# **Monetization Lessons from Asian F2P Games**

#### **Tom Nichols**

VP PC Games, North America Aeria Games & Entertainment



# **Agenda**

- Aeria Games? Who?
- What ARPU can I expect from a F2P game?
- What can I do to drive higher ARPU?
- How can I drive more spenders in my game?
- How do I improve monetization while maintaining game balance?



# Aeria Games is a Leading Free to Play MMO Game Publisher in the Western Markets \_\_\_\_

- 40M+ players
- 40+ games
- PC, iOS, Android
- 2M+ MAU
- 9 languages
- 30+ countries
- 12 currencies
- Unified publishing platform
- Leader in F2P monetization



Localized games offered by Aeria Games









#### Free-to-Play Game Daily ARPU Comparisons

Sample Game	Daily ARPU	
Casual Facebook PC Game	\$.02 - \$.05	
Mid-Core Facebook PC Game	\$.40 - \$.50	
Core Browser MMO RTS PC Game	\$.80 - \$1.00	
Core MMO FPS PC Game	\$.25 - \$.35	
Mid-Core MMO RPG PC Game	\$.45 - \$.80	
Core MMO RPG PC Game	\$.80 - \$1.10	

Daily ARPU: Daily Revenue / DAU; averaged over a period of 30 – 90 days

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#### **Game Systems That Drive High ARPU**

- Gear & enhancements
- Mounts
- Costumes/vanity it
- Time speed-ups
- Resources
- Buffs
- Secondary currenci
- Gambling systems for all of the above



#### **Gear Enhancement: Systems That Drive Monetization**

- Chance-based systems
- Ability to increase odds for success
- Enhancement failure and insurance
- Socketing systems
- Enchanting systems
- Random stats









#### Scarlet Blade's Gear Enhancement System

- Each piece of gear has 1 10 levels
- Chance system used to gain one level (e.g. +6 to +7)
- At +7 and above, gear will drop a level if upgrade is unsuccessful (unless you use insurance item)

Result: \$300-\$500+ for fully enhanced piece of max-level gear



#### Wartune's Gear Socketing & Stat Randomization



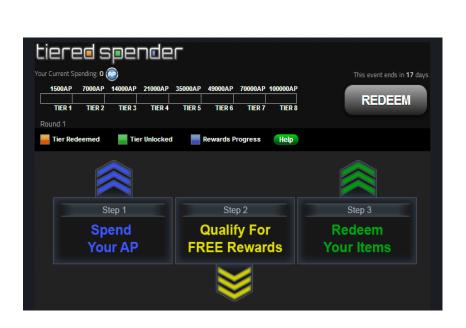
### **Monetization Potential for Gear Enhancement Systems**

Sample game	Cost per piece of top gear/weapon	Cost per character
Game 1	\$300-\$500	\$2,000-\$3,500
Game 2	\$3,000-\$4,000	\$8,000-\$10,000
Game 3	\$150-\$200	\$900-\$1,200
Game 4	\$3,000+	
Game 5	\$700-\$800	\$5,000-\$7,000
Game 6	\$10,000-\$30,000	\$80,000-\$200,000

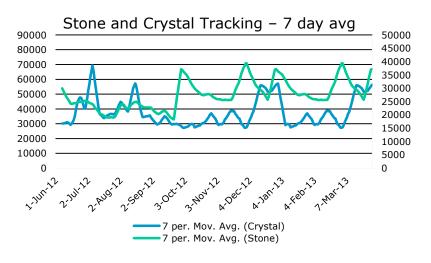
Actual metrics from F2P games in Aeria's portfolio from Asian developers

