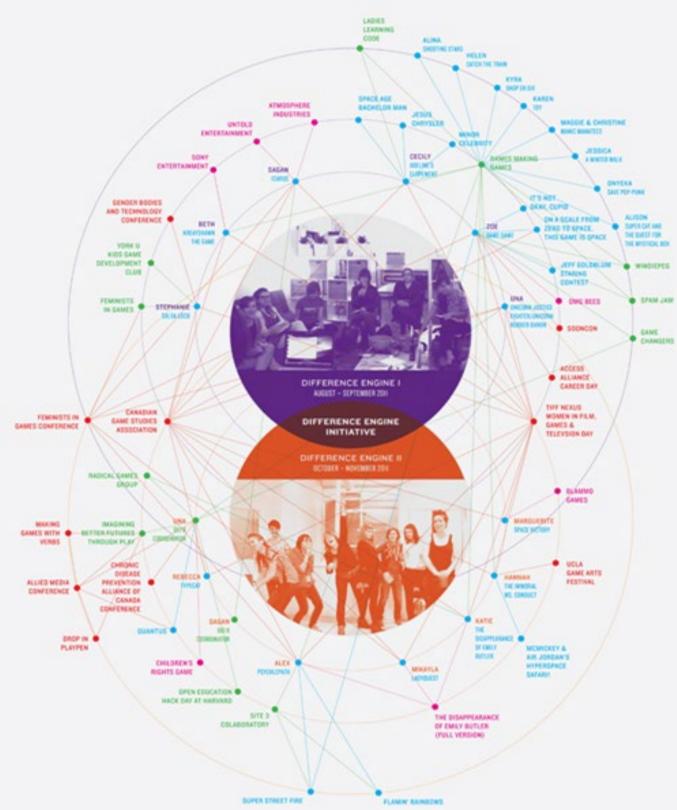
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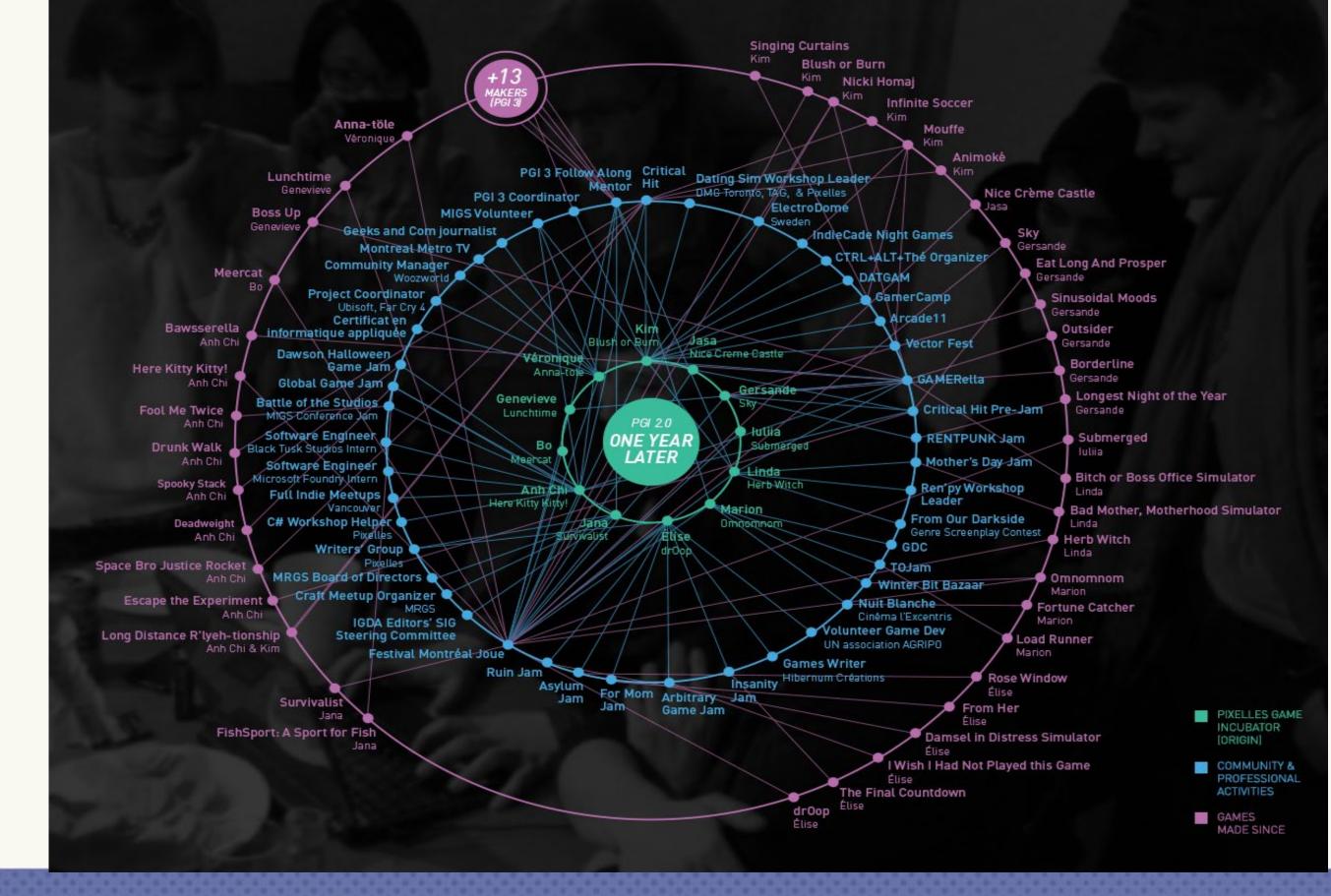
Fisher & Harvey circa. 2011





