

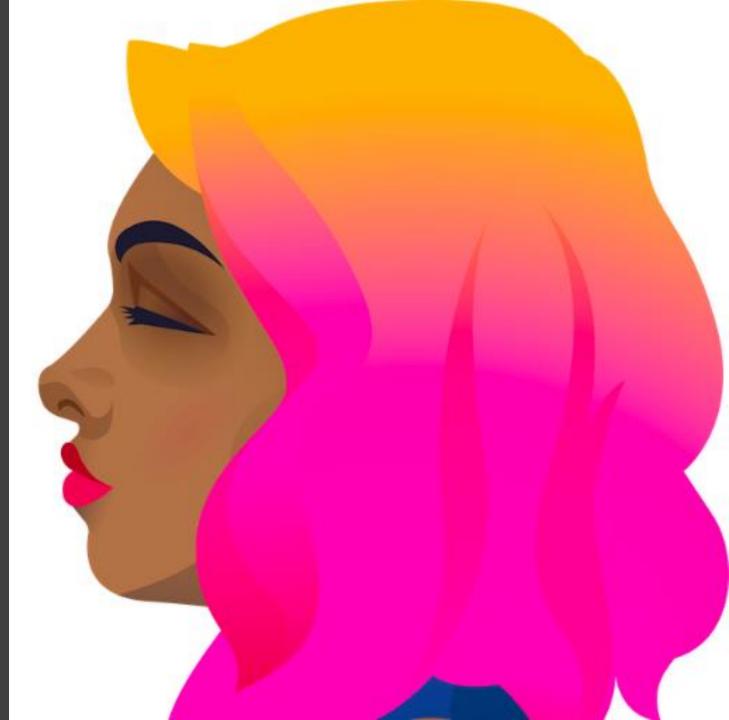
#### The Lives of Others: How NPCs Can Increase Player Empathy

