

GDC Canada

Vancouver, BC



May 12–13, 2009

Game Developers Conference® Canada
Vancouver Convention & Exhibition Centre

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Advanced Scrum and agile development

Clinton Keith

This session

- Applying the “inspect and adapt” principle to the use of agile in making games:
 - What have we learned?
 - What is working?
 - What do we need to stop doing?
 - What do we need to start doing?
- Real world challenges and solutions

Clinton Keith



CERTIFIED Scrum Alliance[™]
Scrum Trainer



Agile coach and trainer

- 24 years of development experience
- 15 years of game development experience
- 5 years of agile development experience in the game industry
- Introduced agile to the industry in March 2005

Agenda



- 3 minute tour
- Challenges & Solutions
- Summary
- Q&A

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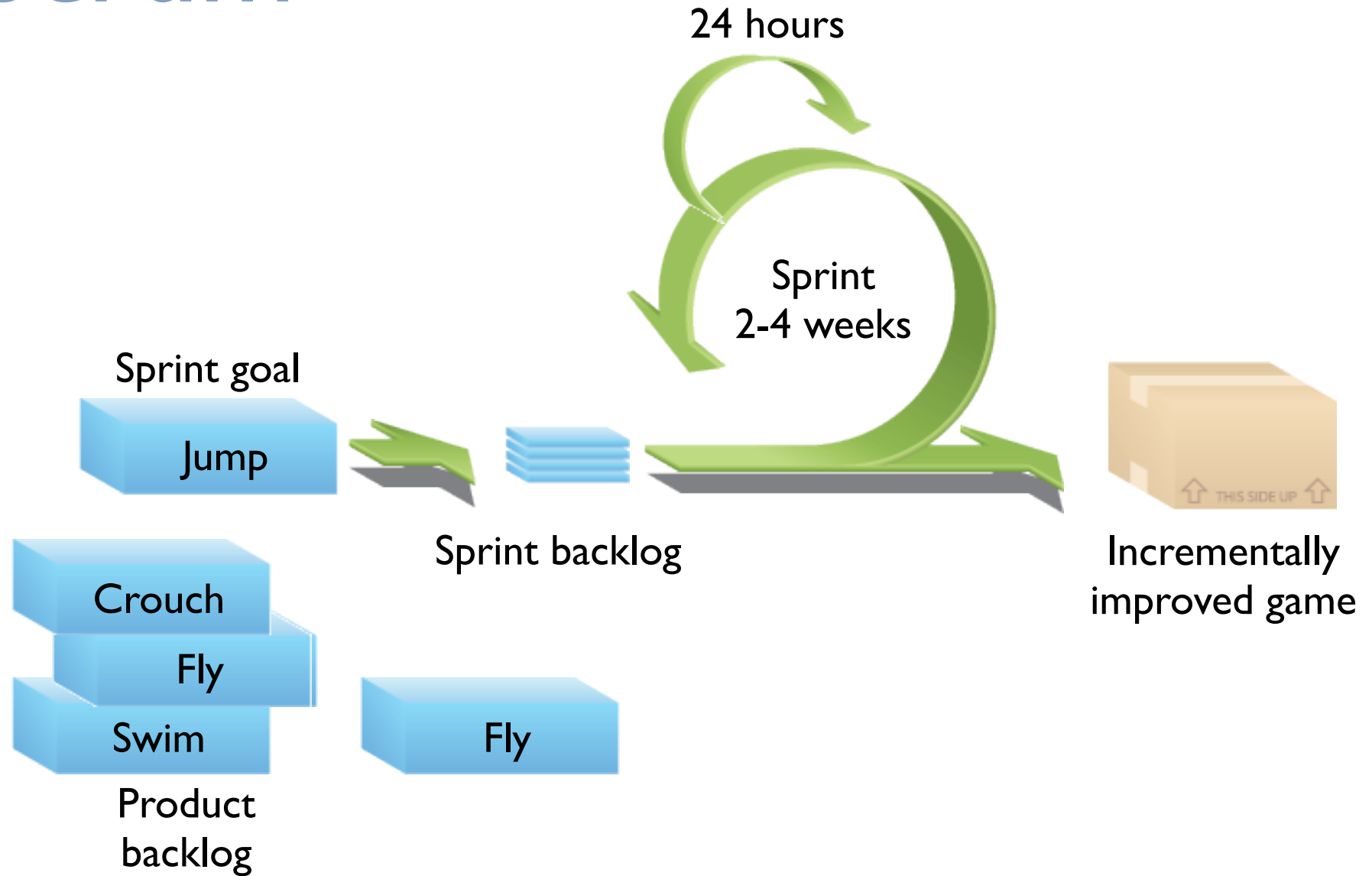
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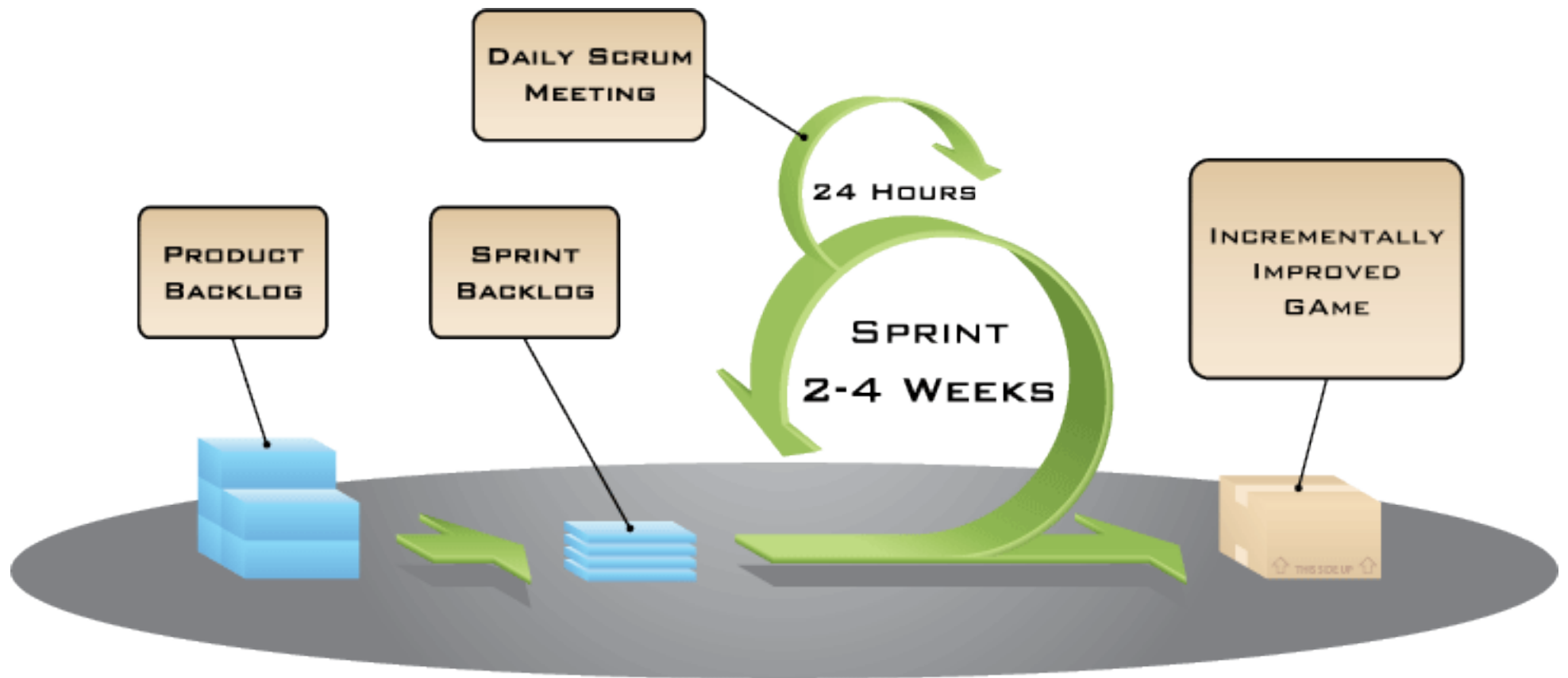
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A 3 minute tour of Scrum