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REVERSIBLE

NFORMED

SPECIFIC

## Building Consentful

Tech

ENTHUSIASTIC

FREELY GIVEN

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## The Research

### **Methods:**

16 interviews

2 co-design workshops, one online (10 participants) and one in-person (11 participants)

### The Participants:

All participants came from the Pixelles community, and the majority were involved in organizing and leadership activities and also work in games currently

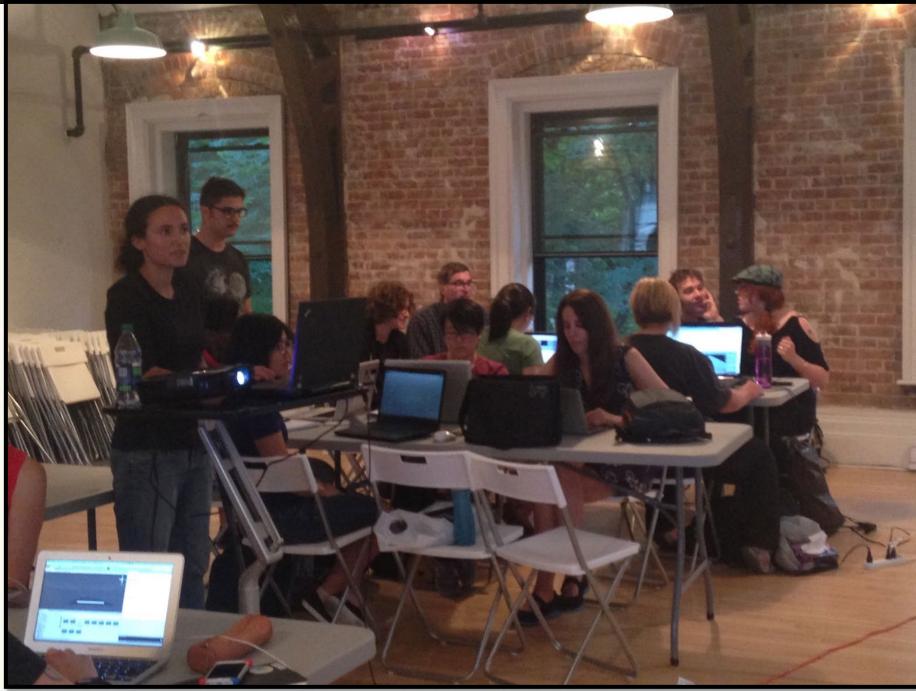


## "Pixelles was- for my career change- it was the entire reason...There are a number of ways that it helped in extremely concrete, measurable ways."



## People participate in Pixelles for many reasons

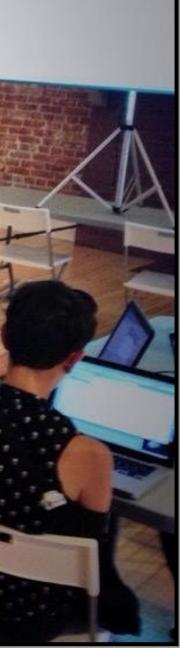
"So I got this **non judgmental community**, really, it took away the fear of starting something new. And it took away the imposter syndrome that was honestly quite high from from the past career where I've never really fit. Yeah, it took away that barrier to entry. The emotional one, which was quite high."





