

THE DIARY OF A MODERN PR CAMPAIGN

How to Plan Your Game's Promotion







Selling games is actually coffee

TOPICS TODAY

I. What really sells games?

II. 5 phases of a PR campaign

III. Summary

THOMAS REISENEGGER

- Future Friends Games, Founder Brighton, UK
- Worked on over 40 games including
 League of Legends, SMITE, Paladins, Endless
 Space 2, Northgard, A Normal Lost Phone, Orwell:
 Ignorance is Strength, What the Golf?





INDIE GAME PR SURVEY

128 STUDIOS

@olima

CHAPTER I



WHAT REALLY SELLS GAMES



WHAT REALLY MOVES THE NEEDLE?

How many Steam games have great reviews but little exposure?

A LOT - A LOT - A LOT - A LOT - A LOT



Really Hidden Gems

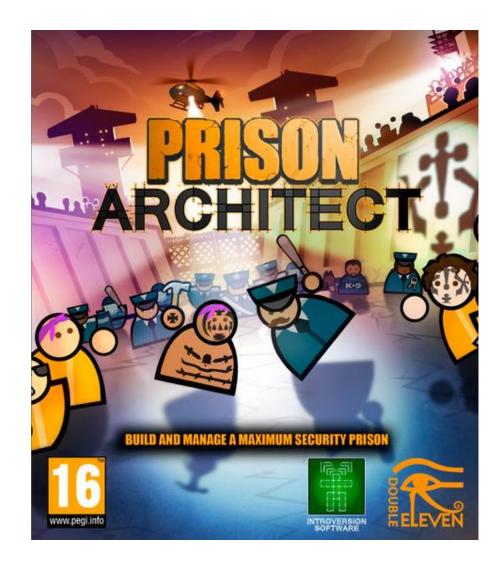
	AppID	Name	Reviews	Score	Release Date
	32150	Everyday Genius: SquareLogic	242	99	09/10/2009
2	333260	Marvin's Mittens	72	100	17/12/2014
3	80360	Blackwell Deception	163	98	13/01/2012
4	311930		44	100	03/09/2015
5	348440	Quell Memento	40	100	14/05/2015
6	377660	Blockwick 2	64	100	25/06/2015
7	384690	Umihara Kawase	33	100	02/11/2015
8	557410	Dream Quest	32	100	15/05/2014
9	454530	Decisive Campaigns: Barbarossa	31	100	24/11/2015
10	349760	Snail Bob 2	30	100	24/09/2015
11	355420	FLAMBERGE	30	100	25/03/2015
12	283820	KAMUI	48	97	11/12/2014
13	418520	SculptrVR	29	100	04/04/2016
14	431770	Rivalry	45	100	22/01/2016
15	407380	Strania - The Stella Machina -	27	100	24/11/2015
4.6	225000	Tatrobat and Ca	120	no	22/10/2012

QUALITY

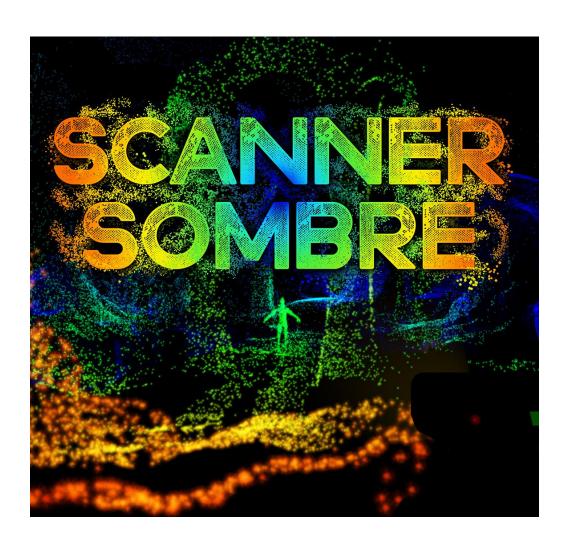


WHAT REALLY MOVES THE NEEDLE?





Over 2 million sold



Over 6,000 sold (in the first 2 months)

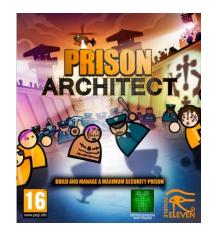
QUALITY

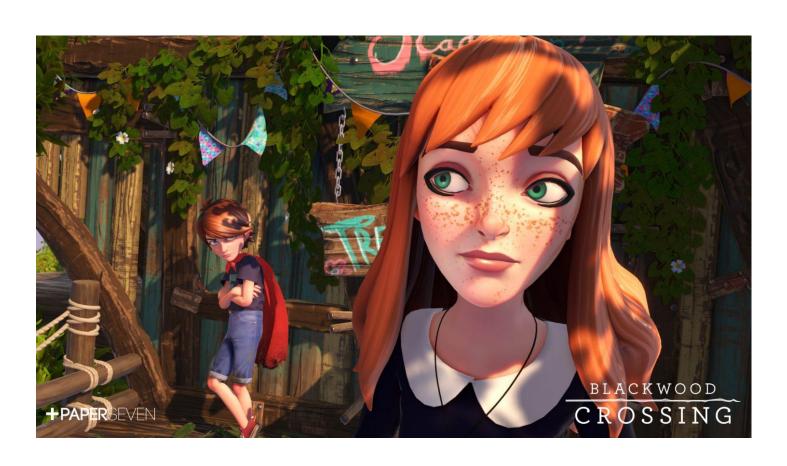


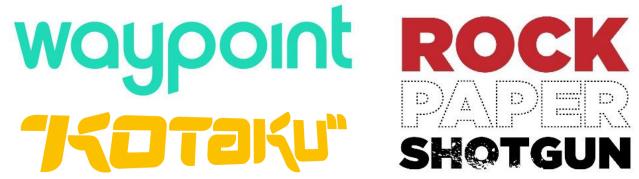
WHAT-REALLY-MOVES-THE-NEEDLE?

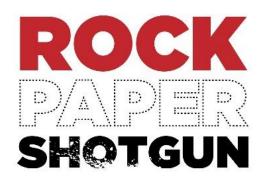
MEDIA

BRAND













8.5 "The truth *Blackwood Crossing* finds is unforgettable and emotionally wrenching."

"Blackwood Crossing pushes the boundaries for narrative-driven indies"

Under 5,000 PC sales 6 months after launch (Steamspy)

QUALITY



WHAT REALLY MOVES THE NEEDLE?

MEDIA



BRAND



QUALITY



YTer + STREAMER

WHAT REALLY MOVES THE NEEDLE?

MEDIA



BRAND





Dan Marshall @danthat · 15m

Interesting stats for you: yesterday a big YouTuber covered #Kickmen. It was a complimentary video, if not exactly gushing praise, but fun.

0

1



8





QUALITY



YTer + STREAMER

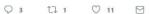


Dan Marshall @danthat - 15m

Interesting stats for you: yesterday a big YouTuber covered #Kickmen. It was a complimentary video, if not exactly gushing praise, but fun.