C.J. Kershner @cjkershner Polyhedron Productions



GAME DEVELOPERS CONFERENCE March 14–18, 2016 · Expo: March 16–18, 2016 #GDC16

# FORGET PROTAGONISTS: WRITING NPCs WITH AGENCY













 Production methods for creating more NPC-focused content

• Writing techniques for NPC characterization

• Humanizing enemy NPCs



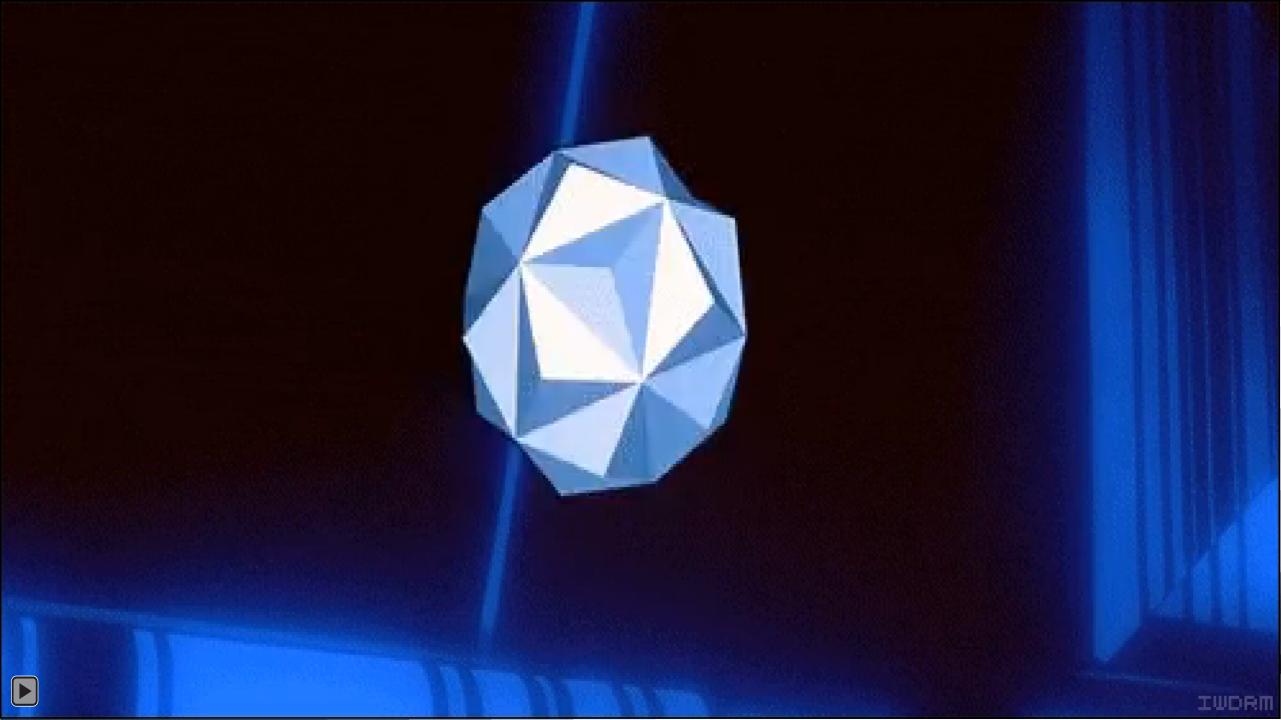
# RANBOWF PAT ROTS SHAPE FOR HONOR



ASSASSIN'S C R E E D Syndicate



