# **RETROSPECTIVE TRAVIS GEORGE GDC**



### ABOUT ME – TRAVIS GEORGE

### SR. PRODUCER AT RIOT GAMES

### PRODUCT OWNER OF LEAGUE OF LEGENDS

### ARMORED BEAR





### **ABOUT RIOT GAMES**

### FOUNDED SEPT. 2006

### 500+ EMPLOYEES

### OFFICES IN SANTA MONICA, ST. LOUIS, DUBLIN, SEOUL





# TO BE THE MOST PLAYER-FOCUSED GAME COMPANY IN THE WORLD.



### LEAGUE OF LEGENDS: INTRO





### LEAGUE OF LEGENDS: INTRO

DAILY PLAYERS

4.2 MILLION

# **32.5 MILLION**

PEOPLE HAVE SIGNED UP FOR LEAGUE OF LEGENOS

PLAYING AT THE SAME TIME

**1.3 MILLION** 

MONTHLY PLAYERS

**11.5 MILLION** 



### WHAT IS DOMINION?

EAGUE

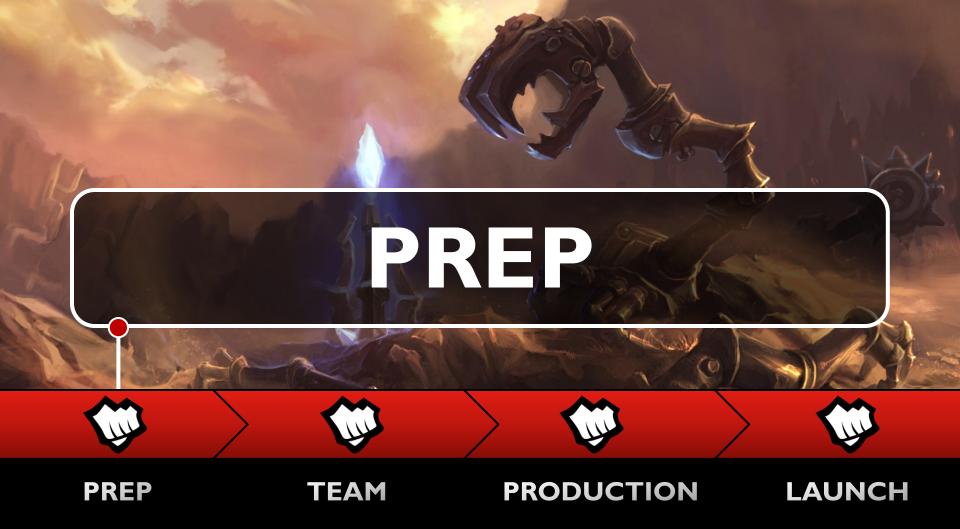
#### FIRST MAJOR NEW GAME MODE IN MOBA GENRE

#### FAST-PACED, CAPTURE AND HOLD, TACTICAL ADDITION TO LEAGUE OF LEGENDS



### WHAT IS DOMINION?







### EARLY DESIGN



# A NEW MAP







# ...A NEW MODE?



### WHY A NEW MODE?

### GIVE PLAYERS MORE VALUE BY EXPANDING GAMEPLAY

### EVOLVE THE MOBA GENRE

### REMOVE CONSTRAINTS ON EXPLORATION





### LESSONS LEARNED

### THE MAGMA CHAMBER LESSON

Maximize player value



### THE RIOT TEAM IS EXTREMELY PASSIONATE ABOUT LEAGUE OF LEGENDS

### SERIOUSLY. PLAYING LOL IN THE OFFICE IS HIGHLY ENCOURAGED...

10+ full-fledged internal "playtest" teams, complete with second string and alternates Beginner and mid-level training sessions Playing with community in-game and on streams



### **BUILDING CONSENSUS**

### CREATE ENGAGEMENT BETWEEN TEAM AND GAME



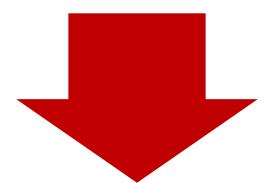
### **ESTABLISH OWNERSHIP** OF EXPERIENCE AT EVERY LEVEL

# E RESULTS



### TEAM EMPOWERMENT

### APTITUDE, PASSION, AND LEADERSHIP QUALITIES ARE AS IMPORTANT AS EXPERIENCE



## **EMPOWERED TEAMS**

# SO HOW CAN YOU GET THEM TO ALL STAND BEHIND THE SAME DEA?



- Rule-breakers who smash barriers
- Unconventional problem solvers
- Collaborative, but challenging thinkers