7.3 Million Subscribers -> 70,000 views -> sold ~15 copies more than average. That's quite the filter!





(I don't want this to come across as bitter, I've spoken before I am aware Kickmen is a hard sell. I am just surprised by that figure)

Q 2 1 0 3 M









WHAT REALLY MOVES THE NEEDLE?

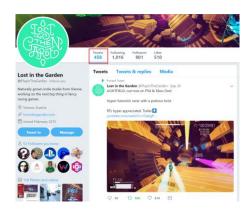
MEDIA

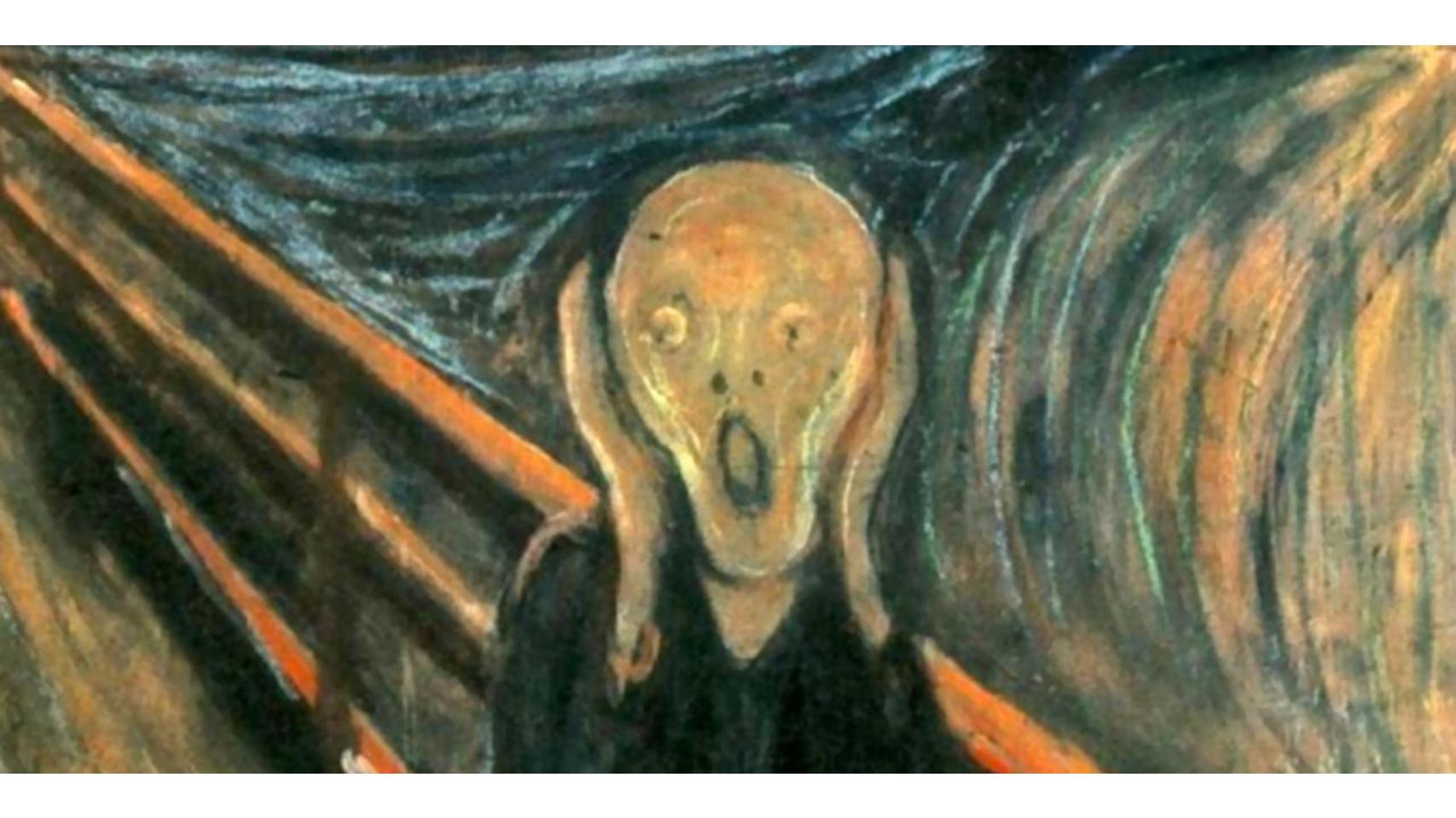


BRAND



SOCIAL **MEDIA**



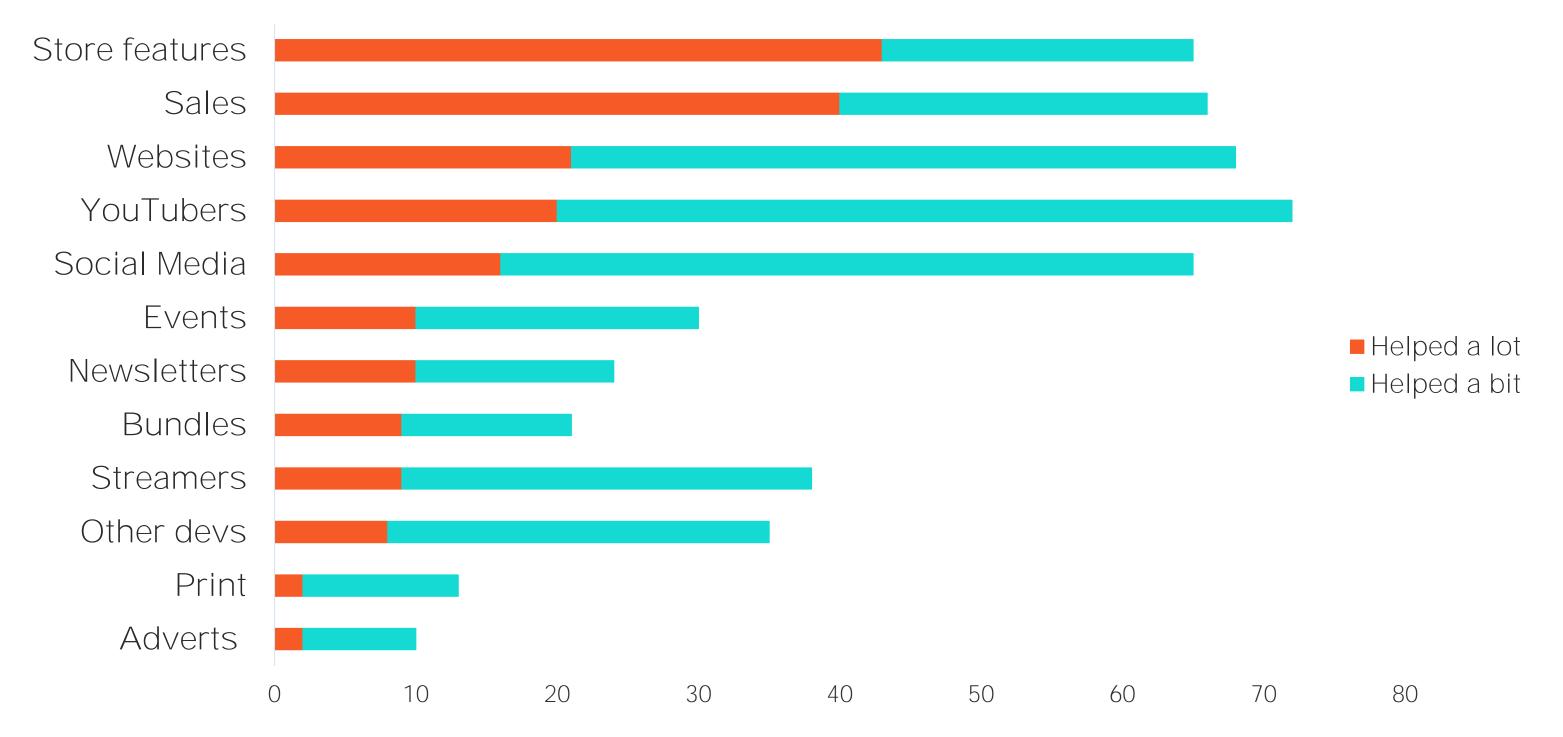


What do you think helped selling your game?

