



# Advanced Scrum and agile development

Clinton Keith

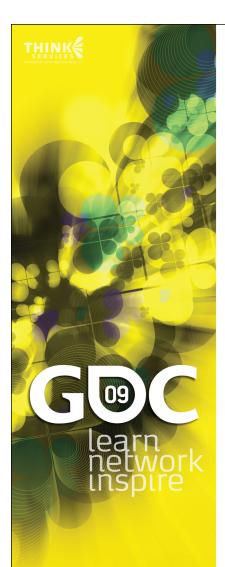
### Clinton Keith





# Agile coach and trainer

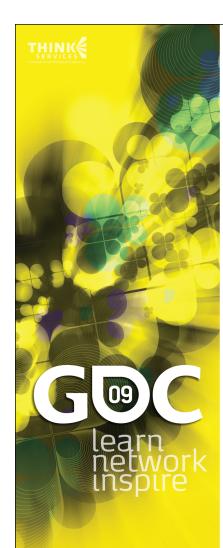
- O 24 years of development experience
- O 15 years of game development experience
- O 5 years of agile development experience in the game industry
- O Introduced agile to the industry in March 2005



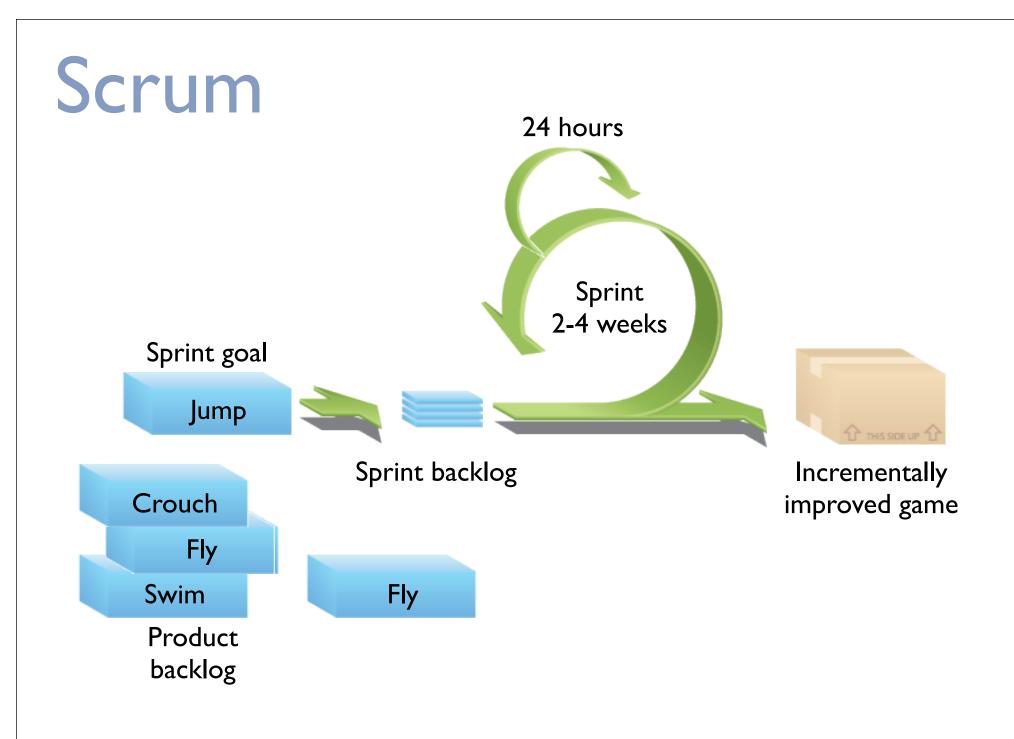