#### Systems & Tools Can Drive Higher ARPU

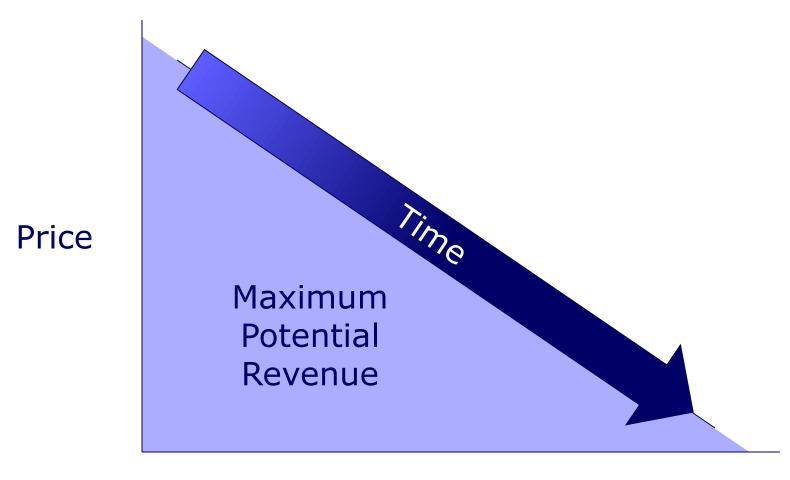
- Gambling systems for chase items
- Bonus items for additional spending
- Game economy management
- Spender conversion







#### **Econ 101 Works for Virtual Items Too**



Quantity

\* Your mileage may vary

#### **Optimizing Revenue from Chase Items**

Mystery Boxes, Gambling Systems Tier Promotions **Limited Time Offers** Limited Quantity Sales **Direct Sales** Discounted Sales Months\*

Quantity

Price

# **Agenda**

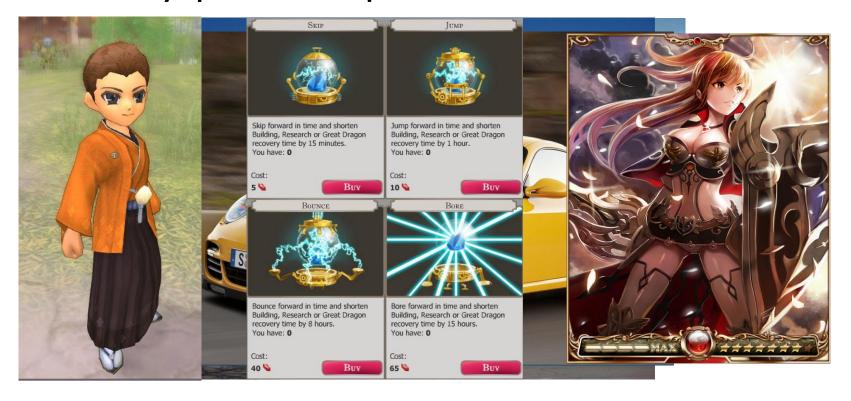
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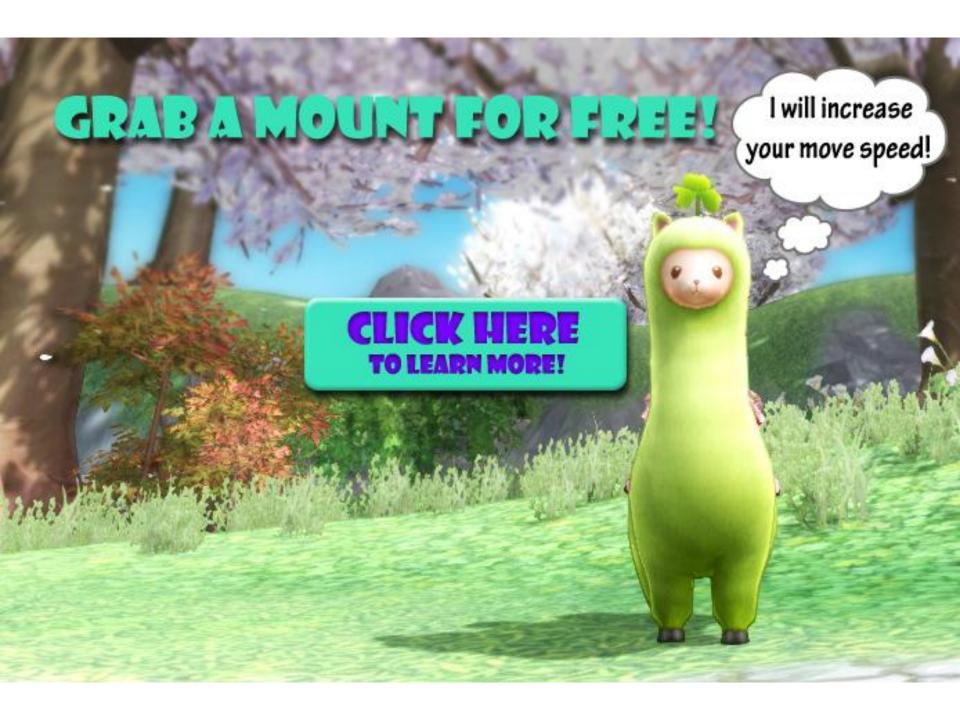