■ Helped a lot

0 5 10 15 20 25 30 35 40 45 50

What do you think helped selling your game?





THERE IS NO MAGIC BULLET*



* in 99.9% of the cases, please don't rely on being the 0.1%



WHAT WENT RIGHT?

STORE FEATURE



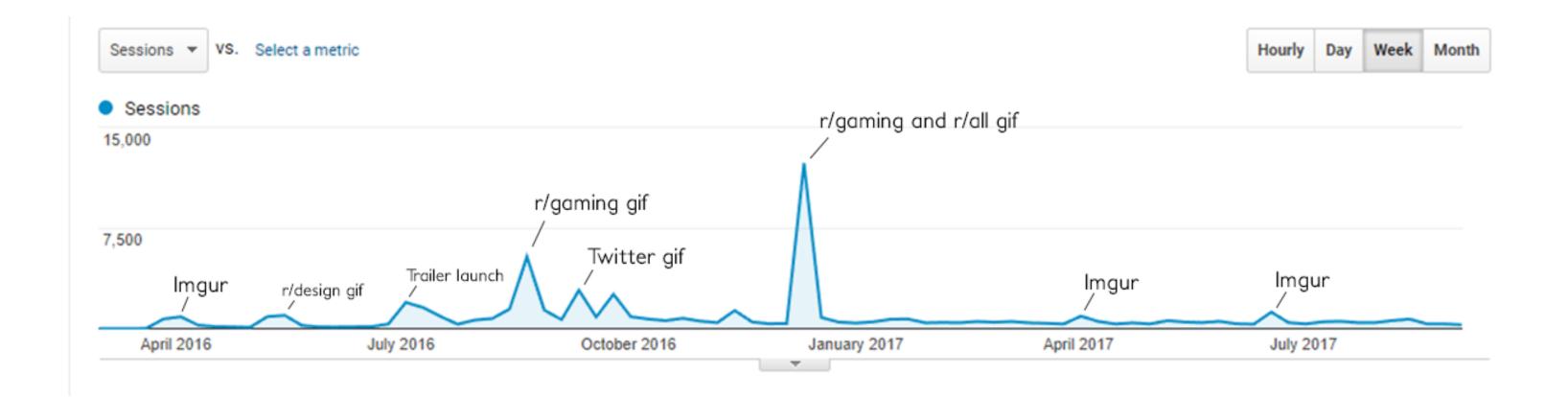


LAUNCH BUILD-UP





THE FIRST TREE



- 12,000 Steam wishlists
- 4,700 Twitter followers

- 4,400 mailing list subscribers
- 1,300 Tumblr followers

WHAT WENT RIGHT?

STORE FEATURE





LAUNCH BUILD-UP





WHAT MAKES A GAME SELL?

AWARENESS



CONSIDERATION



Buys game

CUSTOMER



FAN



WHAT MAKES A GAME SELL?

