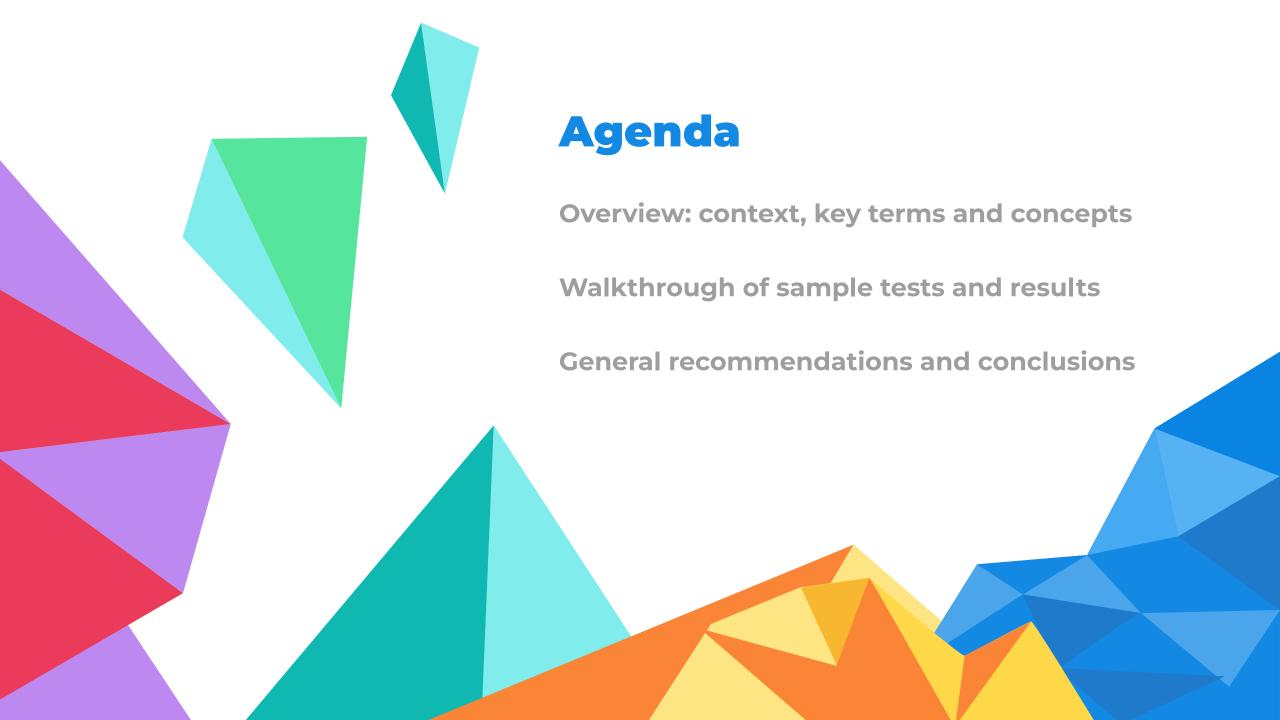


Presented by **Diana Maher** Spring 2023



About myself

- Over a decade of experience in marketing
- Focused in Mobile Games User Acquisition for 7+ years
- Covered full game life cycle:
 - From testing new game ideas & prototypes
 - Soft-launches & global launches
 - Managing multi-million dollar budgets on mature and old products



The Context

Many stakeholders, many questions

Will the game be fun to people?

Can the team deliver on this game?

Will it scale well? How big is its audience?

Will it be profitable? Will it drive revenue growth for our studio?

Will it return our investments?



IDEA OWNER



PROJECT MANAGER



MARKETING DIRECTOR





Making the business case

Does the game idea have the potential to grow its player base and generate revenue?