## Pixelles is a women-only space, and it emphasizes inclusivity





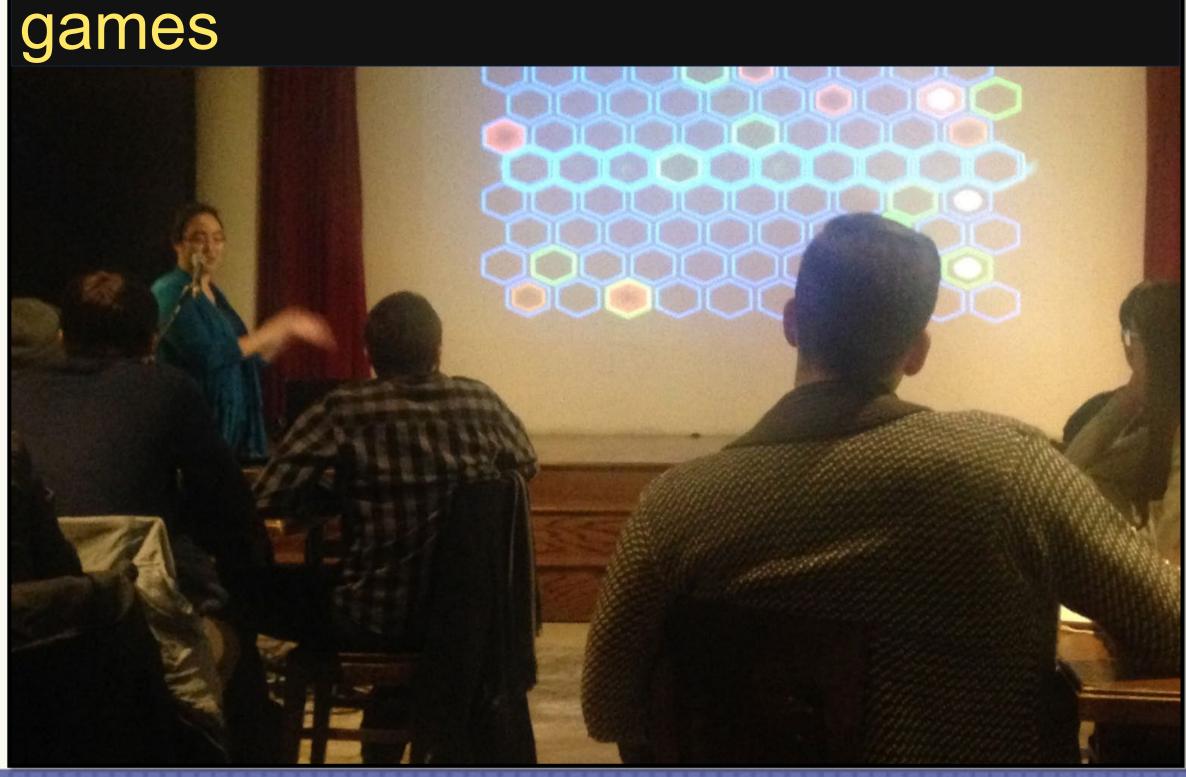


## Pixelles organizers create a space that is **positive** and **beginner friendly**



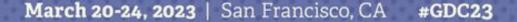


## Pixelles **demystifies** working in games





## Pixelles is non-judgmental and open to trying (and failure)







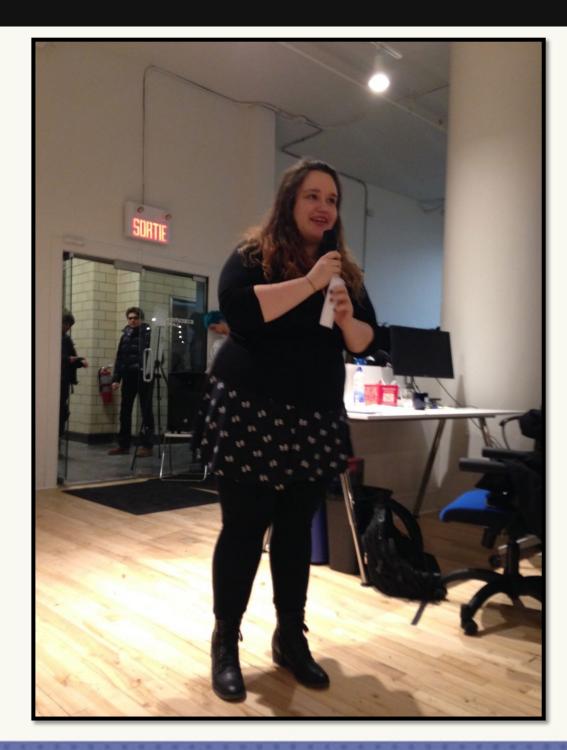
## Types of Impact

- **Personal** what do folks get out of their participation?
- Community- how does this contribute to making something bigger than the individual?
- Professional- what specific career outcomes are linked to Pixelles activity?
- Industry- how does participation create change in spaces of gameswork?
- Cultural- how are these impacts reverberating in games and beyond?





## **Personal Impacts -** confidence building and personal growth



"It was **part of a big shift**, not just career wise, although for me, it marks a shift in my career was also working on confidence and working on recognizing my skills and my value."



## Community Impacts - creating something bigger than the individual

"That is a very deep question. Do you have six hours? Yeah, something that's beyond performative and usually starts from a positive place of the positive intention, but also with the **desire to help or protect** or amplify the people who want to join and be that part, be part of the community. I think it's also a **lot of giving**, taking, giving, it has to be a bit of a balance of that as well."

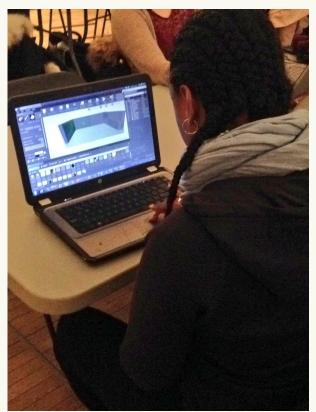




### Professional Impacts - connections, shared values, and resistance

"I think that I probably wouldn't be in games if it wasn't for **Pixelles**. I don't think that's too hyperbolic to say because I felt like, after taking my first steps with learning how to make something very basic with Pixelles, I was able to sort of demystify that process of learning and felt equipped to keep learning and seek out like other, other chances and having that effort recognized them celebrate it with like other participants was also like a big **confidence booster.** And I also met people that I'm still **connected** to and friends with today."