AWARENESS







Buys game

CUSTOMER

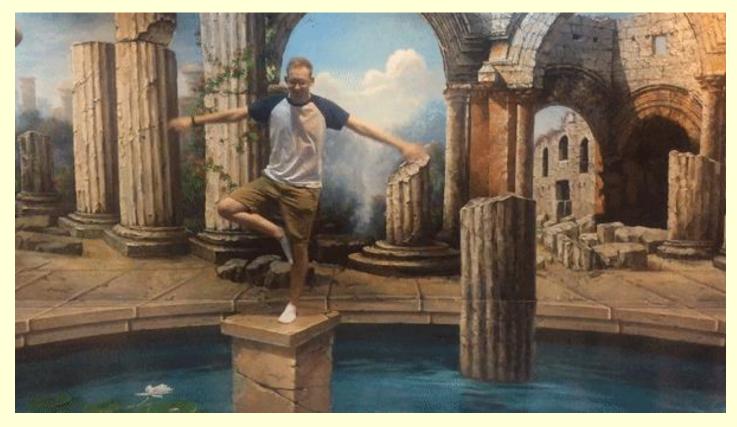


FAN



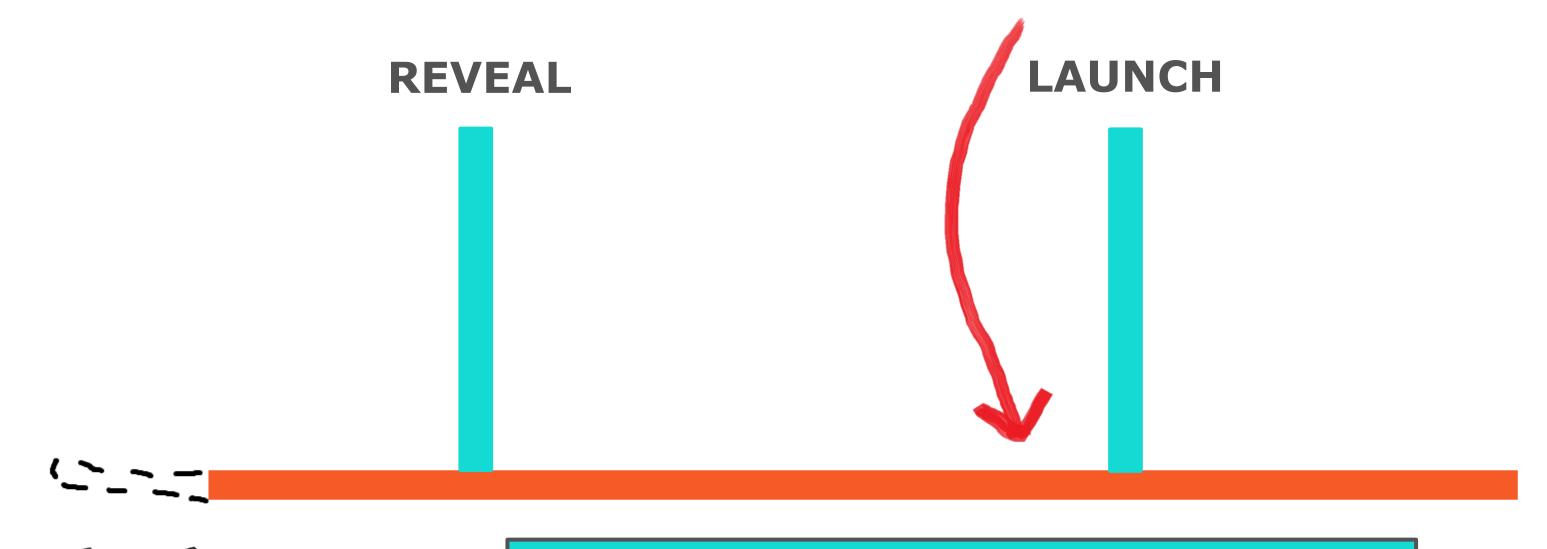
CHAPTERII

5 PHASES OF A PR CAMPAIGN



Where the magic happens

PR TIMELINE



I: Set-up



Learn to brew a coffee that is worth buying

Top 5 to dos

Set-up phase

1. Make a game that people care about & learn to talk about it

I. Make a game that people care about







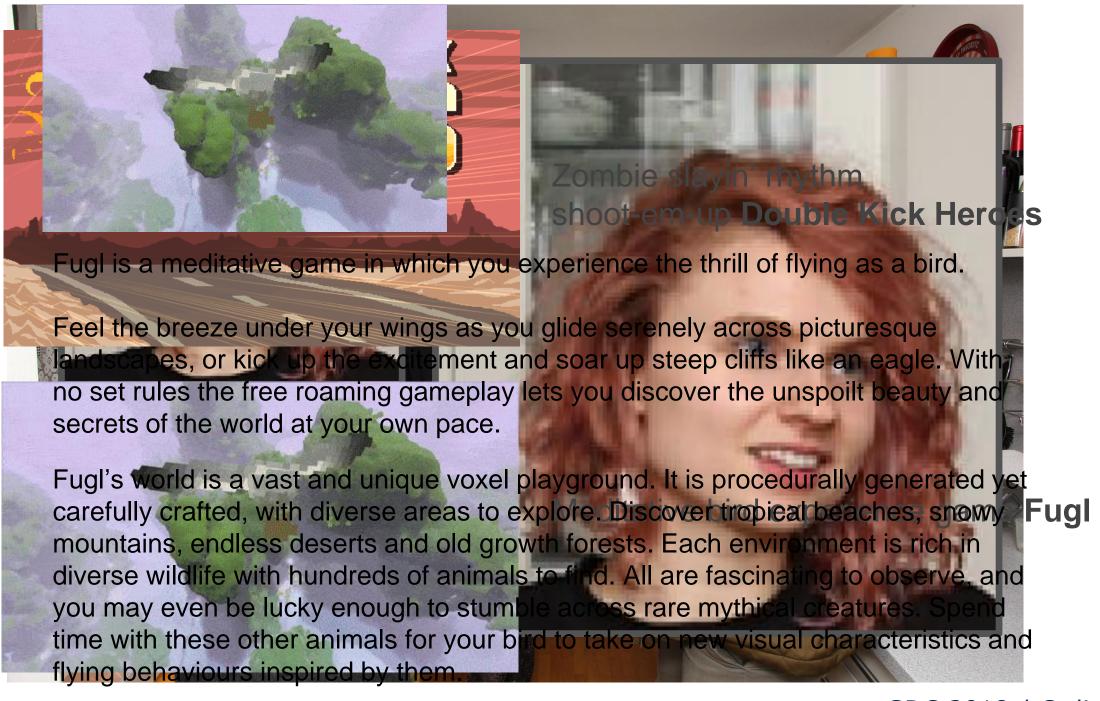
PUSH PR / PULL PR

I. Learn to talk about your game

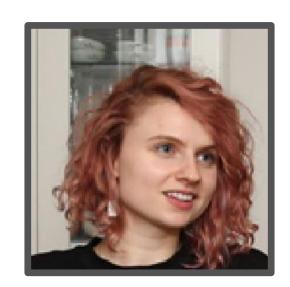
Friends test

Short text

Long text



Top 5 to dos Set-up phase



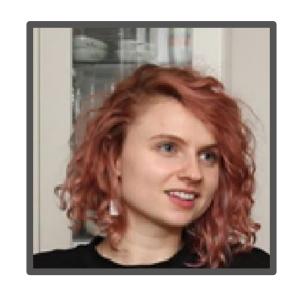
- 1. Make a game that people care about & learn to talk about it
- 2. Pick your news beats

II. NEWS BEATS

- + Game announcement
- + Reveal
- + First gameplay video
- + PR stunts
- + Ports
- + Feature videos
- + Release date
- + Release

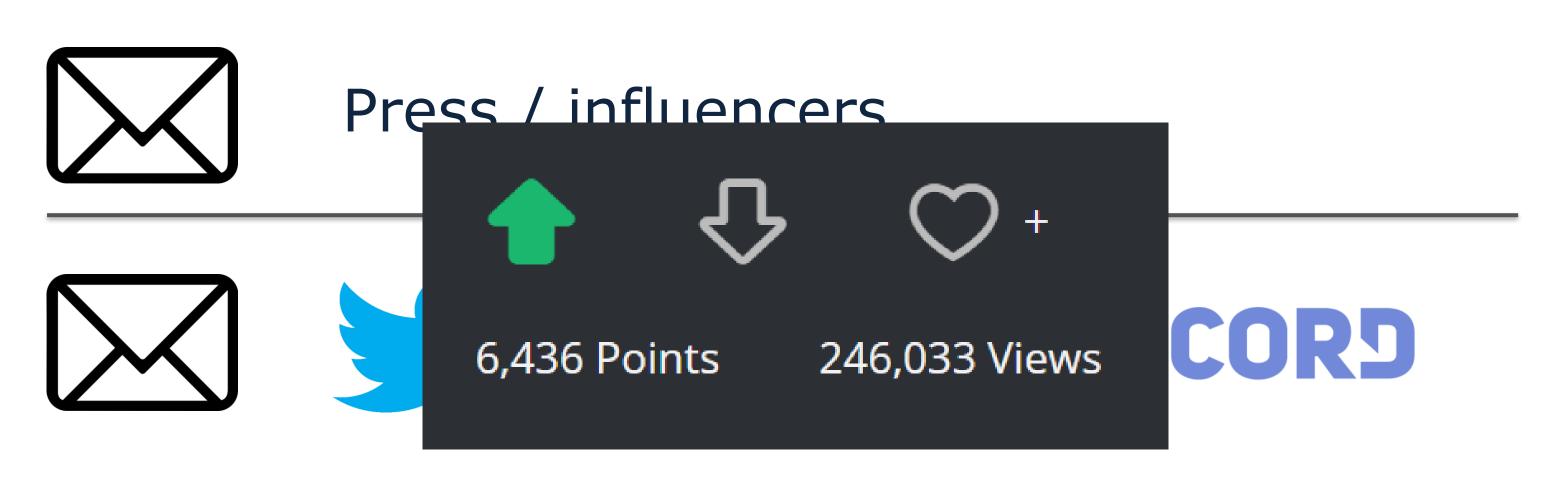
- Demo
- Kickstarter
- More gameplay videos
- Awards
- Localisation
- Small updates
- Discounts
- Out of EA launch