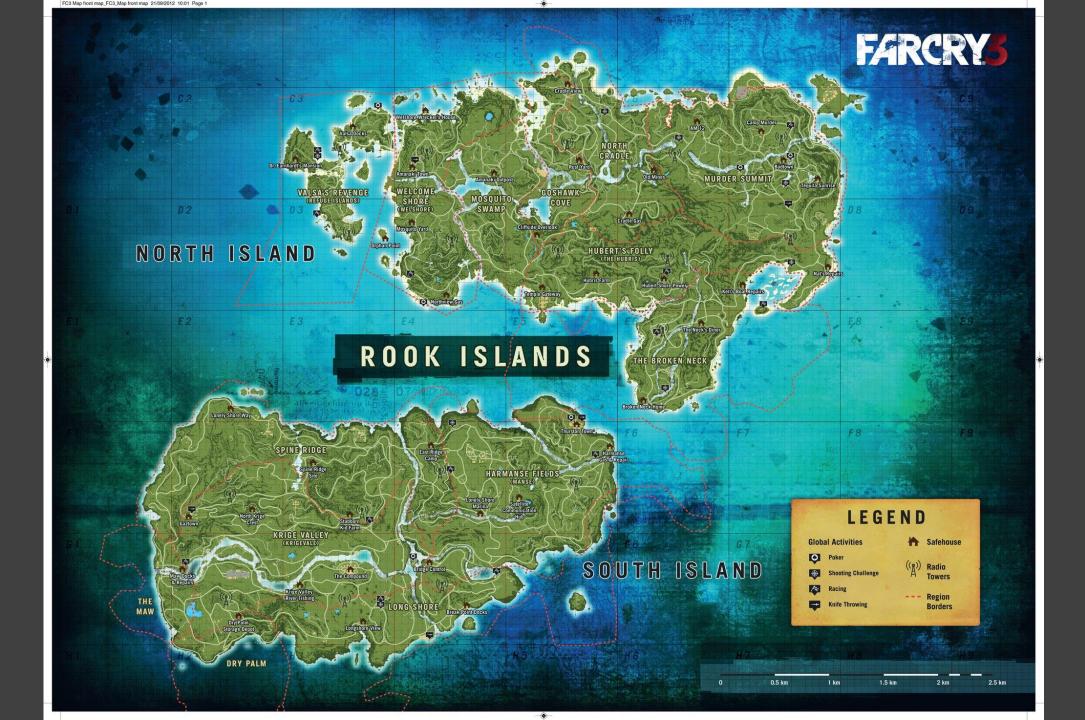
# PRESS TO SKIP

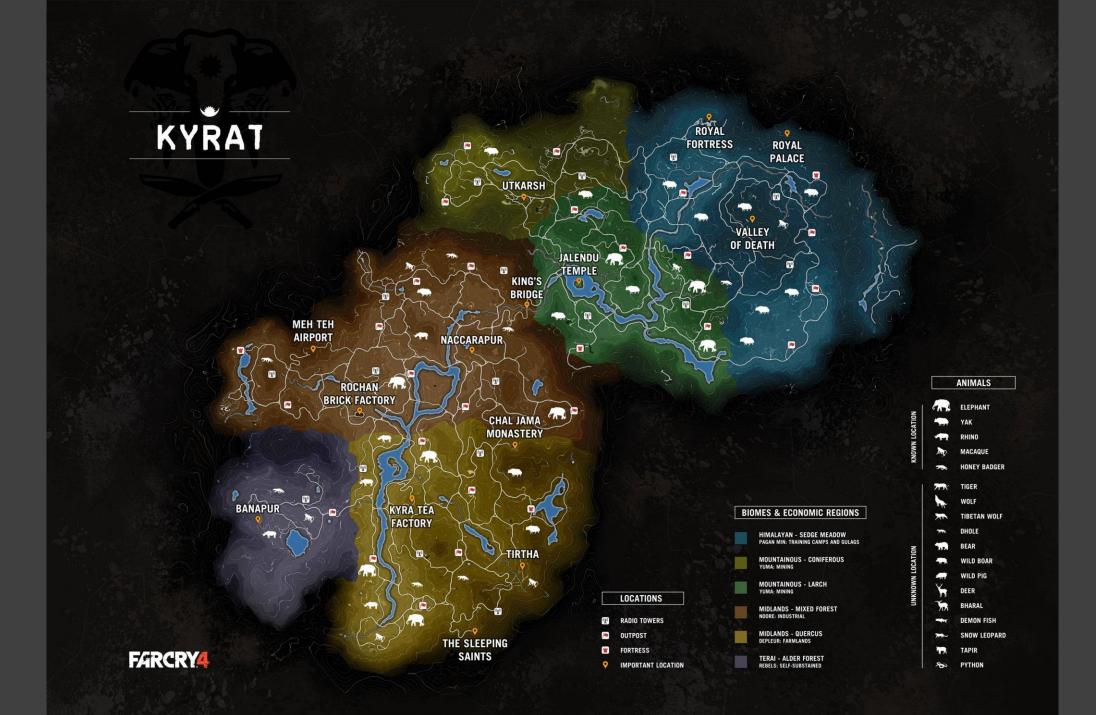


## **PRODUCTION METHODS**

- Production Plan
- Micro-Personalities
- Call-and-Response Lines











NAME AND ADDRESS OF TAXABLE

GRAND THEFT AUTO IN:

SCRIPT

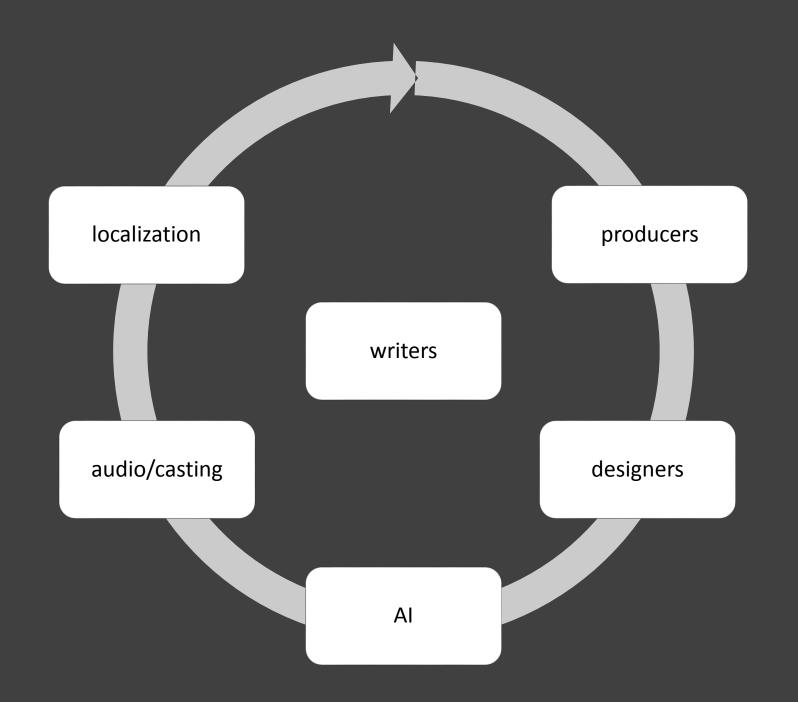
Garry Measure Reads. Successive and

And then the other particular of the local data and the second Call Add States Streams, Strea

And South Print and Annual Print and Annual Print Prin Save Mar. & Barrier M. B. & Martin, & South an annual to some or some or

I make a proper to have some of two from Lands Townson And Advanced in the Same distance Advertising the second second second second second second the proof terms to prove the loss second later a loss of the many and And Rectangle & Street, or Contract of the Contract of Supervised Strength Trans many and the local and A state of the second s