### LESSONS LEARNED

### THE MAGMA CHAMBER LESSON

Maximize player value



### THE OWNERSHIP LESSON

Empowerment leads to ownership, which leads to results







### PRODUCTION GOALS





### PREP TEAMS FOR FUNDAMENTALLY DIFFERENT DEVELOPMENT PIPELINE



### OVERCOME LACK OF TOOLS & PRECEDENCE



### PRODUCTION GOALS



# DON'T FORGET... WE'VE ALSO GOT A SERVICE TO RUN!



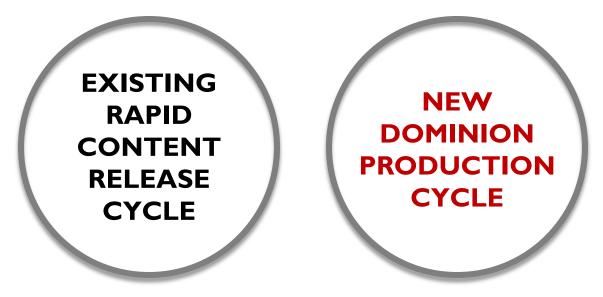


### SHIFTS IN PRODUCTION FOCUS





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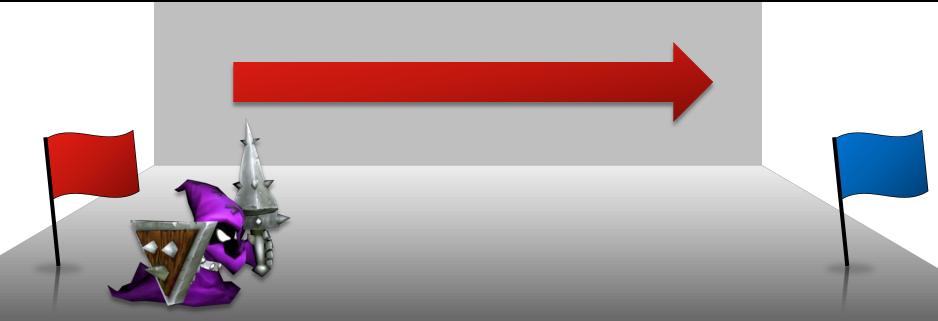
### SHIFTS IN PRODUCTION FOCUS