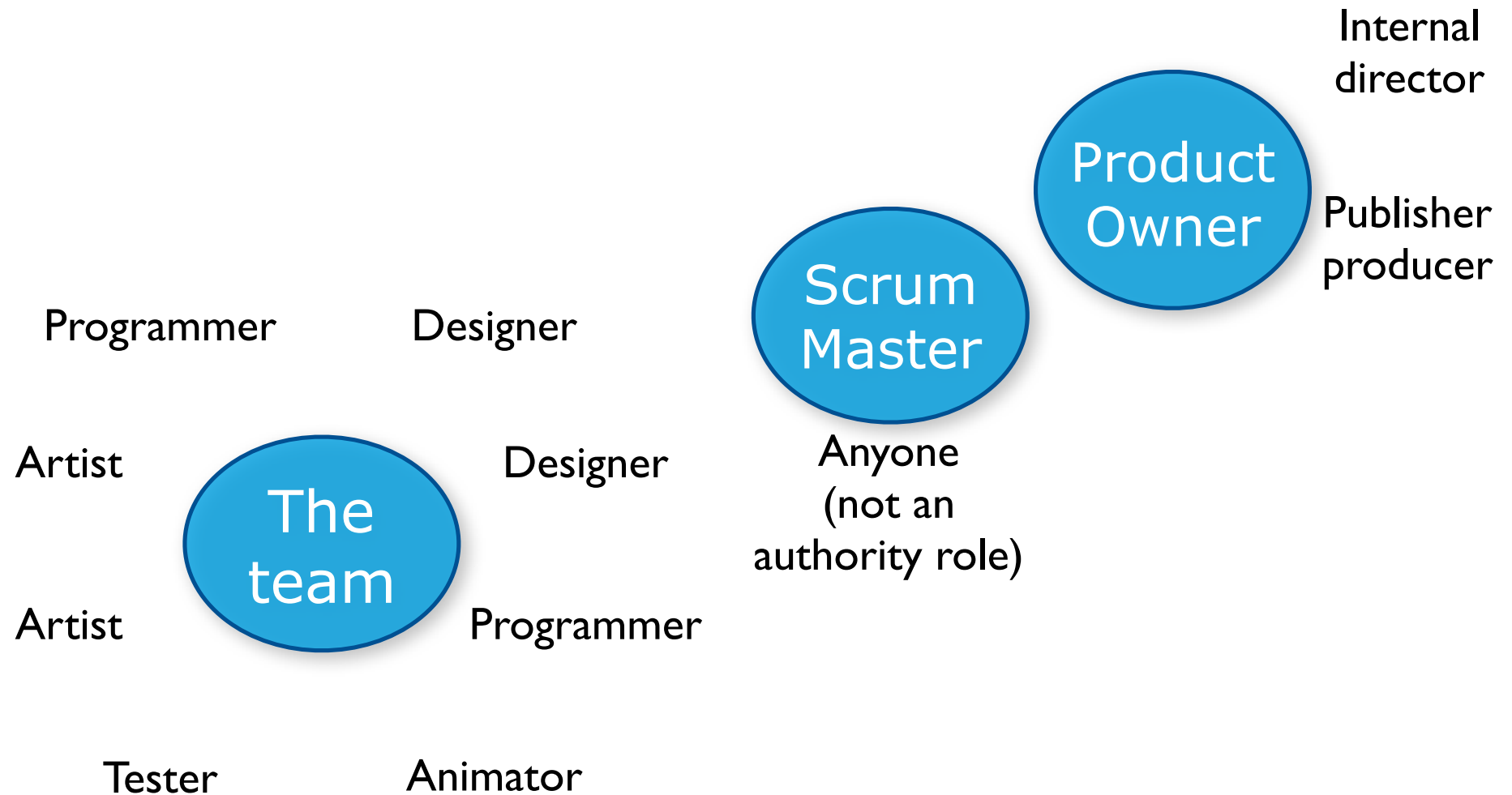
Scrum



Putting it all together



The Scrum project community



The Roadmap

Stage 2

- Journeyman
- 12-24 months
- Faster integrations
- Better testing
- Release planning



Stage 1

- Apprentice
- 3-12 months
- Daily Scrums
- Iterations
- "Done"

Stage 3

- Master
- Never ends
- Self organization
- Continuous improvement

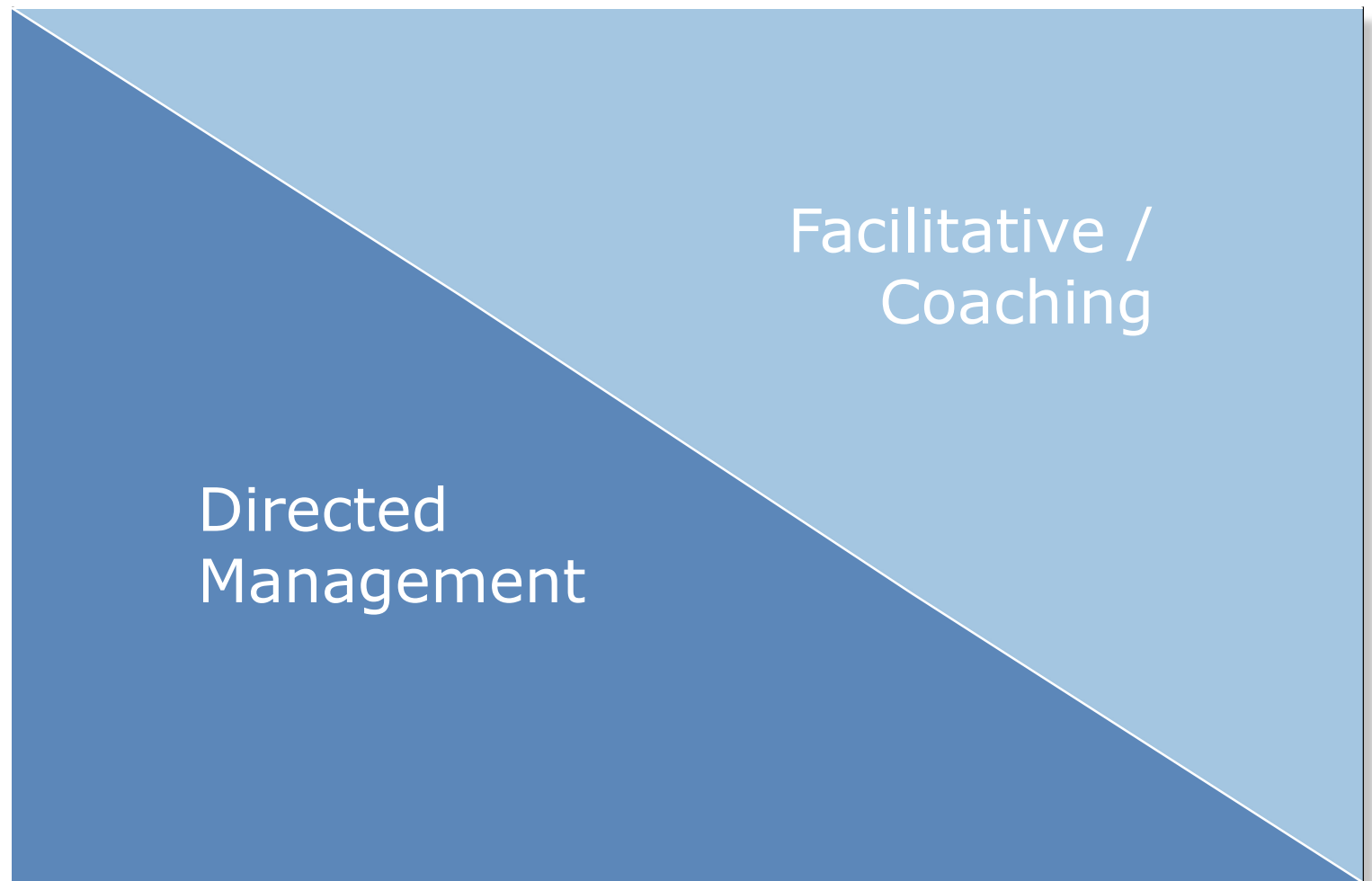
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Project Leadership