## Rebel\_Female\_01:

- Goes berserk under fire
  - Loves the outdoors
  - Has a brother in army
  - Misses her parents' cooking
  - Will begrudgingly give up a vehicle

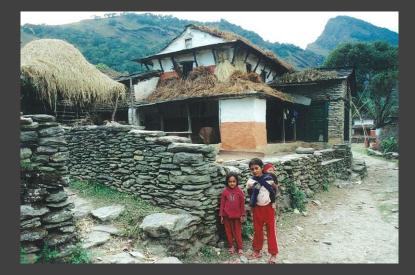
# COMBAT BARKS

# **IDLE FILLER**









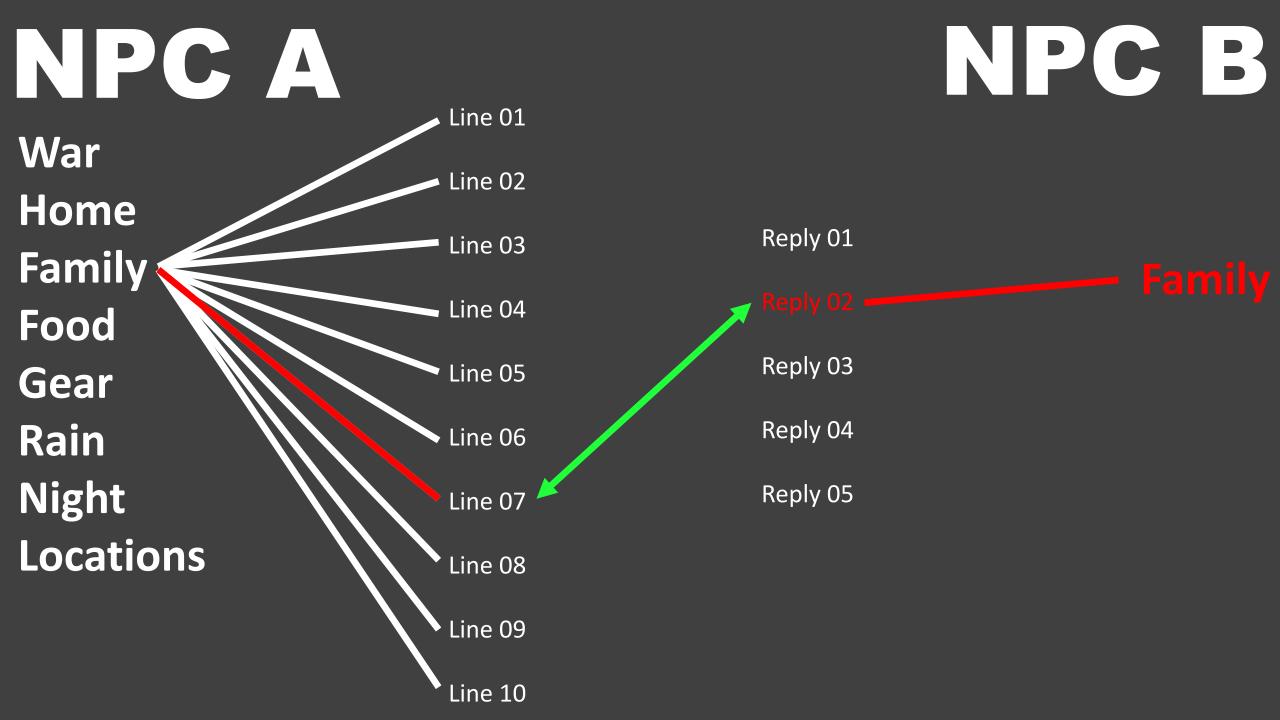




# I'M ATTERING THE DEAL

# I DON'T ALTER IT ANY FURTHER

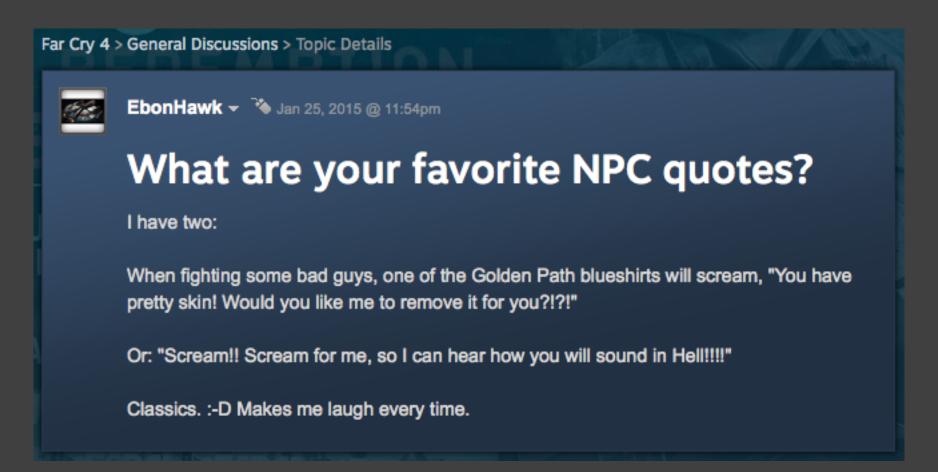
quickmeme.con





#### Far Cry 4 Enemies/Location/NPCs Thoughts (self.farcry) submitted 1 year ago by stylz168

I was a little late jumping on the game, was distracted by MCC. Now that I started playing Far Cry, I can't stop laughing at the commentary of the enemies and the NPCs. They are speaking in actual Hindi, and as an Indian, I find it hilarious.



