RETROSPECTIVE TRAVIS GEORGE GDC



ABOUT ME – TRAVIS GEORGE

SR. PRODUCER AT RIOT GAMES

PRODUCT OWNER OF LEAGUE OF LEGENDS

ARMORED BEAR





ABOUT RIOT GAMES

FOUNDED SEPT. 2006

500+ EMPLOYEES

OFFICES IN SANTA MONICA, ST. LOUIS, DUBLIN, SEOUL





TO BE THE MOST PLAYER-FOCUSED GAME COMPANY IN THE WORLD.



LEAGUE OF LEGENDS: INTRO





LEAGUE OF LEGENDS: INTRO

DAILY PLAYERS

4.2 MILLION

32.5 MILLION

PEOPLE HAVE SIGNED UP FOR LEAGUE OF LEGENOS

PLAYING AT THE SAME TIME

1.3 MILLION

MONTHLY PLAYERS

11.5 MILLION



WHAT IS DOMINION?

EAGUE

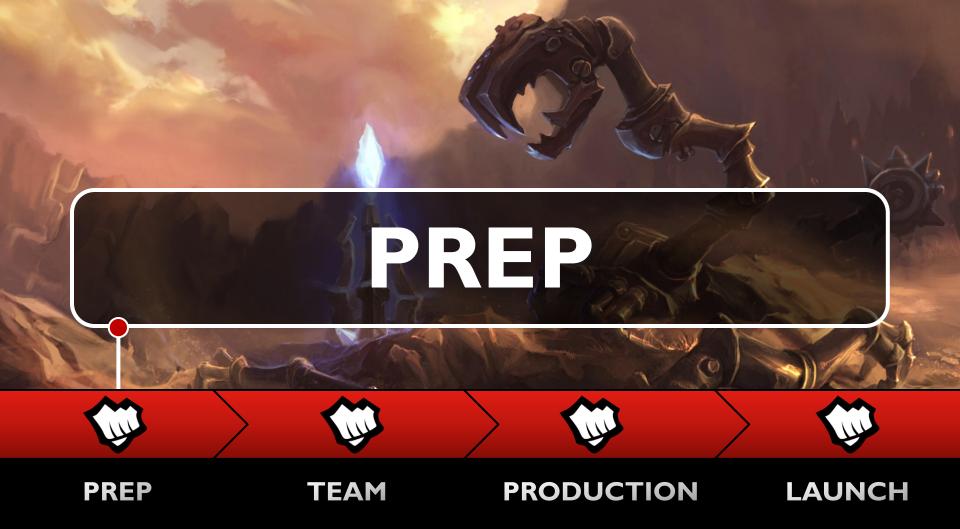
FIRST MAJOR NEW GAME MODE IN MOBA GENRE

FAST-PACED, CAPTURE AND HOLD, TACTICAL ADDITION TO LEAGUE OF LEGENDS



WHAT IS DOMINION?







EARLY DESIGN



A NEW MAP







...A NEW MODE?



WHY A NEW MODE?

GIVE PLAYERS MORE VALUE BY EXPANDING GAMEPLAY

EVOLVE THE MOBA GENRE

REMOVE CONSTRAINTS ON EXPLORATION





LESSONS LEARNED

THE MAGMA CHAMBER LESSON

Maximize player value



THE RIOT TEAM IS EXTREMELY PASSIONATE ABOUT LEAGUE OF LEGENDS

SERIOUSLY. PLAYING LOL IN THE OFFICE IS HIGHLY ENCOURAGED...

10+ full-fledged internal "playtest" teams, complete with second string and alternates Beginner and mid-level training sessions Playing with community in-game and on streams



BUILDING CONSENSUS

CREATE ENGAGEMENT BETWEEN TEAM AND GAME



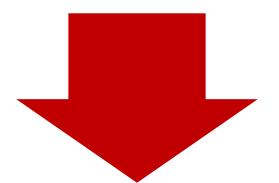
ESTABLISH OWNERSHIP OF EXPERIENCE AT EVERY LEVEL

E RESULTS



TEAM EMPOWERMENT

APTITUDE, PASSION, AND LEADERSHIP QUALITIES ARE AS IMPORTANT AS EXPERIENCE



EMPOWERED TEAMS

SO HOW CAN YOU GET THEM TO ALL STAND BEHIND THE SAME DEA?



- Rule-breakers who smash barriers
- Unconventional problem solvers
- Collaborative, but challenging thinkers



LESSONS LEARNED

THE MAGMA CHAMBER LESSON

Maximize player value



THE OWNERSHIP LESSON

Empowerment leads to ownership, which leads to results







PRODUCTION GOALS





PREP TEAMS FOR FUNDAMENTALLY DIFFERENT DEVELOPMENT PIPELINE



OVERCOME LACK OF TOOLS & PRECEDENCE



PRODUCTION GOALS



DON'T FORGET... WE'VE ALSO GOT A SERVICE TO RUN!