Time →

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- 3 minute tour
- **Challenges & Solutions**
- Summary
- Q&A

Switching from a push system to a pull system

- What is a “pull system”?
- “Pushing” tasks through Scrum
- The challenge of pull systems.
- Defining done


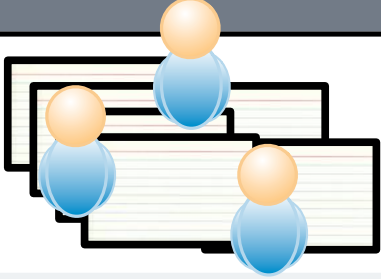
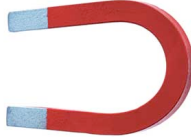

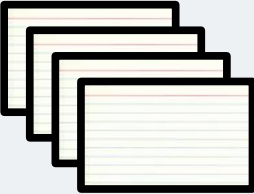

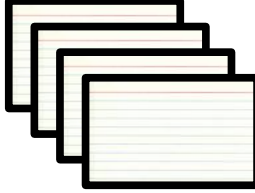

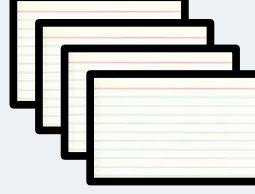
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Scrum is a pull system

Sprint goal	Not started	In progress	Done
			
			
			
			

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Why a pull system?

- “Done” is the goal, not task completion
- Creates a “real” pace
 - Minimizes debt
- Allows true velocity to be measured
 - Velocity is a better measure than progress against a schedule
 - Focuses on what is “on the screen”, not progress against a schedule
 - Reality vs “the plan”

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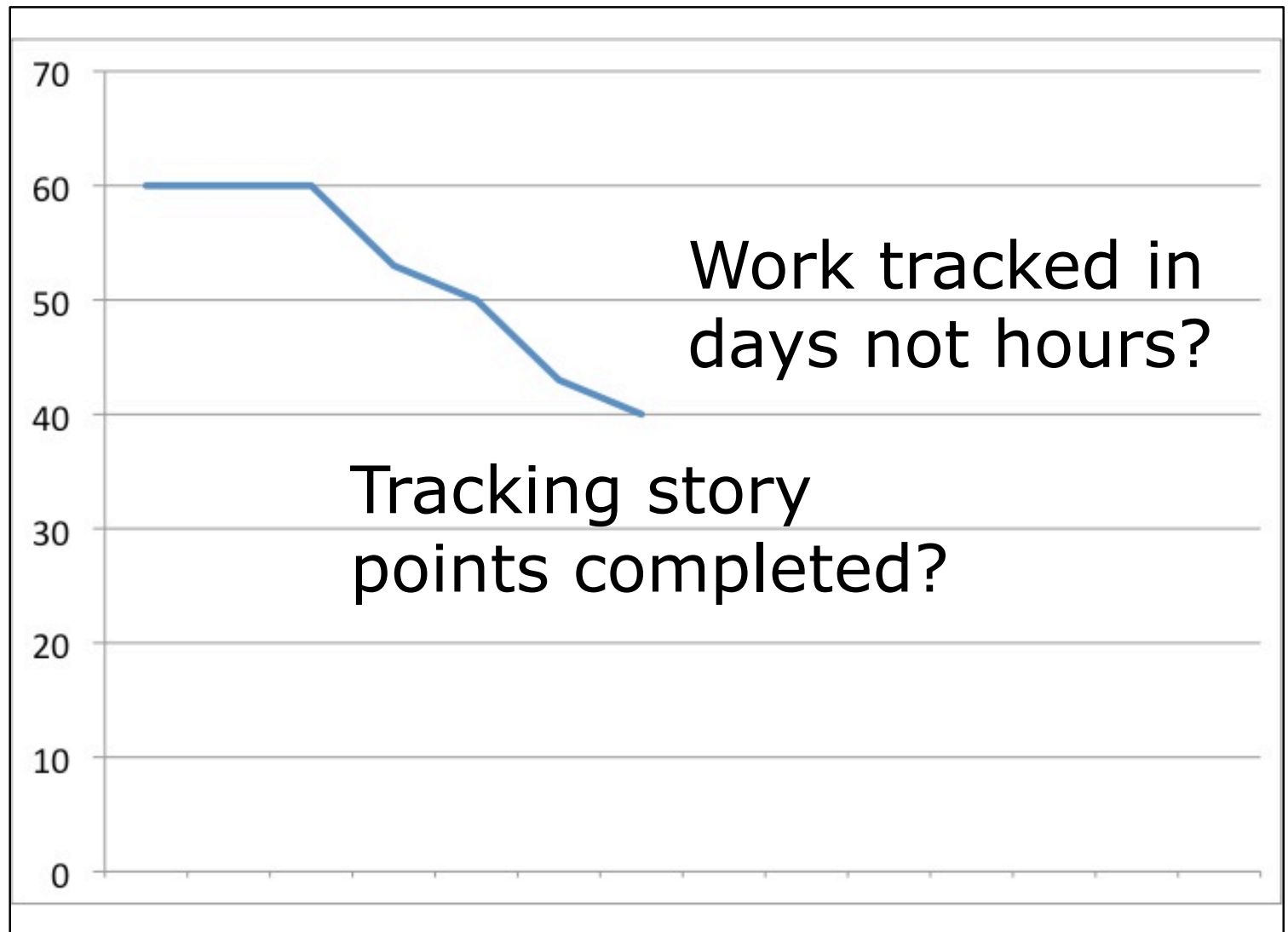
Burning down hours?