## Agenda



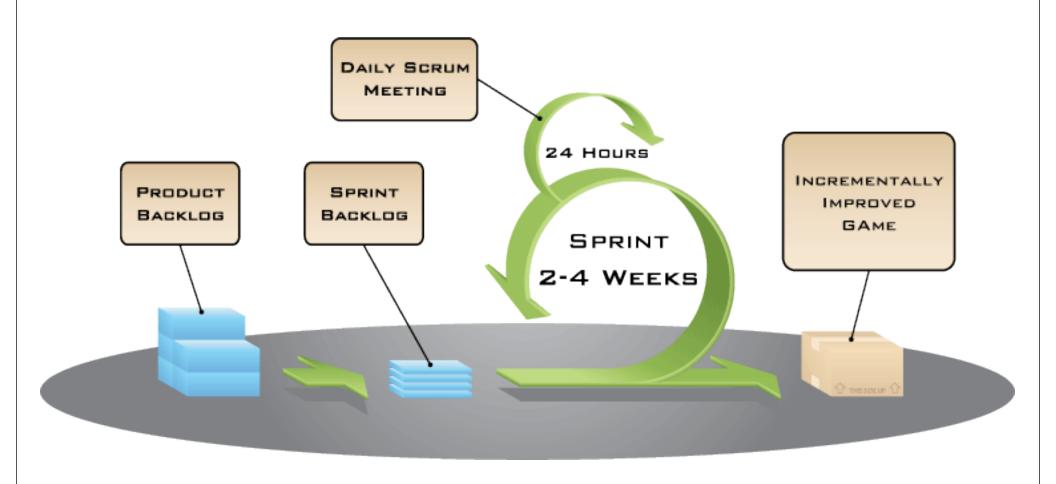
- •3 minute tour
- Challenges & Solutions
- Summary
- •Q&A



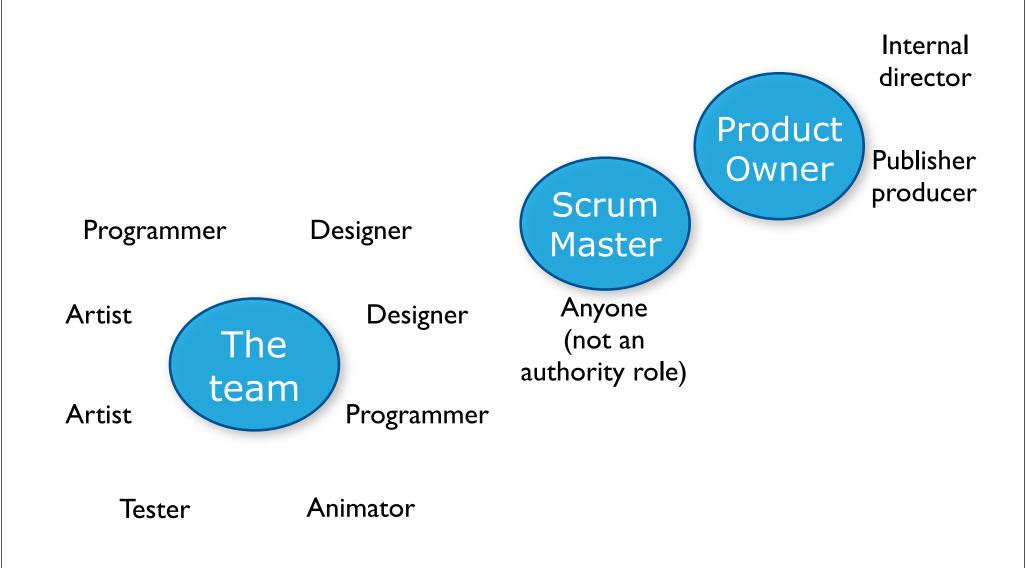
#### A 3 minute tour of Scrum

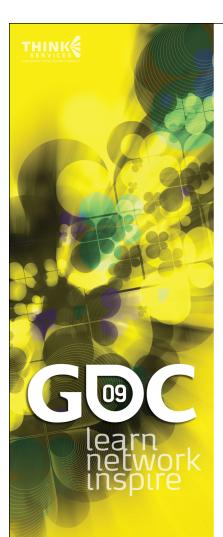


# Putting it all together



### The Scrum project community





#### The Roadmap

#### Stage 2

- Journeyman
- 12-24 months
- Faster integrations
- Better testing
- Release planning