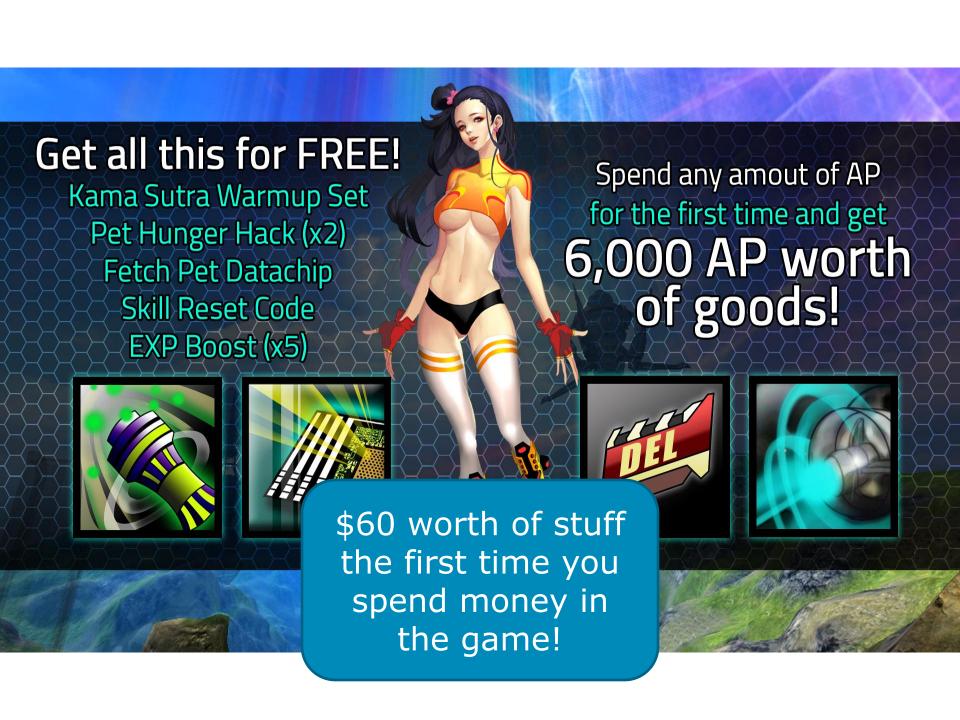
#### **Spender Conversion Best Practices**

- Understand buyer motivations
- First time buyer package
- Low entry price shops

Status/Vanity Convenience Power







### **Low Entry Point Price Shop**

#### 9-AP Shop



#### **More Virtual Item Sales Best Practices**

- Communicate
- Presentation matters
- Bulk discounts work
- Customers can be trained when to spend
- Scarcity marketing works

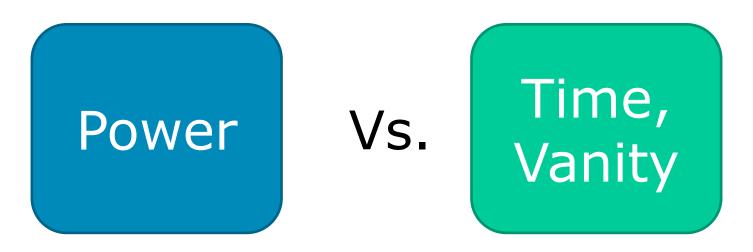


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#### Balancing "Pay to Win" vs. "Play to Win"



- Make top gear very expensive but provides small gameplay advantage
- Secondary currency:
  - Available for cash and in-game (may require a lot of gameplay)
  - Separate item shop for this currency
- Design goal: Competitive game balance for very active players and top spenders

# Recap

- ARPU benchmarks
- Game systems that drive monetization, especially gear
- Chase items: maximizing revenue
- Spender conversion
- Sales best practices
- "Pay to win" vs. "play to win"



#### Thanks!



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#### **Bonus Time: F2P in Amusement Parks**



- Pay when entering the park (~\$60)
- Rides are "free"



- Entry is free
- Purchase tickets for individual rides
  (~\$3-5 per ride)
- Or purchase allaccess ticket

Which park has higher ARPU?