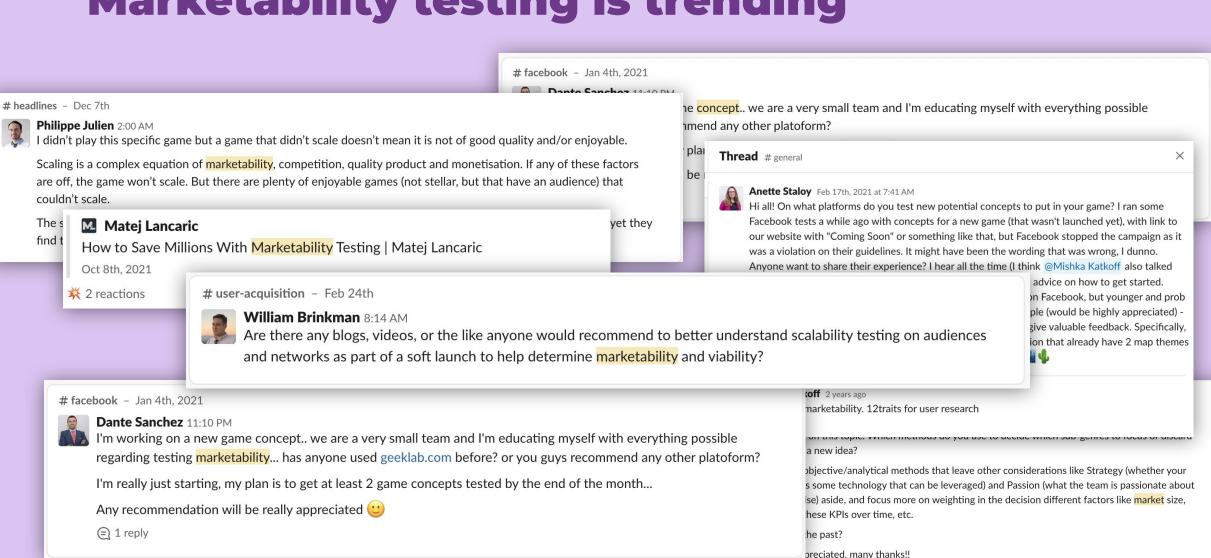




Marketability testing is trending

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(=) 11 replies

What is marketability testing?

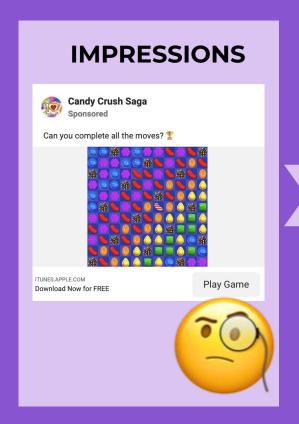
Marketability testing - testing performed by running paid ad campaigns to evaluate a certain game idea or a partial idea as early as possible in the product life-cycle, potentially before any product exists

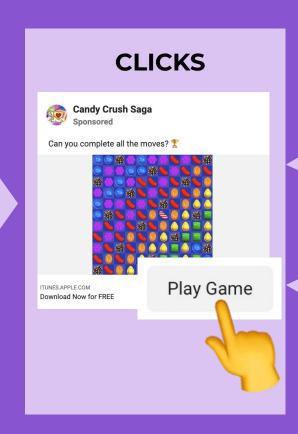
Some metrics used are:

CTR (Click-Through-Rate): Clicks / Impressions

CPI (Cost per Install): Budget Spent / Installs

Marketability testing user flow







INSTALLS





"INSTALL" CLICKS

Benefits of marketability testing

- ✓ Gives quantitative data about the new game idea
- ✓ Doesn't require any game development
- ✓ Allows to evaluate game idea before investing hundreds of thousands of dollars
- ✓ Results appear to be simple and straightforward

In theory, it sounds like a silver bullet. Is it so in practice?

Disclaimer:

Presented examples are not real, but represent game ideas similar to the tests that I've run in my career and the results similar to the ones I got in those tests.

Test #1

Game Idea:

Match-3 game with kittens rescued by playing levels.

Approach:

Run FB ads targeting women 18+ in the US and leading to a fake app store page.



Test #1 - Analyze results



CTR: 3%

CPI: \$6

Is \$6 CPI high for a cat-themed Match-3 game? Is it low?

Is 3% CTR high or low?

Top grossing Match-3 games have much higher CPIs - is our game going to perform 2-3x better?

Will our game sustain lower CPI at scale?

Does the CTR indicate that our game is going to be more popular than other games?

Will the CTR remain high with a daily budget 100-300x times higher than our test budget?

Test #1 - Learnings

Set clear expectations and define target KPIs for the marketability test ahead of time.

Ideally, test your idea against a control variant. Or test several ideas simultaneously to compare the results among multiple variants.



Test #2 - Introduce a control variant

Game Idea:

Match-3 game with kittens rescued by playing levels.

Control Variant:

Match-3 game with garden & villa renovation between levels.

Approach:

Run FB ads targeting women 18+ in the US leading to a fake web app store page.





Test #2 - Analyze results



CTR: 2.9%

CPI: \$6.6



Seems like Cats idea performed better - YAY!

Should we start developing a game?

CTR: 2.8%

CPI: \$9

High-level results

Test #2 - Analyze results



CTR: 2.4%

CPI: \$9.3



CTR: 2.8%

CPI: \$9

The results among our core audience, women 45+, are different:

Our Cats idea performed worse: the CPI is higher and the CTR is lower.

We decide not to pursue this idea because it didn't outperform the control.

Among core audience: women 45+

Test #2 - Learnings

Analyze results beyond high-level KPIs: look at more detailed metrics.