#### Stage 1

- Apprentice
- 3-12 months
- Daily Scrums
- Iterations
- "Done"

#### Stage 3

- Master
- Never ends
- Self organization
- Continuous improvement

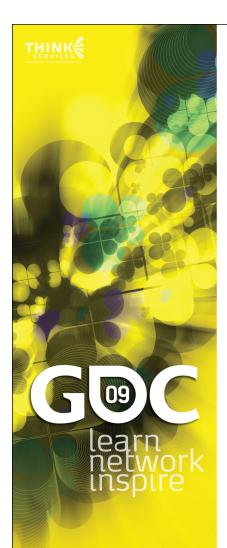


#### Project Leadership

Facilitative / Coaching

Directed Management

Time ->





- •3 minute tour
- Challenges & Solutions
- Summary
- •Q&A



# Switching from a push system to a pull system

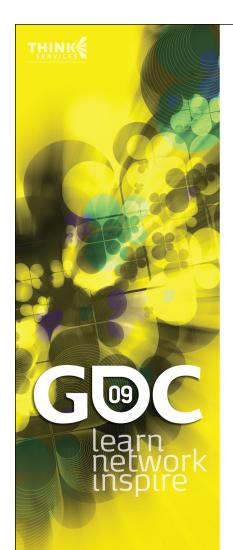
- What is a "pull system"?
- "Pushing" tasks through Scrum
- The challenge of pull systems.
- Defining done





#### Scrum is a pull system

| Sprint<br>goal | Not started | In progress | Done |
|----------------|-------------|-------------|------|
|                |             |             |      |
|                |             |             |      |
|                |             |             |      |
|                |             |             |      |



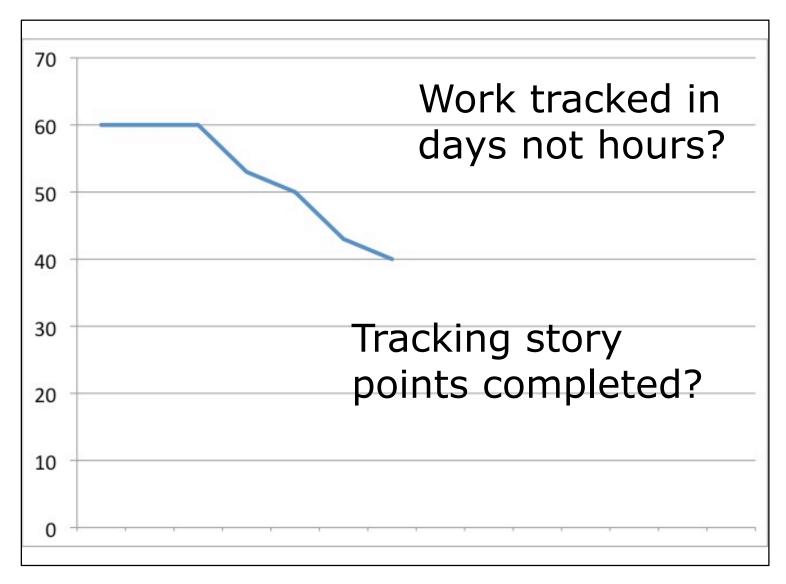
#### Why a pull system?

- "Done" is the goal, not task completion
- Creates a "real" pace
  - Minimizes debt
- Allows true velocity to be measured
  - Velocity is a better measure than progress against a schedule
  - Focuses on what is "on the screen", not progress against a schedule
  - Reality vs "the plan"