Top 5 to dos Set-up phase



- 1. Make a game that people care about & learn to talk about it
- 2. Pick your news beats + + -
- 3. Pick the right channels

III. PICK THE RIGHT CHANNELS









Top 5 to dos

Set-up phase



- 1. Make a game that people care about & learn to talk about it
- 2. Pick your news beats + + -









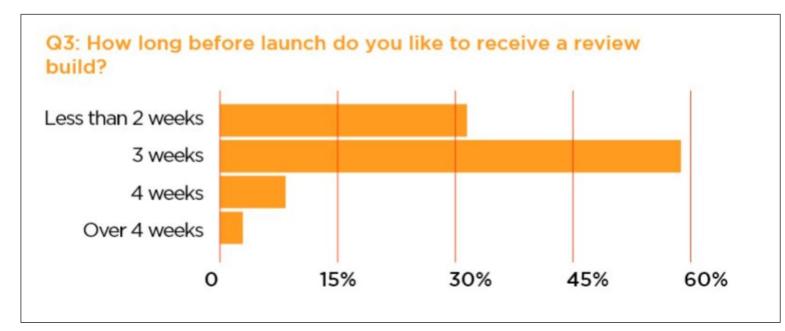
4. Make a PR plan

IV. PR PLAN

	November		Dece	ember			Ja	nuary			Febr	uary	
Week	48	49	50	51	52	1	2	3	4	5	6	7	8
Topic	Planning	Teaser gif	Short video		dead zone' - nning	Teaser	Release Date	Gameplay vid	Gameplay vid 2	Gameplay vid compilation	Launch prep	Launch	Follow ups
Assets	Press page First screen Key art	Gif	Video			Teaser gif	Date teaser trailer	Gameplay vid	Gameplay vid 2	Vignette compilation video	-	- Launch Trailer - Launch screenshots - Launch gif	-
Gaming press							x			x	x	x	x
Nintendo press			x		Happy holiday	x	x	x	x	x		х	x
Yters & Stramers							x			x		x	
Blog	x	x	x	×	x	x	x	x	x	x	x	x	x
Newsletter			3x		x				х			x	
Twitter	2x	2x	2x	2x	2x	2x	3x	3x	3x	3x	3x	3x	3x
Facebook	2x	2x	2x	2x	2x	2x	3x	3x	3x	3x	3x	3x	3x
Imgur & reddit			x				x					x	
Events Other		Steam page	Discord start						X				
Other		Oteam page	Discord start										

IV. PR PLAN TIPS

- Start: release date
- Leave 2-3 weeks between beats
- Review codes 3 weeks before launch
- Double check dates
 - Bank holidays
 - Game releases (<u>releases.com</u> / <u>steamlist.net</u>)
 - Events (gameconfs.com / pomoterapp.com/calendar)



Biggamemachines - Survey of game's journalists



Top 5 to dos

Set-up phase



- 1. Make a game that people care about & learn to talk about it
- 2. Pick your news beats + + -
- 3. Pick the right channels Signature Signature









4. Make a PR plan



5. Set up monitoring

	November 48		Dece	ember			Ja	inuary		February			
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Yters & Stramers							х			x		x	
Blog	x	x	x	х	x	х	x	x	x	x	x	x	х
Newsletter			3x		x				x			x	
Twitter	2x	2x	2x	2x	2x	2x	3x	3x	3x	3x	3x	3x	3x
Facebook	2x	2x	2x	2x	2x	2x	3x	3x	3x	3x	3x	3x	3x
Imgur & reedit			×				x					x	
Events									x				
Other		Steam page	Discord start										

V. SET UP MONITORING

• Alerts







Website traffic



Top 5 to dos

Set-up phase



- 1. Make a game that people care about & learn to talk about it
- 2. Pick your news beats + + -
- 3. Pick the right channels Signature Signature









4. Make a PR plan



5. Set up monitoring





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Gaming press							x			x	x	x	x	
Nintendo press			x		Happy holiday	x	x	x	х	x		x	х	
Yters & Stramers				_			х			×		x		
Blog	х	x	x	x	x	х	x	х	x	x	x	x	x	
Newsletter			3x		×				x			x		
Twitter	2x	2x	2x	2x	2x	2x	3x	3x	3x	3x	3x	3x	3x	
Facebook	2x	2x	2x	2x	2x	2x	3x	3x	3x	3x	3x	3x	3x	
Imgur & reedit			×				х					x		
Events									x					
Other		Steam page	Discord start											

PR TIMELINE





I: Set-up II: Pre-reveal

Test the coffee & refine it

Top 5 to dos:

Pre-reveal









2. Start community building

Start community building



HUNTDOWN | 21 January 2018

Indies In Development: This week's most promising picks from #ScreenshotSaturday







Top 5 to dos:

Pre-reveal









2. Start community building

3. Experiment

EXPERIMENT





Top 5 to dos:

Pre-reveal



- 1. Set up channels 2 5





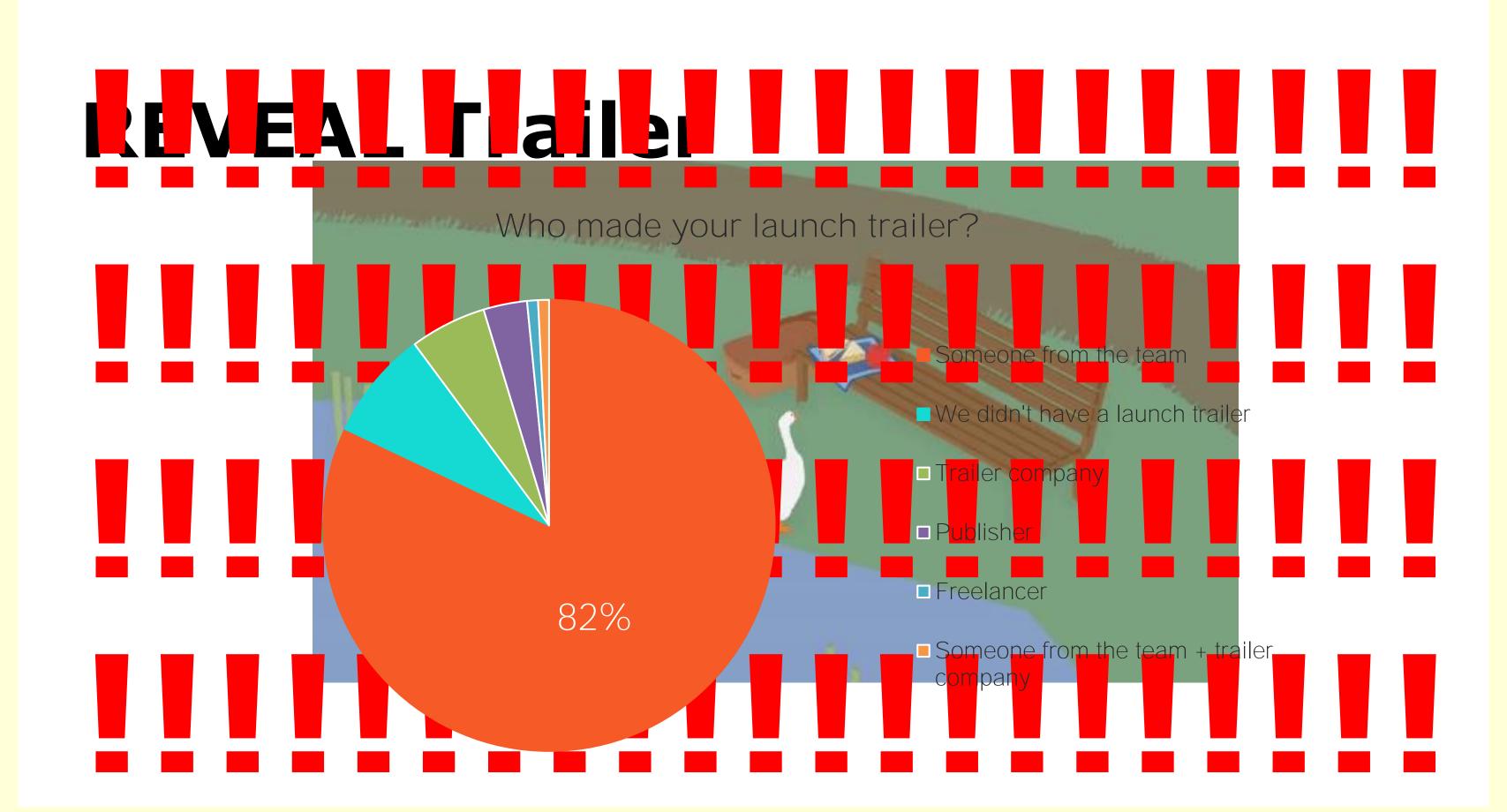


2. Start community building



- 3. Experiment
- 4. Prep reveal trailer, A LOT





Top 5 to dos:

Pre-reveal



- 1. Set up channels 🖂 💆 🛅







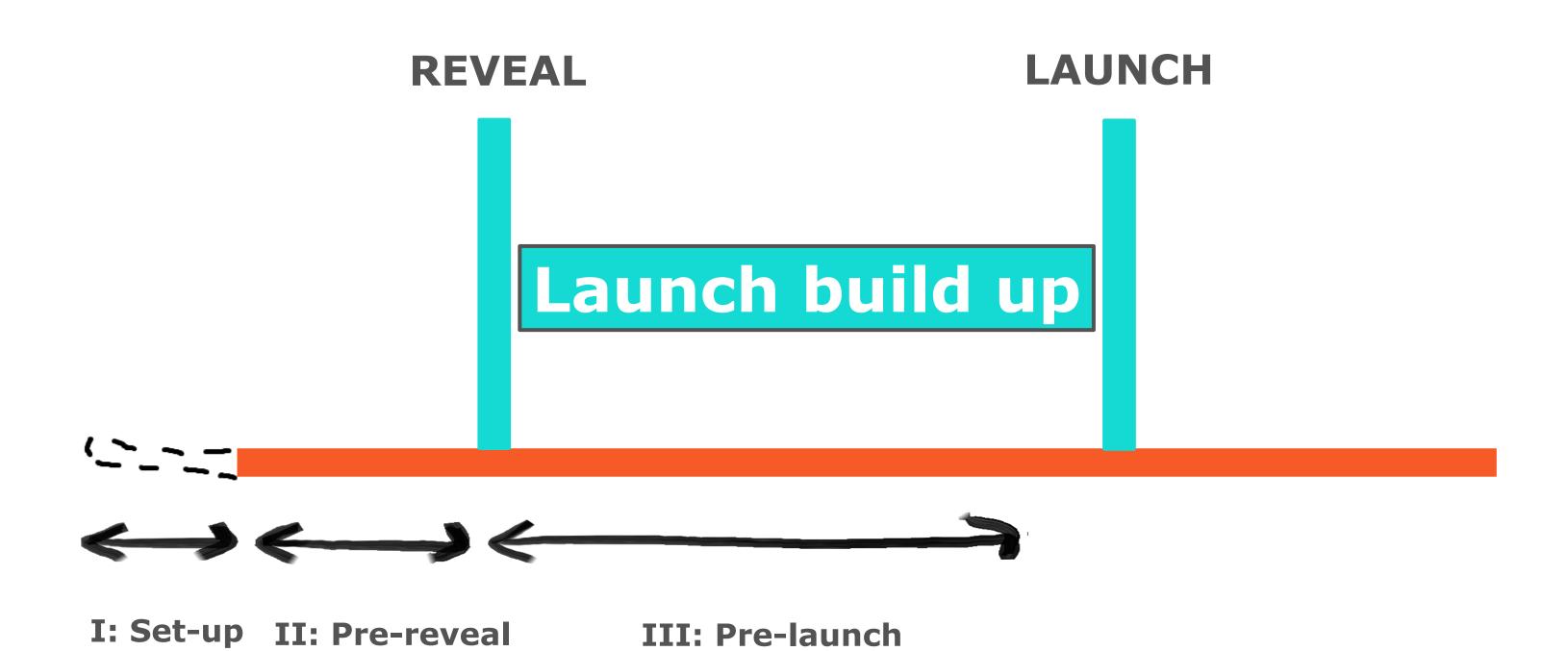


- 2. Start community building
- 3. Experiment
- 4. Prep reveal trailer, A LOT
- 5. Don't rush it





PR TIMELINE



Top 5 to do list

Pre-launch

- 1. Keep pushing
- 2. Store optimization

Steam Store optimization



Top 5 to do list

Pre-launch

- 1. Keep pushing
- 2. Store optimization
- 3. Attend shows / previews
- 4. Think in headlines
- 5. SURPRISE!



Press appointments - beforehand



DECRYPTING VIDEO GAMES EVENTS:

WHICH ONE IS RIGHT FOR YOU?





Random pre-launch tips

- NEVER announce date before passing cert
- Let community help ping Streamers and Youtubers
- Find contacts