## **Industry Impacts** – claiming space and raising expectations

"I'm also currently the woman in games lead at my studio. I'm one of the leads, it was a group of us that run initiatives in the studio. And I'm also one of the co-leads for...our LGBTQ plus Employee Resource Group at the studio. So I think a lot of the Pixelles stuff that I experienced, kind of **pushed me to care about just people like connecting with people.** And so a lot of the stuff that I have run just before the pandemic was like, outreach and like meeting students, and kind of like, oh, this is like, a community and meet us. This is a real option for you in life."





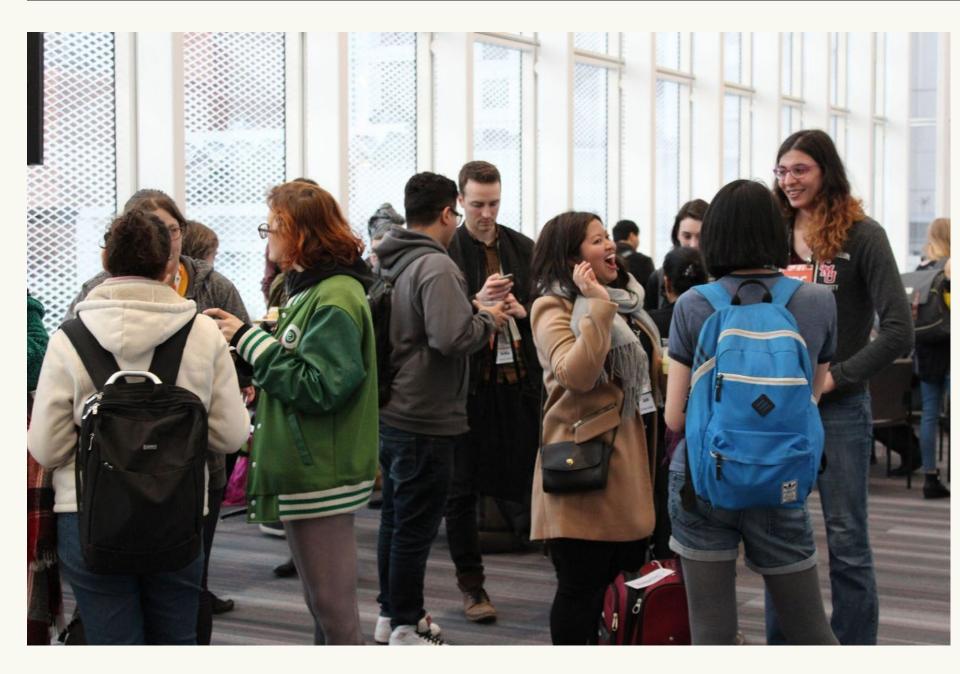
## Cultural Impacts - impacts reverberate in games and beyond



"There's **people who care** so much about wanting to make an industry better ... it's good to see familiar faces kind of fighting the good **fight...** we're just happy to see people who know of Pixelles, who have been inspired by Pixelles to be like, 'Oh, this brought me back into games, or this got me inspired to try games', and I love to see those other stories."



## Let's Visualize!!! But how and what???



"I've directly seen the impact that Pixelles has on people's lives. So for me it would be really important to be able to have something that can be shared in this mostly digestible for the rest of the world, for them to see how much good this organization is doing and really kind of shows how much of a gap there is in actually supporting people and how much work there still is to be done. And hopefully get people on board and supporting Pixelles more and sending us a couple of checks and stuff like that, which is always appreciated."