#### Burning down hours?





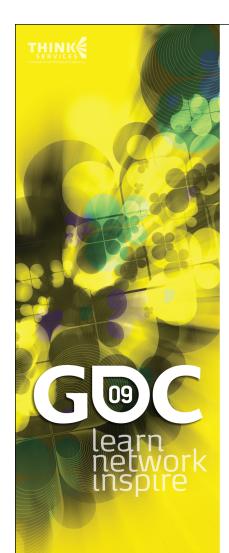
#### "Pushing" tasks through Scrum

| Sprint<br>goal | Not started | In progress | Done |
|----------------|-------------|-------------|------|
|                |             |             |      |
|                |             |             |      |
|                |             |             |      |
|                |             |             |      |



#### Pushing tasks in Scrum

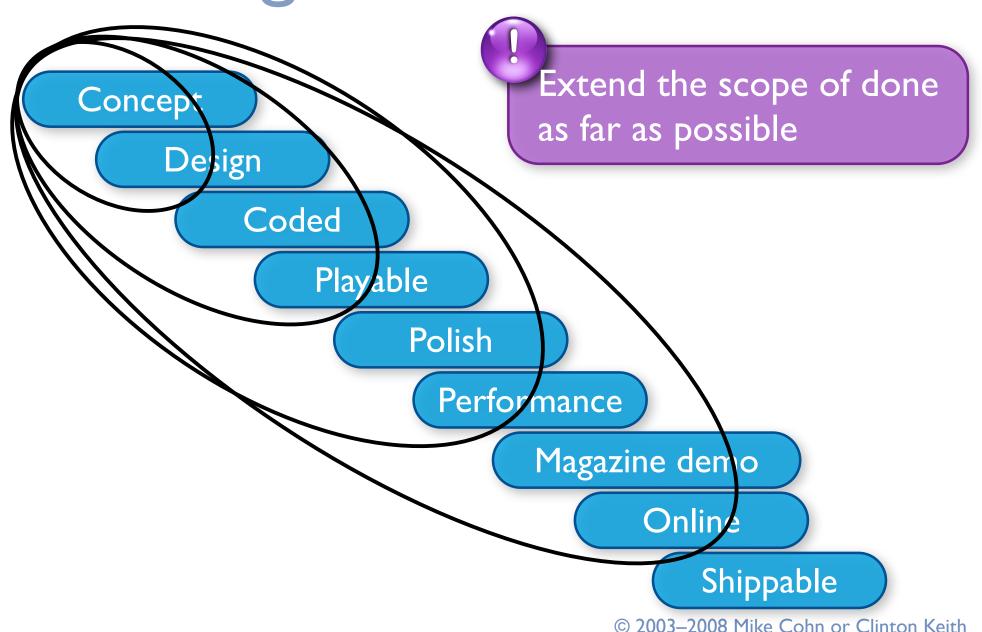
- Task completion is the goal
- Goals often left incomplete
  - Bugs
  - Missing, yet unstated, requirements
- Velocity is slower
  - Collisions at the end of the sprint
  - More multi-tasking
- Symptoms
  - Mini-crunch every sprint
  - Very few iterations on the sprint goal
  - Not much polish

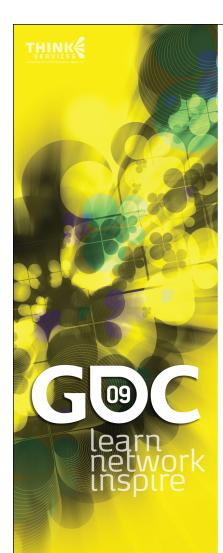


#### The challenge with pull systems

- Over reliance on tools
  - Daily scrums are not status reporting meetings
- "Over managing" the team
  - Let the team manage the tasks (i.e. the path to achieving the goal).
  - Help them make the right decisions
- Teams not taking ownership or making commitments
  - Common for teams new to Scrum
- Defining "done"