Following

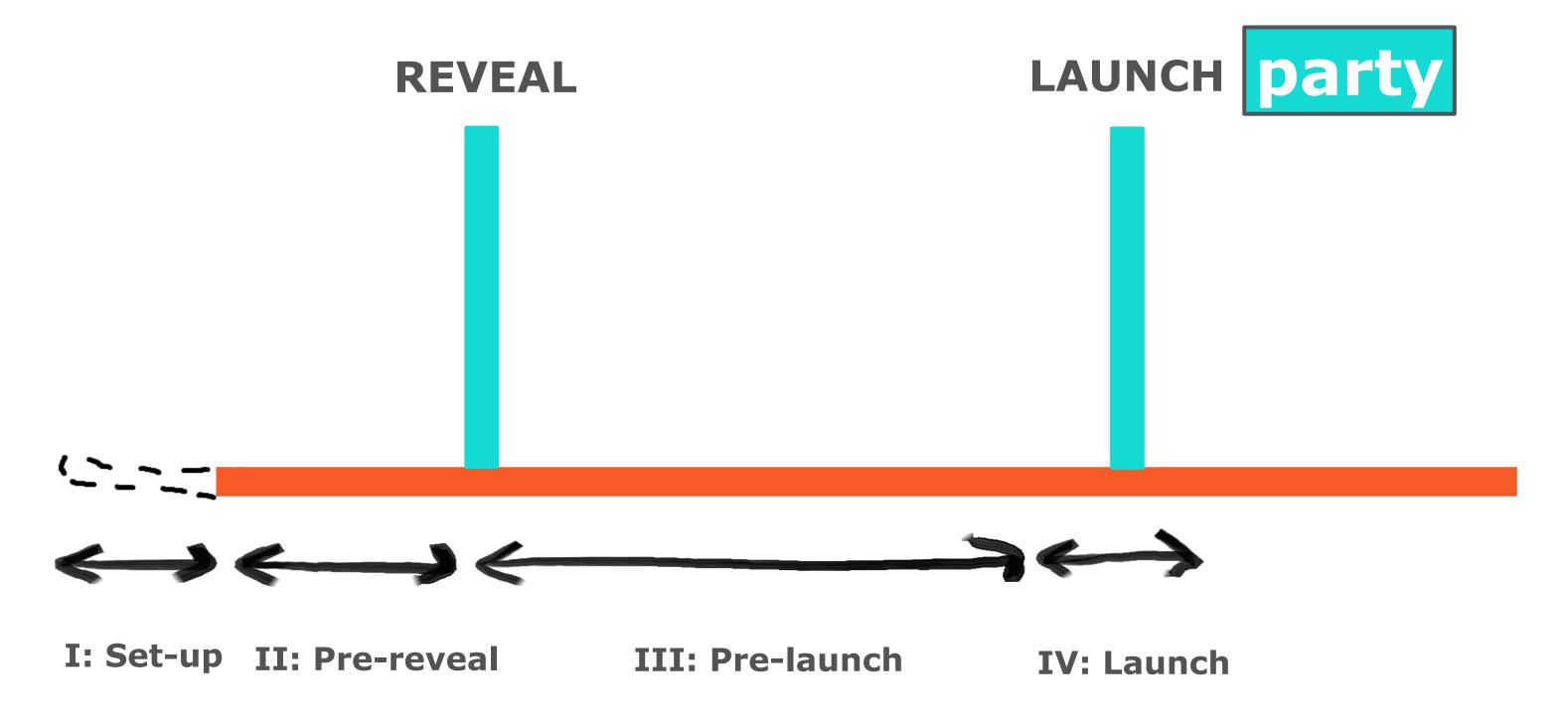
Wanna see your favorite YouTuber / Streamer play Descenders, a our upcoming extreme downhill biking game ??

Tag them and I'll make sure they get a review copy before launch on Feb 9!



7:40 PM - 18 Jan 2018

PR TIMELINE



TO DO LIST

Launch day

- Launch trailer
- Launch your game
- Press communication
- Reach out to YouTubers and Streamers
- □ Blow all social horns (+ imgur and reddit?)
- □ Encourage day 1 reviews

Encourage day 1 reviews



Last week there were 187 new releases on Steam (including EA and out-of-EA)