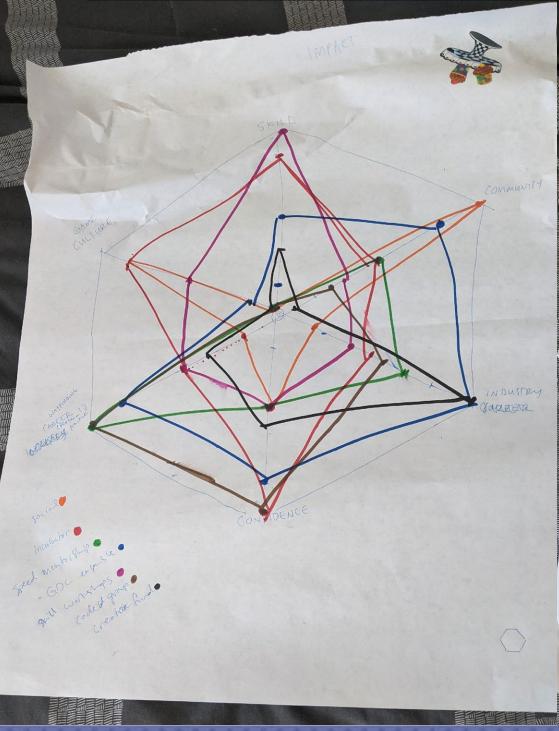


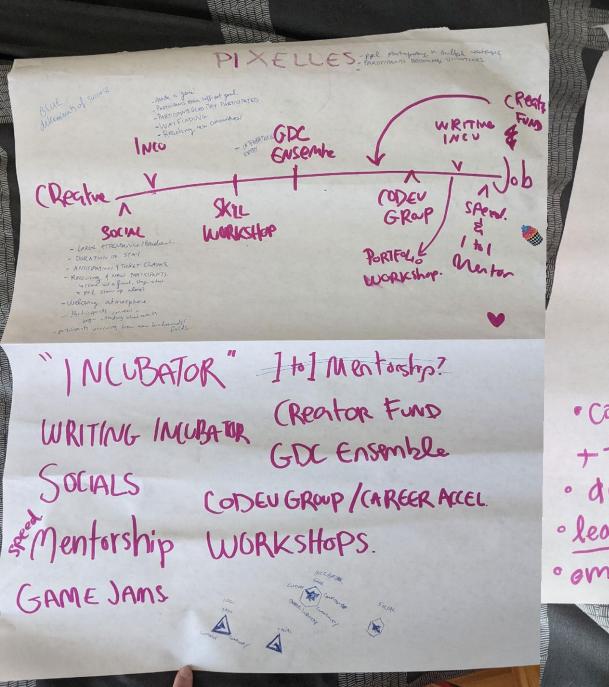


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## Co-design Workshop 1 @ BaNQ





WHAT INFO DOES FEEL SAFE 70 SHARE? · people to want data shared that helps Fixelles exist and reach poople. · "Pixelles is a feminist witch hunt" · People get labelled as "difficult" · some people have no stake or experience with marginalization. Some people only feel affected by direct, personal situations. · Could quantitative questions "Safely" point to issue? + time/space for food back. / text boxes? · data used for context but never publidy share · leading questions are a problem? · embedding consent in tools + practices



## **Co-design Workshop 2 (online)**

### SOFTCHAOS

OUR STORY CONTACT WHAT WE DO CASE STUDIES COOL THINGS

EMAIL US

## A COOPERATIVE OF PRACTICAL DREAMERS

We think that play can be a reflective tool to think through the big questions. Our goal is to put that tool in your hands.

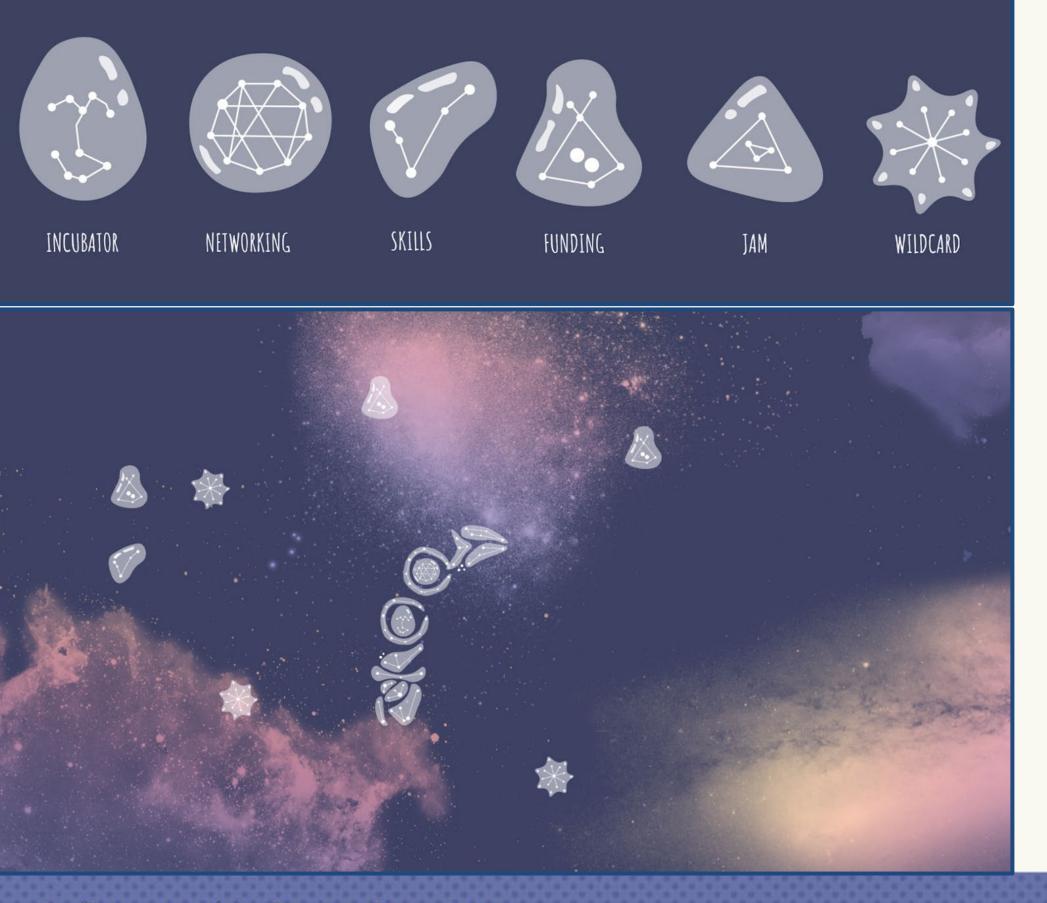




## SOFTCHA®S







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Each Shape of "Moment" refers to a different type of Pixelles program Incubator Networking Skills Funding Jam Wildcard