### Defining Done





#### Shared service teams

#### Shared service teams

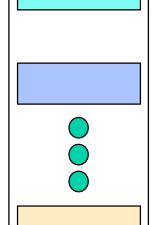
Game 1 backlog







Shared Services backlog

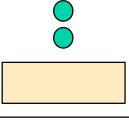


Game 2 backlog









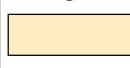
Game 3 backlog







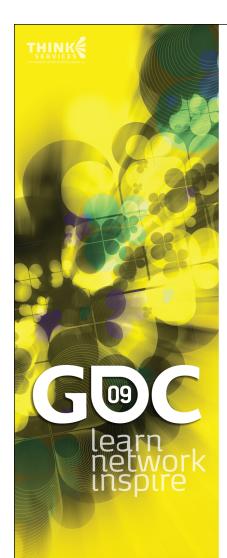




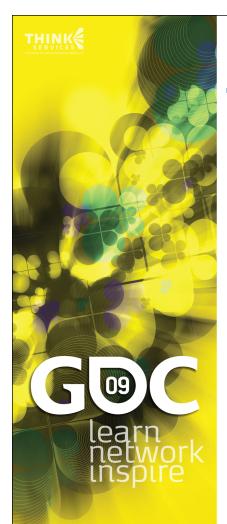
Product owner = CTO Product = studio



= external shared services work

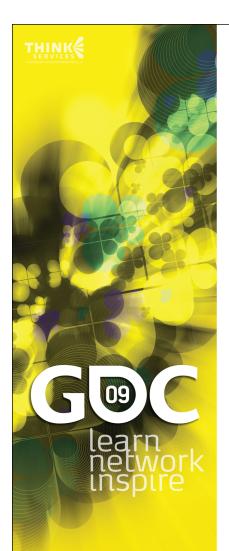


#### The product owner

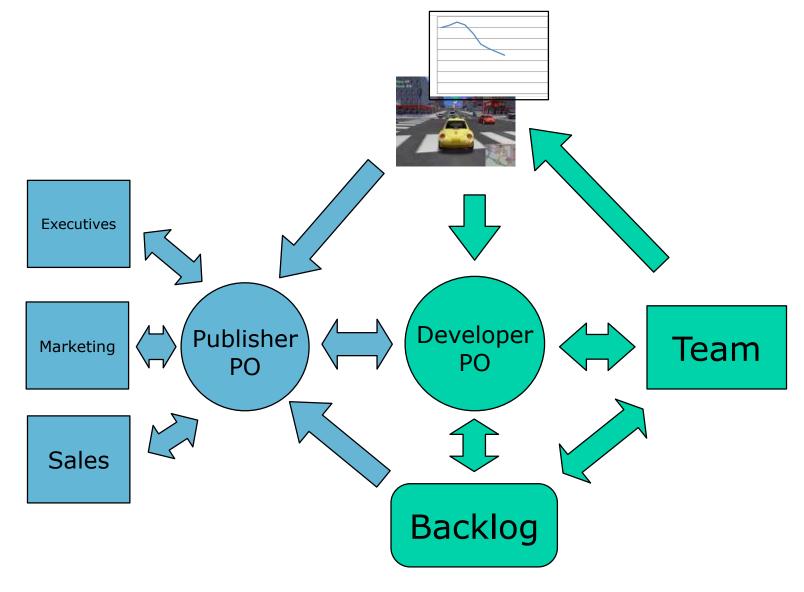


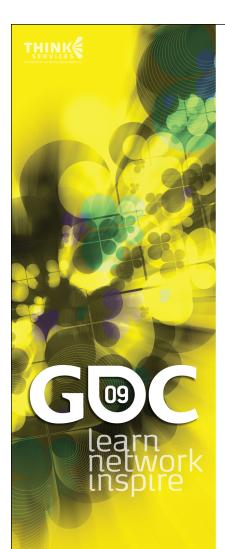
#### The product owner

- Represents the customers
- One voice, even if not one person
- Usually an
  - Internal Director
  - Publisher Producer
    - Supplement with someone onsite
- Main responsibility is knowing what to build and in what sequence