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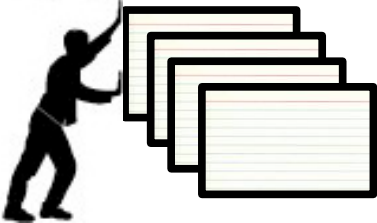

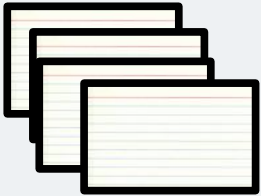

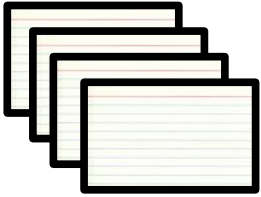

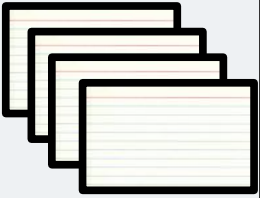
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“Pushing” tasks through Scrum

Sprint goal	Not started	In progress	Done
			
			
			
			

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Pushing tasks in Scrum

- Task completion is the goal
- Goals often left incomplete
 - Bugs
 - Missing, yet unstated, requirements
- Velocity is slower
 - Collisions at the end of the sprint
 - More multi-tasking
- Symptoms
 - Mini-crunch every sprint
 - Very few iterations on the sprint goal
 - Not much polish

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The challenge with moving to a pull system in Scrum

- Over reliance on tools
 - Daily scrums are not status reporting meetings
- “Over managing” the team
 - Let the team manage the tasks (i.e. the path to achieving the goal).
 - Help them make the right decisions
- Teams not taking ownership or making commitments
 - Common for teams new to Scrum
- Defining “done”

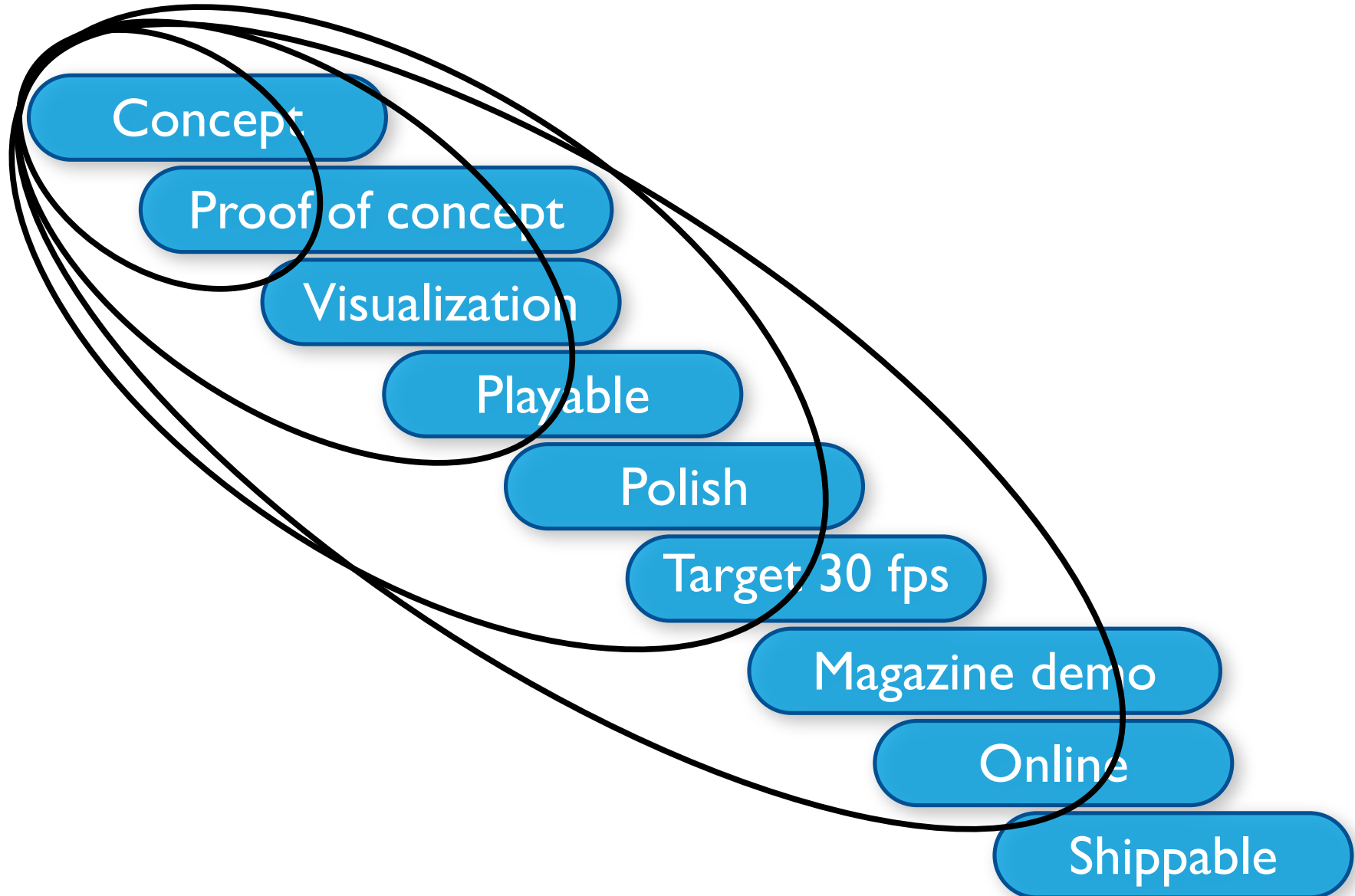
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Defining Done





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The product owner

The product owner

- Represents the customers
- One voice, even if not one person
- Usually an
 - Internal Director
 - Publisher Producer
 - Supplement with someone onsite
- Main responsibility is knowing what to build and in what sequence