Each Moment is the documentation specific point in Pixelles history, with its many impacts

Each Moment is from the perspective of an individual or organization (ie "Allison at Teacade" and "Squinky at Teacade" are *different moments*)









#### COMMUNITY IMPACT

How did this moment contribute to the co-creation of a space where I and others feel like we can get and give support and solidarity through our challenges, vulnerabilities and endeavors?

#### PERSONAL IMPACT

How did this moment contribute to the co-creation of a space where I and others feel like we can get and give support and solidarity through our challenges, vulnerabilities and endeavors?

#### CULTURAL IMPACT

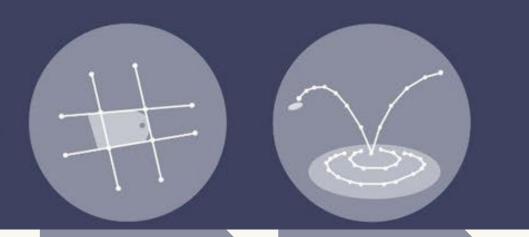
Aggregated community and personal moments: How did the many community and personal moments contribute to a larger impact on the culture?

#### INDUSTRY IMPACT

Aggregated professional and personal: How did the many professional and personal moments contribute to a larger impact on the industry?

#### PROFESSIONAL IMPACT

How did this moment allow me to gain a competency, laurel, or connection that helped me better my employment prospects or work environment?



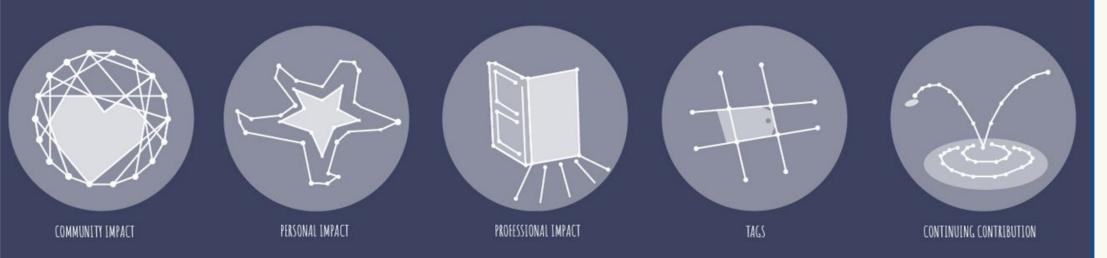
#### TAGS

Meaningful details of the moment: date, location, organizations, people, games, ect

#### CONTINUING CONTRIBUTION

Who gave back to Pixelles to make this moment happen?







Photographer: Illustrator McCurvetool MONTH 20XX

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CLOSE



Icons represent different types of impact. Moments have:

> Community Impact **Personal Impact Professional Impact Continuing Contribution** Tags





#### Icons represent different type of impact. Achievements have:

- **Cultural Impact Industry Impact Continuing Contribution**

Tags



#### EVENT TITLE CAN BE THIS LOOOOONG ACROSS ONE LINE MAXIMUM



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MORE

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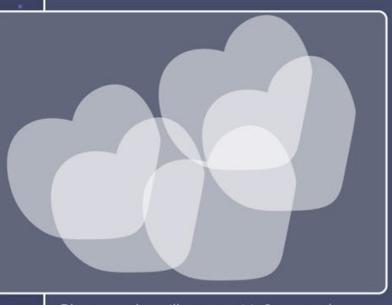