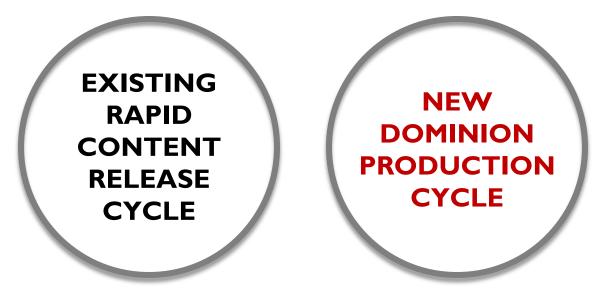


SHIFTS IN PRODUCTION FOCUS





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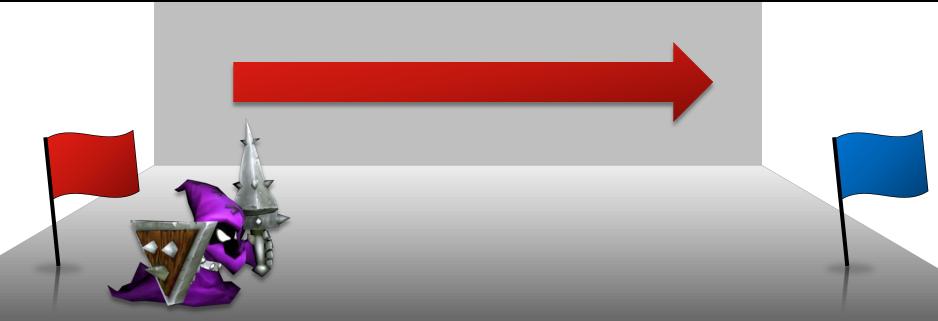


SHIFTS IN PRODUCTION FOCUS

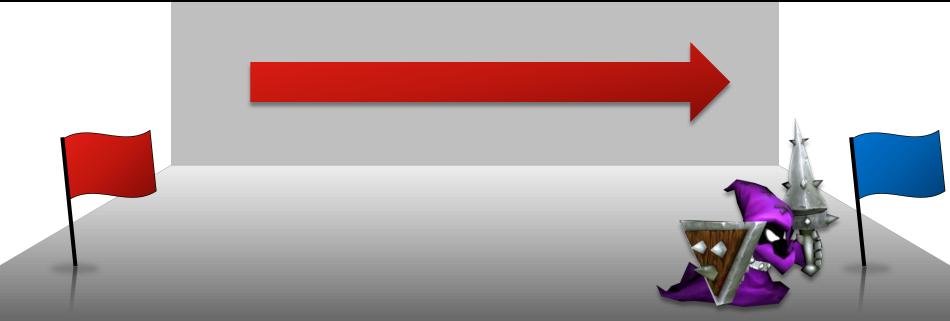


END-USER EXPERIENCE IS MORE IMPORTANT THAN PROCESS

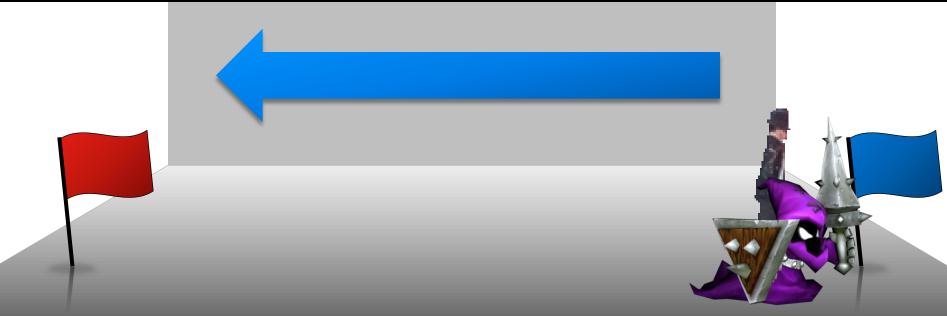




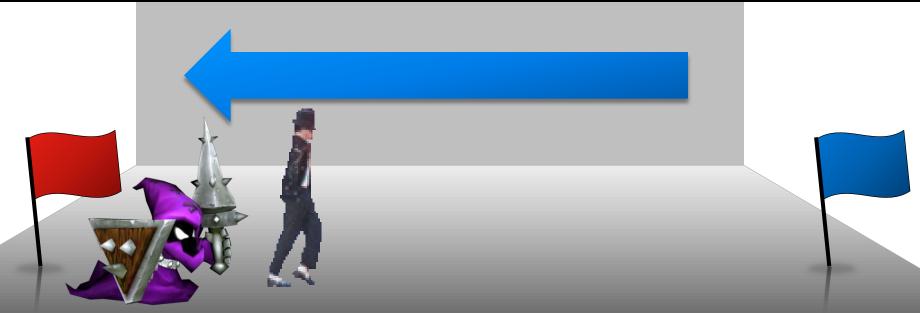














DESIGN ITERATIONS



SPECIAL DELIVERY! RISE OF THE BOTS MONSTER IN THE MIDDLE!