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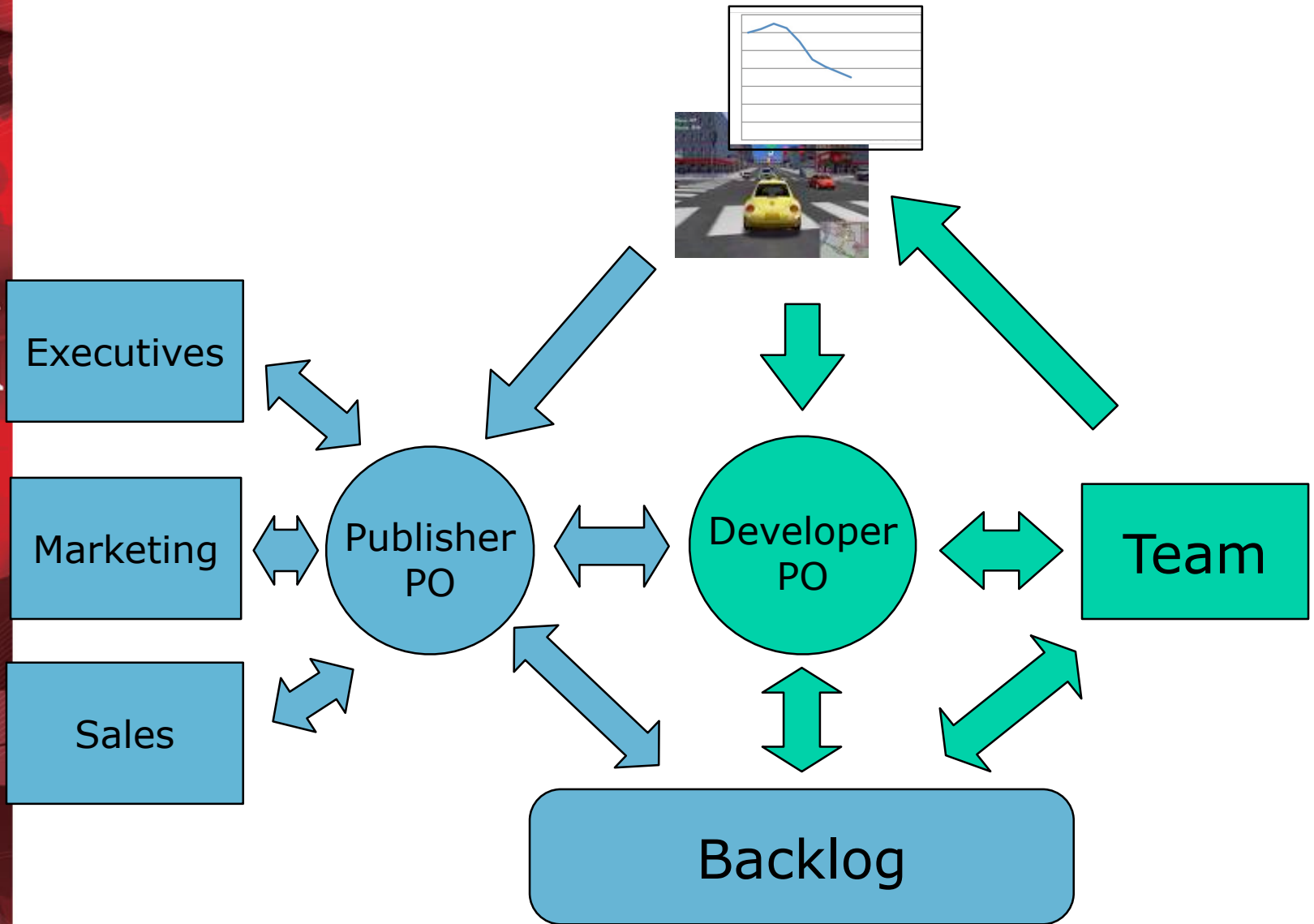
Communicating vision

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Parts on the garage floor



Leads to iterative and incremental death marches

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Documentation has its place

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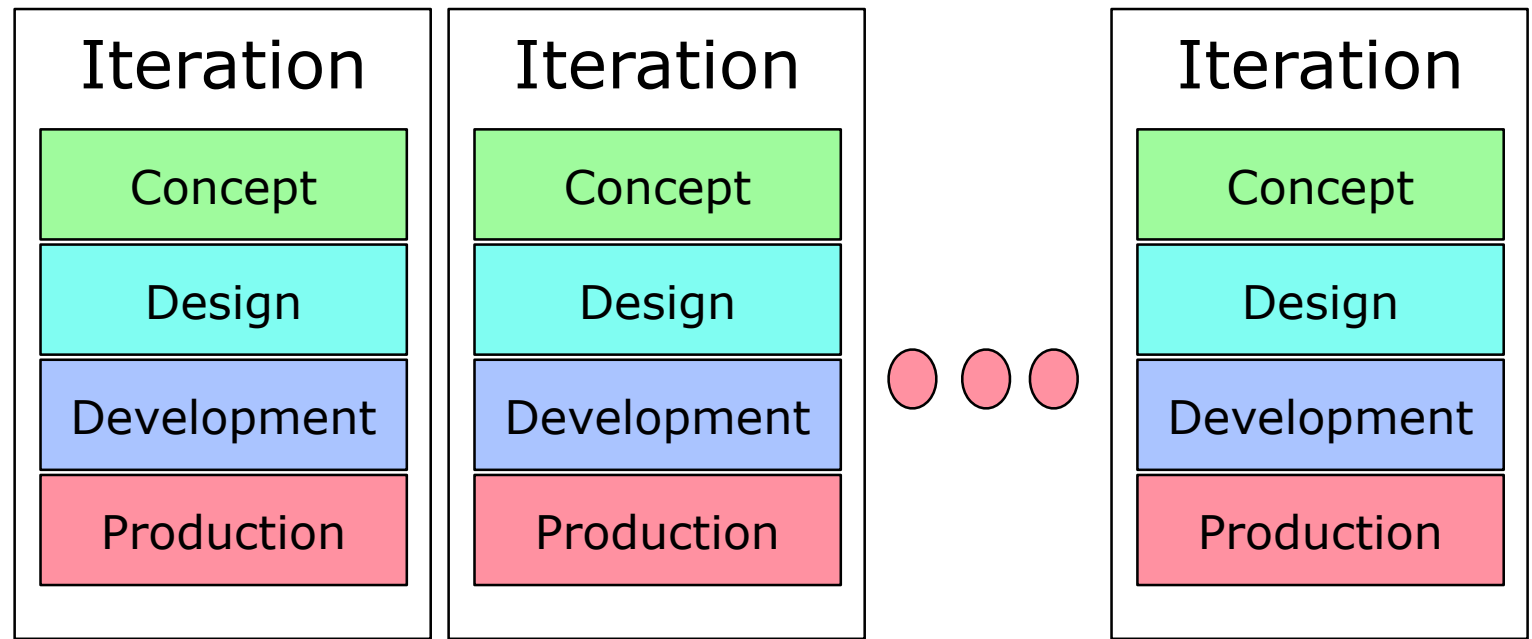
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Agile phases for game development

Agile is phase-less



...is game development?