#### Popup when clicking on a "Moment"

Gives summary of the program associated with the moment



#### EVENT TITLE CAN BE THIS LONG ACROSS TWO LINES MAXIMUM

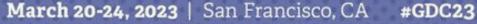


Photographer: Illustrator McCurvetool MONTH 20XX

#### PROFESSIONAL IMPACT

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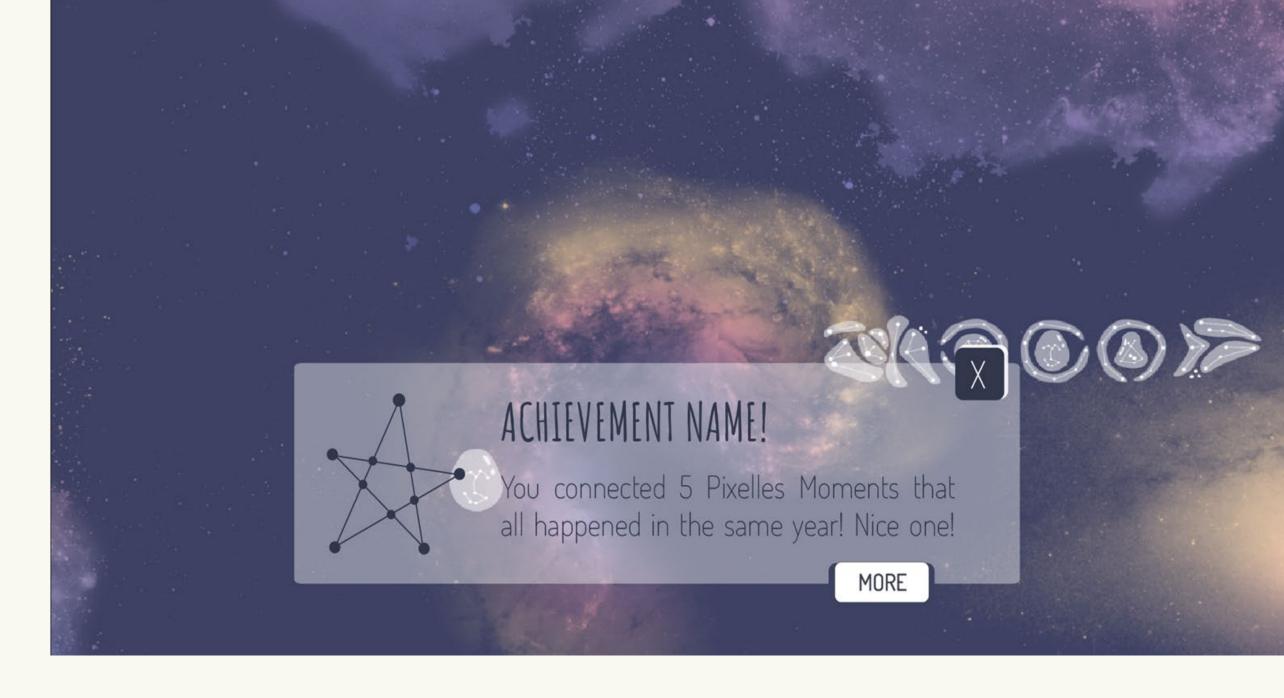






**Detailed** popup with different types of "individual" impact: Personal Community Professional



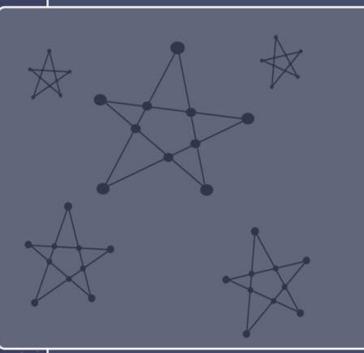


March 20-24, 2023 | San Francisco, CA #GDC23

# Achievement basic popup



#### ACHIEVEMENT TITLE CAN BE THIS Long two lines maximum



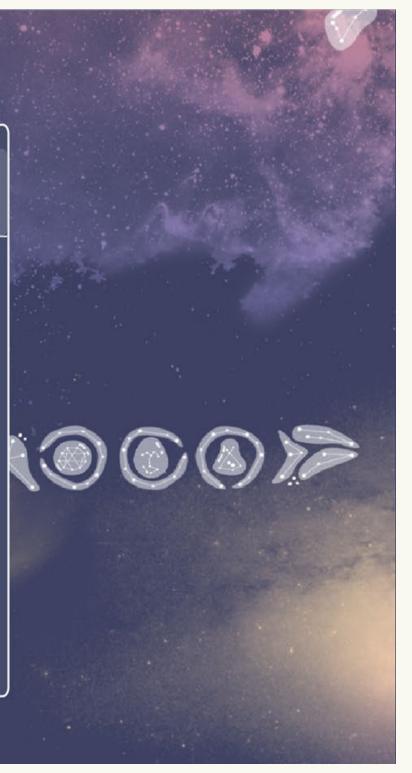
Photographer: Illustrator McCurvetool 5 MOMENTS IN ONE YEAR