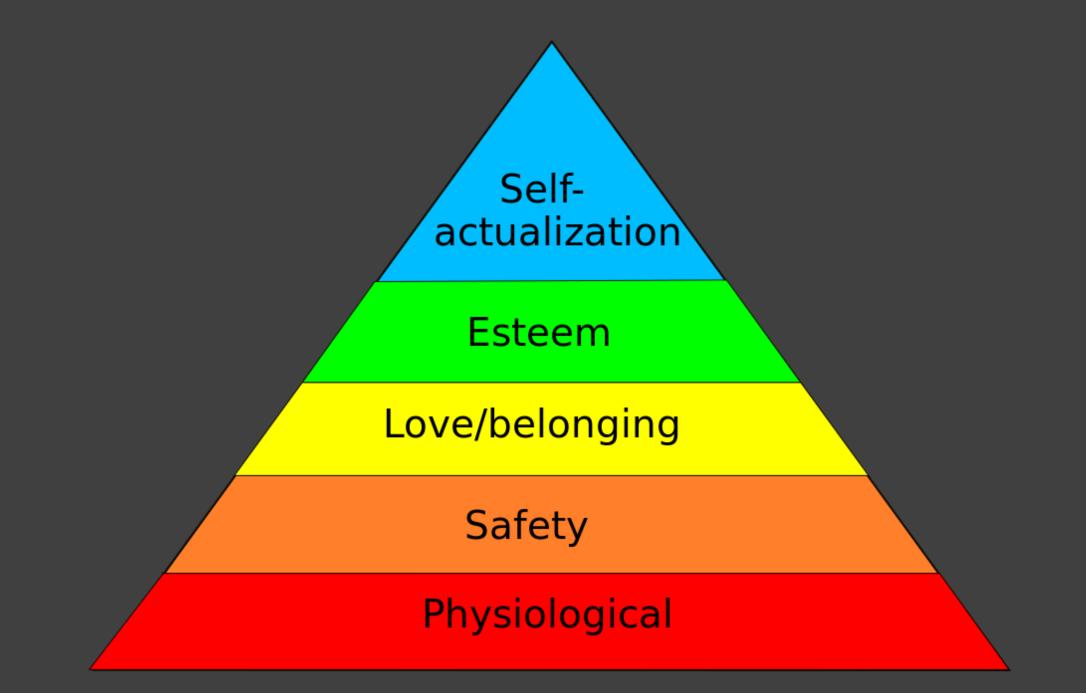


## NPC CHARACTERIZATION

- Wants
- Needs
- Desires and Beyond



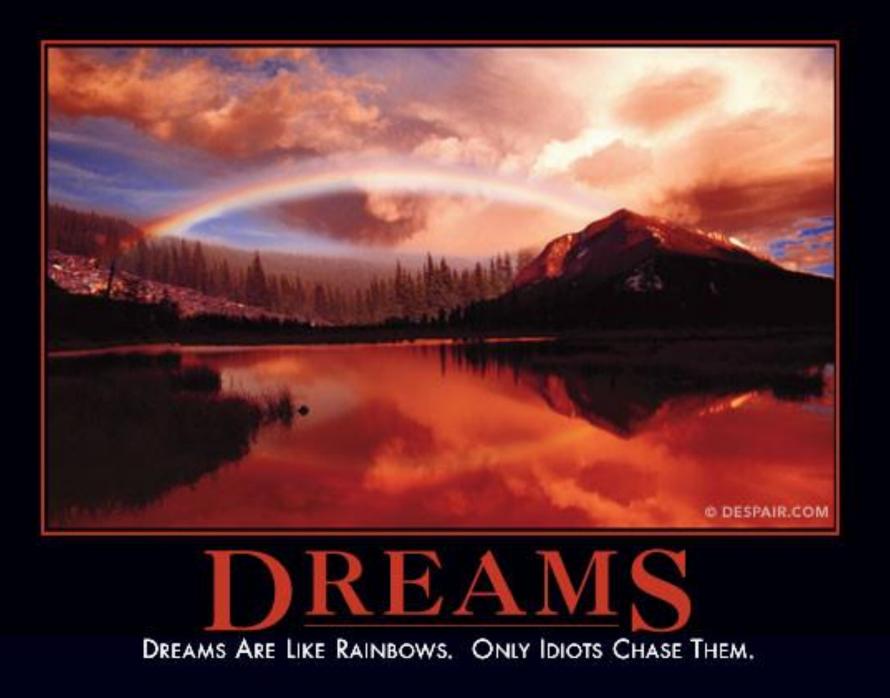






#### NARRATIVE CONTENT + SOCIAL SIMULATIONS

Mitu Khandaker-Kokoris "Thinking About People: Designing Games for Social Simulation"





## Tim O'Brien

#### THE THINGS THEY CARRIED

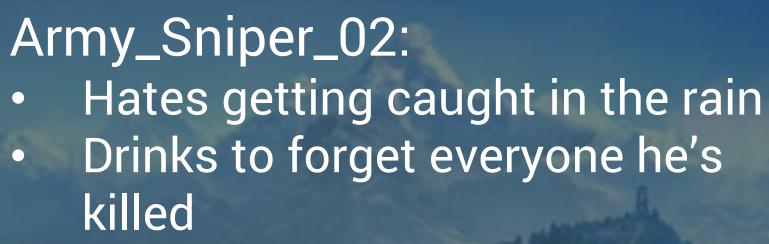
"A marvel of storytelling...a vital, important book — a book that matters not only to the reader interested in Vietnam, but to anyone interested in the craft of writing as well." — NEW YORK TIMES