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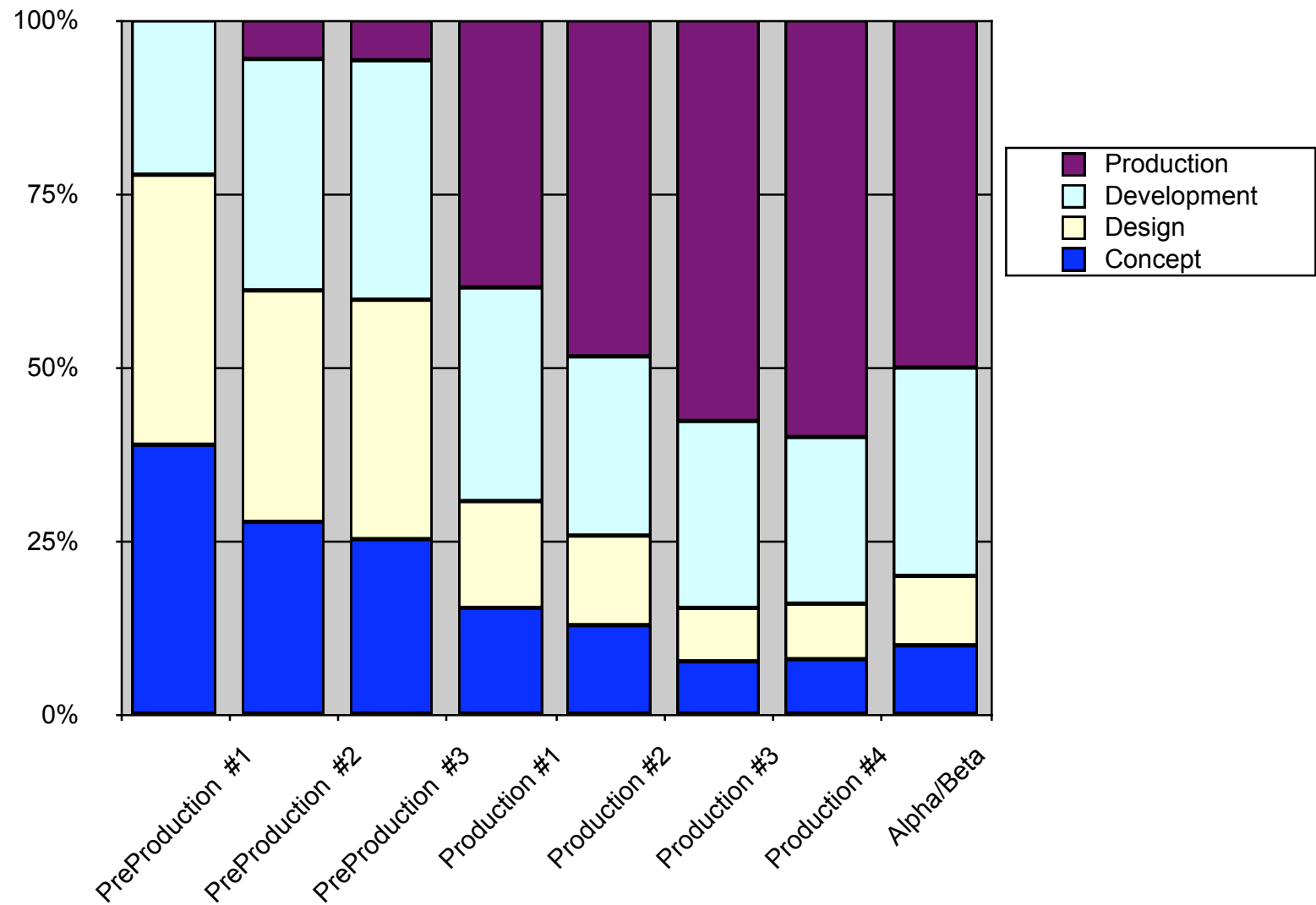
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Not Quite



Preproduction vs Production

	Preproduction	Production
Questions or Statements	What and how?	Build it!
State of mind	Collaboration	Flow
Goals	Correctness	Efficiency

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Which process?

Scrum

Lean

What and how?	Build it!
Collaboration	Flow
Correctness	Efficiency

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What is Lean?

- Agile development methodology that is not as well known as Scrum.
- Focused on complex flow of work and pull systems to represent that flow.
- Are better suited to more predictable work-flow.

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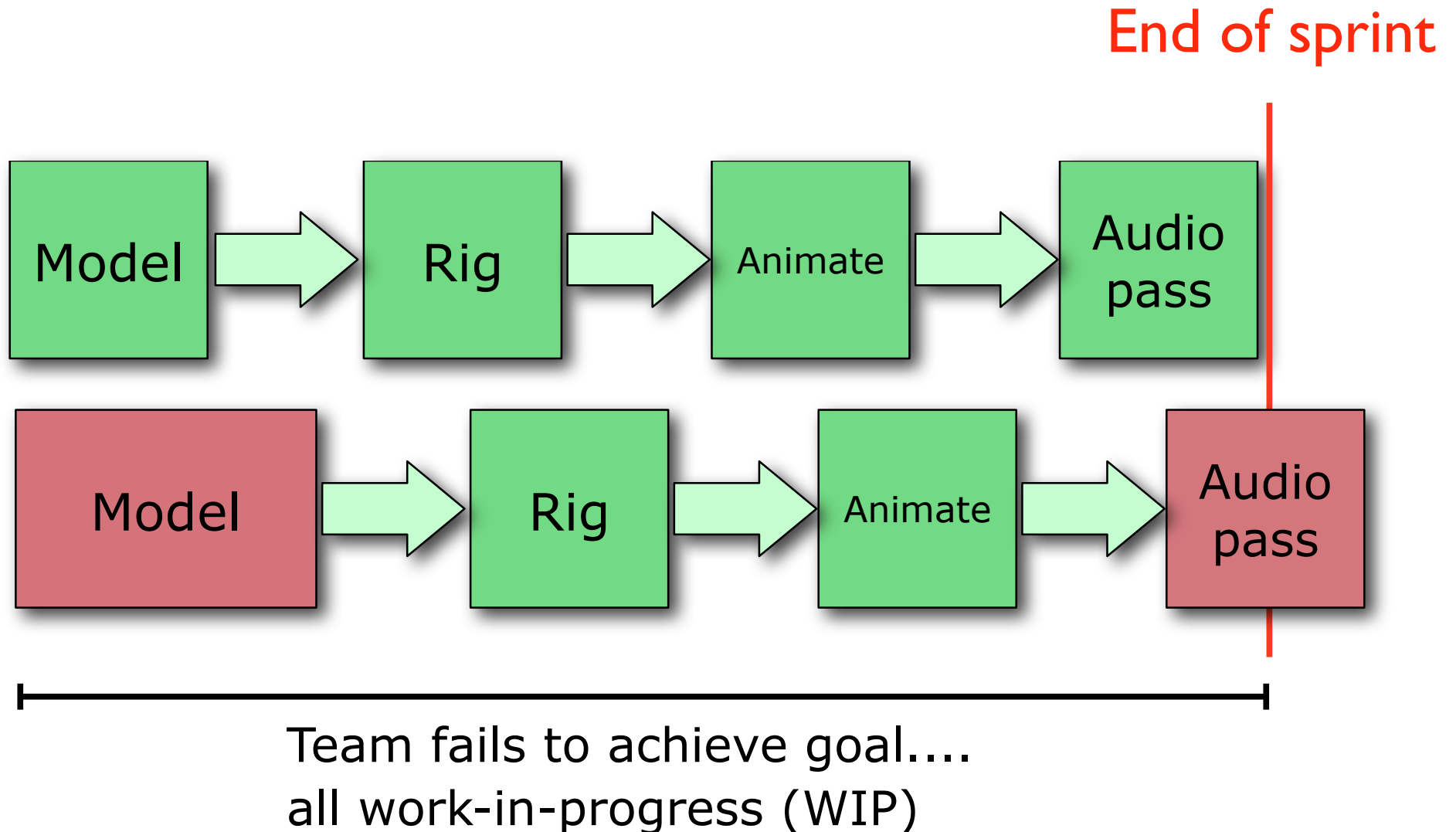
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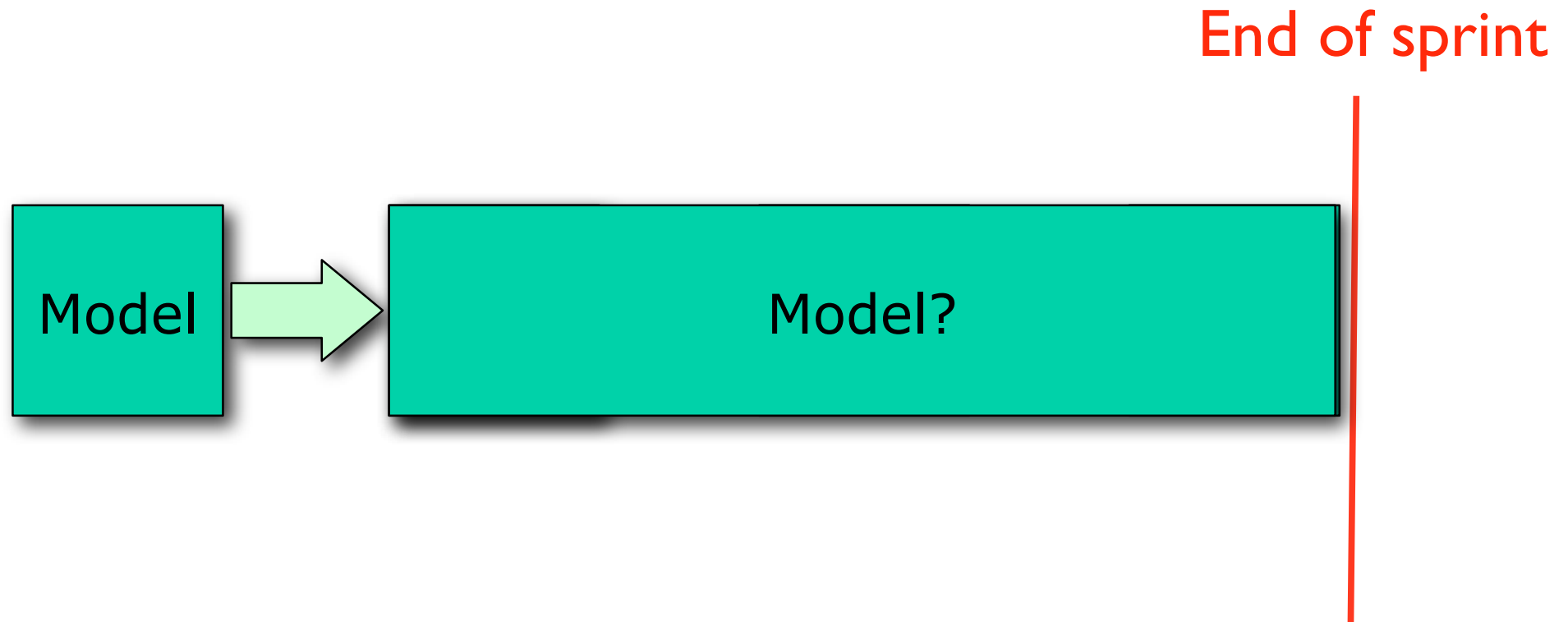
The problem using Scrum for production