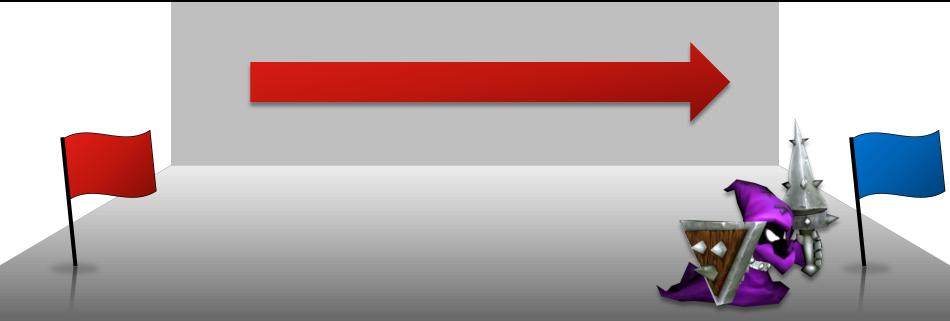
### END-USER EXPERIENCE IS MORE IMPORTANT THAN PROCESS

# 

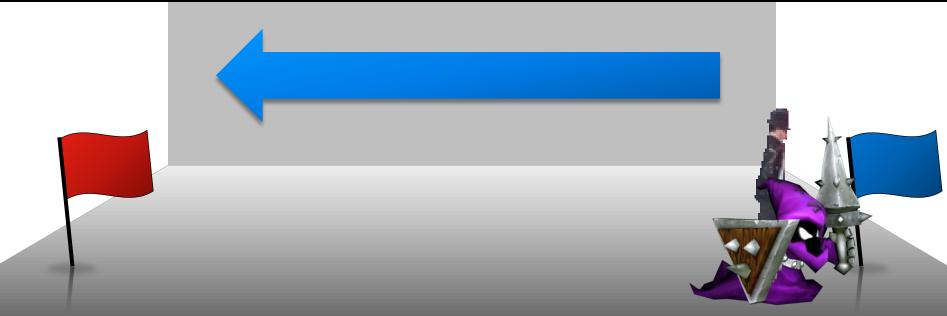




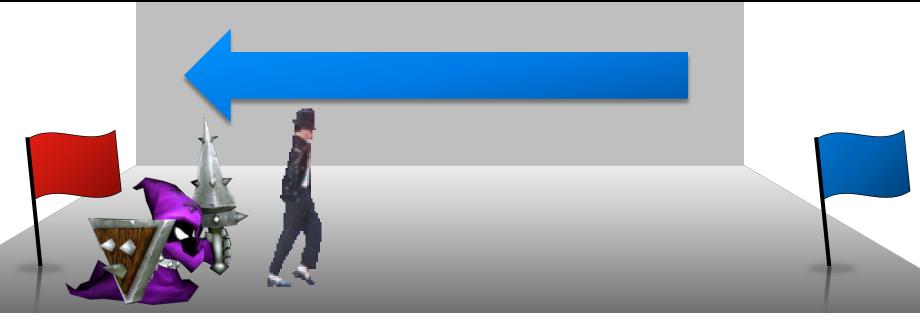














### **DESIGN ITERATIONS**



SPECIAL DELIVERY! RISE OF THE BOTS MONSTER IN THE MIDDLE!



# PROJECT SHINY



### OPPORTUNITY TO SHARPEN GRAPHICAL FIDELITY OF LEAGUE OF LEGENDS





### OPPORTUNITY TO PROVIDE THE MOST PLAYER VALUE BY COMBINING EFFORTS

### CAN WE COMBINE DEVELOPMENT?













## **PROJECT SHINY**

#### **TWO PROJECTS MERGED MID-DEVELOPMENT...**



SHINY: DELIVER NEW VISUAL CONTENT **DOMINION:** PROVIDE NEW GAMEPLAY



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#### **TWO PROJECTS MERGED MID-DEVELOPMENT...**