### SYMPATHY FOR THE DEVIL

- Micro-Personalities (Again)
- Othering
- Gotchas! vs Guilt

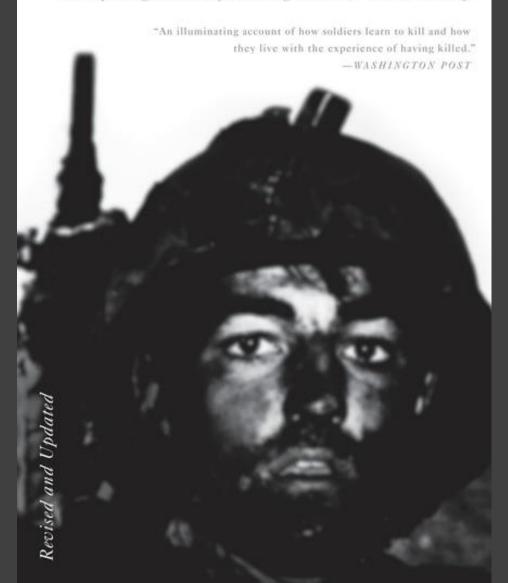


Is hoping for a promotion
Wants a better world for his daughter

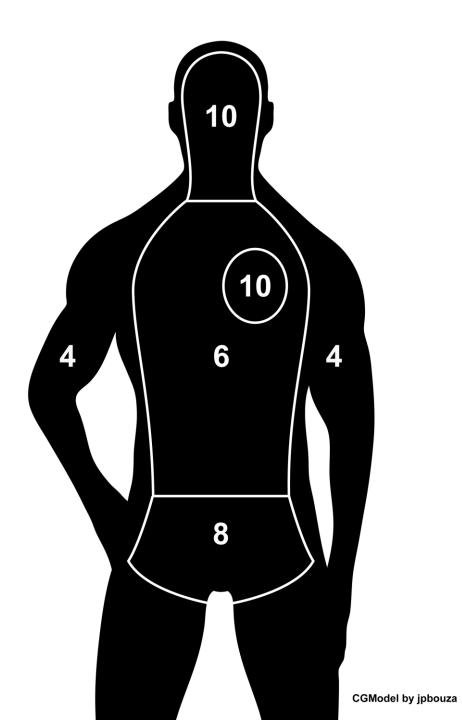
# Eager Scared Sociopath

### Lt. Col. Dave Grossman ON KILLING

The Psychological Cost of Learning to Kill in War and Society

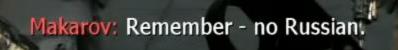












Who are you? What is your name?

The US military does not condone the killing of unarmed combatants. But this isn't real, so why should you care?







A bad guy said something about his family in his death throes in Far Cry 4 tonight I don't need that kind of guilt in my murder simulator!



10:47 PM - 20 Nov 2014



Dearest Ekaterina, May this letter find you well.

My thoughts are troubled this night. I believe our leader, Lazarevic, has gone mad in his want of the Cintamani Stone.



In secret, I have begun to assemble a band of like-minded men - men of firm resolve, and sure of hand - to end this barbaric quest.

I beg you, kiss our Julia.



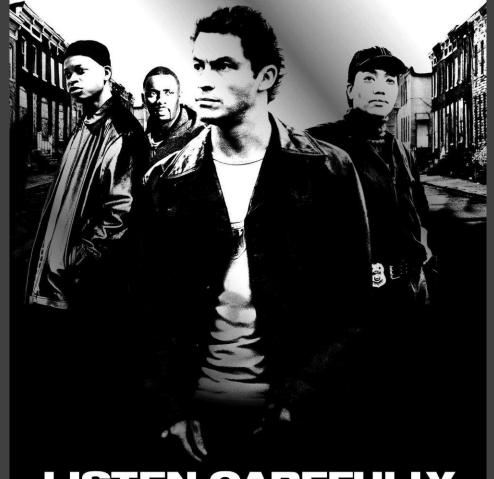


"I wrote one about this guy getting back together with his ex-girlfriend... Someone on the team pointed out that 'hey idiot, this is someone you are about to shoot in the head, not deliver flowers to,' so we decided, let's not go down that route. We had to cut out the dialog and make it more informative. We had to make sure the bad guys felt ike bad guys so the player isn't as emotionally conflicted about the gameplay."

### from Rob Auten's interview with Polygon

http://www.polygon.com/features/2015/3/11/8187373/battlefield-hardline-and-the-silent-agony-of-villains





#### LISTEN CAREFULLY



#### FAKE COPS REAL TROUBLE

E.E.

### LET'S BE COPS

INVERTENCENTINK FOX FASAN'S LUCE BERDFELD/DINEER GORE FAMILIONA LUKE GERDFELD JULIETS & COR" DAANN WALANS JR. UAF JORNSON AR BEGEL NINA ODERY JAMES DARY AN AND GARCA FAR DEAR MEDIE "EDSTOPHE EEKS JAAE MONACO JKE JOHN HULHAM Inverting war under sein and the sein and the sein and the sein and the seine "Edstophe eeks jaae monaco jke" John Hulham Inverting war under sein and the seine seine seine seine "Edstophe eeks jaae monaco jke" John Hulham Inverting war under seine s



# TAKEAWAYS

- Use your NPCs to tell truths about the world,
  - AND HAVE A PRODUCTION PLAN TO ACCOMMODATE THE INCREASED WRITING
- Give them their own personalities and agendas,
  - BECAUSE MOST PLAYERS GRAVITATE TOWARD WELL-DEVELOPED CHARACTERS
- Offer them a degree of agency.
  - BECAUSE THEY WILL ADD LIFE TO THE WORLD IN INTERESTING AND EMERGENT WAYS
- Acknowledge the humanity of your enemies,
  - BECAUSE VIOLENCE WITHOUT CONSEQUENCE IS MEANINGLESS
- Allow players to feel responsible for their actions.
  - BECAUSE EMPATHY AND COMPLEX EMOTIONS HELP THE INDUSTRY TO MATURE

# thank you

## special thanks to: brie code meg jayanth

### susan o'connor richard dansky

# @cjkershner

### hello@polyhedronproductions.com