Scrum does not represent multi-step workflow transparently.



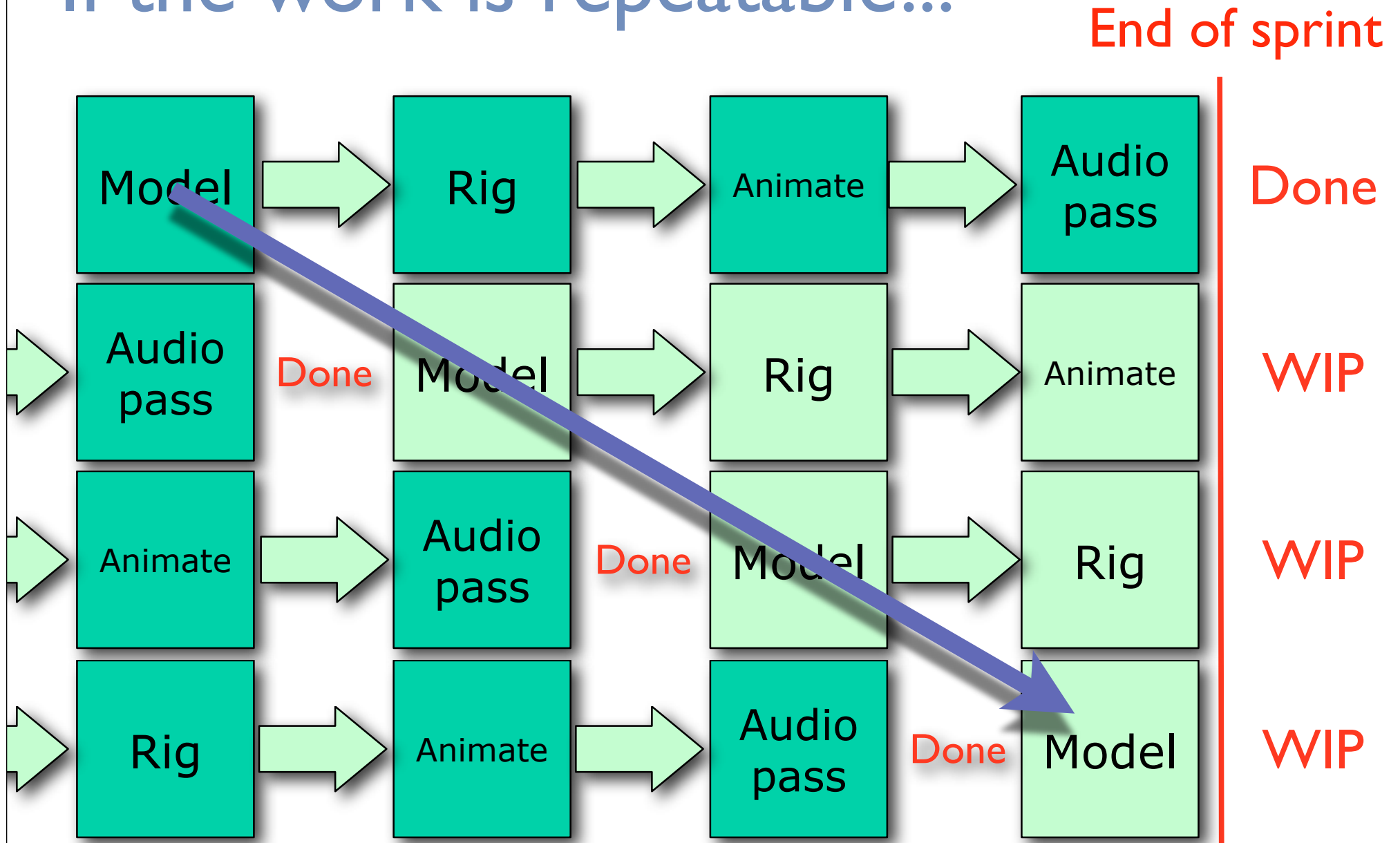
The problem using Scrum for production

Cross-discipline teams cannot share the work evenly



Discipline pools can help, but they promote local optimization, which works against flow