PROJECT SHINY



OPPORTUNITY TO SHARPEN GRAPHICAL FIDELITY OF LEAGUE OF LEGENDS





OPPORTUNITY TO PROVIDE THE MOST PLAYER VALUE BY COMBINING EFFORTS

CAN WE COMBINE DEVELOPMENT?













PROJECT SHINY

TWO PROJECTS MERGED MID-DEVELOPMENT...



SHINY: DELIVER NEW VISUAL CONTENT **DOMINION:** PROVIDE NEW GAMEPLAY



PROJECT SHINY

TWO PROJECTS MERGED MID-DEVELOPMENT...



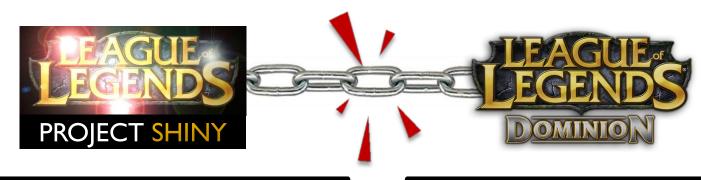
SHINY: DELIVER NEW VISUAL CONTENT **DOMINION:** PROVIDE NEW GAMEPLAY

...AND IT WORKED FOR A WHILE...



PROJECT SHINY

TWO PROJECTS MERGED MID-DEVELOPMENT...



SHINY:

- Was working on Summoner's Rift
- Needed locked down Dominion map

DOMINION:

- Rapid iteration
- Many unknowns











LESSONS LEARNED



Maximize player value



THE OWNERSHIP LESSON

Empowerment leads to ownership, which leads to results



THE DUAL PIPELINE/ITERATION LESSON

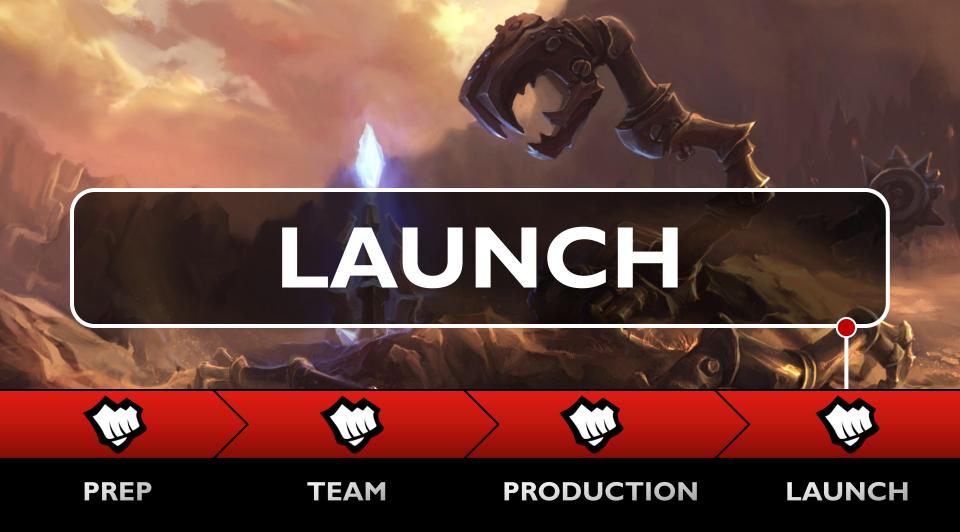
Don't let process limit you



THE SHINY LESSON

Recognize misaligned goals & values, own up to mistakes and move forward







HOLISTIC APPROACH TO EXPERIENCE





HOLISTIC APPROACH TO EXPERIENCE

GAME WEBSITE MESSAGING



GREATER THAN THE SUM OF ITS PARTS



HOLISTIC APPROACH TO EXPERIENCE

GAME WEBSITE MESSAGING



...so we don't throw it over the wall





MISTAKES OF SCOPE



A SNAG IN EVEN THE BEST LAID PLANS

- Dealing with Riot-sized growth
- A matter of 20 minutes...
- "No go"
- Platform and Operations as essential launch groups





- No appropriate beta servers available...
 - PTR environment only held 30 people
 - PBE environment still in development
- Live beta the best option



BETA LAUNCH DAY





BETA LAUNCH DAY





DOMINION PROJECT SUMMARY

NUMBER OF CRAZY IDEAS WE DIDN'T SHIP: Countless

TOTAL PROJECT LENGTH:

12 Months Total; 9 Months Development

TEAM SIZE:

Initial – 7; Collective – About 40

RELEASE TIMELINE:

Simultaneous NA / EU – End of September, 2011 Globally – Q4 2011

PLAYER REACTION:

Thumbs up



SUMMARY: LESSONS LEARNED



Maximize player value



THE OWNERSHIP LESSON

Empowerment leads to ownership, which leads to results



THE DUAL PIPELINE/ITERATION LESSON

Don't let process limit you



THE SHINY LESSON

Recognize misaligned goals & values, own up to mistakes and move forward



THE LAUNCH LESSON

The key is taking a holistic approach to the product

QUESTIONS?

TRAVIS GEORGE SENIOR PRODUCER

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www.riotgames.com/careers

(We're also in the Career Pavilion at booth #CP1813)