#### Communicating vision

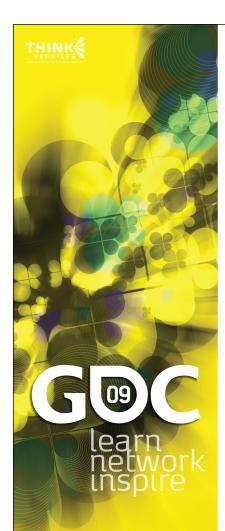




#### Parts on the garage floor



Leads to iterative and incremental death marches



#### Documentation has its place





# Agile phases for game development



#### Agile is phase-less

**Iteration** 

Concept

Design

Development

Production

**Iteration** 

Concept

Design

Development

**Production** 

**Iteration** 

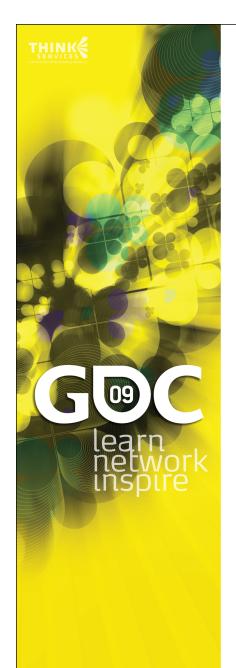
Concept

Design

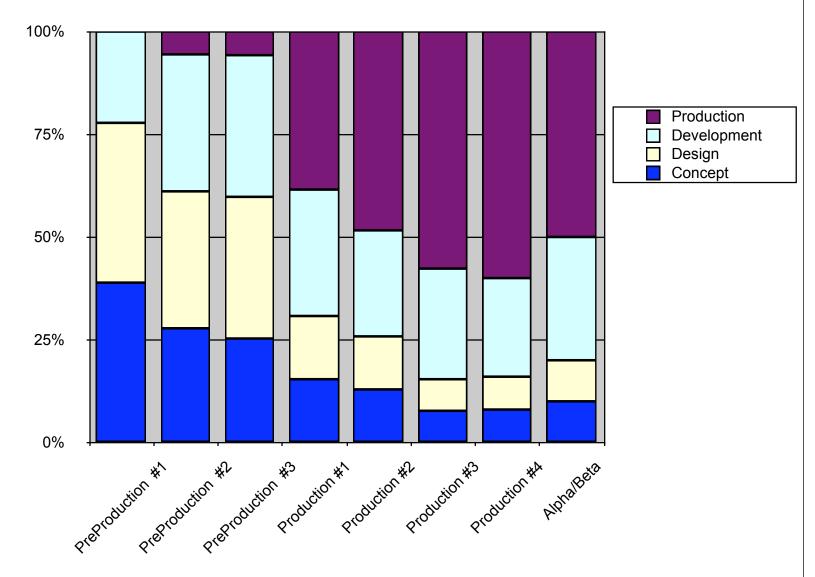
Development

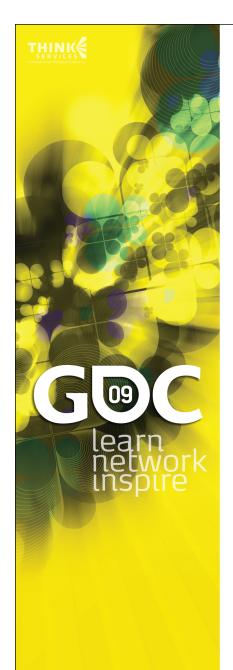
Production

...is game development?



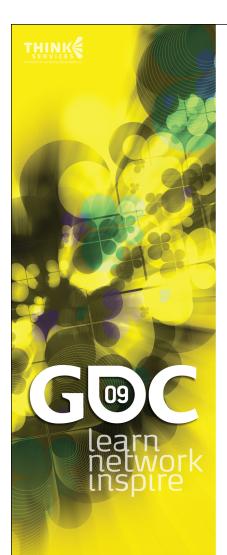
#### Not Quite





#### Preproduction vs Production

|                         | Preproduction | Production |  |
|-------------------------|---------------|------------|--|
| Questions or Statements | What and how? | Build it!  |  |
| State of mind           | Collaboration | Flow       |  |
| Goals                   | Correctness   | Efficiency |  |



#### Which process?

Scrum Lean

What and how?