Know your target audience and keep your targeting narrow.



Test #3 - Narrow targeting, new mechanic

Game Idea:

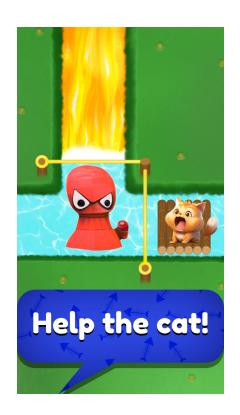
Rescuing kittens from danger via pull the pin mechanic.

Control Variant:

Match-3 game with garden & villa renovation between levels.

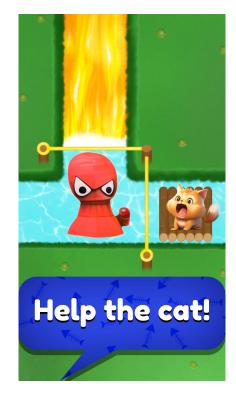
Approach:

Run FB ads targeting women 45+ in the US leading to a fake web app store page.





Test #3 - Analyze results



CTR: 9.5%

CPI: \$1.5



CTR: 2.8%

CPI: \$9.2

Pull the pin creative outperformed all other variants with CPI \$1.5

Should we make a game with "Pull the pin" core mechanic instead?

However, based on the market examples, similar games are not as successful as CPIs suggest.

Test #3 - Learnings

Ads do not need to accurately represent the game to perform well.

Successful ads do not equate to successful game mechanics.

Don't evaluate game mechanics via marketability tests.



The tip of the iceberg...

There are no one-size-fits-all early marketability tests.

Experiment with various setups & understand how they influence the results.

Look deeper, beyond single high-level metrics like CPI or CTR.

Platforms Android - IDFA **Targeting** iOS - SKAN Demographic Interests Custom audiences Advertising platform Facebook / Instagram Ad Networks Campaign optimization Self-serve platforms App Installs **App Events** Value (ROAS) Ad format Static Images Creative mechanics Videos "Fail" ads Carousel "Save them!" ads Pull the pin Brain teasers **ASMR** videos Ads with choices Story-based, mysteries etc.

Marketability tests...

Are a good source of quantitative data.

Almost never give answers to the question "Why?"

Should be treated as soft data - can be a source of new hypotheses & ideas, not used for validation of existing ones.

Risks of relying solely on marketability testing:

Risk #1:

Getting false positive results & investing in the development of a game idea that will eventually fail

Risk #2:

Not finding any strong winners and not pursuing any game ideas for years

Recommendations

Don't test variants that are too similar to each other

Little difference between variants will result in low statistical significance

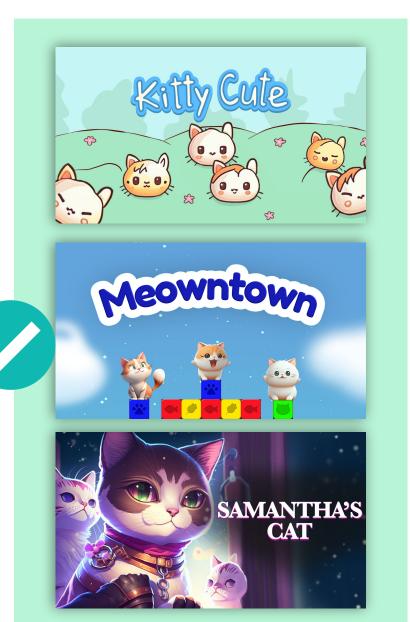
It will make the test very expensive



Think holistically about the brand, theming, art style

Reflect different tones, moods, and the overall look and feel associated with each variant.

Test variants that are significantly different to drive meaningful learnings.



Talk to the users and dig into the why

Run a survey to understand the pros and cons of each variant.

Ask open questions.

Examples of questions:

- What do you think game "XYZ" is like?
- Which of game art do you like? Why?
- What do you think the game is about?
- Which game would you play? Why?
- What game names do you remember?
 (Should be asked at the end of survey.)

Use other tools of market research

Primary research: run surveys, user interviews, and focus groups

Secondary research: published research papers, market reports and industry statistics can give insight into potential market interests and niches

Play tests: observe people playing the game prototype or similar games

Early marketability testing is only one of many tools used for market research

Lowering risk with the right approach

Standardized test setup Flexible experimental approach High-level performance analysis Fine-grained metrics analysis Identify a winner from fixed variants Identify clear patterns across all tests Look for definitive answers Look for new questions & hypotheses Data-driven Data-informed

Marketability testing is not a 'checkbox'.

It's an ongoing, iterative process that will help you find the best ads and techniques for successful longer-term marketing and growth of your game.



Thank you!



Diana Maher

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