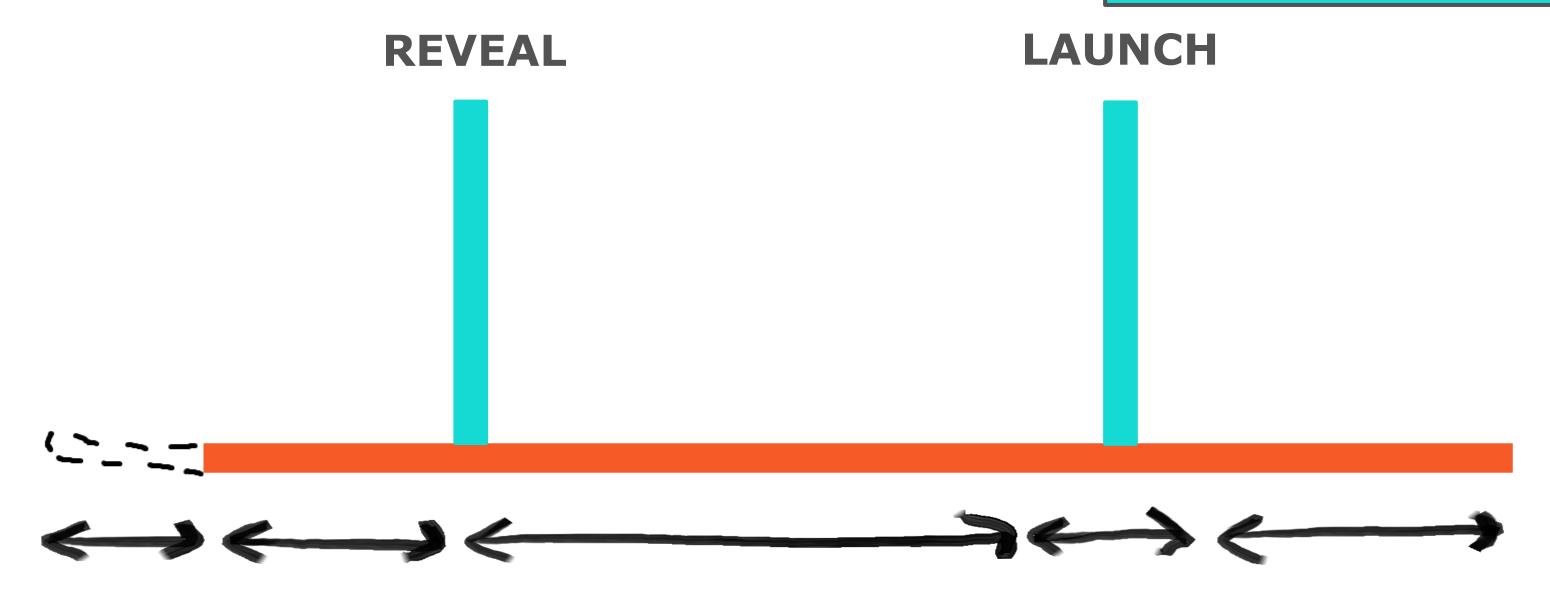
74% with <10 reviews

28% with 0 review

icopartners.com/steam-newsletter

PR TIMELINE

Stay relevant



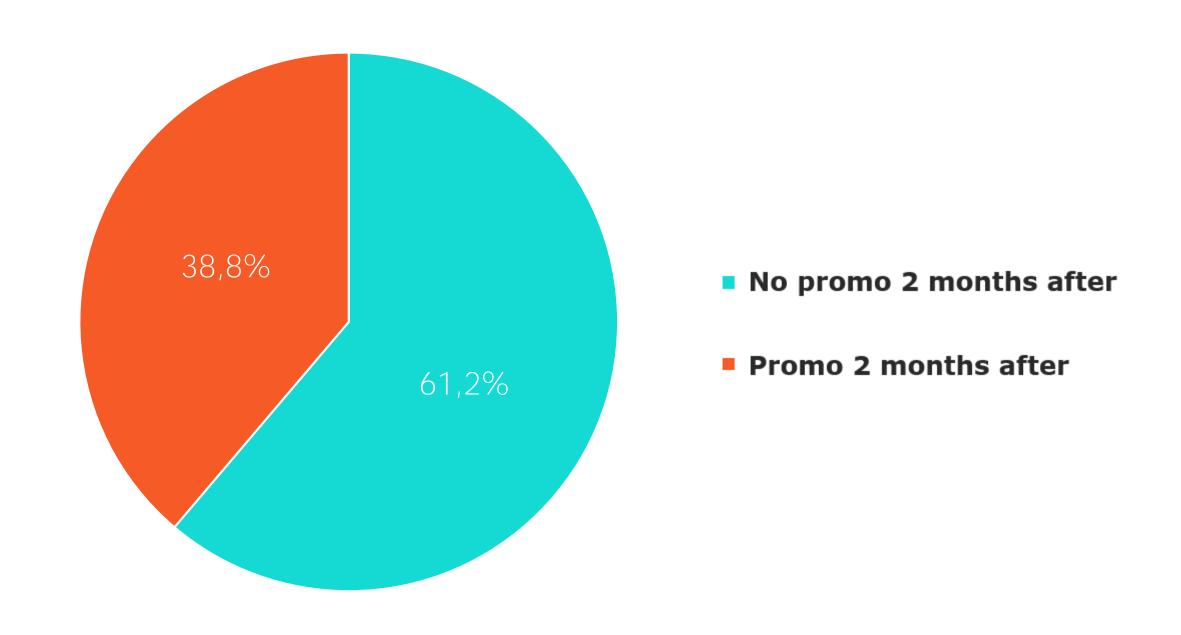
I: Set-up II: Pre-reveal

III: Pre-launch

IV: Launch V: Post-launch



How long after release did you stop your PR & marketing activities?



TOP 5: To dos

Post-launch

1. Figure out how much post launch support makes sense

Can week-one Steam sales predict first-year sales?



- Average = 5.1x
- First week / \$10K
 First year / Could make \$50k

TOP 5: To dos

Post-launch



- 1. Figure out how much post launch support makes sense
- 2. Manage review scores
- 3. Follow up with press / influencers
- 4. Build and keep a fan base
- 5. Plan your updates right

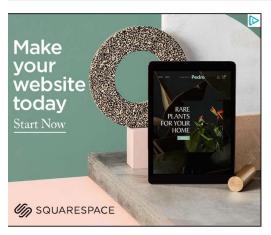


Plan your updates right



Game Dev Tycoon adds ultra hard mode where you combat piracy with DRM

See off thieves.

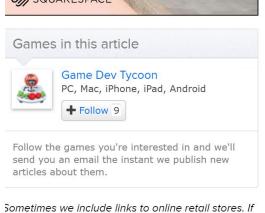




Video games development simulator Game Dev Tycoon now has an ultra difficult "Pirate Mode" where your software gets pirated.

Emulating the real world problem of piracy, this advanced option will see reduced sales on all of your games. "Bankruptcy is likely", you are told.

Game Dev Tycoon originally hit the headlines - and found success - when it forced those who had pirated the game itself to unwittingly fail from the effects of in-game piracy. Now you can opt in, instead.



ou click on one and make a purchase we may





TOP 5: To dos

Post-launch



- 1. Figure out how much post launch support makes sense
- 2. Manage review scores
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GDC 2018 / @olima

CHAPTER III

SUMMARY

Summary

1. Store feature vs launch build up







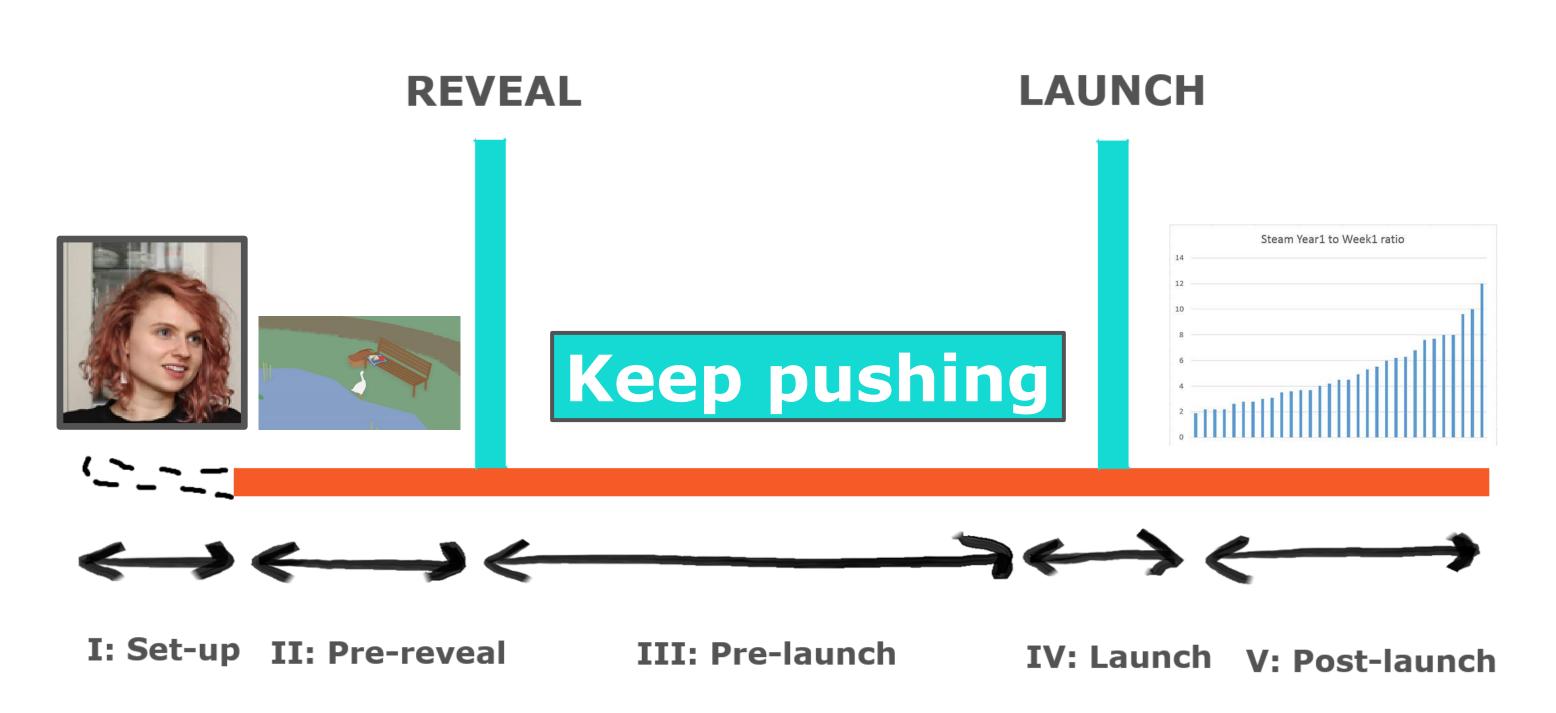






2. keep the sales funnel in mind

Summary



Thomas Reisenegger

@Olima

Future Friends Games