Build it!

Collaboration

Flow

Correctness

Efficiency



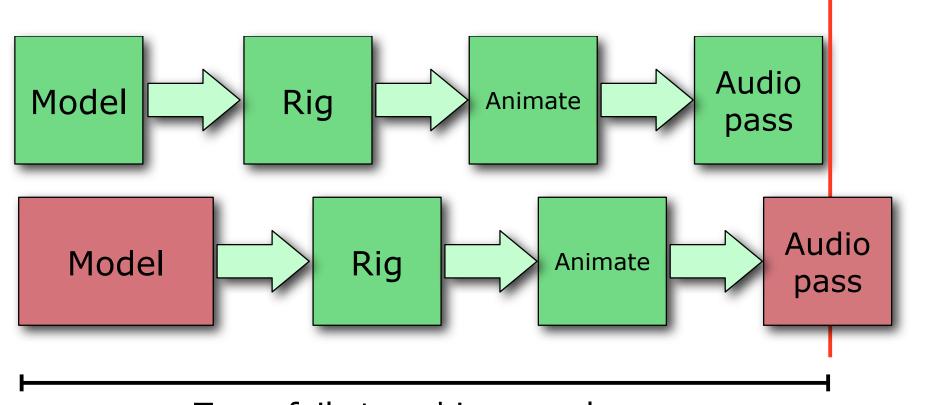
#### What is Lean?

- Agile development methodology that is not as well known as Scrum.
- Focused on complex flow of work and pull systems to represent that flow.
- Are better suited to more predictable work-flow.

#### The problem using Scrum for production

Scrum does not represent multi-step workflow transparently.

End of sprint

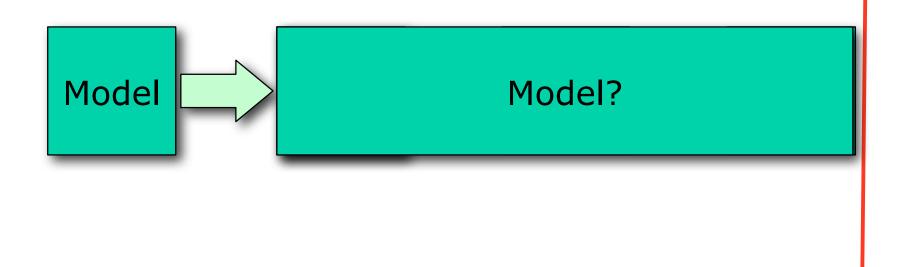


Team fails to achieve goal.... all work-in-progress (WIP)

#### The problem using Scrum for production

Cross-discipline teams cannot share the work evenly

End of sprint



Discipline pools can help, but they promote local optimization, which works against flow

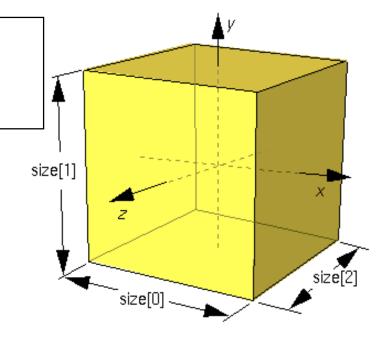
#### If the work is repeatable... End of sprint **Audio** Model Rig Animate Done pass Audio **WIP** Model Done Rig Animate pass Audio **WIP** Animate Done Model Rig pass Audio **WIP** Rig Model Done **Animate** pass

It should flow



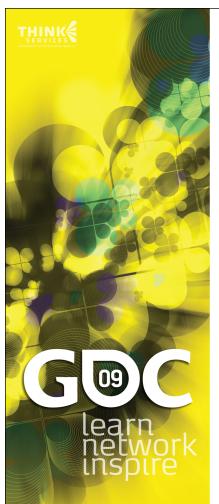
#### Time-boxing Art

A time-box is a fixed length of time given to produce results. The results are variable.