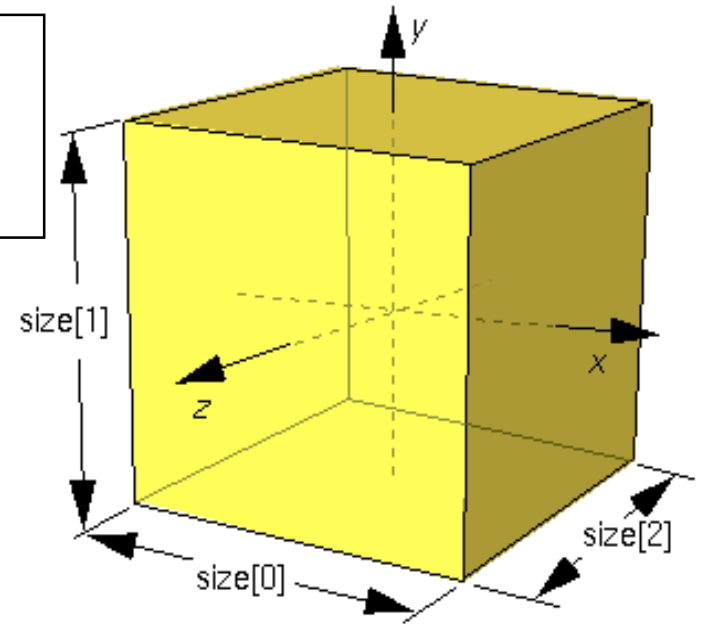
If the work is repeatable...



It should flow

Time-boxing Art

A time-box is a fixed length of time given to produce results. The results are variable.



"When forced to work within a strict framework the imagination is taxed to its utmost-and will produce richest ideas. Given total freedom the work is likely to sprawl."

-TS Eliot

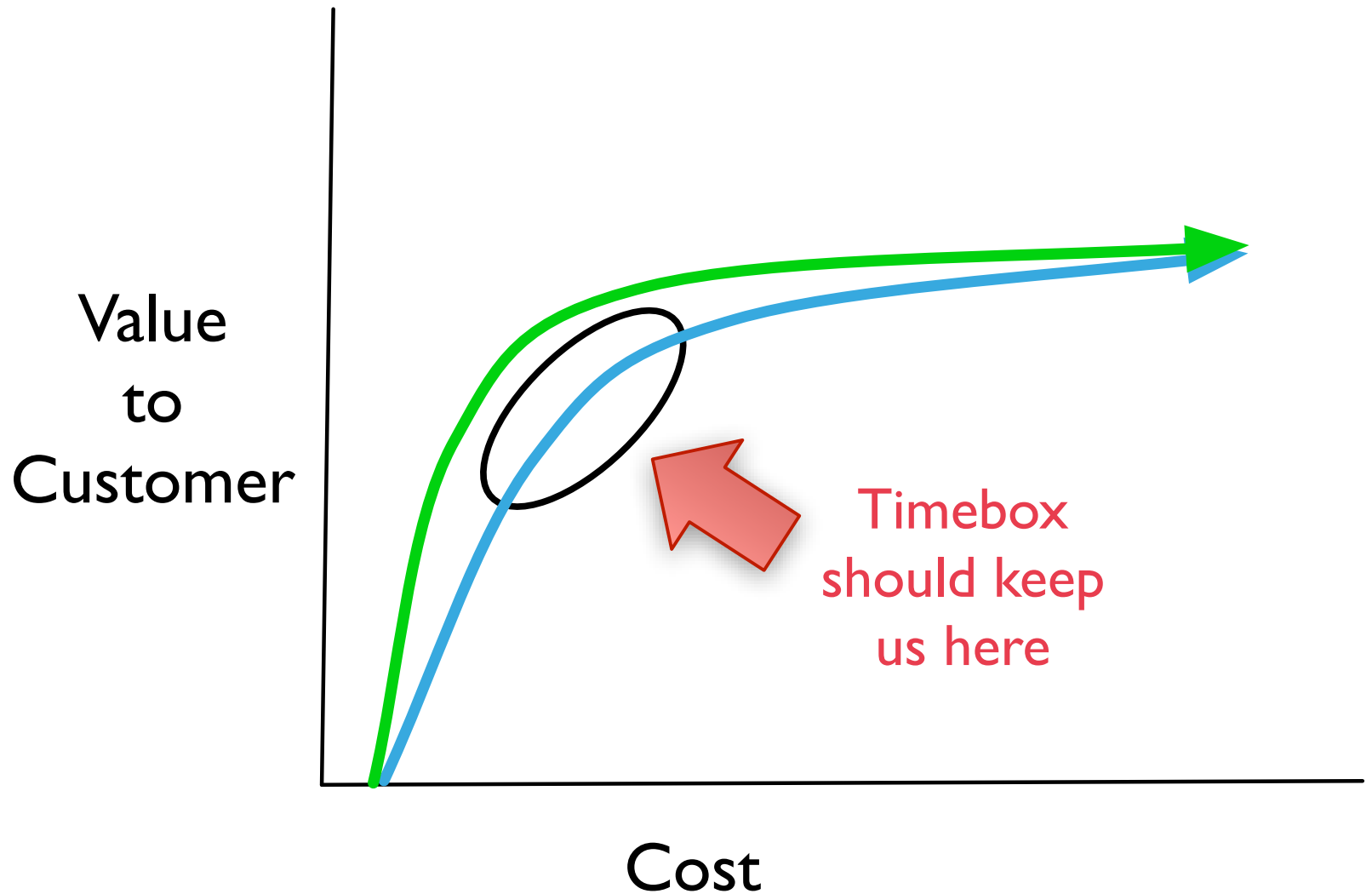
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Finding the right timebox



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Kanban Board

Concept

Low
pass

High rez
geometry

Audio
layout

Gameplay
tuning

Concept and
Outline

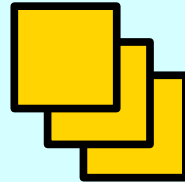
Low Rez &
Layout

High Rez

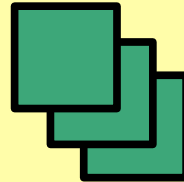
Audio

Tuning pass

Billy



Robert



R.J



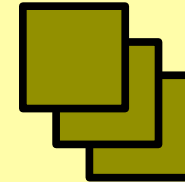
Charles



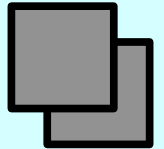
Andrea



Carlos



Mike



Scott



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- 3 minute tour
- Challenges & Solutions
- **Summary**
- **Q&A**

Real world experiences

- Scrum teams experience less crunch, especially at post-alpha
 - If they establish a definition of done & share a vision
- Scrum game teams can miss release dates
 - #1 reason: production debt
- Lean is a better fit for production
 - It's compatible with Scrum
- Success is not determined by agile
 - Vision
 - Talent
 - Teamwork
 - Leadership



Agile Game Development book

- Fall 2009 release
- ISBN 0321618521
- Currently in 2nd draft
- Want feedback
 - See me after

Conclusion

- For more information
 - www.AgileGameDevelopment.com
 - www.ClintonKeith.com
 - Onsite workshops
 - Public classes
 - Coaching
 - Info up front
- CSM class with Mike Cohn in Boston
 - May 6-7
- Questions?

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