SHINY: DELIVER NEW VISUAL CONTENT **DOMINION:** PROVIDE NEW GAMEPLAY

#### ...AND IT WORKED FOR A WHILE...



# **PROJECT SHINY**

#### **TWO PROJECTS MERGED MID-DEVELOPMENT...**

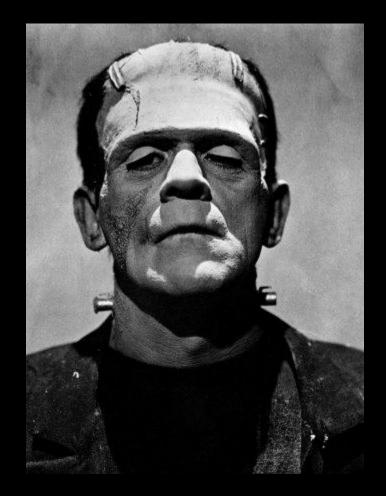


#### SHINY:

- Was working on Summoner's Rift
- Needed locked down Dominion map

#### **DOMINION:**

- Rapid iteration
- Many unknowns











## LESSONS LEARNED



Maximize player value



#### THE OWNERSHIP LESSON

Empowerment leads to ownership, which leads to results



#### THE DUAL PIPELINE/ITERATION LESSON

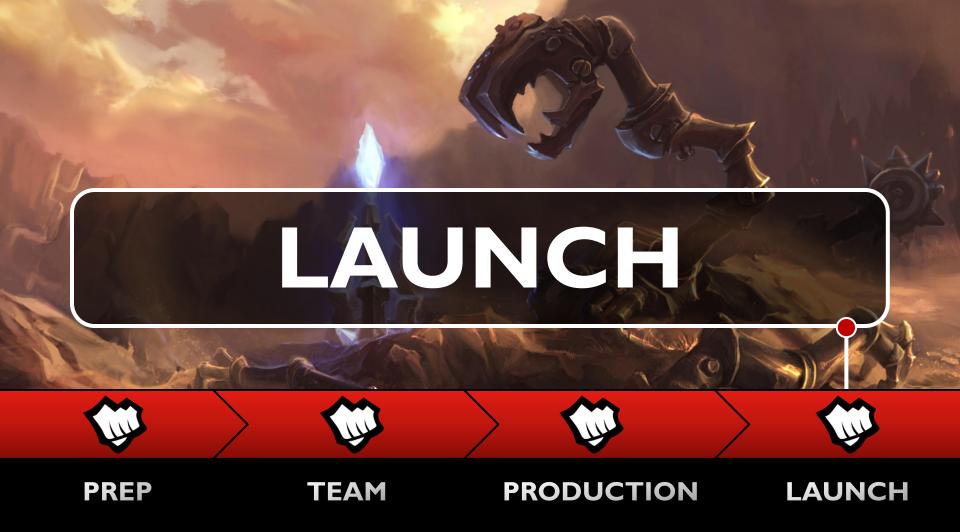
Don't let process limit you



#### **THE SHINY LESSON**

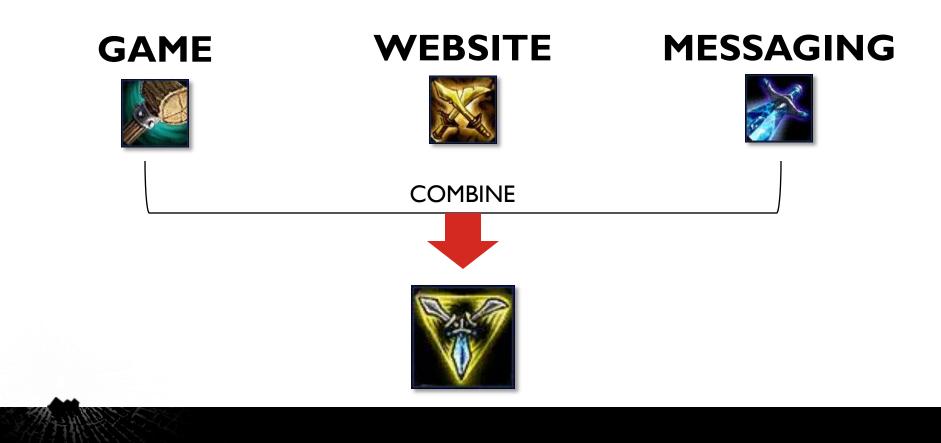
Recognize misaligned goals & values, own up to mistakes and move forward







## HOLISTIC APPROACH TO EXPERIENCE





## HOLISTIC APPROACH TO EXPERIENCE

# GAME WEBSITE MESSAGING



#### **GREATER THAN THE SUM OF ITS PARTS**



# HOLISTIC APPROACH TO EXPERIENCE

# GAME WEBSITE MESSAGING



# ...so we don't throw it over the wall





## MISTAKES OF SCOPE



## A SNAG IN EVEN THE BEST LAID PLANS

- Dealing with Riot-sized growth
- A matter of 20 minutes...
- "No go"
- Platform and Operations as essential launch groups





- No appropriate beta servers available...
  - PTR environment only held 30 people
  - PBE environment still in development
- Live beta the best option



# BETA LAUNCH DAY





# BETA LAUNCH DAY





# DOMINION PROJECT SUMMARY

NUMBER OF CRAZY IDEAS WE DIDN'T SHIP: Countless

#### TOTAL PROJECT LENGTH:

12 Months Total; 9 Months Development

**TEAM SIZE:** 

Initial – 7; Collective – About 40

#### **RELEASE TIMELINE:**

Simultaneous NA / EU – End of September, 2011 Globally – Q4 2011

#### **PLAYER REACTION:**

Thumbs up



## SUMMARY: LESSONS LEARNED



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#### **THE SHINY LESSON**

Recognize misaligned goals & values, own up to mistakes and move forward



#### THE LAUNCH LESSON

The key is taking a holistic approach to the product

# QUESTIONS?

#### TRAVIS GEORGE SENIOR PRODUCER

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www.riotgames.com/careers

(We're also in the Career Pavilion at booth #CP1813)