#### INDUSTRY IMACT

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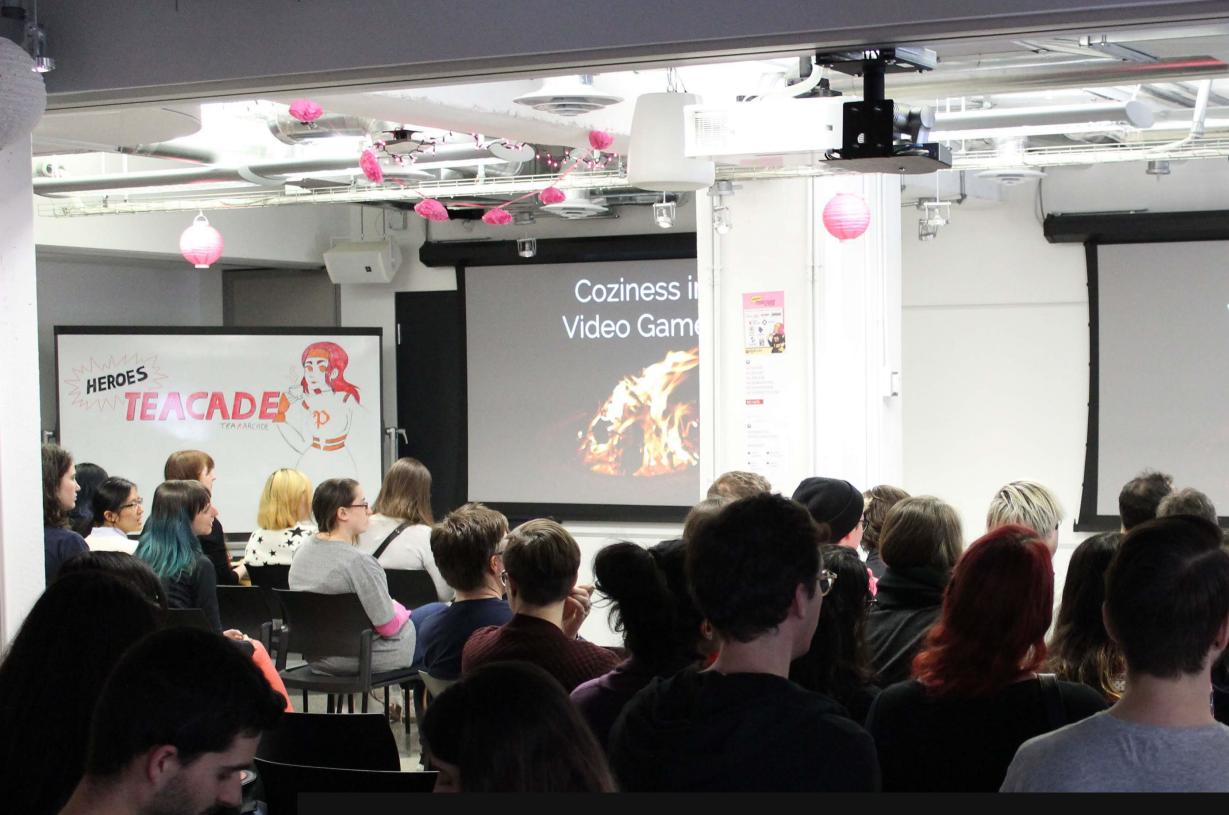
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Detailed Achievement popup with different types of larger scale impact:

Cultural and Industry





## Impact is more than just numbers

#### Coziness in Video Games



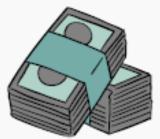
# COMPENSATION

Men are disporoportionately represented in higher income brackets, and women are disproportionately represented in lower income brackets.

#### Women & Workers of Color

are more likely to hold part-time positions compared to white men.







#### Do you feel there is equal treatment and opportunity for all in the game industry?"

## 2014 47% answered "No" 28% answered "Yes" 25% answered "Not sure" or N/A

2022 74% answered "No"

IGDA Developer Satisfaction Survey 2014 & 2022

# 12% answered "Yes" 14% answered "Not sure"





## Your DEI Initiatives Are Making Your Culture Worse

Anita Sarkeesian (Executive Director, Feminist Frequency)

Location: Room 2005, West Hall

Date: Thursday, March 23

Time: 2:00 pm - 2:30 pm

Pass Type: All Access Pass, Core Pass, Summits Pass, Expo Pass, Audio Pass, Independent

Games Summit Pass

Topic: Advocacy

Format: Lecture

Vault Recording: Video



# Empowerment Playbook

**P**ELLES

-11-11





## Marginalized people know what they need from allies

Treat equity and advocacy work with the same respect and care as you would your revenue generating activities

Inclusivity work requires materials. Invest money, time, and resources into it.



#### This is labour!

Pay people
Release them from other duties
Be mindful of overloading people
Respect their time and timelines



Your own visibility should not be the focus.

(ILLING EOPL F

Don't forget: White Women Voted for

#### Decenter yourself

Why are you doing this? Who asked for it? How will they benefit?



## Sit with the discomfort



# Reframe criticism and failure as opportunities for change

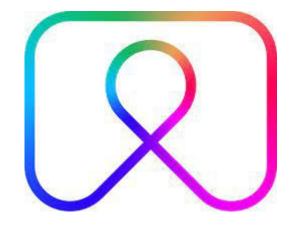


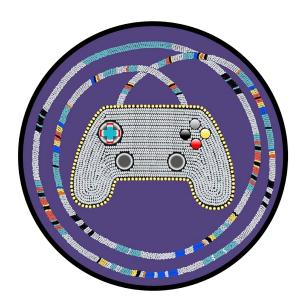
# Empowerment



# The "secret" to making and measuring change lies in collective and communal power















## Thank you

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> Social Sciences and Humanities Research Council of Canada

ties Conseil de recherches en sciences humaines du Canada