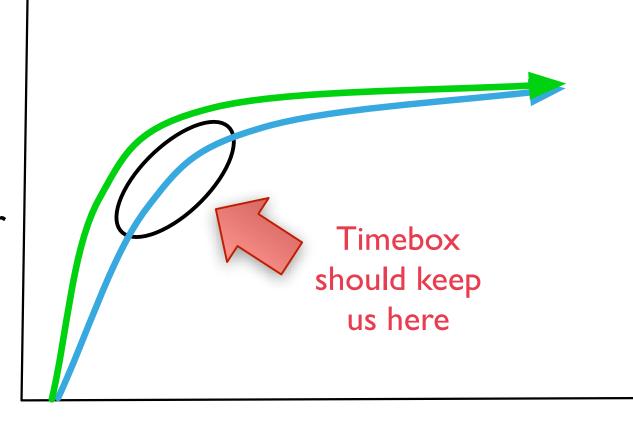
"When forced to work within a strict framework the imagination is taxed to its utmost-and will produce richest ideas. Given total freedom the work is likely to sprawl."

-TS Eliot

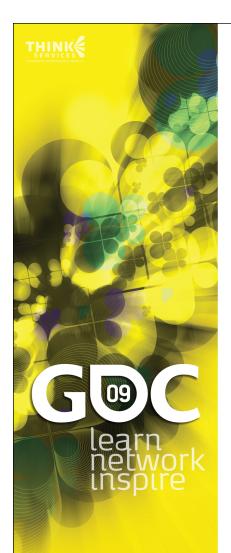


#### Finding the right timebox

Value to Customer



Cost

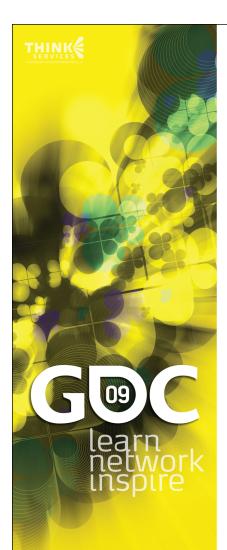


#### Kanban Board

Concept

Low pass High rez geometry Audio layout Gameplay tuning

| Concept and Outline | Low Rez &<br>Layout | High Rez | Audio  | Tuning pass |
|---------------------|---------------------|----------|--------|-------------|
| Billy               | Robert              | R.J      | Carlos | Mike        |
|                     |                     | Charles  |        |             |
|                     |                     | Andrea   |        | Scott       |



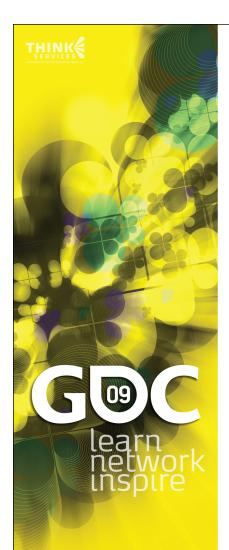


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#### Real world experiences

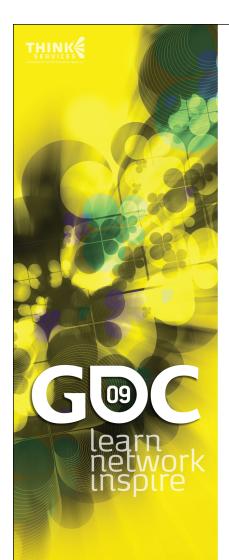
- Scrum teams experience less crunch
  - If they establish a definition of done
  - If they have a shared vision
- Lean is a better fit for production
  - It's compatible with Scrum
- Success is not determined by agile
  - Vision
  - Talent
  - Teamwork
  - Leadership



#### Agile Game Development book

- Fall 2009 release
- ISBN 0321618521
- Currently in 2nd draft
- Want feedback
  - See me after





#### Conclusion

- For more information
  - www.AgileGameDevelopment.com
  - www.ClintonKeith.com
    - Onsite workshops
    - Public classes
    - Coaching
    - Info up front
- Questions?



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